

WATER & SEWER DEPT
Village of Cahokia
900 UPPER CAHOKIA RD
CAHOKIA, IL 62206
PHONE: 618-332-1222
FAX: 618-337-9519
EMAIL: WATSEW@CAHOKIAILLINOIS.ORG

1. Responsible primary contact person for sanitary sewer system maintenance.

Rory Morgan

ROINC, Foreman. (618) 301-2160 rmorgan@cahokiaillinois.org

2. Organizational structure of the Village Waste Water Operations and Staffing.

Curtis McCall Jr.

Mayor/Owner of system. (618) 337-9500 cmccall@cahokiaillinois.org

Lynn Branson Matchingtouch

Director of Water and Sewer. (618) 332-1222 lbranson@cahokiaillinois.org

Staff includes (4) Full time employees. Foreman, Leadman, and two laborers, with the presence of two available Electricians outside the department to assist with electrical issues.

LIFT STATION	LATITUDE	LONGITUDE	ADDRESS
ST. MARGARET			Ex. 7f (Water Infrastructure)
ST. MONICA			
EDGAR			
SINGER			
Ex. 7f (Water Infrastructure)			
SCHOOL & Ex. 7f (Water Infrastructure)			
LOTTO			
Ex. 7f (Water Infrastructure) JUDITH			
JUDITH			
BRUCE			
Ex. 7f (Water Infrastructure)			
SHACK			
WASHINGTON			
BIG ELLEN			
LIL ELLEN			
KAY			
Ex. 7f (Water Infrastructure)			
STATION 2 Ex. 7f (Water Infrastructure)			
COOPER			
DONALD			
MISKELL			
HUTCHINGSON			
DEPAUL			
Ex. 7f (Water Infrastructure) BUILDING			
RIEBER			
BLUE WATER			
Ex. 7f (Water Infrastructure) COURT			
CAROL ROAD			
FRONT STATION Ex. 7f (Water Infrastructure)			
REAR STATION			
PARIS			
DIVERSION			

**State of Illinois
UNIFORM GRANT BUDGET TEMPLATE**

Agency:	Illinois Department of Commerce and Economic Opportunity	State FY:	2020
Grantee:	Cahokia Water and Sewer Department	DUNS Number:	968280305
NOFO Number:		Grant Number:	20-203096
CSFA Number:			
CSFA Description:			

Section A: State of Illinois Funds	<u>Summary</u>	<u>Detail</u>
Revenues		
State of Illinois Grant Amount Requested	\$300,000.00	
Budget Expenditure Categories		
1. Personnel (200.430)		
2. Fringe Benefits (200.431)		
3. Travel (200.474)		
4. Equipment (200.439)		
5. Supplies (200.94)		
6. Contractual/Subawards (200.318 and .92)		
7. Consultant (200.459)		
8. Construction	\$300,000.00	
1219 PAVING/CONCRETE/MASONRY		\$4,000.00
1223 MECHANICAL SYSTEMS		\$291,800.00
1229 PLUMBING		\$3,000.00
1235 CONTINGENCY		\$1,200.00
9. Occupancy (200.465)		
10. Research and Development (200.87)		
11. Telecommunications		
12. Training and Education (200.472)		
13. Direct Administrative Costs (200.413)		
14. Miscellaneous Costs		
15. Grant Exclusive Line Item(s)		
16. Total Direct Costs (add lines 1-15)	\$300,000.00	\$300,000.00
17. Total Indirect Costs (200.414)		
Rate: <input type="text"/> %		
Base: <input type="text"/>		
18. Total Costs State Grant Funds (Lines 16 and 17)	\$300,000.00	\$300,000.00



STATE OF ILLINOIS
PERIODIC FINANCIAL REPORT

(a) Grantee Name Village of Cahokia Water & Sewer		(b) Grant Number 20-203096	(c) CSFA 420-00-1758	(d) CFDA(s)	(e) Appropriation Number(s) (State Agency Use Only)	
(f) FEIN Number 36-0842148	(g) DUNS 968280305	(h) Program Name and/or Code Grant Management Program			(i) Date Prepared November 16, 2020	
(j) Agreement Period 07/01/2019 thru 06/30/2021		(k) Report Period 10/01/2020 thru 10/31/2020		(l) Final Report for Award Period <input type="checkbox"/>	(m) No changes from prior reporting period and/or No new expenses <input type="checkbox"/>	
(n) Indirect Cost Rate: 0.00 %		(o) Approved Indirect Cost Base:				
(p) Program Restrictions: Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		(q) List of Restrictions:				
(r) Mandatory Match %: Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		(s) Specify Match:				
(t) Program Income (Award to Date) \$0.00	(u) Program Income (In current reporting period) \$0.00	(v) Interest earned (Award to Date) \$0.00	(w) Interest earned (In current reporting period) \$0.00			

(x) Category/Program Expenses	(y) Current Approved Budget			(z) Grant Expenditures				(aa) Current Period Match			(bb) Total Match (Award to Date)	Add/ Delete Row
	Approved Budget	Remaining Balance Available	Expend %	Current Period Grant Expense	Prior Approved Grant Expenses	Grant Expense Adjustment	Post-Adjustment Grant Expenses (award to date)	Cash	In-kind	Total		
1219 - Paving	4,000.00	4,000.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	ADD DEL
1223 - Mechanical Systems	291,800.00	216,800.00	25.70	75,000.00	0.00	0.00	75,000.00	0.00	0.00	0.00	0.00	ADD DEL
1229 - Plumbing	3,000.00	3,000.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	ADD DEL
1235 - Contingency	1,200.00	1,200.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	ADD DEL
(cc) TOTAL DIRECT EXPENSES	300,000.00	225,000.00	25.00	75,000.00	0.00	0.00	75,000.00	0.00	0.00	0.00	0.00	
(dd) Indirect Costs			0.00									
(cc) TOTAL EXPENDITURES	300,000.00	225,000.00	25.00	75,000.00	0.00	0.00	75,000.00	0.00	0.00	0.00	0.00	



STATE OF ILLINOIS
PERIODIC FINANCIAL REPORT

GRANTEE CERTIFICATION (2CFR 200.415)

By signing [authorizing] this report, I certify to the best of my knowledge and belief that the report is true, complete, and accurate, and the [related] expenditures, disbursements and cash receipts are for the purposes and objectives set forth in the terms and conditions of the award. I am aware that any false, fictitious, or fraudulent information, or the omission of any material fact, may subject me to criminal, civil or administrative penalties for fraud, false statements, false claims or otherwise. (U.S. Code Title 18, Section 1001 and Title 31, Sections 3729-3730 and 3801-3812).

(ff) Name and Title of Authorized Grantee Representative: <i>Lynn Branson Matchingtouch</i> , Director		(gg) Date Submitted: November 16, 2020
(hh) E-mail: lbranson@cahokiaillinois.org	(ii) Telephone Number: 618-337-2149	

STATE AGENCY USE ONLY

(jj) Name and Title of State Agency Individual Authorized to Approve Report:	(kk) Date Received:	(ll) Date Approved:
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STATE OF ILLINOIS
PERIODIC PERFORMANCE REPORT

Report Transmittal

1. Grantee Name (per UGA): Village of Cahokia Water & Sewer		2. Grant Number: 20-203096	3. Grantee DUNS: 968280305
		4. CSFA Number: 420-00-1758	5. Grantee FEIN: 36-0842148
6. Program Name (per UGA): Grant Management Program			7. CFDA Number(s): NA
8. State Agency (Grantor): Department of Commerce and Economic Opportunity			
9. Agreement Period:		10. Report Period End Date:	
Start Date (Month/Day/Year): 07/01/2019	End Date (Month/Day/Year): 06/30/2021	(Month/Day/Year): 10/31/2020	
11. Final Report?	12. Report Frequency:		13. Prepared Date:
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Monthly <input checked="" type="checkbox"/> Quarterly <input type="checkbox"/> Semi-annually <input type="checkbox"/> Other (specify):		11/16/2020

**Responses to Sections 14 - 22 may be provided in a separate format.
 All grantees must complete Section 23.**

Alternative file or database used.

File Name or Database Source:

14. Deliverable (if applicable): (Separate line for each based on UGA)	15. Due Date (based on UGA)	16. Date Completed	17. Deliverable Explanation:	Add - Delete	
Purchase of pre-cast concrete structure with a lid	06/30/2021		Not purchased at this time due to funding	ADD DEL	
Purchase of sewer pumps, pump controls and a rail system	06/30/2021	10/01/2020	Invoice #58715 required \$75,000 as down payment for pumps prior to placing order and shipping pumps. Paid \$75,000 - Check #10000 attached	ADD DEL	
Purchase PVC piping for the wet well	06/30/2021		Not purchased at this time due to funding	ADD DEL	
18. Performance Measures: (Separate line for each based on UGA Exhibit E)	19. Performance Standard-Frequency (Based on UGA Exhibit F)	20. Results - Accomplishments in Reporting Period		21. Required (R) or Inform Only (IO)	Add - Delete



STATE OF ILLINOIS
PERIODIC PERFORMANCE REPORT

18. Performance Measures: (Separate line for each based on UGA Exhibit E)	19. Performance Standard-Frequency (Based on UGA Exhibit F)	20. Results - Accomplishments in Reporting Period	21. Required (R) or Inform Only (IO)	Add - Delete
Did the deliverables listed in the timeline submitted pursuant to Exhibit B lead to the completion of the project described in Exhibit A?	Quarterly	Yes: 41 pump packages were ordered; pump size details are included in attached invoice. Required down payment of \$75,000 paid (See canceled check)	R	ADD DEL
Given the total amount of Grant Funds available, does the percent currently drawn and expended directly correlate to the percent of the completion of the project to date?	Quarterly	Yes	R	ADD DEL
At the time of the Award closeout, has the Grantee fulfilled the public purpose of the project stated in Exhibit A?	Final		R	ADD DEL



STATE OF ILLINOIS
PERIODIC PERFORMANCE REPORT

22. Performance Explanation - Award to Date:		Add - Delete
<input checked="" type="checkbox"/> All performance accomplishments are on schedule with performance standards. <input type="checkbox"/> Not all performance accomplishments are on schedule with performance standards. Explanation(s) required below: (Separate lines as appropriate.)		
		ADD
		DEL
23. Performance Accomplishments Correlated to Reported Expenses:		Add - Delete
<input checked="" type="checkbox"/> Performance is consistent with grant-to-date expected services and expenditures/earnings. <input type="checkbox"/> Performance is not consistent with grant-to-date expected services and expenditures/earnings. Explanation(s) required below: (Separate lines as appropriate.)		
		ADD
		DEL

GRANTEE CERTIFICATION (2 CFR 200.415)

By signing [authorizing] this report, I certify to the best of my knowledge and belief that the report is true, complete, and accurate, and the [related] expenditures, disbursements, cash receipts and reported performance are for the purposes and objectives set forth in the terms and conditions of the award. I am aware that any false, fictitious, or fraudulent information, or the omission of any material fact, may subject me to criminal, civil or administrative penalties for fraud, false statements, false claims or otherwise. (U.S. Code Title 18, Section 1001 and Title 31, Sections 3729-3730 and 3801-3812).

24. Name and Title of Authorized Individual from <u>Grantee Organization</u> :	25. Phone Number
<i>Lynn Branson Hatchingteach</i> , Director	618-337-2149
	26. Email Address:
	lbranson@cahokiaillinois.org

STATE AGENCY USE ONLY

27. Name and Title of <u>State Agency</u> PPR Approver:	28. Date Received:	28. Date Approved:

SEWER PROBLEMS REPORTED

CLERK	DATE	TIME	ADDRESS	CHECKED BY	REMARKS
RA	1-28-14	11:40	[redacted] Harvest - [redacted]	[redacted]	Back up in Bath tub - ^{SW} 11:45
SA	1-28-14	2:53	[redacted] St Christopher [redacted]	[redacted]	Per SW, Cust Problem. Cust aware bathroom smells like sewer
			[redacted] Spank	Ray	Customer problem - per Ray
SA	2-4-14	9:00	[redacted] St Barbara SW	Ray	Sewer Back 4L got call 2-3-14
SA	2-4-14	10:15	[redacted] St Charles - SW	man	Hole down Sewer in Back Yard
SA	2-6-14	11:30	[redacted] St Benedict [redacted]	[redacted]	Sewer in Basement - ^{SW} Dwares New Owner 45 Days Ago
					Pass. Neighbor Sewer Coming thru
SA	2-10-14	1:30	[redacted] St Rose [redacted]	[redacted]	^{SW} Sewer Backup in Bath RM Doing Washings
SA	2-10-14	4:20	[redacted] Jerome - [redacted]	[redacted]	Cust Problem Sewer Backup clean out
SA	2-13-14	8:50	[redacted] Harvest - [redacted]	[redacted]	on speed Sewer Backup Basement
SA	2-18-14	8:10	[redacted] St Mauld	JK	Smell Sewer - Per SW - was called out Saturday 2-15-14
SA	2-18-14		[redacted] Lot Meadow	V/m/m	Smell Sewer - callout per SW
SA	2-18-14	1:15	[redacted] Harvest - Ray	[redacted]	Cust Problems 100 Ft - Ran by [redacted] Sewer
SA	2-18-14	2:25	[redacted] Cooper [redacted]	Ray	Sewer Backup at clean out
SA	2-24-14	9:20	[redacted] St Patrick - [redacted]	[redacted]	Cust Problem Sewer back not draining - [redacted]
SA	2-24-14	1:30	[redacted] Lonetta - [redacted]	[redacted]	SW - 2:30 Sewer at clean out Cust Problem SW
SA	2-24-14	3:15	[redacted] Edgar - [redacted]	[redacted]	SW 3:30 Sewer Small Back - Per Jim - checked pump station - all good he talk w/ Customer - good on Vol Call
SA	2-24-14		[redacted] Range - [redacted]	[redacted]	all state Sewer Back in office ^{SW} 10:55
				[redacted]	Cust Problem

SEWER PROBLEMS REPORTED

CLERK	DATE	TIME	ADDRESS	CHECKED BY	REMARKS
ZH	6.16.14	1:25	[Redacted] St Cletus	ZH	Smell Sewer in House
ZH	6.16.14	3:30	Jessie [Redacted]	Ray 3:30	Draining slow, / Cut Problem
ZH	6.17.14	11:30	St Gregory [Redacted]	Ray 11:30	Sewer Backup @ Back Porch Village Snaked out 2 weeks
ZH	6.17.14	11:40	Marcellis Clark [Redacted]	[Redacted]	Sewer Backup in House
ZH	6.17.14	1:10	Falling Springs [Redacted]	Ray Station Problem	Back up Sewer / Man Hole Full
Z	6.17.14	1:15	Dora [Redacted]	DeRay	Back up Sewer Back
ZH	6.18.14	9:58	Richard [Redacted]	[Redacted]	Back up in Bathroom / Property Cut 9-52 Problem
ZH	6.25.14	10:20	Prices [Redacted]	[Redacted]	Back up in Basement / [Redacted]
		10:00	[Redacted]	[Redacted]	Just purchased property 6/20/14 Fee Ray - Ground Water Cut above
SO	6-30-14	3:20	Camp Jackson	[Redacted]	toilet backing up
SO	7-3-14	8:50	Fox Meadow	[Redacted]	manhole cover is leaking
SO	7-8-14	8:10	Julian [Redacted]	Jim	Sewer backing up - has new line
ZH	7.10.14	10:55	St Gregory - [Redacted]	[Redacted]	Backup in back yard over Porch / [Redacted]
ZH	7-14-14	9:12am	[Redacted]	[Redacted]	[Redacted]
ZH	7-14-14	1:20	Falling Springs	Ray called	Fee Ray - Sewer Problem w/ DOC End
ZH	7.15.14	8:10	Maple Tree - [Redacted]	[Redacted]	Sewer Backup Sink / [Redacted]
ZH	7.15.14		Falling Springs	[Redacted]	Fee Ray - DOC Lines OK
SO	7-16-14	11:28am	St Ambrose - [Redacted]	Ray	sewer backing up in house - started last night
ZH	7-17-14	8:30	[Redacted] Falling Springs	[Redacted]	water in Tub, Toilet not flushing
ZH	7-17-14	10:00	Cahokia - [Redacted]	[Redacted]	Reported by Insurance Adjustor Sewer Backup in Basement On July 4 2014. Still water in Sewer in Basement

SEWER PROBLEMS REPORTED

CLERK	DATE	TIME	ADDRESS	CHECKED BY	REMARKS
LH	7-18-14	3:10	[Redacted] St John		Toilet not flushing / <i>Kok</i>
LH	7-23-14	4:10	Falling Springs, <i>over road SW</i>	Man Hole @ Corner of Edwark	man hole in the back yard need checking
LH	7-30-14	3-30	[Redacted] St Columbus		Wash machine water going down slower Checking in A.M. <i>Copy King Answer</i>
					Sewer Back up in Back Yard [Redacted] Vol. woman sits outside
LH	7-31-14	8:40	[Redacted] Andrews - [Redacted]	Just moved to [Redacted] <i>work</i>	Cust Problem - Cust Aware - JW
LH	7-31-14	11:40	[Redacted] St Helena	Brad Joe problem	Back up in Bathroom - Toilet + Bath tub
SL	7-31-14	1:00	[Redacted] St. Helena	Brad	Back up in Yard Back
SL	8-1-14	1:30	[Redacted] St Helena	Brad Joe problem	man hole full behind church
LH	8-7-14	10:50	[Redacted] Leven - [Redacted]		Backup in yard came to office
LH	8-14-14	10:25	[Redacted] School - [Redacted]		Sewer in Bath tub + Toilet / problem
LH	8-15-14	8:30	[Redacted] Fox Meadow [Redacted]		Backup in Bath, + Holes in Siding on Garage
			called [Redacted]		Backup in Basement + Bath up Stair - Per [Redacted] - Vol Problem
SL	8-18-14	1:08	[Redacted] Loretta	Porky	Sewer backing up in tub - just started 2 hrs ago
SL	8-22-14	9:08	[Redacted] Marseilles		Sewer backing up in basement.
SL	8-20-14	10:14	[Redacted] St Kevin - <i>jetted line yesterday</i>		Manhole overflowing in backyard
LH	9-2-14	8:00	[Redacted] Angola DR - [Redacted]		Sewer block under street
					Sewer up in Property / Had plum out
LH	9-3-14	3:33	[Redacted] Maple Trees		8:30-14 Trierer Ran Camera - 72.3 Ft Sewer backing up in drain

SEWER PROBLEMS REPORTED

CLERK	DATE	TIME	ADDRESS	CHECKED BY	REMARKS
Y	9-8-14	10:08	St Robert	Porter	Sewer backing up - washing machine was 4 drain
RL	9-10-14	3:15	Toliet -		Back up in Shower
ZA	9-16-14	1:30	White -		Sewer back up / Plu Doc yesterday
SA	9-17-14	9:44	Garden		Customer Problem. Meeting Court @ 3:00
SL	9-17-14	9:44	Garden		tub drains slowly
JK	9-17-14	2:11	Williams -		Back up in Bath + Kitchen
SL	9-19-14	2:00	Williams -	Downer	Back up in yard & cleanout
JA	9-22-14	3:15	Richard /		Back up in yard - Roky / ^{10:00} plumber problem
JA	9-25-14	4:20	Marcellus	Roky / ^{10:00} plumber ^{cust} problem	Back up Sewer & cleanout - 3-4 days
JA	9-26-14	11:40	St Benedict	Jet Line Doc	Back up in Bath
AL	9-30-14	2:20	Mildred -		Back up in Basement / Jetted ^{plu doc}
JA	10-2-14	1:50	Razarchoff	/ ^{10:00} plumber ^{cust} problem	Sewer back up in Bath / 3 weeks
JA	10-6-14	9:00	Lorella		Drain slow - / ^{10:00} plumber ^{cust} problem
RL	10-9-14	8:45	St Paul		Back up in Bath Sewer / ^{10:00} plumber ^{cust} problem
JA	10-13-14	1:48	St Bartholomew		Back up Bath, Jetted
JA	10-13-14	3:20	Jones -		Basement - ^{10:00} plumber ^{cust} problem
JA	10-13-14				Called ^{10:00} plumber ^{cust} problem
JA	10-17-14	2:00	Andrew		Sewer Back up at cleanout front
JA	10-17-14	3:40	Lourence		Sewer Back up in Bath, Slow Drain
JA	10-20-14	2:00	St Bartholomew -		2 month he moved in - past month ^{10:00} plumber ^{cust} problem
JA	10-24-14	12:07	Williams -		Sewer Back up in Bath RM / Roky
SL	10-27-14	9:53	along Springs Rear	Porter	Sewer backing up in shower - started this morning
SL	10-28-14	1:34	Donald	Roky / ^{10:00} plumber ^{cust} problem	Sewer draining slow - sink fills & drains slow
JA	10-29-14	2:45	St Herman		Back up in Bath Room / ^{10:00} plumber ^{cust} problem
JA	10-30-14	2:00	Daniel -		Sewer Back up + Install Overstair
JA	10-31-14	4:10	Upper Caloken		Back up in Basement / Bath

SEWER PROBLEMS REPORTED

CLERK	DATE	TIME	ADDRESS	CHECKED BY	REMARKS
JA	11-13-14	11:40	Richard		Backup in Utility Drain / same
JA	11-17-14	11:45	Jerome		Backup at Clean Out / ^{Guest} Problem
SA	11-24-14	8:11	Islet	Ray/Porky	Sewer backing up - plumbers say its us
SA	11-24-14	8:24	Water	Ray/Porky	sewer-back up in basement
JA	12-4-14	9:56	St Paul		Backup in Bath / ^{Guest} Problem / Ray
JA	12-4-14		Sandra		pot VOC Area
JA	12-8-14	8:15	st Paul / Neighbor		Sewer Smell [redacted] st Paul
JA	12-8-14	10:00	St Paul		Smell Sewer / Problem at [redacted] Hall
JA	12-9-14	11:50	St Paul		Sewer Backup Street 7 ^{Guest} Problem
JA	12-11-14	1:39	St Dorothy		Backup in Bath ^{Guest} Problem in 2nd Rm
JA	12	3:30	St Gregory ^{Guest} Problem		Backup in Back yard 2nd / Porky
JA	12-16-14	10:14	Champlain		Sewer Backup in Basement / ^{Guest} Problem
					RE: RAY: Above Problem
JA	1-5-15	8:15	St Nor-Bert ^{Ray}		Backup in Sewer in Bathroom + Kitchen C/A
JA	1-5-15	9:30	St Margaret ^{Guest} Problem		Sewer Backup - [redacted] C/A
JA	1-8-15	1:50	Halloran		Sewer Backup in Clean out / ^{Guest} Problem
JA	1-14-15	8:50	Falling Spring		Backup in Basement 2 nd
				Ray	VOC was on Site 2 days ago
JA	1-15-15	3:55	st Nor-Bert		Question about finding [redacted]
JA	1-16-15	3:15	Barison ^{Porty}		Sewer Smell, Water in Front Yard
JA	1-20-15	9:10	St Zita		Sewer Backup at Clean out Back Yard
JA	1-21-15	3:51	Julie		Sewer Backup in Basement
				Per Jet Line	(Water in tub for Backflow)
				RAY:	
JA	1-27-15	9:05	Mildred		Making slow water going down
JA	1-27-15	10:05	Kenneth -		Sewer Backup in Back yard
					Problem in sit down, she called plumber.

SEWER PROBLEMS REPORTED

CLERK	DATE	TIME	ADDRESS	CHECKED BY	REMARKS
ZH	1-30-15	1:30	St John	Rory	Back up in Bath Room during washing & flush
ZH	2-3-15	10:15	Kurtz	10:15 Curt	Sewer Back up in Bath Rm / A/D Well
ZH	2-17-15	9:40	Jerome / ROR 4		Sewer Back up in Shower / Sign out last wt
ZH	2-18-15	11:35	Mildred	Curt	Sewer Back up in Bath Rm 5:44
ZH	2-19-15	1:10	Range	Curt	Sewer Back up in Yard
ZH	2-25-15	10:40	St Nicholas	Curt	Back up in Bath Room
ZH	2-25-15	10:00	Armand	Called - He was	Back up in Yard - Cancelled
ZH	3-1-15	9:30	William	all	Used Camera + 1st Drinker
ZH	3-9-15	8:13	St Michael	Rory	Water backing up in house
ZH	3-9-15	11:00	St Am Brose	5:45 Curt	Back up in Bath / on front
ZH	3-10-15	2:00	St Benedict - See	2x CALL	Back up in Basement - Walk to
ZH	3-17-15	10:30	St Helena	Curt	Back up in Bath Tub - Curt Sewer
ZH	3-18-15	11:00	St Rose	Curt	Back up in Bath + Yard
ZH	3-18-15	1:35	St Robert	1:40 Curt	Back up in Bath Room / Party
ZH	3-19-15	1:20	Joliet	1:30 Curt	called need man who check
ZH	3-19-15	2:30	Joliet		on site @ Joliet Sewer Back up in house
ZH	3-26-15	4:25	Julie	Curt	Sewer Back up in Basement / 1st line
					Bath + Kitchen Sink water comes up and Drain Back out.
					Talk w/ Neighbors - no others problem
ZH	3-30-15	1:15	St Barbara		Drain Show 1:20 / Curt
ZH	4-14-15	11:00	Maureilles		Sewer Back up in yard by house / Curt She states voc to run Camera / Problem Line must be cleaned out before Camera Co.

SEWER PROBLEMS REPORTED

CLERK	DATE	TIME	ADDRESS	CHECKED BY	REMARKS
ZH	4-14-15	1:58	Leonard - [redacted]		Back up in Bath - since 4-10-15 - ^{Guest} problem
ZH	4-15-15	9:25	St Michael - [redacted]		Back up in Bath - JOC problem
ZH	4-15-15	10:30	St Dorothy - [redacted]		- Small back up in Basement / Jet Line ^{problem}
ZH	4-17-15	2:30	LaSalle - [redacted]		^{Guest} aware of ^{problem} back up in Baths - Main Level
ZH	4-21-15	2:40	St Kevin - [redacted]		Back yard Sewer on ground
ZH	4-24-15	11:48	Cooper - [redacted]		Back up Sewer in Bath, under House
ZH	4-30-15	3:30	St Columba - [redacted]		Sewer back up ground back yard w/ sewer
ZH	5-5-15	2:61	Leonard - [redacted]		^{Guest} is aware on ground! [redacted] called this in. JW 2:02
ZH	5-11-15	9:05	St Ann - [redacted]		Back up in Bath - ^{Guest} problem JW 9:30
ZH	5-11-15	1:50	St Norbert - [redacted]		slow Draw - ^{Guest} problem
S	6-3-15	8:02	Theodore - [redacted]		Sewer in front yard - ^{Guest} problem
ZH	6-3-15	11:45	Kenneth - [redacted]		Sewer backing up - toilet won't flush
ZH	6-5-15	11:40	St Williams - [redacted]		Back up & clean out / ^{Guest} problem
ZH	8:10	6-17-15	St James - [redacted]		Back up in Bath Room + clean out
S	6-18-15	11:38	Water - [redacted]		Whitening - red saturated + floods basement
ZH	6-19-15	2:05	St Benedict - [redacted]		Back up in Basement, Kitchen, + Bath
ZH	6-19-15	3:10	Maynon - [redacted]		Back up in Sewer in Back yard
ZH	6-22-15	2:30	Water - [redacted]		Sump Pump Illudge backed up to Sewer Line
ZH	6-22-15	2:30	Water - [redacted]		Water in Basement + front Yard
ZH	6-23-15	1:30	Marcellus - [redacted]		Entire Basement with Water
ZH	6-26-15	8:50	[redacted]		Sewer in Sinkings
ZH	6-26-15	8:50	[redacted]		Pump Station with Water
ZH	6-26-15	2:56	St Gregory - ^{Jetted out line}		Over Showers / ^{Perky} ^{no} problems found
ZH	6-26-15	2:56	St Gregory - ^{Jetted out line}		Sewer Company called to say ^{city} sewer main is backed up

SEWER PROBLEMS REPORTED

CLERK	DATE	TIME	ADDRESS	CHECKED BY	REMARKS
RL	6/25/15	2:20 AM	East 5th - stop in drains closed - street dirt	Rory	Smells like sewer - drains by driveway clogged (sewer or storm?)
KA	6-30-15	8:30	Nadine	Rory	Back yards on Nadine are flooded
JA	6-29-15	3:40	Kendler		coming from sewer / cist problem
SA	6-30-15	10:00	St Margareit		Smell like Sewer
FA	7-1-15	10:33	M. usilles		Sewer water in basement / ^{water} left DN
LA	7-2-15	10:50	Donald ^{per mayors office}	Patt Jones	Sewer Back up in front water
JC	7-7-15	8:06 AM	Cahokia	Jim - cist problem	both basements full of water - sewer backup?
SL	7-2-15	4:22 AM	Hissrich	Jim - cist problem	basement flooded 3 days ago
SL	7-6-15	8:04 AM	Leonard	Jim - cist problem	tub & toilet not draining right since Friday (3rd)
SL	7-6-15	9:19 AM	Edwards Rear		ground raising in by manhole in backyard
SL	7-6-15	3:03 PM	Leon		Need another pump to keep up w/rain
SL	7-9-15	9:49 AM	Kinder	our pumps should clear by today	Sewer backing up - plumber says its city line
ZA	7-13-15	1:00	Edwards		Drain slow
ZA	7-14-15	10:00	Judith / ^{per Porey}		Water in Basement / pumps backing up
LA	7-14-15	3:31	Kinder / ^{per mayors office}		Water in Basement
FA	7-16-15	9:15	School -	Porey 9:25	Water in Basement / cist problem
ZA	7-16-15	10:02	School		same problem looking for another worker to come out. he called right back to cancel. ASD reported to [redacted]
FA	7-17-15	11:30	St Benedict		called back - left voice mail
SL	7-17-15	3:41 PM	St John	our problem in has	Backup in Bath Room / started on 7-15-15
JA	7-20-15	1:26	St Benedict		Backup in Bath Room + hallway
ZA	7-20-15	11:40	per Porey, manholes down 1/2 St Upper Cahokia		Plumber was out over w.e. [redacted] Basement with water / [redacted] 9:2

SEWER PROBLEMS REPORTED

CLERK	DATE	TIME	ADDRESS	CHECKED BY	REMARKS
RL	7-23-15	1:40	Kinden [redacted]	Roky 2:00 Per Roky	Sewer coming out of pipe by main hole Edwards - Rain water in yard Kinden Cleanout full
2P	7-24-15	10:25	Jerome [redacted]	Porty 10:30	VOG Line Down/Working fine Sewer running on ground
JL	7-27-15	9:15	Kinden [redacted]		Water in Master Bath + Basement
HL	7-27-15	11:45	Kinden [redacted]	Brown wife	Water in Basement coming out of Master
SL	7-27-15	1:55	William [redacted]	Norm - cust prob customer water	Sewer backing up - started yesterday
SL	7-28-15	8:10 AM	Hissrich [redacted]	pulling pump	basement flooded w/ sewer
SL	7-29-15		Kinden [redacted]		Water in basement - clear water - in wall Crack Sw. went out states ground water
SL	7-29-15	11:40	La Salle [redacted]		Sink Hole in back -
SL	7-29-15	8:10	Called [redacted] Back on list		Per [redacted] on list at mayor office
SL	7-31-15	11:31	Falling Springs Upper Cahokia		Back yard w/ Sink Hole Sink Hole in back of yard
SL	8-3-15	10:59	David [redacted]	pump down - repairing now	Sewer overflowing in vacant house backyard next door
SL	8-6-15	9:35	St Michael [redacted]	Cust Problem Review	Sewer Backup in Bathroom, Roky 9:45
SL	8-10-15	3:15	C. Howard [redacted]		Backup in Basement Roky 3:45
SL	8-10-15	10:20 AM	Cahokia [redacted]		Basement with Sewer/ per Roky Cust Problem
SL	8-12-15	2:30	Edwards [redacted]		Pump not work, water in yard on Pump working fine
SL	8-13-15	11:05	Edwards [redacted]	Per [redacted] Parents	Water in basement - Pump not working
SL	8-13-15	1:30	St Michael [redacted]		Water in basement and out of water slow drains in Bath / Clog/Problem
SL	8-14-15	9:46	Julie [redacted]	Cust Problem	Back up in Kitchen Sink
SL	8-19-15	10:42	Carrison [redacted]	Roky - cust problem Cust notified	Sewer not draining good
SL	8-18-15	10:57	Edwards [redacted]	Porty	Water backing up in yard across from her

SEWER PROBLEMS REPORTED

CLERK	DATE	TIME	ADDRESS	CHECKED BY	REMARKS
JL	8-20-15	1:03	[redacted] Kutz [redacted]	Rory - Cust problem	Valcimat 8:07AM Sewer backing up in tub
JL	8-24-15	8:08	[redacted] Nirdine [redacted]	Rory - We turned pump on	Sewer backing up in yard - Someone had turned off outside
JL	8-31-15	4:05	[redacted] Judith - [redacted]	[redacted]	Under Back up in property - man hole full
JL	9-3-15	9:30	[redacted] St Monica [redacted]	Per SRC - Cust problem 11:45	Perky 4:25 - VOC Problem
					Sewer Back up on ground in Back Yard
					Talked with [redacted]
JL	8-25-15	10:00/10:14	[redacted] Leonard [redacted]	Rory/Perky	Sewer backing up - plumber say it is - cust problem
JL	8-28-15	10:17	[redacted] St Nicholas (VM 81703442)	Cust prob - cust not here	Basement flooding - landlord told her to call us
JL	9-11-15	1:28	[redacted] Isabelle [redacted]	[redacted]	Sewer in back yard - Per Perky water standing in yard
JL	9-14-15	1:30	[redacted] Richards [redacted]	[redacted]	Sewer backup possible - Asking VOC to check pump
JL	9-17-15	10:40	[redacted] Camp Jackson [redacted]	Perky - VOC Problem	Drains making slow - man hole full
JL	9-17-15	1:50	[redacted] Camp Jackson [redacted]	VOC Problem	Sewer in Basement - Perky Problem - Assisted
JL	9-18-15	3:50	[redacted] St James [redacted]	Perky called	Sewer coming up once. Toilet in floor and water still flowing in tank.
JL	9-20-15	10:00	[redacted] Blue water - [redacted]	Perky - 10:20 VOC Problem	Sewer on ground again
JL	9-21-15	3:30	[redacted] St Nicholas - [redacted]	Perky - Cust Problem	Sewer Backup in Property -
JL	9-22-15	8:40	[redacted] Williams [redacted]	Perky - 8:46	Sewer Backup yard / Bath
JL	9-22-15	8:45	[redacted] Williams [redacted]	Perky 3:40	Sewer Backup in Bath
JL	9-22-15	8:15	[redacted] Edwards [redacted]	[redacted]	Questions about Sewer line Repair - Sewer line
JL	9-29-15	9:58	[redacted] St Clement - [redacted]	Cust problem left message	W/ White Slaggs - Hal getting large brown water in tubs backs per tenant

SEWER PROBLEMS REPORTED

CLERK	DATE	TIME	ADDRESS	CHECKED BY	REMARKS
ZH	10-12-15	9:20	Camp Jackson	Rory - Cust problem	Back up in Basement
X	10-13-15	8:43	St Barbara	Porky - cust problem	sewer backup in backyard + tub
H	10-19-15	2:10	Beorge	Porky - Cust problem	Draining slow in Bath Room.
SL	10-16-15	9:46	Sycamore	Rory - Cust problem	sewer smell
SL	10-19-15	8:15	St Barbara	Porky - cust problem	sewer backing up - joint line w/neighbor?
ZH	10-23-15	1:15	Camp Jackson		Back up in shop - need to when cleanout checked w/ Rory - no knowledge of cleanout
ZH	10-23-15	4:30	St Maud		Holes in Street from Sewer Problems
SL	10-27-15	9:13	St Maud	Porky - customer problem - cust notified	sewer backing up in tub + neighbors too
X	10-28-15	9:20	St Ann	Porky - talked to customer	sewer stopping up
ZH	10-30-15	2:00	Circle Creek	Porky - Cust Problem	sewer Backup in 5 Mobile Home
SL	11-3-15	3:16	Sauget - jetted line	Rory	Manhole in back of lot overflowing
X	11-4-15	1:59	Mesker - dump station down	repairing	sewer coming up in street - running into driveway
SL	11-6-15	9:37	Edwards	Porky - cust problem	sewer backing up
ZH	11-16-15	8:10	Hillbaker - Rory / Porky	Cust problem	back up Bath + clean out
ML	11-16-15	10:45	Halbran	Cust Problem	Backup in toilet + tub
H	11-19-15	8:10	St Michael	Cust Problem	back up in Bath, <u>Porky</u>
SL	11-24-15	10:12	Mildred		sewer backing up in yard out back
ZH	11-25-15	9:13	St Bartholomew	Cust Problems	Slow Drains
ZH	11-24-15	1:05	Marsailles		Strong Sewer Smell / Cust Problem
ZH	12-7-15	3:30	Leonard	Rory - 7:50	Backup in House - Per East Side Sewer on City End - City Main Holding
ZH	12-7-15	8:50	Mississippi	jetted line	Small Sewer - Cust Problem
ZH	12-9-15	8:20	Jerome		Back up in Wash machine + Kitchen + Basement
ZH	12-9-15	1:38	Jerome		Same as above - Rory is Cust Problem aware

SEWER PROBLEMS REPORTED

CLERK	DATE	TIME	ADDRESS	CHECKED BY	REMARKS
PH	12-9-15	2:00	Andrews		Nets in House - No Sewer Problems
PH	12-11-15	11:08	Park Lane	Porty - Cost Award 3rd review - billed	Back up in Bath + Kitchen Per Porty - main slightly Holding - Jetted Line
PH	12-14-15	8:10	Morning Star		Back up Per P.D. Sept/
PH	12-15-15	2:50p	St. Basil	Porty 3:45	Back up at clean out - Backup front
ML	12-21-15	2:15pm	Kutz	Porty	manhole overflowing / call comm field
PH	12-23-15	3:10	Mayman -	Porty / ^{NO} problem	Back up in House - Per Mel ^{NO} Comm field - Per P.D.
ML	12-28-15	8:05	Judith Ln	Porty	Per Porty - Pump Station Down
ML	12-28-15	9:06	St. Benedict	Porty	
ML	12-29-15	8:00am	Judith Ln		
ML	12-29-15	10:15am	St. Paul		
PH	1-4-16	8:50	Williams	9:20	Back up in Bath room
PH	1-11-16	3:30	Jesse Cahokia		Wash machines not draining / ^{Porty / Cost} 3:50 problem
PH	1-12-16	2:30	Ranger		Backup Sewer in Properties
PH	1-21-16	10:40	St. Helene	Porty / Cost problem	Backup in Bath Rm. Toilet draining slow
PH	12-28-15	1:07	St. Cletus	- full of rain water	Water coming into house
PH	12-30-15	1:15	Leon - ^{earlino} full of rain water	all pumps working	Sewer backing up
PH	1-7-16	1:14	Cahokia		Sinkhole starting in backyard
PH	1-19-16	11:20	Roma	Porty - out lined floor	When running wash - it comes up in tub + toilet
PH	1-20-16	1:19	St. Boniface	- cost prob	Everything draining except tub - plumber says its on outside
PH	1-27-16	11:50	Park Lane		Main Hole Jett in Back yard
PH	2-8-16	11:51	Charlott -		over flow
PH	2-9-16				Base ment Backup - Per Porty - 2:00 Jett Line
PH	2-8-16	10:51	St. Bonifacio		Sewer Smells Per Porty Jett Line
PH	2-9-16	8:18	Price	Porty 8:25 OK	Pump not running - front yard
				Porty Talked with owner	

SEWER PROBLEMS REPORTED

CLERK	DATE	TIME	ADDRESS	CHECKED BY	REMARKS
JL	2-1-16	1:08 PM	Lasalle - cust problem	Porkey	sewer coming up in all drains
JL	2-2-16	9:49 AM	St Gregory	Porkey - cust prob	sewer coming from pipe in front yard
JL	2-2-16	2:58	Kinder	Porkey - reset pump	sewer coming in basement
JL	2-5-16	3:54	St Norbert	Rory/Porkey - Hole in list.	Hole not filled out front - sewer not working properly
JL	2-19-16	8:23	Vran Cokolic	Rory 8:30	Per Rory pulling pump
JL	2-16-16	2:02	St Helena - we jetted line	Porkey/Sean	sewer running really slow
JL	2-17-16	1:19	St Columba - call called	Sean/Porkey	sewer backing up in yard
JL	2-19-16	2	St Helena		flushing problem - ss. is not on in problems
JL	2-23-16	10:16	Terome	Porkey - cust problem	tub backing up - gurgling in the lines
JL	3-1-16	2:01	St Margaret	(3) Cust problem Porkey	Small Sewer + Kitchen + Bath
JL	3-4-16	10:02	Edwards		driveway sinking in around manhole
JL	3-8-16	4:01	Maysman		clean out sewer on ground
JL	3-11-16	3:45	Maysman	Porkey - VOC	sewer clean out - cust
JL	3-18-16	11:53	Edwards	Rory	sewer backing up - East Side Sewer said its on our end
JL	3-22-16	9:05	Dorin	AP - cust 2m problem	sewer back up under house
JL	3-29-16	10:50	Parklane	ROR4 11:00	man hole in backyard over flowing
JL	3-20-16	3:30	Preston	Porkey - Cust problem	water in basement
JL	4-4-16	8:15	East 5th	SIS - Cust problem	Back up in Bath Room - Cust problem
JL	4-13-16	11:00	St Patric		sewer pop up - Sewer problem on St. Patric
JL	4-14-16	9:40	Puisie	ROR4	2:00 - call 222 222 w/ [redacted] will give update on pump station - sounds as running water
JL	4-19-16	11:50	Kutzi	common field problem - JC	water running down [redacted]
JL	4-20-16	1:40	Kinder	Porkey - jetted line	sewer problem in area [redacted]
JL	4-22-16	8:28	St Thomas	Porkey - Note sewer problem	sewer backing up beyond backyard - smells bad
JL	4-25-16	8:17	Mildred	Porkey - jetted line	sewer backing up

SEWER PROBLEMS REPORTED

CLERK	DATE	TIME	ADDRESS	CHECKED BY	REMARKS
DMC	6-8-16	8:10	Parklane	Rory	Commonfields called Bichy in Baltham <i>main is long</i>
S	6-13-16		Arthur	Rory - <i>cust prob</i>	Sewer coming out of cleanout <i>cust notified</i>
S	6-8-16	10:39	St Gregory	Porky - <i>cust prob</i>	Sewer Not flushing properly <i>cust notified</i>
DMC	6-30-16	8:30 am	St. James	Rory - <i>cust problem</i>	Sewer backing up in yard <i>cust notified</i>
S	7-19-16	1:38 pm	Pontiac	Porky - <i>cust problem</i>	Sewer smell for last 3 weeks <i>cust notified</i>
S	7-20-16	8:46 am	Harvest	Rory - jetted line	Sewer backing up - they called Commonfields
S	7-20-16	2:03 pm	Richard	Rory - <i>cust prob</i>	Jet + 2 Tee Mark etc <i>cust notified</i>
S	7-21-16	9:25 am	Ester	Porky - <i>cust prob</i>	Sewer backing up <i>cust notified</i>
S	8-4-16	8:16 am	George	Rory	jetted line
S	8-10-16	10:17	Dorcas		Sewer backing up in tub
S	8-11-16	10:41	Doris	Porky	Sewer backing up to clean out
DMC	8-11-16	9:30	Debill	Porky	<i>Custom problem</i>
S	8-15-16	10:02	Price		Water in street. <i>customer says pump not working</i>
S	8-15-16	8:42	Nadine	Rory	Sewer backing up in yard
S	8-15-16	9:16	St. Matthew	Rory	Sewer in basement
S	8-15-16	10:10	St. Benedict	Porky	Sewer backing up in toilet & tub
S	8/15/16	11:30	Edwards - street dept		pump not working out front
S	8/15/16	1:15	Camp Jackson		Repairing sewer line - want to be sure our line is clean
DMC	8-15-16	2:00	Price	Porky	coming about 2 ft in at end of line - <i>super trying to chisel up</i>
S	8-15-16	11:11	Maynard	Porky	Rainwater in yard
S	8-15-16	11:15	Range	Porky	water backing up in base / Rainwater in system
S	8/16/16	11:06	Andrews	Porky	Sewer coming up in basement
S	8-17-16	3:28	St. Paul		Sewer backing up
S	8-22-16	10:46	Dorcas	Porky - <i>cust prob</i>	Sewer coming up in backyard <i>cust notified</i>
DMC	8-23-16	2:15	St. Bernadette	Porky	Customer said sink hole in back yard

SEWER PROBLEMS REPORTED

CLERK	DATE	TIME	ADDRESS	CHECKED BY	REMARKS
J	9-1-16	9:40	Leonard [redacted]	Rory - cust prob cust notified	Sewer backing up off + on the last couple months
JVC	9-13-16	11:00	St Margaret	Jeff Perry/Rory	Sewer smell & slow - good flow
JM	9/16/16	11:15	LA SALLE	Rory + Porky	Pump PLUGGED INTO GFT HAD TO PLUG CORD INTO REGULAR RECEPTACLE
J	9-19-16	11:00	St Helena	Porky	Customer problem
J	9-21-16	9:56 am	Parklane	Rory	Street on Lazareff side has water coming up - water main break - called COVID rep
J	9-28-16	8:20 am	Louise	Rory	Sewer backing up - see work order in file
J	9-28-16	8:33 am	Upper Cahokia - out lines are clear	Rory	Strong sewer smell in backyard
J	10/10-16	2:32 pm	St Barbara - cust prob cust notified	[redacted]	Sewer backing up since last week
J	10-11-16	8:13 AM	Pentac - cust prob cust notified	Porky	sewer backing up in parking lot
J	10-11-16	11:53 AM	Sparks - cust. prob	Porky	Sewer backing up under house
J	10-3-16	2:19 pm	St Dorothy - cust problem	Rory	Sewer backing up in house
J	10-17-16	9:15 am	Marseilles - cust problem cust notified	Porky	Sewer backing up since this weekend
J	10-19-16	9:45 AM	Falling Springs - called cust to notify	Rory + Porky	Sewer backing up in house
J	10-20-16	3:03 pm	Howell - cust problem - cust notified	Rory	Sewer bubbling in tub when flushing
J	10-24-16	2:50	Armond	Porky	Sewer backing up in basement
J	10-24-16	3:40 pm	Edwards - cust problem cust notified	Porky	Sewer backing up
J	10-25-16	2:41 pm	Loretta - cust problem cust notified	Montville	tub draining slow toilet not flushing right wants to see if line was flowing
JM	10-31-16	8:20 pm	Preston - sewer smell	Porky - fixed line	
JM	10-31-16	11:31 pm	WILLIAMS	Porky	cust. had a green insect in house also was not noted in street file in file.
JM	11-2-16	11:55	St Ann's	Rory	sewer backing up in tub. Rory checked problem is on upstream end
J	11-8-16	8:52	St James	Porky	sewer backing up in home. Customer problem
J	10-27-16	1:03	St Barbara	RORY	Customer problem
J	11-3-16	9:07	St Benedict	Porky + Al - working on by pass	Sewer backing up in basement
J	11-21-16	11:21 am	St Cletus - by pass can't use	[redacted]	Sewer line in backyard leaking in neighbors yard @ fence in
J	11-24-16	8:03	Richard	Porky	Customer prob. - toilets flushing slow

SEWER PROBLEMS REPORTED

CLERK	DATE	TIME	ADDRESS	CHECKED BY	REMARKS
JK	12-1-16	11:23	St. Christopher	Porky	Sewer backing up customer problem
JK	12-5-16	8:58 am	Mildred	Porky	sewer backing up in tub. started Friday
JK	12-7-16	11:45	St. Raphael	Porky	Sewer backing up in bathroom
JK	12/8/16	1:06	PARKLANE	Porky	SEWER SMELL - CUSTOMER'S PROBLEM
JK	12-8-16	4:05	Kinder	James	sewer smell. customer problem
JK	12-8-16	12:00	PRICE ST	Porky	water running black water pit
JK	12-12-16	8:07	Illwell	Porky	sewer backing up in tub cust. notified
JK	12-16-16	9:16	Upper Cahokia	Porky/Ryan	has report full of sewer. Kunden full of water. Sewer. CCWN line broke
JK	12-17-16	9:00	Mayra	Porky/James	water flowing in sewer line
JK	12-19-16	9:10	Mayra	Rory/James	Over night up on trailer - called Greg # Sunday they told her to contact Sewer company + did not work
JK	12-19-16	9:00	Doris	Porky	sewer backing up in shower + tub. cust. problem
JK	12/21/16	1:45	Parklane	Porky	customer's problem in shower in tub
JK	12/22/16	3:22	Mildred	Porky	customer problem, they have
JK	1/3/17	8:30	Nadine	Porky	customer problem they are doing a one time fix on what
JK	1-3-17	9:55	St. Helena	Porky	custo said sewer backing up in tub
JK	12-3-16	10:40	Donald	Van Kirk	had to get line
JK	12-27-16	4:03	edgar	Wes	sewer backing up in backyard
JK	12-27-16		Dorothy	Wes	sewer cover not on correctly
JK	1-5-17	3:19	Loraine	Rory/Wes/Porky	no problem - customer problem
JK	1-10-17	11:05 am	Mushell	Porky	Did a sewer back up in basement after shower was filled but hole in front of his house
JK					Porky said customer problem
JK	1-17-17	9:47	St. Dorothy	Porky	sewer backing up. customer problem
JK	1-19-17	1:14	Lynn	Porky	sewer backing up in yard. cust. prob.
JK	12-15-16	10:00	Andrews	Porky	put in by pass sinkhole in backyard out by fence
JK	12-27-16	11:31	water		sewer backing up
JK	12-27-16	1:09	St Michael		sewer smell

SEWER PROBLEMS REPORTED

CLERK	DATE	TIME	ADDRESS	CHECKED BY	REMARKS
Judy	3/2/17	1:00	[Redacted] Williams	Rory	Customer called w/ Sewer Backup - had to get line
JJ	3-1-17	2:39	[Redacted] Leonard	Rory	Sewer backing up in yard - cust prob.
JJ	3-6-17	9:56	[Redacted] Levin	Rory	Sewer backing up in yard. Cust. problem
Judy	3/7/17	10:16	[Redacted] St. Columba	Rory	Sewer backing up in tank - Customer problem
JJ	3-6-17	2:24	[Redacted] Jerome	MP	Sewer backing up in basement
AM	3-7-17	2:24	[Redacted] Jerome	Rory	Sewer backing up in basement - Cust. problem
JJ	3-10-17	2:28	[Redacted] Williams	Montelle	Sewer backing up outside. Cust. problem
JJ	3-13-17	9:30	[Redacted] Camp Jackson	Rory	customers say sewer backing up - city mt down + flowing
JJ	3-13-17	1:50	[Redacted] Williams	Montelle	Sewer backing up customer problem
DR	3-16-17	10:30	[Redacted] Lattin	Rory	Sewer smell + backing to right of address. ^{Customer line}
JJ	3-16-17	4:27	[Redacted] J. Williams	Wes	Sewer backing up in street. Workers did not ^{See} find cause. ^{See}
Dave	3-20-17	8:30	[Redacted] St. William	Wes	Customer sewer will not drain + wants to test the line
AM	3/21/17	8:33	[Redacted] St. William	James	Customer problem on tub. We checked line as a p. had a clog in vent + they think its on the line - sewer problem
Dave	3/21/17	2:05	[Redacted] Fox Meadows	James	Customer says + they think its on the line - sewer problem
JJ	3-22-17	8:50	[Redacted] Malin	Wes	Sewer backing up. City man flowing
AM	3/21/17	2:29	[Redacted] Freese	Rory	Sewer out of hole in street of use filled pipe + street
DR	3/24/17	3:05	[Redacted] Howard Park	Wes	Customer says man found house not full of water
JJ	3-30-17	11:09	[Redacted] St. Columba	Rory	Sewer backing up when she ran fan water
AM	3/30/17	12:44	[Redacted] Williams	Rory	Sewer Backup - C/O was clear. Sewer may have been clogged. Customer problem
JJ	4-4-17	8:22am	[Redacted] St. Michael - ^{called line}	James/Rory	Replacing sewer line - it appears blockage @ our line
JJ	4-5-17	3:02pm	[Redacted] St. Benedict ^{customer}	Rory	Sewer backing up in basement. Hot Rooter told them to call us
JJ	4-24-17	9:40	[Redacted] Donald	Rory	Sewer backing up in tub customer prob.
JJ	5-1-17	11:44	[Redacted] Andrews	Rory	Sewer backing up. See file
JJ	5-1-17	9:59	[Redacted] Lambert	Rory	Sewer backing up
JJ	5-2-17	11:41	[Redacted] W. 7th	Rory	sewer not draining. Jetter lines
JJ	5-3-17	9:54	[Redacted] LaSalle	Rory	Sewer backing up

SEWER PROBLEMS REPORTED

CLERK	DATE	TIME	ADDRESS	CHECKED BY	REMARKS
JS	1-20-17	8:13	[Redacted] Manizilles	Portkey	Sewer backing up in drain. Jotted manhole
JS	1-22-17	10:23	[Redacted] Wesley	Rory	Sewer backing up in down. Cust. problem
JS	1-23-17	11:36	[Redacted] St. Martin	Rory	mainline failed. Jotted M.H to M.H
JS	1-23-17	3:39	[Redacted] St. Thomas	Portkey	Sewer all over floor. Cust. problem
JM	1-24-17	2:00	[Redacted] ST. MARTIN	Rory	CLEARED ALL OF THE SEWER SYSTEM ^{Filter} ^{CONNECTS} ^{to} ^{main}
JM	1-27-17	12:45	[Redacted] St Patrick ^(NOT our problem) ^{work under or smell}	Portkey	Customer said toilet will not flush
JM	1-27-17	12:55	[Redacted] Preston ^(NOT our problem) ^{work under}	Portkey	Customer said had work done still having problem ^{straight to front}
J	1-24-17	9:45 AM	[Redacted] Julian ^{over problem}	Portkey	Sewer smell in house this past week
J	2-1-17	3:40 PM	[Redacted] Edgar	Portkey	Sewer running in backyard & into house
J	2-1-17	8:49	[Redacted] St. Benedict ^{- jotted line}	Rory	Sewer backing up in tub
J	2-6-17	10:01 AM	[Redacted] St. Margaret ^{- cust problem} ^{cust notified}	Portkey	Sewer backing up
JS	1-26-17	8:20	[Redacted] Julian	Rory	Sewer backing up in crawl space
JS	2-2-17	4:28	[Redacted] St. Boniface	Portkey	Pump went out
JS	2-2-17	8:48	[Redacted] Barber	Rory	Ground sinking due to ^{sewer} gas . has long spot drain
JM	2-9-17	11:10	[Redacted] St. Martin	Portkey	ground water in meter box
JM	2-9-17	12:29	[Redacted] Lewis	Montaville	jotted line now flowing
JM	2/10/17	12:38	[Redacted] WILLIAMS	Rory	Customer complaint of level City Pump line
JM	2/13/17	11:48	[Redacted] GORDON	Knedy	2 units have backing sewer problem is on customer meter lines not files
J	2-13-17	10:00	[Redacted] Park ^{- jotted line}	Rory/Portkey	Sewer backing up - East Side Sewer said it's us
JM	2/16/17	9:00	[Redacted] Camp Jackson BCD1	Wes	Sewer problem could be due to pipe in or at site. hope it has to be replaced
JM	2/16/17	8:12	[Redacted] Julia	Portkey	Had to get line
J	2-6-17	1:16 P	[Redacted] St. James	Portkey	feces in yard + running into street
J	2-16-17	8:11 A	[Redacted] Julie ^{- had to get line}	Portkey	sewer smell - drains going slow
J	2-22-17	1:07 PM	[Redacted] St. Bernadette ^{cust prob.} ^{cust notified}	Rory	toilet won't flush - sink won't drain
JS	2-21-17	11:08	[Redacted] St. Marcella	Rory	Sewer backing up. Cust. problem
JS	2-21-17	10:16	[Redacted] E. 5th	Rory	sewer backing up - particulate blocked between C.W. & house
JS	2-27-17	11:55	[Redacted] St. Bartholomew	JRC	draining slow
JS	2-27-17	3:00	[Redacted] Florence	JRC	sewer backing up

sewer not drawing

Porky

had to set lines

SEWER PROBLEMS REPORTED

CLERK	DATE	TIME	ADDRESS	CHECKED BY	REMARKS
8	5-2-17				
SL	5-5-17	11:35 am	Kinder		Sewer backing up in yard - water coming into basement
SL	5-8-17	1:11 pm	Price	Porky	Sewer overflowing in yard - feces in street
SL	5-8-17	9:09 am	Kinder	Porky - ground water	Sewer thing in backyard flooding yard from Calhoun St.
SL	5-15-17	8:51	St. Bartholomew	Porky	sewer backing up. Line already snaked
SL	5-15-17	1:17	upper Calhoun	Porky	Sewer backing up.
SL	5-11-17	2:28 pm	Melvin	Porky	Sewer backing up
SL	5-17-17	8:10	School	Porky	Sewer backing up
SL	5-22-17	3:10	Water	Porky	Sewer backing up
SL	5-26-17	9:30	St Margaret	Porky	check sewer line
SL	5/26/17	3:30	Water	Porky	manhole is down following
SM	6/1/17	2:50	LEON	Porky	man is stuck - best of luck
SM	6/5/17	9:53	St. Leary	Porky	sewer backing up from clean out
SM	6/12/17	9:00	SPABELL	Porky	customer problem - not fixed.
SL	6-12-17	8:38	St. Cletus	Porky	will bag it off. Sewer line in. Are aware
SL	6/13/17	1:55	Devis	Porky	customer problem - not fixed
SM	6/16/17	8:15	WILLIAMS	Porky	sewer backing up on toilet
SM	6/15/17	9:00	St. Columba	Porky	low water pressure - customer problem
SL	6-19-17	3:44 am	Spark - jetted line MH 43	Porky	Bad sewer smell
SL	6-14-17	10:27	bellam		sewer smell filling house
SL	6-19-17	9:13	St. Cecilia	Porky	Sewer backing up
SL	6-26-17	11:57	St. Bernadette - 5 houses connected	Porky	line in getting bigger
SL	6-26-17	10:24	St Helena	Porky	Sewer backing up - cust problem
SL	6-26-17	12:35	Joliet	Porky	cust notified
SM	6/27/17	4:09	Jerome + Lane	Porky	Horrible sewer smell
SL	6-27-17	11:50	Jerome - had to jet line	Porky	Sewer backing up in basement
SL	7-6-17	1:28	Water	Porky	Sewer backing up in toilet. Draining slow

SEWER PROBLEMS REPORTED

CLERK	DATE	TIME	ADDRESS	CHECKED BY	REMARKS
SS	7-13-17	1:41	[Redacted] MarSeilles	Porky	Sewer not draining. Cust. Prob.
SS	7-17-17	11:23	[Redacted] Falling Springs	James	Sewer backing up
SS	7-21-17	3:23	[Redacted] Sycamore	M. Day	Sewer not draining. Cust. problem
SS	9-10-17	9:17	[Redacted] St. Helena	Porky	Sewer backing up. Cust. problem. notified
SS	9-11-17	9:48	[Redacted] S Parks	Porky	Sewer backing up. Cust. Prob. notified
SS	9-11-17	11:53	[Redacted] Falling Springs	Porky	Sewer not draining. Cust. Problem. Customer notified
SS	9-11-17	9:03	[Redacted] Kutz	Porky	Sewer backing up. Cust. problem. notified. ^{gave to Wes}
SS	9-20-17	10:30	[Redacted] Camp Jackson	Porky	Sewer small gurgling. Cust. prob.
SS	9-26-17	11:08	[Redacted] Doris	Porky	Sewer backing up in drains. Cust. prob.
SS	9-28-17	10:24	[Redacted] Upper Cahokia	Porky	Sewer backing up. Cust. prob.
SS	10-10-17	2:44	[Redacted] Kenneth	James	sewer backing up customer problem
SS	10-11-17	2:42	[Redacted] Burkham	Porky	sewer backing up. customer problem
SS	10-12-17	2:25	[Redacted] Cooper	Porky	Sewer backing up. customer problem
SS	10-26-17	10:48	[Redacted] J. Leo	Porky	Sewer backing up. Cust. problem
SS	10-30-17	8:23	[Redacted] J. James	Porky	Sewer backing up. Totted lines
SS	10-30-17	8:23	[Redacted] J. Barbara	Porky	sewer backing up. Cust. problem
SS	10-30-17	1:50	[Redacted] J. Bernadette	Porky	sewer backing up. bypass had rap in it. Cleaned
SS	11-6-17	1:27	[Redacted] Williams	Porky	sewer not draining. Cust. problem
SS	11-6-17	11:53	[Redacted] Nelson	Porky	sewer backing up. Cust. problem
DRNC	11-27-17	8:30	[Redacted] David	Ruby	Cust. problem per Ruby. Called customer
SM	11/27/17	8:10	[Redacted] JUDITH	Ruby	City Sewer Clogged - JETTER LINE



Illinois Environmental Protection Agency

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Sanitary Sewer **Overflow** or Bypass Notification Summary Report

- Within 24 hours of the occurrence, notify the Illinois EPA regional wastewater staff by telephone, FAX, email or voice mail, if staff are unavailable. **Collinsville office 618-346-5125**
- Within 5 days of the occurrence, provide a written report describing the overflow or bypass, including all information requested on this form. The permittee is required to submit this form or other equivalent written notification to the Illinois EPA at:

Bureau of Water/Compliance Assurance Section - MC #19
1021 North Grand Avenue East
P.O. Box 19276
Springfield, IL 62794-9276

NOTE: You may complete this form online, save a copy locally, print, sign and submit it to the BOW/CAS MC #19, at the above address. You may also print the form before completing it by hand, signing and submitting it.

Failure to notify the Illinois EPA as specified may result in fines up to \$10,000 for each day of violation.

Instructions: Use this form to report all unscheduled sanitary sewer overflow or bypass occurrences. Attach additional information as necessary to explain or document the overflow or bypass. For the purpose of this report, an overflow or bypass is defined as the discharge of untreated sewage from the sanitary sewer collection system to a surface water and/or ground due to circumstances such as those identified by the check boxes in the overflow or bypass details section of this form.

Use one form per occurrence. A single occurrence may be more than one day if the circumstances causing the overflow or bypass results in a discharge duration of more than 24 hours. If there is a stop and restart of the overflow or bypass within 24 hours, but it is caused by the same circumstances, report it as one occurrence. If the discharges are separated by more than 24 hours, they should be reported as separate occurrences.

24 Hour Notification Information

Permittee (Municipality or Facility Name): Village of CAHOKIA Permit Number: 1630200 Person Representing Permittee Who Contacted IEPA: Rory MORGAN

Date: 2/22/2016 Time: 9:30 AM PM IEPA Office Contacted: Collinsville Name of IEPA Employee Contacted: Wayne Coffman

Sanitary Sewer Overflow or Bypass Details

Date and Duration of Overflow or Bypass Occurrence (complete a separate form for each occurrence):

Start Date: 2/20/16 Time: 3:00 AM PM Duration of the overflow or bypass (hours and minutes): 4-6 Hours

Estimated Volume of Wastewater Discharged (gallons): 50-75 gallons WWTP Flow During bypass (report in MGD): Not applicable for a collection system SSO.

Location of the Overflow or Bypass: ST BARTHOLOMEW, CAHOKIA, IL 62206

Circumstances Causing the Overflow or Bypass (check all that apply)

- WPC 733 11/2011
- Rain Power Outage Equipment Failure Other (explain below)
 Snow Melt Broken Sewer Widespread Flooding

Provide a narrative description to further explain why the overflow or bypass occurred. For example, describe what equipment failed. What caused the power outage, or what plugged the sewer. Flooding should only be indicated, as a cause if there is significant flooding that is caused by high river, stream, or lake water levels, not just localized high water in the street.

2" BYPASS PIPE CAME APART AT CONNECTION POINT.



Copy + mail to Wayne Coffman Collinsville office
 + Springfield 8-16-16
 Illinois Environmental Protection Agency

Bureau of Water • 1021 North Grand Avenue East • P.O. Box 19276 • Springfield • Illinois • 62794-9276

Sanitary Sewer **Overflow** or Bypass
 Notification Summary Report

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- Within 5 days of the occurrence, provide a written report describing the overflow or bypass, including all information requested on this form. The permittee is required to submit this form or other equivalent written notification to the Illinois EPA at:

Bureau of Water/Compliance Assurance Section - MC #19
 1021 North Grand Avenue East
 P.O. Box 19276
 Springfield, IL 62794-9276

NOTE: You may complete this form online, save a copy locally, print, sign and submit it to the BOW/CAS MC #19, at the above address. You may also print the form before completing it by hand, signing and submitting it.

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Instructions: Use this form to report all unscheduled sanitary sewer overflow or bypass occurrences. Attach additional information as necessary to explain or document the overflow or bypass. For the purpose of this report, an overflow or bypass is defined as the discharge of untreated sewage from the sanitary sewer collection system to a surface water and/or ground due to circumstances such as those identified by the check boxes in the overflow or bypass details section of this form.

Use one form per occurrence. A single occurrence may be more than one day if the circumstances causing the overflow or bypass results in a discharge duration of more than 24 hours. If there is a stop and restart of the overflow or bypass within 24 hours, but it is caused by the same circumstances, report it as one occurrence. If the discharges are separated by more than 24 hours, they should be reported as separate occurrences.

24 Hour Notification Information

Permittee (Municipality or Facility Name): Village of CAHOKIA Permit Number: 1630200 Person Representing Permittee Who Contacted IEPA: Rory Morgan

Date: 8-16-2016 Time: 8:00 AM PM IEPA Office Contacted: Collinsville Name of IEPA Employee Contacted: Wayne Coffman - Voice mail
 Sanitary Sewer Overflow or Bypass Details 8-16-16 9:24 AM

Date and Duration of Overflow or Bypass Occurrence (complete a separate form for each occurrence):

Start Date: 8-15-2016 Time: 9:00 AM PM Duration of the overflow or bypass (hours and minutes): 6 hours

Estimated Volume of Wastewater Discharged (gallons): 300-400gal WWTP Flow During bypass (report in MGD): Not applicable for a collection system SSO. N/A Location of the Overflow or Bypass: CAHOKIA IL
[Redacted] Upper CAHOKIA Rd 62206

Circumstances Causing the Overflow or Bypass (check all that apply)

- WPC 733 11/2011
- Rain
 - Power Outage
 - Equipment Failure
 - Other (explain below)
 - Snow Melt
 - Broken Sewer
 - Widespread Flooding

Provide a narrative description to further explain why the overflow or bypass occurred. For example, describe what equipment failed. What caused the power outage, or what plugged the sewer. Flooding should only be indicated, as a cause if there is significant flooding that is caused by high river, stream, or lake water levels, not just localized high water in the street.

HEAVY RAINFALL INFILTRATIONS INTO SYSTEM DUE TO HIGH WATER
SUBMERGING A MANHOLE
 Redactions under Exemption 6 (Personal Privacy) unless marked otherwise

Wet Weather (if applicable)

Date(s) and Duration of Rainfall:

Start Date: 8-14-2016 Time: 7:30 AM PM End Date: 8-16-16 Time: 7:00 AM PM Amount of Rainfall (inches): 5+ Amount of Snow Melt (inches): N/A

Contributing Soil Conditions (saturated, frozen, soil type)

Saturated

Where Did the Discharge from the Overflow or Bypass Go? (check all that apply)

Provide the name of the local receiving water that the wastewater enters, which could be a nearby stream, river, lake, or wetland. If discharge does not enter directly into surface water, but indirectly by way of a ditch or storm sewer, trace the path of the ditch or storm sewer to find the receiving water.

- Checked: Rins on ground and absorbs into the soil
Ditch: Name of surface water it drains to:
Storm Sewer: Name of surface water it drains to:
Surface water direct discharge:
Basement Back-ups, (Number & use (i.e residential, commercial) of buildings affected):
Other, describe:

Actions to Correct This Occurrence and Prevent Future Overflows or Bypasses

Describe what actions were taken to minimize the volume of wastewater discharged from the overflow or bypass reported on this form. Also describe what actions are planned to prevent or minimize future overflows or bypasses. Illinois law and NPDES permits prohibit overflows or bypasses, unless certain specified conditions are met. Sanitary sewer overflows and bypasses may be the subject of enforcement action.

Handwritten: Raise manhole lid and ring to even higher elevation. NEVER HAVE A PROBLEM IN THIS AREA UNLESS THERE IS SUBSTANTIAL AMOUNT OF RAIN 5+ INCHES

Report Completed By

Authorized Representative Contact Information

Contact Person: Rory Morgan
Street Address: 201 West 4th St
PO Box:
City: Cahokia State: IL
Zip Code: Phone: 618-332-1222
County: St. Clair

Contact Person: Rory Morgan
Title: Water and Sewer Dept. Foreman
Street Address: 201 West 4th St.
PO Box:
City: Cahokia State: IL
Zip Code: 62206 Phone: 618-332-1222
County: St. Clair

Any person who knowingly makes a false, illicitious, or fraudulent material statement, orally or in writing, to the Illinois EPA commits a Class 4 felony. A second or subsequent offense after conviction is a Class 3 felony. (415 ILCS 5/44(h))

Authorized Representative Name (Print): RORY MORGAN Title: Foreman
Authorized Representative Signature: [Signature] Date: 8-16-2016

Copy MAIL to Wayne Coffman Collinsville
 + Springfield 8-16-16
 Illinois Environmental Protection Agency



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Sanitary Sewer **Overflow** or Bypass
 Notification Summary Report

- Within 24 hours of the occurrence, notify the Illinois EPA regional wastewater staff by telephone, FAX, email or voice mail, if staff are unavailable. **Collinsville office 618-346-5125**
- Within 5 days of the occurrence, provide a written report describing the overflow or bypass, including all information requested on this form. The permittee is required to submit this form or other equivalent written notification to the Illinois EPA at:

Bureau of Water/Compliance Assurance Section - MC #19
 1021 North Grand Avenue East
 P.O. Box 19276
 Springfield, IL 62794-9276

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Instructions: Use this form to report all unscheduled sanitary sewer overflow or bypass occurrences. Attach additional information as necessary to explain or document the overflow or bypass. For the purpose of this report, an overflow or bypass is defined as the discharge of untreated sewage from the sanitary sewer collection system to a surface water and/or ground due to circumstances such as those identified by the check boxes in the overflow or bypass details section of this form.

Use one form per occurrence. A single occurrence may be more than one day if the circumstances causing the overflow or bypass results in a discharge duration of more than 24 hours. If there is a stop and restart of the overflow or bypass within 24 hours, but it is caused by the same circumstances, report it as one occurrence. If the discharges are separated by more than 24 hours, they should be reported as separate occurrences.

24 Hour Notification Information

Permittee (Municipality or Facility Name): Village of CAHOKIA Permit Number: 1630200 Person Representing Permittee Who Contacted IEPA: Rory MORAN

Date: 8-16-2016 Time: 8:00 AM PM IEPA Office Contacted: Collinsville Name of IEPA Employee Contacted: Wayne Coffman - Voice mail
8-16-16 - 9:24 AM

Sanitary Sewer Overflow or Bypass Details

Date and Duration of Overflow or Bypass Occurrence (complete a separate form for each occurrence):

Start Date: 8-15-2016 Time: 9:00 AM PM Duration of the overflow or bypass (hours and minutes): 3 Hours

Estimated Volume of Wastewater Discharged (gallons): 500-700 gal
 WWTP Flow During bypass (report in MGD): N/A
 (Not applicable for a collection system SSO.)

Location of the Overflow or Bypass: CAHOKIA IL
Judith Ln 62206

Circumstances Causing the Overflow or Bypass (check all that apply)

- WPC 733 11/2011
- Rain
 - Power Outage
 - Equipment Failure
 - Other (explain below)
 - Snow Melt
 - Broken Sewer
 - Widespread Flooding

Provide a narrative description to further explain why the overflow or bypass occurred. For example, describe what equipment failed. What caused the power outage, or what plugged the sewer. Flooding should only be indicated, as a cause if there is significant flooding that is caused by high river, stream, or lake water levels, not just localized high water in the street.

HEAVY RAIN FALL infiltrating system therefore CAUSING lift station To overflow

Wet Weather (if applicable)

Date(s) and Duration of Rainfall:

Start Date: 8-14-2016 Time: 7:30 AM PM End Date: 8-15-16 Time: 1:00 AM PM Amount of Rainfall (inches): 5+ Amount of Snow Melt (inches): N/A

Contributing Soil Conditions (saturated, frozen, soil type)

Saturated

Where Did the Discharge from the Overflow or Bypass Go? (check all that apply)

Provide the name of the local receiving water that the wastewater enters, which could be a nearby stream, river, lake, or wetland. If discharge does not enter directly into surface water, but indirectly by way of a ditch or storm sewer, trace the path of the ditch or storm sewer to find the receiving water.

- Runs on ground and absorbs into the soil
 Ditch: Name of surface water it drains to:
 Storm Sewer: Name of surface water it drains to:
 Surface water direct discharge:
 Basement Back-ups, (Number & use (i.e. residential, commercial) of buildings affected):
 Other, describe:

Actions to Correct This Occurrence and Prevent Future Overflows or Bypasses

Describe what actions were taken to minimize the volume of wastewater discharged from the overflow or bypass reported on this form. Also describe what actions are planned to prevent or minimize future overflows or bypasses. Illinois law and NPDES permits prohibit overflows or bypasses, unless certain specified conditions are met. Sanitary sewer overflows and bypasses may be the subject of enforcement action.

Looking for Areas where Rainfall infiltrates the system. During HEAVY RAINFALL.

Report Completed By

Contact Person: RORY MORGAN
Street Address: 201 West 4th St
PO Box:
City: Cahokia State: IL
Zip Code: Phone: 618-332-1222
County: St. Clair

Authorized Representative Contact Information

Contact Person: Rory Morgan
Title: Water and Sewer Dept. Foreman
Street Address: 201 West 4th St.
PO Box:
City: Cahokia State: IL
Zip Code: 62206 Phone: 618-332-1222
County: St. Clair

Any person who knowingly makes a false, fictitious, or fraudulent material statement, orally or in writing, to the Illinois EPA commits a Class 4 felony. A second or subsequent offense after conviction is a Class 3 felony. (415 ILCS 5/44(h))

Authorized Representative Name (Print)

Title

Rory Morgan

Foreman

Rory Morgan

Authorized Representative Signature

8-16-2016

Date

Copied AND MAILED TO Collinsville office C.C. WAYNE COFFMAN

AND TO Springfield office 4/3/2017



Illinois Environmental Protection Agency

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Sanitary Sewer Overflow or Bypass Notification Summary Report

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24 Hour Notification Information

Permittee (Municipality or Facility Name): Village of Cahokia Permit Number: 1630200 Person Representing Permittee Who Contacted IEPA: Rory Morgan

Date: 4-3-17 Time: 9:40 AM PM IEPA Office Contacted: Collinsville Name of IEPA Employee Contacted: WAYNE COFFMAN

Sanitary Sewer Overflow or Bypass Details

Date and Duration of Overflow or Bypass Occurrence (complete a separate form for each occurrence):

Start Date: 4-2-17 Time: 6:00 AM PM Duration of the overflow or bypass (hours and minutes): 15hr - 40 min

Estimated Volume of Wastewater Discharged (gallons): 200 to 300 gal
 WWTP Flow During bypass (report in MGD): Not applicable for a collection system SSO.

Location of the Overflow or Bypass: [Redacted] ST Zita Bypass (Temporary)

Circumstances Causing the Overflow or Bypass (check all that apply)

- WPC 733 11/2011
- Rain Power Outage Equipment Failure Other (explain below)
 Snow Melt Broken Sewer Widespread Flooding

Provide a narrative description to further explain why the overflow or bypass occurred. For example, describe what equipment failed. What caused the power outage, or what plugged the sewer. Flooding should only be indicated, as a cause if there is significant flooding that is caused by high river, stream, or lake water levels, not just localized high water in the street.

Kids walking through easement where bypass 2" Discharge Line is located, knocked barricade over crushing and breaking the pipe. Cut and replaced section of pipe.

Copied and Mailed To Collinsville & Springfield 4-11-18



Illinois Environmental Protection Agency

Bureau of Water • 1021 North Grand Avenue East • P.O. Box 19276 • Springfield • Illinois • 62794-9276

Sanitary Sewer **Overflow** or Bypass Notification Summary Report

- Within 24 hours of the occurrence, notify the Illinois EPA regional wastewater staff by telephone, FAX, email or voice mail, if staff are unavailable. **Collinsville office 618-346-5125**
- Within 5 days of the occurrence, provide a written report describing the overflow or bypass, including all information requested on this form. The permittee is required to submit this form or other equivalent written notification to the Illinois EPA at:

Bureau of Water/Compliance Assurance Section - MC #19
 1021 North Grand Avenue East
 P.O. Box 19276
 Springfield, IL 62794-9276

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24 Hour Notification Information

Permittee (Municipality or Facility Name): CAHOKIA 1630200 Permit Number: _____ Person Representing Permittee Who Contacted IEPA: Bony Morgan

Date: 4-11-2018 Time: 9:30 AM PM IEPA Office Contacted: Collinsville IL Name of IEPA Employee Contacted: Wayne Caughman

Sanitary Sewer Overflow or Bypass Details

Date and Duration of Overflow or Bypass Occurrence (complete a separate form for each occurrence):

Start Date: 4-10-2018 Time: 3:00 AM PM Duration of the overflow or bypass (hours and minutes): 6 to 8 Hours

Estimated Volume of Wastewater Discharged (gallons):

WWTP Flow During bypass (report in MGD): Not applicable for a collection system SSO.

Location of the Overflow or Bypass:

500-600

ST Michael CAHOKIA, IL 62206

Circumstances Causing the Overflow or Bypass (check all that apply)

- WPC 733 11/2011
- Rain Power Outage Equipment Failure Other (explain below)
 Snow Melt Broken Sewer Widespread Flooding

Provide a narrative description to further explain why the overflow or bypass occurred. For example, describe what equipment failed. What caused the power outage, or what plugged the sewer. Flooding should only be indicated, as a cause if there is significant flooding that is caused by high river, stream, or lake water levels, not just localized high water in the street.

8" Sewer line between MH 50 AND MH 51 Clogged with grease, causing MH 51 To overflow into ditch. Jatted Line Cleared grease obstruction, All flowing. Spread Lime over effected area.

Mailed 6-22-18



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24 Hour Notification Information

Permittee (Municipality or Facility Name): CAHOKIA Permit Number: 1630200 Person Representing Permittee Who Contacted IEPA: Rory Margul

Date: June 20 Time: 3:00 AM PM IEPA Office Contacted: Collinsville Name of IEPA Employee Contacted: Wayne Caughman

Sanitary Sewer Overflow or Bypass Details

Date and Duration of Overflow or Bypass Occurrence (complete a separate form for each occurrence):

Start Date: June 20 Time: 11:00 AM PM Duration of the overflow or bypass (hours and minutes): Approx 4 Hours

Estimated Volume of Wastewater Discharged (gallons): 200-250

WWTP Flow During bypass (report in MGD): Not applicable for a collection system SSO.

Location of the Overflow or Bypass: Leeward Between MH120 & MH121

Circumstances Causing the Overflow or Bypass (check all that apply)

- WPC 733 11/2011
- Rain Power Outage Equipment Failure Other (explain below)
 Snow Melt Broken Sewer Widespread Flooding

Provide a narrative description to further explain why the overflow or bypass occurred. For example, describe what equipment failed. What caused the power outage, or what plugged the sewer. Flooding should only be indicated, as a cause if there is significant flooding that is caused by high river, stream, or lake water levels, not just localized high water in the street.

Sewer main clogged with grease.

Wet Weather (if applicable)

Date(s) and Duration of Rainfall:

Start Date: Time: AM PM End Date: Time: AM PM Amount of Rainfall (inches) Amount of Snow Melt (inches)

Contributing Soil Conditions (saturated, frozen, soil type)

Dry

Where Did the Discharge from the Overflow or Bypass Go? (check all that apply)

Provide the name of the local receiving water that the wastewater enters, which could be a nearby stream, river, lake, or wetland. If discharge does not enter directly into surface water, but indirectly by way of a ditch or storm sewer, trace the path of the ditch or storm sewer to find the receiving water.

- Runs on ground and absorbs into the soil
Ditch: Name of surface water it drains to:
Storm Sewer: Name of surface water it drains to:
Surface water direct discharge:
Basement Back-ups, (Number & use (i.e.residential, commercial) of buildings affected):
Other, describe:

Actions to Correct This Occurrence and Prevent Future Owerflows or Bypasses

Describe what actions were taken to minimize the volume of wastewater discharged from the overflow or bypass reported on this form. Also describe what actions are planned to prevent or minimize future overflows or bypasses. Illinois law and NPDES permits prohibit overflows or bypasses, unless certain specified conditions are met. Sanitary sewer overflows and bypasses may be the subject of enforcement action.

Jet cleaned sewer line to remove the grease blockage, once line was clear and flowing, added grease enzyme to upstream manhole. used hyme to cover the spill area

Report Completed By

Contact Person: Rory Morgan
Street Address: 201 West 4th St
PO Box:
City: Cahokia State: Il.
Zip Code: Phone:618-332-1222
County: St. Clair

Authorized Representative Contact Information

Contact Person: Rory Morgan
Title: Water and Sewer Dept. Supervisor
Street Address: 201 West 4th St.
PO Box:
City: Cahokia State: Il.
Zip Code: 62206 Phone: 618-332-1222
County: St. Clair

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Authorized Representative Name (Print)

Title

Rory Morgan
Rory Morgan
Authorized Representative Signature

Supervisor/Foreman
June 20 2018
Date

HAVE A COPY IN THE
SSO, BYPASS FILE

Mailed 10/21/19
Collinsville & Springfield



Illinois Environmental Protection Agency

Bureau of Water • 1021 North Grand Avenue East • P.O. Box 19276 • Springfield • Illinois • 62794-9276

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24 Hour Notification Information

Permittee (Municipality or Facility Name): Village of CAROLIA Permit Number: 1630200 Person Representing Permittee Who Contacted IEPA: Rory Morgan

Date: 10/10/19 Time: 5:00 AM PM IEPA Office Contacted: Collinsville Name of IEPA Employee Contacted: Wayne Caughman

Sanitary Sewer Overflow or Bypass Details

Date and Duration of Overflow or Bypass Occurrence (complete a separate form for each occurrence):

Start Date: 10/10/19 Time: 5:00 AM PM Duration of the overflow or bypass (hours and minutes): Presently in place

Estimated Volume of Wastewater Discharged (gallons): N/A WWTP Flow During bypass (report in MGD): Not applicable for a collection system SSO. N/A

Location of the Overflow or Bypass: Edwards

Circumstances Causing the Overflow or Bypass (check all that apply)

- WPC 733 11/2011
- Rain
 - Power Outage
 - Equipment Failure
 - Other (explain below)
 - Snow Melt
 - Broken Sewer
 - Widespread Flooding

Provide a narrative description to further explain why the overflow or bypass occurred. For example, describe what equipment failed. What caused the power outage, or what plugged the sewer. Flooding should only be indicated, as a cause if there is significant flooding that is caused by high river, stream, or lake water levels, not just localized high water in the street.

8" SEWER MAIN CAVED IN BETWEEN MH 42 AND MH 43. THEREFORE CHOKING OFF FLOW.

Ex. 7f (Water Infrastructure)



Illinois Environmental Protection Agency

Mailed 10/21/19
Collinsville & Springfield

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4 Hour Notification Information

Permittee (Municipality or Facility Name): Village of CAHOKIA Permit Number: 1630200 Person Representing Permittee Who Contacted IEPA: Rory Morgan

Date: 5/15/19 Time: 4:00 AM PM IEPA Office Contacted: Collinsville Name of IEPA Employee Contacted: Wayne Caughman

Sanitary Sewer Overflow or Bypass Details

Date and Duration of Overflow or Bypass Occurrence (complete a separate form for each occurrence):

Start Date: 5/15/19 Time: 4:00 AM PM Duration of the overflow or bypass (hours and minutes): Presently in place

Estimated Volume of Wastewater Discharged (gallons):

WWTP Flow During bypass (report in MGD): Not applicable for a collection system SSO.

Location of the Overflow or Bypass:

N/A N/A ST. John Dr

Circumstances Causing the Overflow or Bypass (check all that apply)

- C 733
2011
- Rain Power Outage Equipment Failure Other (explain below)
 Snow Melt Broken Sewer Widespread Flooding

Provide a narrative description to further explain why the overflow or bypass occurred. For example, describe what equipment led. What caused the power outage, or what plugged the sewer. Flooding should only be indicated, as a cause if there is significant flooding that is caused by high river, stream, or lake water levels, not just localized high water in the street.

8" sewer main caved in, between MH40 and MH 41.
Therefore choking off flow.

Wet Weather (if applicable)

Date(s) and Duration of Rainfall:

Start Date: Time: AM PM End Date: Time: AM PM Amount of Rainfall (inches) Amount of Snow Melt (inches)

Contributing Soil Conditions (saturated, frozen, soil type)

Dry

Where Did the Discharge from the Overflow or Bypass Go? (check all that apply)

Provide the name of the local receiving water that the wastewater enters, which could be a nearby stream, river, lake, or wetland. If discharge does not enter directly into surface water, but indirectly by way of a ditch or storm sewer, trace the path of the ditch or storm sewer to find the receiving water.

- Runs on ground and absorbs into the soil
Ditch: Name of surface water it drains to:
Storm Sewer: Name of surface water it drains to:
Surface water direct discharge:
Basement Back-ups, (Number & use (i.e.residential, commercial) of buildings affected):
Other, describe: Pumping wastewater from MH41 to MH33 - SEE MAP

Actions to Correct This Occurrence and Prevent Future Overflows or Bypasses

Describe what actions were taken to minimize the volume of wastewater discharged from the overflow or bypass reported on this form. Also describe what actions are planned to prevent or minimize future overflows or bypasses. Illinois law and NPDES permits prohibit overflows or bypasses, unless certain specified conditions are met. Sanitary sewer overflows and bypasses may be the subject of enforcement action.

01/15/19 8" Sewer MAIN CAVE IN, between MH40 and MH41 collapsed.
Choking off All upstream flow.
Installed 2" PVC bypass from MH41 to MH33.
Until repairs can be made

Report Completed By
Contact Person: Rory Morgan
Street Address: 201 West 4th St
City: Cahokia State: IL
Phone: 618-332-1222
County: St. Clair

Authorized Representative Contact Information
Contact Person: Rory Morgan
Title: Water and Sewer Dept. Supervisor
Street Address: 201 West 4th St.
City: Cahokia State: IL
Zip Code: 62206 Phone: 618-332-1222
County: St. Clair

A person who knowingly makes a false, fictitious, or fraudulent material statement, orally or in writing, to the EPA commits a Class 4 felony. A second or subsequent offense after conviction is a Class 3 felony. (415 ILCS 5/44(h))

Authorized Representative Name (Print) Title
Rory Morgan Supervisor
Authorized Representative Signature Date
Rory Morgan 10/16/2019

Ex. 7f (Water Infrastructure)

Wet Weather (if applicable)

Date(s) and Duration of Rainfall:

Start Date:	Time:	AM	PM	End Date:	Time:	AM	PM	Amount of Rainfall (inches)	Amount of Snow Melt (inches)
—	—	<input type="checkbox"/>	<input type="checkbox"/>	—	—	<input type="checkbox"/>	<input type="checkbox"/>	—	—

Contributing Soil Conditions (saturated, frozen, soil type)

Dry

Where Did the Discharge from the Overflow or Bypass Go? (check all that apply)

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- Runs on ground and absorbs into the soil
- Ditch: Name of surface water it drains to: _____
- Storm Sewer: Name of surface water it drains to: _____
- Surface water direct discharge: _____
- Basement Back-ups, (Number & use (i.e.residential, commercial) of buildings affected): _____
- Other, describe: overflow stayed within the actual cave in site at [redacted] St. John

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Replaced bypass pump at MH 3 got bypass back in operation.
 USED OUR VACTOR TRUCK to reclaim the surcharged water within the cave in,
 Disposed of the water into our 30" man downstream that runs directly to the
 treatment plants waiting on Proposals for daily repairs.

Report Completed By

Authorized Representative Contact Information

Contact Person: Rory Morgan
 Street Address: 201 West 4th St
 PO Box: _____
 City: Cahokia State: IL
 Zip Code: 62206 Phone: 618-332-1222
 County: St. Clair

Contact Person: Rory Morgan
 Title: Water and Sewer Dept. Supervisor
 Street Address: 201 West 4th St.
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Authorized Representative Name (Print)

Title

Rory Morgan

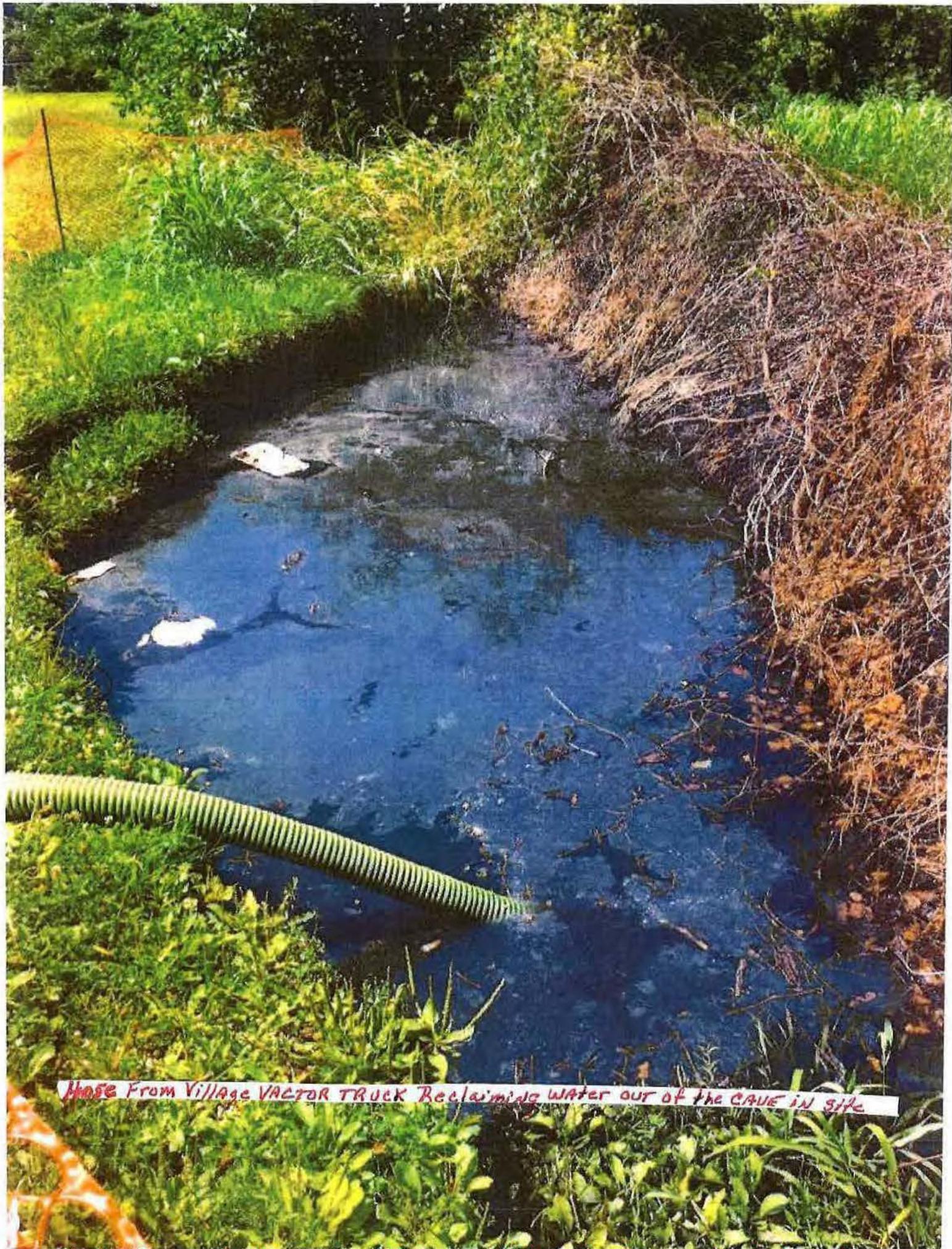
Supervisor

Rory Morgan

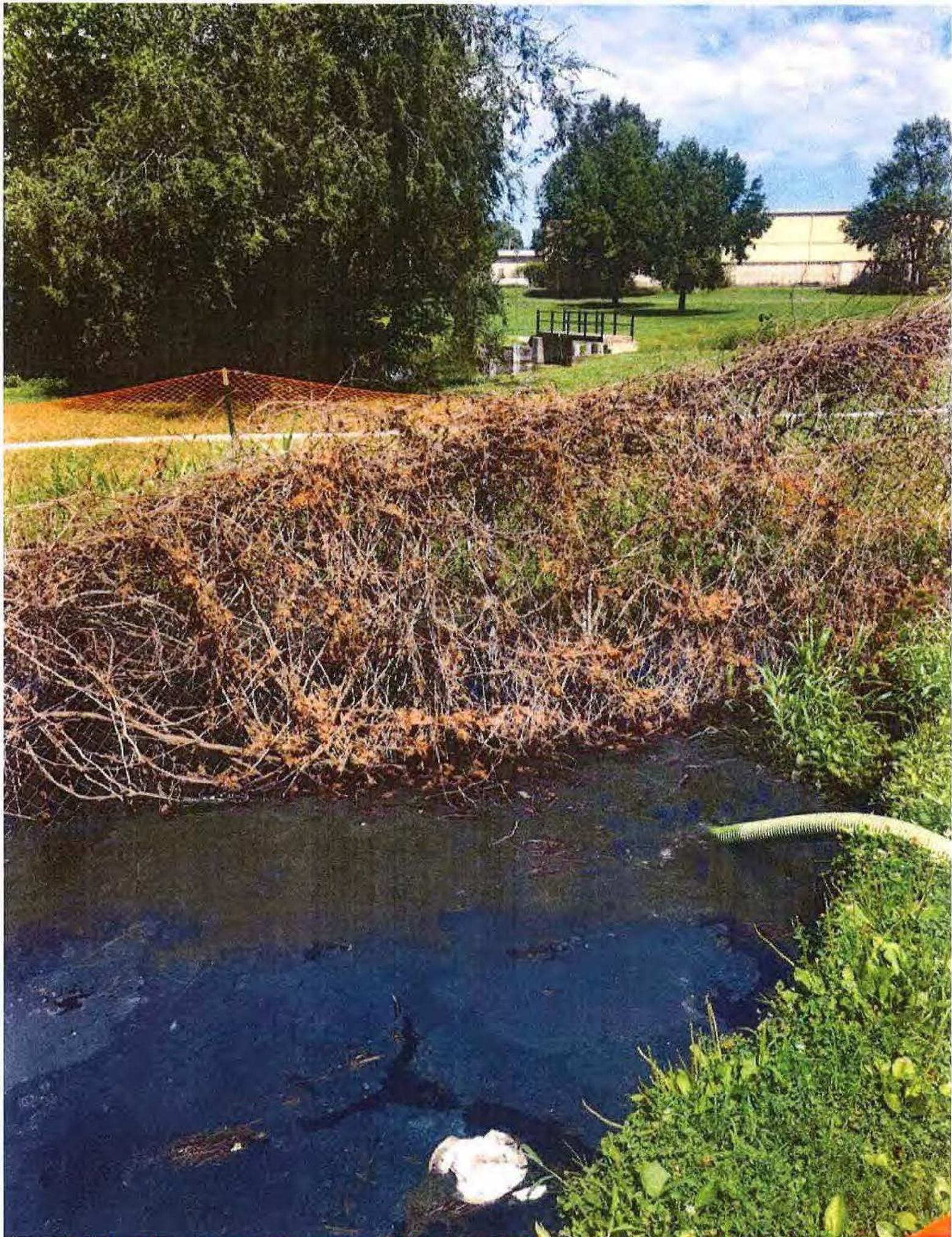
8-17-20

Authorized Representative Signature

Date



Hose From Village VACTOR TRUCK Reclaiming water out of the CAVE in site



Redactions under Exemption 6 (Personal Privacy) unless marked otherwise



Illinois Environmental Protection Agency

Mailed to Collinsville
Springfield

9/23/20

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24 Hour Notification Information

Permittee (Municipality or Facility Name): Village of Cahokia Permit Number: 1630200 Person Representing Permittee Who Contacted IEPA: Rory Margant

Date: 9-22-20 Time: 4:43 AM PM IEPA Office Contacted: Collinsville Name of IEPA Employee Contacted: Joe Stitley

Sanitary Sewer Overflow or Bypass Details

Date and Duration of Overflow or Bypass Occurrence (complete a separate form for each occurrence):

Start Date: 9-23-20 Time: 8:00 AM PM Duration of the overflow or bypass (hours and minutes): Installed 9-22-20 In operation 8:00am 9-23-20

Estimated Volume of

Wastewater
Discharged
(gallons):

WWTP Flow During bypass (report in
MGD): Not applicable for a collection
system SSO.

Location of the Overflow or Bypass:

N/A

N/A

ST MARGARET & ST HENRY Streets

Circumstances Causing the Overflow or Bypass (check all that apply)

- WPC 733
4/1/2011
- Rain Power Outage Equipment Failure Other (explain below)
 Snow Melt Broken Sewer Widespread Flooding

Provide a narrative description to further explain why the overflow or bypass occurred. For example, describe what equipment failed. What caused the power outage, or what plugged the sewer. Flooding should only be indicated, as a cause if there is significant flooding that is caused by high river, stream, or lake water levels, not just localized high water in the street.

Sewer CAVE IN ON ST MARGARET ST. Between MH 95 AND MH 94
Sewer CAVE IN ON ST HENRY ST. Between MH 97 and MH 94

Ex. 7f (Water Infrastructure)

WORK ORDER REPORT BY ACCOUNT NUMBER

Date Initiated 12/28/2017 To 04/28/2021

Includes All Dates Required

Includes All Completion Dates

WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Cust: 0	/ [REDACTED] St Nicholas / ,						0 - 0 - 0 - 0
Amt Owed (\$):	0.62						
1934	REMNBR	01/19/2018		Complete			WATER LEAKING IN FRONT OF [REDACTED] ST NICHOLAS - POSSIBLE A SERVICE LINE BREAK FROM [REDACTED] ST NICHOLAS
Subtotal for Account : 0			Complete	1			
Cust: 1011	[REDACTED] Main / Cahokia, IL 622060000						1 - 5 - 0 - 1
Amt Owed (\$):	0.00						
5072	MSC	04/05/2019		Complete			CK METER TO SEE IF ANYTHING IS WRONG WITH IT. SAYS SHE BARELY USES WATER AND ITS JUST HER AND HER HUSBAND
	Completion Notes:	APOKE WITH CUSTOMER, EXPLAINED SHE HAS A LEAK SOMEWHERE AND RHE TOILET COULD BE THE CULPRIT. SHE EXPLAINED SHE HEARS THE TOILET KICKING OFF AND ON AT TIMES. EXPLAINED THATS MOST LIKELY THE PROBLEM. SHE SAID SHE WILL CALL SOMEONE TO FIX IT.					
7891	SND	07/22/2020		Complete			customers problem i called and spoke to her.
Subtotal for Account : 1011			Complete	2			
Cust: 1060	[REDACTED] West 4Th / Cahokia, IL 622060000						1 - 32 - 0 - 2
Amt Owed (\$):	58.14						
4662	SP	02/25/2019		Complete			LIFTED OUR SEWER LID AND SAID THERE IS STANDING WATER AND TOILET PAPER. SEWER ISNT DRAINING [REDACTED]
	Completion Notes:	CUSTOMER HAS BEEN NOTIFIED					
5149	SWBU	04/16/2019	04/16/2019	Complete			HE SAID SEWER IN YARD IS STOPPED UP, ITS OUR MANHOLE
	Completion Notes:	JETTED LINE ANYWAY TO MAKE CUSTOMER HAPPY.					

WORK ORDER REPORT BY ACCOUNT NUMBER

Date Initiated 12/28/2017 To 04/28/2021

Includes All Dates Required

Includes All Completion Dates

WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note	
Subtotal for Account : 1060			Complete					
			2					
Cust: 1062	[REDACTED]	West 4Th / Cahokia, IL 622060000						1 - 33 - 0 - 2
Amt Owed (\$):	0.00							
4174	MSC	12/05/2018		Complete			REPLACE METER	
	Completion Notes: CANT READ. HAD TO CHANGE METER. READING WHEN CHANGED ON 5-10-19 IS 11600							
Subtotal for Account : 1062			Complete					
			1					
Cust: 1150	[REDACTED]	Denovion / Cahokia, IL 622060000						1 - 72 - 0 - 3
Amt Owed (\$):	0.00							
8475	SWBU	10/26/2020		Complete			LANDLORD [REDACTED] CALLED TO SAY HIS TENANT IS HAVING SEWER BACKUPS AND WANTED US TO CHECK OUR LINE BEFORE HE CALLS A PLUMBER	
	Completion Notes: CHECKED BOTH USMH & DSMH, CITY FLOWING - CUSTOMER ISSUE, DID NOT SPEAK TO ANYONE - CALLED [REDACTED] TO NOTIFY							
Subtotal for Account : 1150			Complete					
			1					
Cust: 1157	[REDACTED]	Plum / Cahokia, IL 622060000						1 - 76 - 0 - 4
Amt Owed (\$):	30.35							
2506	MSC	03/29/2018		Complete			CLEAN OUT PIT-NEED RAISER	
Subtotal for Account : 1157			Complete					
			1					
Cust: 1167	[REDACTED]	Plum / Cahokia, IL 622060000						1 - 81 - 0 - 1
Amt Owed (\$):	33.56							

WORK ORDER REPORT BY ACCOUNT NUMBER

Date Initiated 12/28/2017 To 04/28/2021

Includes All Dates Required

Includes All Completion Dates

WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
6198	SWBU	09/16/2019		Complete			CUSTOMER CALLED TO SAY HER SEWER IS BACKING UP AND HAS BEEN FOR QUITE A WHILE, MAYBE THE LAST MONTH OR SO, SHE WANTED TO KNOW WHAT SHE SHOULD DO. I TOLD HER WE WOULD CHECK OUR LINES AND IF WE ARE CLEAR SHE WOULD HAVE TO CONTACT A PLUMBER. HER PHONE NUMBER IS [REDACTED] IN CASE SHE ISN'T HOME
		Completion Notes:		CUSTOMER PROBLEM, HAVE BEEN NOTIFIED			
Subtotal for Account : 1167			Complete	1			
Cust: 1184	[REDACTED]	Plum / Cahokia, IL 622060000		1 - 100 - 0 - 1			
Amt Owed (\$):	0.00						
1908	MSC	01/17/2018		Complete			MAY HAVE FROZEN METER. METER WAS FROZEN. UNFROZEN @ SHOP. NO ONE HOME TO TURN WATER BACK ON
Subtotal for Account : 1184			Complete	1			
Cust: 1185	[REDACTED]	Adele / Cahokia, IL 622060000		1 - 101 - 0 - 1			
Amt Owed (\$):	0.00						
2765	SWBU	05/01/2018		Complete			BACKING UP IN BASEMENT. [REDACTED] OUR PROBLEM. HAD TO JET LINES
Subtotal for Account : 1185			Complete	1			
Cust: 1208	[REDACTED]	Adele / Cahokia, IL 622060000		1 - 108 - 0 - 7			
Amt Owed (\$):	28.00						

WORK ORDER REPORT BY ACCOUNT NUMBER

Date Initiated 12/28/2017 To 04/28/2021

Includes All Dates Required

Includes All Completion Dates

WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
2497	MSC	03/27/2018		Complete			WANTS HIS METER BOX TO BE RAISED. SAYS EVERYTIME IT RAINS ITS IN A HUGE PUDDLE AND HE DOESNT WANT WATER TO GO INSIDE IT
Subtotal for Account : 1208			Complete	1			
Cust: 1227	[REDACTED]	Sauget / Cahokia, IL 622060000					1 - 120 - 0 - 4
Amt Owed (\$):	78.06						
8367	MSC	10/05/2020		Complete		[REDACTED]	WANTS TO KNOW IF LEAK WAS FIXED ON OUR END
Completion Notes:		WILL BE ON SCHEDULE FOR NEXT WEEK. RORY AL AND PORKY FIXED LEAK TODAY, 10-22-2020. CUSTOMERS LINE IS NOT CONNECTED TO METER SETTER VERY WELL. SHOWED CUSTOMER. RORY CALLED TO HAVE DAWN PUT A NOTE IN FILE					
8454	MSC	10/22/2020		Complete			Custer line is not very secure on the meter setter. Rory notified the customer. if customer experiences a leak at the meter setter in the future they are responsible.
Subtotal for Account : 1227			Complete	2			
Cust: 1264	[REDACTED]	Sauget / Cahokia, IL 622060000					1 - 133 - 0 - 4
Amt Owed (\$):	67.72						
2173	SND	02/22/2018	02/22/2018	Complete			CUSTOMER PROBLEM AND THEY HAVE BEEN NOTIFIED. JAMES C
Subtotal for Account : 1264			Complete	1			
Cust: 1274	[REDACTED]	Sauget / Cahokia, IL 622060000					1 - 136 - 0 - 2
Amt Owed (\$):	33.37						
2508	MSC	03/29/2018		Complete			RAISE RING LID
Subtotal for Account : 1274			Complete	1			

WORK ORDER REPORT BY ACCOUNT NUMBER

Date Initiated 12/28/2017 To 04/28/2021

Includes All Dates Required

Includes All Completion Dates

WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Cust: 1290		[REDACTED]		Sauget / Cahokia, IL 622060000		1 - 138 - 0 - 6	
Amt Owed (\$):		29.99					
7795	SWBU	06/23/2020		Complete			CUSTOMER CALLED TO ASK THAT SOMEONE COME AND CHECK THE LINES BECAUSE HER SEWER IS BACKING UP - SHE SAYS SHE HAD A PLUMBER OUT AT THE BEGINNING OF THE MONTH AND THEY HAD US OUT TO LOOK AS WELL AND SHE HADNT HEARD ANYTHING MORE [REDACTED]
	Completion Notes:	CUSTOMER PROBLEM, CUSTOMER NOTIFIED					
8283	MSC	09/24/2020		Complete			NEED READING. CHANGE METER
	Completion Notes:	506200					
9147	MSC	02/25/2021		Complete			NEED TO CHANGE LENZ IS FOGGY
	Completion Notes:	NEW WORK ORDER TO CHANGE METER					
Subtotal for Account : 1290		Complete		3			
Cust: 1303		[REDACTED]		Sauget / Cahokia, IL 622060000		1 - 144 - 0 - 2	
Amt Owed (\$):		0.00					
2509	MSC	03/29/2018		Complete			NEEDS DUG OUT
Subtotal for Account : 1303		Complete		1			
Cust: 1310		[REDACTED]		Sauget / Cahokia, IL 622060000		1 - 143 - 0 - 7	
Amt Owed (\$):		0.00					
3647	SND	09/12/2018	09/12/2018	Complete			SEWER DRAINING SLOWLY
	Completion Notes:	CHECKED MANHOLE DIRECTLY BEHIND THE PROPERTY AS WELL AS THE DOWNSTREAM MANHOLE. CITY SEWER FLOWING WELL. CUSTOMER WAS LEAVING ON MY ARRIVAL SAID SHE WOULD BE BACK SOON BUT HAS NOT SHOWED UP. SO NOT CONTACT HAS BEEN MADE TO EXPLAIN ITS THE CUSTOMERS PROBLEM AND NEEDS TO CALL A PLUMBER...RORY MORGAN					

WORK ORDER REPORT BY ACCOUNT NUMBER

Date Initiated 12/28/2017 To 04/28/2021

Includes All Dates Required

Includes All Completion Dates

Cahokia Water And Sewer

FY 2020-2021

WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Subtotal for Account : 1310			Complete	1			
Cust: 1320	[REDACTED]		West 7Th / Cahokia, IL 622060000				1 - 86 - 0 - 2
Amt Owed (\$):	29.99						
7104	SWBU	02/11/2020	02/11/2020	Complete			SEWER BACKING UP
	Completion Notes:	CUSTOMER PROBLEM, CLEAN MANHOLE PLUM AND WEST 7TH ROOTS. CUSTOMER HAS BEEN NOTIFIED. PORKY					
Subtotal for Account : 1320			Complete	1			
Cust: 1332	[REDACTED]		West 7Th / Cahokia, IL 622060000				1 - 92 - 1 - 4
Amt Owed (\$):	0.00						
5760	MSC	07/18/2019		Complete			TURN ON. IF METER IS SPINNING PLEASE KEEP ON. THEY ARE HAVING A PLUMBER COME OVER TO SEE WHERE THE LEAK IS
Subtotal for Account : 1332			Complete	1			
Cust: 1346	[REDACTED]		West 7Th / Cahokia, IL 622060000				1 - 92 - 1 - 3
Amt Owed (\$):	0.00						
5748	MSC	07/17/2019		Complete			CUSTOMER STATING SHE SIGNED UP FOR SERVICES. WE DONT HAVE ANY PAPERWORK. SAYS WATER IS POURING OUT OF METER
Subtotal for Account : 1346			Complete	1			
Cust: 1382	[REDACTED]		Water / Cahokia, IL 622060000				1 - 163 - 0 - 1
Amt Owed (\$):	0.00						
2511	MSC	03/29/2018		Complete			CLEAN PIT

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Includes All Completion Dates

Cahokia Water And Sewer

FY 2020-2021

WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note	
Subtotal for Account : 1382			Complete					
			1					
Cust: 1383	[REDACTED]	Water / Cahokia, IL 622060000						1 - 164 - 0 - 1
Amt Owed (\$):	-0.02							
2512	MSC	03/29/2018		Complete			CLEAN PIT	
Subtotal for Account : 1383			Complete					
			1					
Cust: 1387	[REDACTED]	Water / Cahokia, IL 622060000						1 - 167 - 0 - 1
Amt Owed (\$):	0.00							
6317	MSC	10/02/2019		Complete			NEED RING AND LID	
Subtotal for Account : 1387			Complete					
			1					
Cust: 1426	[REDACTED]	Water / Cahokia, IL 622060000						1 - 190 - 0 - 7
Amt Owed (\$):	86.32							
5667	SP	07/03/2019		Complete			SAYS SHE HAS SOME TYPE OF WATER AT THE END OF HER YARD	
	Completion Notes:	CALLED LOCATE IN ON 7-5-19. [REDACTED] WATER STREET SUMP PUMP IS FLOWING INTO THE DITCH. THIS IS WHAT IS CAUSING THE ISSUE						
Subtotal for Account : 1426			Complete					
			1					
Cust: 1467	[REDACTED]	West 3Rd / Cahokia, IL 622060000						1 - 199 - 0 - 1
Amt Owed (\$):	0.00							
2515	MSC	03/29/2018		Complete			CLEAN OUT	

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Subtotal for Account : 1467			Complete				
			1				
Cust: 1492	[REDACTED]	Isabell / Cahokia, IL 622060000					2 - 342 - 0 - 9
Amt Owed (\$):	0.00						
2690	MSC	04/26/2018		Complete			METER LEAKING @ BOTTOM
2902	MSC	05/22/2018		Complete			METER IS BACKWARD
4319	MSC	12/26/2018		Complete			HYDRANT LEAK
Subtotal for Account : 1492			Complete				
			3				
Cust: 1499	[REDACTED]	West 3Rd / Cahokia, IL 622060000					1 - 211 - 0 - 1
Amt Owed (\$):	0.00						
6318	MSC	10/02/2019		Complete			TRAILER SITTING ON METER
	Completion Notes:	ESTIMATED FOR 2000 GALLONS					
Subtotal for Account : 1499			Complete				
			1				
Cust: 1540	[REDACTED]	Green / Cahokia, IL 622060000					1 - 224 - 0 - 3
Amt Owed (\$):	0.00						
4470	SWBU	01/23/2019		Complete			CUSTOMER CALLED TO SAY HIS SEWER WAS COMING UP IN TUB AND TOILET WHEN HIS WASHER DRAINED.
	Completion Notes:	CUSTOMER PROBLEM, CUSTOMER HAS BEEN NOTIFIED					
Subtotal for Account : 1540			Complete				
			1				
Cust: 1568	[REDACTED]	West 3Rd / Cahokia, IL 622060000					1 - 228 - 0 - 2

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Includes All Completion Dates

WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Amt Owed (\$):		0.00					
3312	MSC	07/26/2018		Complete			NEED 4" RISER
Subtotal for Account : 1568			Complete	1			
Cust: 1583	[REDACTED]	West 3Rd / Cahokia, IL 622060000				1 - 210 - 1 - 3	
Amt Owed (\$):		39.80					
5382	SWBU	05/23/2019		Complete			SEWER/WATER BACKING UP IN BASEMENT
Completion Notes:		CUSTOMER PROBLEM - CITY SEWERS DOWN AND FLOWING, DID NOT TALK TO ANYONE					
Subtotal for Account : 1583			Complete	1			
Cust: 1686	[REDACTED]	Plum / Cahokia, IL 622060000				1 - 74 - 0 - 2	
Amt Owed (\$):		-38.85					
1914	REMNR	01/18/2018	01/18/2018	Complete			CUSTOMER CAME IN TO SAY THERE WAS A WATER BREAK ON PLUM THIS IS THE CLOSEST ADDRESS TO BREAK
Completion Notes:		WATER MAIN BROKEN MADE REPAIR TODAY 1/18/2018 RORY MORGAN					
8842	REMNR	01/04/2021		Complete			CUSTOMER CALLED DISPATCH OVER THE WEEKEND TO REPORT THERE IS A POSSIBLE MAIN BREAK IN FRONT OF HIS PROPERTY - CALLED TO FOLLOW UP TO FIND OUR THAT WE CHECKED ON THIS
Completion Notes:		LOCATE HAS BEEN CALLED IN TO REPAIR MAIN BREAK					
Subtotal for Account : 1686			Complete	2			
Cust: 1721	[REDACTED]	Little Estates / Cahokia, IL 622060000				1 - 112 - 0 - 2	
Amt Owed (\$):		0.00					

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Includes All Completion Dates

WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
1893	MSC	01/12/2018		Complete			[REDACTED] WATER IS DISGUSTING. NOONE HOME . CANT CK WATER
Subtotal for Account : 1721		Complete		1			
Cust: 1782	[REDACTED]	Water / Cahokia, IL 622060000					2 - 317 - 0 - 9
Amt Owed (\$):	0.33						
1784	MSC	12/28/2017		Complete			WATER FLOWING IN BASEMENT FROM PIPE [REDACTED] WATER WAS SHUTOFF. WILL CALL WHEN READY TO TURN BACK ON
Subtotal for Account : 1782		Complete		1			
Cust: 1797	[REDACTED]	St Christopher / Cahokia, IL 622060000					8 - 3100 - 0 - 10
Amt Owed (\$):	0.00						
2661	SWBU	04/20/2018		Complete			[REDACTED] SEPTEMBER SAYS THERE IS SEWER STANDING IN YARD
		Completion Notes:		WENT AND RECHECKED MANHOLES AND CITY SEWERS ARE DOWN. HOMEOWNER STATES EAST SIDE SEWER SNAKED THEIR LINE 100FT. I EXPLAINED THAT ITS APPROX. 110 TO 120 FEET TO THE CITY SEWER, AND THAT ITS CUSTOMER PROBLEM. PI [REDACTED]			
3117	MSC	06/26/2018		Complete			CANT FIND METER
3757	MSC	09/28/2018		Complete			RAISE RING & LID, DIG OUT PIT
4469	MSC	01/23/2019		Complete			TURN ON. SHUTOFF VALVE IS OFF
		Completion Notes:		715900			
Subtotal for Account : 1797		Complete		4			
Cust: 1798	[REDACTED]	Isabell / Cahokia, IL 622060000					2 - 321 - 0 - 1
Amt Owed (\$):	29.99						
2253	MSC	03/02/2018		Complete			TURN ON. DID REPAIRS. READING 1284300

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Includes All Completion Dates

WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Subtotal for Account : 1798			Complete	1			
Cust: 1820	[REDACTED]	Isabell / Cahokia, IL 622060000					2 - 327 - 0 - 2
Amt Owed (\$):	29.62						
6966	MSC	01/21/2020		Complete			CUSTOMER CALLED AND SAID NEIGHBOR TOLD HIM PIPE INSIDE METER BOX IS CROOKED
Completion Notes:		METER PIT IS GOOD					
Subtotal for Account : 1820			Complete	1			
Cust: 1923	[REDACTED]	Levin / Cahokia, IL 622060000					2 - 349 - 0 - 2
Amt Owed (\$):	68.79						
3154	MSC	06/28/2018		Complete			NEED NEW LID
Subtotal for Account : 1923			Complete	1			
Cust: 1934	[REDACTED]	Levin / Cahokia, IL 622060000					2 - 349 - 10 - 11
Amt Owed (\$):	0.00						
4357	SND	01/03/2019	01/03/2019	Complete			SHE SAID HER SEWER AND SINK HAVE NOT BEEN DRAINING
Completion Notes:		CUSTOMER PROBLEM HAVE NOT BEEN NOTIFIED. JAMES C					
Subtotal for Account : 1934			Complete	1			
Cust: 1973	[REDACTED]	Levin / Cahokia, IL 622060000					2 - 361 - 0 - 6
Amt Owed (\$):	141.00						

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Includes All Completion Dates

WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
3299	MSC	07/25/2018		Complete			LOCKED WITH SHIELD 7-16-18 @449700. READING IN BOOK 451100. PULL METER IF READING HAS CHANGED
		Completion Notes:		PULLED SHIELD & LOCKED. PULLED MERER. TOP STOP LEAKING. WATER RUNNING			
Subtotal for Account : 1973			Complete	1			
Cust: 2018	[REDACTED]	Levin / Cahokia, IL 622060000			2 - 370 - 0 - 16		
Amt Owed (\$):	0.00						
6111	SP	09/06/2019		Incomplete			[REDACTED] CALLED TO SAY CUSTOMER'S SEWER IS BACKING UP AND WOULD LIKE SOMEONE TO COME CHECK OUR LINE TO SEE IF IT IS ON OUR END BEFORE HE DOES ANYTHING ELSE THERE
Subtotal for Account : 2018			Incomplete	1			
Cust: 2044	[REDACTED]	Levin / Cahokia, IL 622060000			2 - 376 - 0 - 1		
Amt Owed (\$):	0.00						
5614	SWO	06/27/2019	06/27/2019	Complete			CUSTOMER PROBLEM SHE HAS BEEN NOTIFIED, BUT SHE DIDNT WANT TO HERE WAHT I HAD TO SAY ABOUT SITUATION. ITS HER PROBLEM. JAMES C
Subtotal for Account : 2044			Complete	1			
Cust: 2058	[REDACTED]	Edwards / Cahokia, IL 622060000			16 - 28032 - 0 - 16		
Amt Owed (\$):	-49.44						
6343	SP	10/08/2019		Complete			ROTO ROOTER CAME OUT AND TOLD CUSTOMER THERE IS WATER IN THE SEWER LINES. SEWER BACKING UP. [REDACTED]

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
							Completion Notes: CHECKED SEWER MAINS, YES THE CITY SEWER WAS SURCHARGED. CONTACTED H&H AND THEY CAME OUT AND VACTORED DOWN THE SEWER MAIN. CHECKED UPSTREAM MH AT THIS TIME AND CITY SEWER MAIN WAS DOWN AND FLOWING. SPOKE WITH CUSTOMER.
							**10-9-17 PUTTING BYPASS IN. WAITING ON TOOLS
							** SEWER STILL BACKING UP
6365	SP	10/11/2019		Complete			
							Completion Notes: DONT KNOW IF ITS OUR PROBLEM. CANT FIND DEAD END MH. WE JETTED LINE FRIM MH45 TI MH46. WE RAN 175 FT
Subtotal for Account : 2058				Complete	2		
Cust: 2081						Arthur / Cahokia, IL 622060000	2 - 391 - 0 - 4
Amt Owed (\$):	0.00						
7179	MSC	02/27/2020		Incomplete			REPLACING WATER HEATER
Subtotal for Account : 2081				Incomplete	1		
Cust: 2165						Arthur / Cahokia, IL 622060000	2 - 411 - 0 - 4
Amt Owed (\$):	0.00						
9103	MSC	02/23/2021	02/22/2021	Complete			CUSTOMER CALLED AND SAID SHE THOUGHT THERE WAS WATER COMING OUT OF HER METER IN HER DRIVEWAY SINCE IT WAS COVERED WITH WATER
							Completion Notes: DID NOT SEE NOTHING MUST OF BEEN THE SNOW.
9172	MANFULL	03/03/2021	03/03/2021	Complete			CUSTOMER CALLED BACK AND SAID WATER IS COMING OUT OF THE METER PIT
							Completion Notes: WENT BY PUMPED METER PIT OUT. CUSTOMERS CONNECTION WAS LOOSE AT METER SETTER TOOK PIPE WRENCH TIGHTENED IT UP ALL GOOD. RORY
Subtotal for Account : 2165				Complete	2		

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Includes All Completion Dates

WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Cust: 2173	[REDACTED]		Water / Cahokia, IL 622060000				1 - 160 - 0 - 3
Amt Owed (\$):	69.45						
7384	SP	04/03/2020		Complete			WES SPOKE WITH CUSTOMER - HAVING SEWER PROBLEMS - PLEASE CHECK THIS
Completion Notes:		JAMES CHECKED THIS FRIDAY AFTERNOON - HE SAID UP AND DOWN STREAM MANHOLES EMPTY - CUSTOMER PROBLEM / RORY CHECKED AGAIN MONDAY MORNING AND ALL IS GOOD. STILL ON OUR END					
Subtotal for Account : 2173			Complete	1			
Cust: 2243	[REDACTED]		Garden / Cahokia, IL 622060000				2 - 431 - 0 - 13
Amt Owed (\$):	45.49						
7120	MSC	02/14/2020		Complete			FROZEN METER
Subtotal for Account : 2243			Complete	1			
Cust: 2262	[REDACTED]		Garden / Cahokia, IL 622060000				2 - 436 - 0 - 1
Amt Owed (\$):	0.00						
8724	SWBU	12/04/2020		Complete			
Completion Notes:		LINES WERE JETTED. CUSTOMER PROBLEM					
Subtotal for Account : 2262			Complete	1			
Cust: 2316	[REDACTED]		Garden / Cahokia, IL 622060000				2 - 450 - 0 - 3
Amt Owed (\$):	912.23						
8999	MSC	02/02/2021		Complete			IN METER BOOK STATING TO PULL BLOCK TO CHECK FOR TAMPER
Completion Notes:		WES SAID ITS FULL OF SAND AND BLOCK HAS NOT BEEN MOVED					

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Includes All Completion Dates

WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Subtotal for Account : 2316			Complete	1			
Cust: 2401	[REDACTED]			Water / Cahokia, IL 622060000			2 - 479 - 0 - 6
Amt Owed (\$):	12.24						
5353	MSC	05/17/2019		Complete			METER LID IS OFF
	Completion Notes:	IT WAS LAYING NEXT TO METER PIT. PUT BACK ON					
Subtotal for Account : 2401			Complete	1			
Cust: 2403	[REDACTED]			Water / Cahokia, IL 622060000			2 - 480 - 0 - 2
Amt Owed (\$):	-0.79						
1869	SP	01/10/2018		Complete			CUSTOMER STATED THAT THEY SNAKED LINE 110-160 FEET AND IT WAS CLEAR. NOW HE IS GETTING BACKUP AGAIN.
	Completion Notes:	CUSTOMER PROBLEM THEY HAVE BEEN NOTIFIED.					
Subtotal for Account : 2403			Complete	1			
Cust: 2429	[REDACTED]			Ruby / Cahokia, IL 622060000			2 - 496 - 0 - 1
Amt Owed (\$):	39.28						
4684	SP	02/26/2019		Complete			SAYS WATER IS IN SEWER LINE
	Completion Notes:	CUSTOMER PROBLEM HAS BEEN NOTIFIED					
5129	SWBU	04/11/2019		Complete			CUSTOMER CALLED TO SAY SEWER IS BACKING UP
	Completion Notes:	CHECKED UPSTREAM & DOWNSTREAM MANHOLES. CITY FLOWING - CUSTOMER PROBLEM - TOLD CUSTOMER IT'S NOT OUR PROBLEM BUT IF WE GET TIME WE WILL POSSIBLY JET THE LINE ANYWAY - HAD NO TIME AS OF 3:45 PM TODAY					
Subtotal for Account : 2429			Complete	2			

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Includes All Completion Dates

WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note	
Cust: 2431		[REDACTED] Ruby / Cahokia, IL 622060000				2 - 497 - 0 - 2		
Amt Owed (\$):		32.14						
4173	MSC	12/05/2018		Complete			UNDER WATER	
		Completion Notes:	1463000					
7693	SP	05/29/2020		Complete			VERY BAD SEWER SMELL [REDACTED]	
		Completion Notes:	NEVER GOT W/O BACK					
8398	MSC	10/09/2020		Complete			STANDING WATER IN METER [REDACTED] EASTSIDE SEWER	
		Completion Notes:	THE METER PIT HOLDS WATER FROM THE RAIN. BEEN LIKE THAT FOR A LONG TIME. METER IS NOT SPINNING. NO LEAK ON OUR END.					
Subtotal for Account : 2431		Complete		3				
Cust: 2467		[REDACTED] Water / Cahokia, IL 622060000				2 - 500 - 0 - 7		
Amt Owed (\$):		0.00						
4200	SP	12/10/2018		Complete			KNOCK ON DOOR	
		Completion Notes:	CHECKED SURROUNDING MAN HOLES. CUSTOMER PROBLEM. HE SPOKE WITH TENANT					
4225	SP	12/12/2018		Incomplete			CUSTOMER CALLED TO REQUEST PORKY TO COME BACK OUT TO CHECK THE SEWER. HE WANTS TO BE SURE BEFORE HE CALLS PLUMBER	
4335	MSC	12/28/2018	12/28/2018	Complete			CUSTOMER DIGGING HIS SEWER LINE CANT ACTUALLY FIND LINE. REQUESTED HELP TO WHERE HE CONNECTS TO OUR SYSTEM.	
		Completion Notes:	SPOKE WITH CUSTOMER, EXPLAINED WE DO NOT HAVE ANY INFORMATION AS TO WHERE HIS LINE TAPS INTO THE SEWER MAIN THAT MAIN WAS INSTALLED BY THE LEVY BOARD AND ALL THE TAPS AND FEE'S WERE HANDLED BETWEEN THE HOMEOWNER AND THE LEVEE BOARD.					
4358	SP	01/03/2019	01/03/2019	Complete			TREE ROOTS GROWING TO OUR MAIN, THEY NEED HELP	
		Completion Notes:	REPAIRED 1/7/2019...RORY MORGAN					

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Includes All Completion Dates

WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Subtotal for Account : 2467			Complete 3	Incomplete 1			
Cust: 2496	[REDACTED]	Andrews / Cahokia, IL 622060000					10 - 29700 - 0 - 10
Amt Owed (\$):	-2.72						
7046	SWBU	02/03/2020		Complete			CUSTOMER CALLED TO SAY SEWER IS BACKING UP AND COMING OUT OF THE PIPE IN HER FRONT YARD
Completion Notes:		CUSTOMER PROBLEM - HAS NOT BEEN NOTIFIED. **CALLED AND SPOKE WITH CUSTOMER, TOLD HER TO CONTACT LANDLORD TO HAVE HER LINES CHECKED					
Subtotal for Account : 2496			Complete 1				
Cust: 2582	[REDACTED]	St Gregory / Cahokia, IL 622060000					4 - 670 - 0 - 3
Amt Owed (\$):	79.09						
3039	SWBU	06/12/2018		Complete			SEWER BACKING UP IN BATHTUB. STARTED YESTERDAY EVENING [REDACTED]
Completion Notes:		CUSTOMER PROBLEM					
Subtotal for Account : 2582			Complete 1				
Cust: 2621	[REDACTED]	St Luke / Cahokia, IL 622060000					4 - 561 - 1 - 1
Amt Owed (\$):	-29.99						
8536	MSC	11/02/2020		Complete			THINKS METER IS FILLING UP WITH WATER. WATER COMING UP FROM GROUND
Completion Notes:		JAMES AND PORKY FIXED ON 11-17-2020					
Subtotal for Account : 2621			Complete 1				

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Cust: 2623	[REDACTED]			St Columba / Cahokia, IL 622060000			4 - 775 - 0 - 7
Amt Owed (\$):	0.00						
2604	MSC	04/10/2018		Complete			CUSTOMER HAS CALLED TO REPORT HER DRIVEWAY IN NEED OF REPAIR SINCE WORK WAS DONE IN FRONT OF HER PROPERTY. SHE SAYS SHE SPOKE WITH WES AND HE WAS SUPPOSED TO GET BACK AND TAKE CARE OF HER PROPERTY. GIVING HER NUMBER TO WES TO RETURN HER CALL. [REDACTED]
							Completion Notes: WES WENT TO CUSTOMER'S HOUSE AND SPOKE WITH HER 4/11/18 @ 8:49AM, EXPLAINED THAT SHE IS ON THE LIST FOR YARD REPAIR AND THEY WOULD FILL HER DRIVEWAY IN SOME MORE IN THE MEANTIME
Subtotal for Account : 2623			Complete	1			
Cust: 2698	[REDACTED]			St Ambrose / Cahokia, IL 622060000			4 - 721 - 0 - 11
Amt Owed (\$):	0.00						
7783	SWBU	06/22/2020		Complete			LANDLORD TOLD TENANT OUR BOX WAS HIT BY LIGHTNING
							Completion Notes: OUR SEWERS ARE DOWN AND FLOWING. CUSTOMER PROBLEM
Subtotal for Account : 2698			Complete	1			
Cust: 2750	[REDACTED]			St Columba / Cahokia, IL 622060000			4 - 774 - 0 - 4
Amt Owed (\$):	34.28						
1952	SP	01/24/2018		Complete			SEWER BACKING UP WHEN FLUSHING TOILET - THEN THE LEVEL IS LOW IN THE BOWL
							Completion Notes: CUSTOMER PROBLEM - OUR SEWERS ARE FLOWING
9396	SP	04/12/2021		Complete			SEWER BACKING UP INTO THE HOME. ALL THE SEWER LINES WERE JUST REPLACED BUT STILL HAS SEWER BACKING UP. [REDACTED]

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		Completion Notes:		FOUND CITY SEWER SURCHARGED. HAD TO JET LINE. OBSTRUCTION CLEARED. WE ARE FLOWING			
Subtotal for Account : 2750				Complete 2			
Cust: 2818	[REDACTED]	St Ambrose / Cahokia, IL 622060000		4 - 737 - 0 - 8			
Amt Owed (\$):	58.38						
5107	SWBU	04/10/2019	04/10/2019	Complete	CUSTOMER PROBLEM AND THEY HAVE BEEN NOTIFIED. JAMES C		
Subtotal for Account : 2818				Complete 1			
Cust: 2907	[REDACTED]	St Ambrose / Cahokia, IL 622060000		4 - 731 - 1 - 1			
Amt Owed (\$):	34.28						
3112	MSC	06/22/2018		Complete	RAISE LID		
Subtotal for Account : 2907				Complete 1			
Cust: 2954	[REDACTED]	Williams / Cahokia, IL 622060000		13 - 78200 - 0 - 2			
Amt Owed (\$):	0.00						
6810	SWBU	12/31/2019		Complete	CUSTOMER CALLED TO SAY SEWER IS BACKING UP - DOES NOT HAVE ACTIVE ACCOUNT BUT COMMONFIELDS RESTARTED WATER 8/26/19 - TOLD CUSTOMER WE WOULD SUBMIT WORK ORDER BUT HE WOULD NEED TO COME IN TO SIGN BACK UP FOR SEWER		
		Completion Notes:		CUSTOMER PROBLEM - HAVE NOT BEEN NOTIFIED			
Subtotal for Account : 2954				Complete 1			
Cust: 3058	[REDACTED]	St Gregory / Cahokia, IL 622060000		4 - 648 - 0 - 8			

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Amt Owed (\$):		0.00					
2393	MSC	03/14/2018		Complete			CK FOR STRAIGHT PIPE
Subtotal for Account : 3058			Complete	1			
Cust: 3061	[REDACTED]	St Henry / Cahokia, IL 622060000					4 - 836 - 1 - 2
Amt Owed (\$):		79.30					
2920	MSC	05/24/2018		Complete			RAISE RING AND LID
Subtotal for Account : 3061			Complete	1			
Cust: 3169	[REDACTED]	St Henry / Cahokia, IL 622060000					4 - 840 - 0 - 7
Amt Owed (\$):		29.99					
2432	MSC	03/21/2018		Complete			RAISE RING AND LID
Subtotal for Account : 3169			Complete	1			
Cust: 3217	[REDACTED]	St Henry / Cahokia, IL 622060000					4 - 841 - 0 - 7
Amt Owed (\$):		0.00					
6729	MSC	12/12/2019		Complete			1007800. WATER WAS RUNNING OUT OF HOME. WES TURNED IT OFF.
Subtotal for Account : 3217			Complete	1			
Cust: 3258	[REDACTED]	St Columba / Cahokia, IL 622060000					4 - 795 - 0 - 1
Amt Owed (\$):		0.00					

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
7204	MSC	02/28/2020	02/28/2020	Complete			TAMPERING AND WATER LEFT ON IN THE HOUSE, CUSTOMER HAS NOT LIVED THERE IN QUITE SOME TIME. READING IS 938600. PORKY
Subtotal for Account : 3258				Complete	1		
Cust: 3396	[REDACTED]	St Henry / Cahokia, IL 622060000					4 - 844 - 0 - 3
Amt Owed (\$):	0.00						
2433	MSC	03/21/2018		Complete			RAISE RING AND LID
2922	MSC	05/24/2018		Complete			ADJUST RING AND LID
Subtotal for Account : 3396				Complete	2		
Cust: 3451	[REDACTED]	St Henry / Cahokia, IL 622060000					4 - 858 - 0 - 3
Amt Owed (\$):	0.00						
2368	MSC	03/12/2018		Complete			[REDACTED] WITH SPRANLER COMPANYS. SAYS THERES A MALFUNCTION WITH OUR METER. NOTES IN FILE
Subtotal for Account : 3451				Complete	1		
Cust: 3457	[REDACTED]	St Gregory / Cahokia, IL 622060000					4 - 627 - 1 - 5
Amt Owed (\$):	-42.14						
8128	SP	08/24/2020		Incomplete			landlord said sewer problem [REDACTED]
8183	SP	08/31/2020		Complete	08/31/2020		landlord called said sewer bcking up agian
Subtotal for Account : 3457				Complete	1	Incomplete	1
Cust: 3461	[REDACTED]	St Stephen / Cahokia, IL 622060000					13 - 14500 - 0 - 9

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Amt Owed (\$):		17.75					
7144	SWBU	02/20/2020		Complete			LANDLORD ██████████ CALLED TO SAY HER TENANT HAS SEWER BACKING UP IN TOILET AND TUB - ██████████
Completion Notes:		CHECKED UP & DOWN STREAM MANHOLES. CITY FLOWING - SPOKE WITH CUSTOMER, TOLD HER SHE NEEDS TO CALL A PLUMBER TO SNAKE HER LINE					
Subtotal for Account : 3461			Complete				
			1				
Cust: 3468	██████████	St Ambrose / Cahokia, IL 622060000			4 - 757 - 0 - 11		
Amt Owed (\$):		3.71					
3507	MSC	08/24/2018		Complete			GRASS
Completion Notes:		724600					
Subtotal for Account : 3468			Complete				
			1				
Cust: 3580	██████████	Smith / Cahokia, IL 622060000			14 - 37633 - 0 - 5		
Amt Owed (\$):		58.59					
8501	SP	10/28/2020		Complete	10/28/2020		SEWER PROBLEM - ██████████ said customers problem & spoke to them
Subtotal for Account : 3580			Complete				
			1				
Cust: 3695	██████████	St Margaret / Cahokia, IL 622060000			4 - 577 - 1 - 5		
Amt Owed (\$):		50.00					
4612	MSC	02/13/2019	02/13/2019	Complete			██████████ WITH TOPSTONE CALLED STATING THAT RESIDENTS ARE STILL THERE. WE SHUT OFF WATER. CHECK FOR TAMPERING
Completion Notes:		WATER IS STILL OFF					

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Subtotal for Account : 3695		Complete		1			
Cust: 3734	[REDACTED]	St Margaret / Cahokia, IL 622060000				4 - 586 - 1 - 1	
Amt Owed (\$):	180.31						
6235	MSC	09/20/2019	09/20/2019	Complete	WATER IN FRONT OF THE HOUSE. THEY THINK IT MIGHT BE A WATER LEAK FROM THEIR METER OR THEIR NEIGHBORS		
Completion Notes:		[REDACTED] HAS NO ISSUES. THE WATER IS COMING FROM WATER LEAK AT [REDACTED] ST MARGARET AND FLOWING DOWN THE DRAINAGE DITCH IN FRONT OF [REDACTED] ST MARGARET.					
Subtotal for Account : 3734		Complete		1			
Cust: 3748	[REDACTED]	Water / Cahokia, IL 622060000				4 - 526 - 0 - 3	
Amt Owed (\$):	61.72						
4505	MSC	01/30/2019		Complete	CK FOR FROZEN METER		
Completion Notes:		CUSTOMER PROBLEM. HAS BEEN NOTIFIED					
Subtotal for Account : 3748		Complete		1			
Cust: 3789	[REDACTED]	Water / Cahokia, IL 622060000				1 - 246 - 0 - 2	
Amt Owed (\$):	24.58						
5095	SWBU	04/09/2019	04/09/2019	Complete	CUSTOMER SAID SEWER BACKING UP.		
Completion Notes:		CUSTOMER PROBLEM, I CALLED AND LEFT HER A MESSAGE. RORY RECHECKED IT AT CUSTOMERS REQUEST. STILL CUSTOMER PROBLEM					
8538	SWBU	11/04/2020		Complete	CUSTOMER CALLED TO SAY HER SEWER IS BACKING UP AND SHE HAD A PLUMBER COME OUT AND THEY SNAKED ALL THE WAY OUT AND SHE IS STILL BLOCKED		

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Completion Notes:		CHECKED USMH & DSMH, CITY SEWER FLOWING - CUSTOMER PROBLEM. I DID NOT SPEAK WITH ANYONE - CALLED CUSTOMER TO NOTIFY AND SHE SAID PLUMBER WENT OUT 75 FEET SO I TOLD HER MAYBE HE NEEDED TO GO FURTHER THAN THAT					
Subtotal for Account : 3789			Complete				
			2				
Cust: 3797	[REDACTED]	St Margaret / Cahokia, IL 622060000				4 - 592 - 1 - 8	
Amt Owed (\$):	0.00						
1917	SND	01/18/2018	01/18/2018	Complete	CUSTOMER PROBLEM, THEY HAVE BEEN NOTIFIED		
5214	SND	04/29/2019	04/29/2019	Complete	TISSUE COMING FROM FRONT FRONT AND BACK YARD, HER TOILET AND DRAINS ARE OK		
Completion Notes:		CITY SEWERS FLOWING-CUSTOMER PROBLEM TOLD THEM TO CALL LANDLORD. RORY					
Subtotal for Account : 3797			Complete				
			2				
Cust: 3838	[REDACTED]	St Marcella / Cahokia, IL 622060000				4 - 807 - 0 - 2	
Amt Owed (\$):	0.00						
2714	SWBU	04/26/2018	04/26/2018	Complete	CUSTOMER STATED THAT SEWER IS COMING OUT OF HIS CLEAN OUT		
Completion Notes:		CUSTOMER PROBLEM AND THEY HAVE BEEN NOTIFIED. JAMES C					
Subtotal for Account : 3838			Complete				
			1				
Cust: 3849	[REDACTED]	St Marcella / Cahokia, IL 622060000				4 - 809 - 0 - 1	
Amt Owed (\$):	0.00						
1939	CAOUT	01/22/2018		Complete	CALLED EMERGENCY NUMBER TO GET WATER TURNED OFF DUE TO FLOODING IN HOME. WAHNTS WATER BACK ON		

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Subtotal for Account : 3849		Complete		1			
Cust: 3871	[REDACTED]	St Marcella / Cahokia, IL 622060000				4 - 812 - 0 - 1	
Amt Owed (\$):	0.00						
5882	MSC	08/05/2019	08/05/2019	Complete	SEWER IS COMING OUT OF THE MIDDLE OF THE STREET AT OUR MANHOLE		
Completion Notes:		ITS NOT SEWER ISSUE. SERVICE LINE TO A VACANT HOUSE IS LEAKING UNDER THE STREET, WE WILL FIX SOMETHING THIS WEEK. RORY					
Subtotal for Account : 3871		Complete		1			
Cust: 3893	[REDACTED]	St Margaret / Cahokia, IL 622060000				4 - 602 - 1 - 10	
Amt Owed (\$):	0.00						
7814	MSC	06/29/2020		Complete	NEW OWNER CALLED TO REPORT THERE IS STILL HOLE IN FRONT OF HER DRIVEWAY FROM WHEN WE DID SOME WORK OUT THERE AND SHE WANTS IT TAKEN CARE OF OR WANTS TO KNOW WHEN IT WILL BE SO SHE CAN GET IN HER DRIVEWAY - HER PHONE NUMBER IS [REDACTED]		
Completion Notes:		TOOK 3 BUCKETS OF ROCK					
Subtotal for Account : 3893		Complete		1			
Cust: 4006	[REDACTED]	St Margaret / Cahokia, IL 622060000				4 - 613 - 1 - 2	
Amt Owed (\$):	29.66						
2162	MSC	02/20/2018		Complete	TURN ON. TRYING TO SEE IF LEAK IS FIXED. SHUT BACK OFF. STILL HAS LEAK		
2576	MSC	04/09/2018	04/09/2018	Complete	HAD TO SHUT OFF WATER AGAIN, LEAK UNDER SINK		

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
8269	MSC	09/18/2020	09/18/2020	Complete			CUSTOMER CALLED IN TO SAY YEARS AGO WE REMOVED SOME OF THE DITCH IN FRONT OF HIS HOUSE. WE NEVER CAME BACK TO FIX THIS AND NOW WATER FROM SEWER FILLS IT UP. I ASKED IF IT HAPPENS WHEN IT RAINS HE SAID ITS NOT FROM RAIN ITS FROM WHAT WE DID FOR A SEWER REPAIR YEARS AGO.
		Completion Notes:		YES WE DID, AND NOTHING WE CAN DO UNTIL SEWER MAIN GETS REPAIRED, ITS ON THE REPAIR LIST RORY			
Subtotal for Account : 4006				Complete			
				3			
Cust: 4027	[REDACTED]	St Rose / Cahokia, IL 622060000				4 - 701 - 0 - 7	
Amt Owed (\$):	31.06						
5521	SWBU	06/12/2019		Complete			BACKING UP IN TUB WHEN THEY FLSUH TOILET
		Completion Notes:		CHECKED UPSTREAM & DOWNSTREAM MH. CITY FLOWING TOLD CUSTOMER TO CALL A PLUMBER.			
Subtotal for Account : 4027				Complete			
				1			
Cust: 4042	[REDACTED]	St Margaret / Cahokia, IL 622060000				4 - 615 - 1 - 15	
Amt Owed (\$):	0.00						
3499	SND	08/23/2018	08/23/2018	Complete			CUSTOMER PROBLEM AND THEY HAVE NOT BEEN NOTIFIED
Subtotal for Account : 4042				Complete			
				1			
Cust: 4161	[REDACTED]	Water / Cahokia, IL 622060000				4 - 507 - 0 - 2	
Amt Owed (\$):	32.01						
5486	MSC	06/06/2019	06/06/2019	Complete			NO WATER, IT WAS WORKING THIS MORNING NOW HARDLY ANY WATER COMING OUT

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
		Completion Notes: CUSTOMER HAS WATER, BATHROOM ALL WORKS BUT NO WATER I KITCHEN. TOLD HER TO CALL LANDLORD. RORY					
Subtotal for Account : 4161		Complete 1					
Cust: 4207	[REDACTED]	Camp Jackson / Cahokia, IL 622060000					14 - 6700 - 0 - 8
Amt Owed (\$):	17.75						
7756	SWBU	06/15/2020		Complete			WATER BACKING UP IN KITCHEN SINK [REDACTED]
		Completion Notes: CUSTOMER PROBLEM. HAS BEEN NOTIFIED					
Subtotal for Account : 4207		Complete 1					
Cust: 4225	[REDACTED]	St Barbara / Cahokia, IL 622060000					5 - 1015 - 0 - 4
Amt Owed (\$):	34.28						
8618	SP	11/16/2020		Complete			CUSTOMER CALLED TO SAY SHE IS HAVING A BAD SEWER SMELL IN HER HOUSE - SHE SAYS EVERYTHING IS DRAINING FINE AND IT DOESN'T SEEM TO BE CLOGGED BUT IT SMELLS BAD
		Completion Notes: SEWER IS GOOD, CUSTOMER PROBLEM, HAS BEEN NOTIFIED.					
9153	SWBU	03/01/2021	03/01/2021	Complete			[REDACTED] SEWER IS COMING OUT OF CLEANOUT
		Completion Notes: DOWN AND FLOWING, CHECKED UP AND DOWN STREAM MHS, CUSTOMER PROBLEM, KNOCKED ON DOOR NO ANSWER. RORY					
Subtotal for Account : 4225		Complete 2					
Cust: 4272	[REDACTED]	St Paul / Cahokia, IL 622060000					5 - 1124 - 0 - 12
Amt Owed (\$):	0.00						
6774	SWO	12/23/2019	12/23/2019	Complete			SEWER SMELL WHEN CUSTOMER RUNS WATER. THEY LEFT IT RUNNING TO SEE IF IT WOULD STOP. STILL SMELLS. CALL [REDACTED]

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
		Completion Notes:		COSTOMER PROBLEM MIGHT HAVE VENT PIPE OFF. THEY HAVE NOT BEEN NOTIFIED			
Subtotal for Account : 4272				Complete			
				1			
Cust: 4289	[REDACTED]	Williams / Cahokia, IL 622060000				13 - 22000 - 0 - 11	
Amt Owed (\$):	209.25						
8456	SWBU	10/22/2020		Complete			CUSTOMER CALLED TO SAY SEWER IS BACKING UP - STARTED HAPPENING LAST NIGHT
		Completion Notes:		CHECKED ALL MANHOLES, CITY SEWER FLOWING - TOLD CUSTOMER TO CALL LANDLORD TO HAVE PLUMBER SNAKE THE LINE			
Subtotal for Account : 4289				Complete			
				1			
Cust: 4295	[REDACTED]	St Dorothy / Cahokia, IL 622060000				5 - 1058 - 0 - 4	
Amt Owed (\$):	0.00						
2478	MSC	03/26/2018		Complete			PIT NEEDS CLEANING
Subtotal for Account : 4295				Complete			
				1			
Cust: 4344	[REDACTED]	St James / Cahokia, IL 622060000				5 - 943 - 0 - 2	
Amt Owed (\$):	110.65						
8402	SP	10/13/2020		Complete	10/13/2020	[REDACTED]	
		Completion Notes:		CUSTOMER PROBLEM. HAS BEEN NOTIFIED			
Subtotal for Account : 4344				Complete			
				1			
Cust: 4403	[REDACTED]	St James / Cahokia, IL 622060000				5 - 944 - 0 - 3	
Amt Owed (\$):	0.00						

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
3246	SWBU	07/11/2018		Complete			[REDACTED] SEWER BACKING UP IN DRAINS
	Completion Notes:	CHECKED CITY SEWER MH 28 SURCHARGED AND HOLDING ALOT OF FLOATING SOLIDS. CHECKED MH 27 ALL FLOWING, VACTOR OFF MH 28 AND CLEANED SEWER MAIN FROM MH 27 TO28. ALSO CHECKED MH 29 ON ST NICHOLAS. HAD SOME SOLIDS. VACTOR MH 29 AND JET CLEANED FROM MH 28 TO 29, CUSTOMER CAME OUT AND SPOKE WITH RORY AND SAW THEY DID ALL THEY COULD FOR THEM, TENANT IS TO CALL HIS LANDLORD TO HAVE LATERAL SNAKED.					
3483	SWBU	08/21/2018	08/21/2018	Complete			SEWER HAS BEEN BACKING UP SINCE FRIDAY
	Completion Notes:	CITY WAS HOLDING, JETTED FROM MH 27 TO MH 28 AND PAS [REDACTED] ST JAMES CITY MAINS ARE DOWN AND FLOWING AS OF 4:20PM 8/21/2018					
Subtotal for Account : 4403				Complete	2		
Cust: 4430	[REDACTED]	Judith / Cahokia, IL 622060000				17 - 98500 - 0 - 15	
Amt Owed (\$):	0.00						
3882	SP	10/19/2018	10/19/2018	Complete			OUR PUMP ISNT WORKING, SEWER BACKING UP IN THE HOUSE
	Completion Notes:	HAD TO REPLACE BY PASS PUMP					
Subtotal for Account : 4430				Complete	1		
Cust: 4460	[REDACTED]	St James / Cahokia, IL 622060000				5 - 945 - 0 - 6	
Amt Owed (\$):	85.94						
2266	MSC	03/05/2018		Complete			NEED RING
	Completion Notes:	CHECKED. RING IS FINE					
9123	MSC	02/24/2021		Complete			NEED LID
	Completion Notes:	DONE					
Subtotal for Account : 4460				Complete	2		
Cust: 4462	[REDACTED]	St Leo / Cahokia, IL 622060000				5 - 932 - 0 - 2	

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Amt Owed (\$):		46.87					
3124	MSC	06/26/2018		Complete			READY FOR DRIVEWAY REPAIR
9323	MSC	03/31/2021	03/31/2021	Incomplete			██████████ WE ARE SUPPOSE TO FIX HIS DRIVEWAY.
Subtotal for Account : 4462		Complete	Incomplete				
		1	1				
Cust: 4510	██████████ St Dorothy / Cahokia, IL 622060000						5 - 1064 - 0 - 2
Amt Owed (\$):		0.00					
2024	SWBU	01/29/2018		Complete			MANHOLE IN FRONT OF HOUSE IS FULL
	Completion Notes:	CUSTOMER HAD ROTO ROTOR OUT TO CLEAN HIS LINE. THE CITIES SEWER MAIN WAS BACKED UP. WE JETTED AND VACTORED THE MANHOLES & MAIN. RORY M					
3054	SWBU	06/18/2018		Complete			SEWER BACKING UP IN CLEANOUT - LAST TIME WAS ON OUR END SO HE IS CALLING US FIRST BEFORE CALLING OUT A PLUMBER
	Completion Notes:	CUSTOMER PROBLEM - HE HAS BEEN NOTIFIED					
3170	SWBU	07/02/2018		Complete			SEWER BACKING UP
	Completion Notes:	CUSTOMERS PROBLEM					
4340	SWBU	12/31/2018		Complete			CUSTOMER CALLED TO SAY SEWER IS BACKING UP OUT AT STREET, WANTS US TO CHECK OUR LINE BEFORE HE CALLS PLUMBER
	Completion Notes:	CHECKED UP & DOWNHILL MANHOLES, DOWN & FLOWING - CUSTOMER PROBLEM, CUSTOMER NOTIFIED					
4564	SND	02/08/2019		Complete			
	Completion Notes:	CUSTOMER PROBLEM. HAS BEEN NOTIFIED					
5263	SP	05/06/2019		Complete			SEWER BACKING UP
	Completion Notes:	CHECKED UPSTREAM AND DOWNSTREAM MAHOLES. CITY SEWER FLOWING. TOLD CUSTOMER CALL NPLUMBER AND THE BIG TREE IN FRONT YARD COULD BE CULPRIT					
5710	SWBU	07/12/2019		Complete			STARTED YESTERDAY ██████████

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Subtotal for Account : 4510		Complete		7			
Cust: 4534	[REDACTED]	St James / Cahokia, IL 622060000			5 - 948 - 0 - 5		
Amt Owed (\$):	75.03						
4354	MSC	01/03/2019		Complete			NEEDS PUMP
	Completion Notes:	2329100					
Subtotal for Account : 4534		Complete		1			
Cust: 4569	[REDACTED]	St Dorothy / Cahokia, IL 622060000			5 - 1067 - 0 - 2		
Amt Owed (\$):	48.10						
9128	SWBU	02/25/2021		Complete			[REDACTED] CUSTOMER CALLED BACK ON 3/2/2021 SHE IS STILL HAVING SAME PROBLEM. SHE IS GOING TO CALL A PLUMBER.
	Completion Notes:	WE HAD NO JET TRUCK, WE WERE SURCHARGED FROM E 5TH & ST PAUL MANHOLE #7. ALL THE WAY TO FRONT OF SUBDIVISION - HAD TO WAIT ON COMMONFIELDS TO BRING THEIR TRUCK OUT. GOT LINE CLEARED AROUND 4:00 PM.					
Subtotal for Account : 4569		Complete		1			
Cust: 4572	[REDACTED]	St James / Cahokia, IL 622060000			5 - 950 - 0 - 5		
Amt Owed (\$):	272.45						
8224	MSC	09/10/2020		Incomplete			NEEDS SHUTOFF REPLACED
Subtotal for Account : 4572		Incomplete		1			
Cust: 4623	[REDACTED]	St Robert / Cahokia, IL 622060000			5 - 879 - 0 - 2		
Amt Owed (\$):	0.00						

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
3065	MSC	06/18/2018		Complete			METER LID NOT ON. DAUGHTER STEPPED NEAR IT AND SAYS FOOT WENT IN
		Completion Notes:		LID WAS UNLOCKED. PUT LID ON SECURE			
Subtotal for Account : 4623			Complete	1			
Cust: 4669	[REDACTED]	St Barbara / Cahokia, IL 622060000				5 - 1034 - 0 - 7	
Amt Owed (\$):	0.00						
2649	MSC	04/17/2018		Complete			TURN ON WATER - ONE DAY FOR INSPECTION - NO ACCOUNT OPEN TO BILL AT THIS TIME
		Completion Notes:		TURNED ON AT 9:48AM AT 125500; TURNED OFF AT 3:38PM AT 125500			
Subtotal for Account : 4669			Complete	1			
Cust: 4693	[REDACTED]	St Robert / Cahokia, IL 622060000				5 - 881 - 0 - 3	
Amt Owed (\$):	63.30						
2328	MSC	03/08/2018		Complete			CLEAN METER PIT
3118	MSC	06/26/2018		Complete			DIG OUT PIT
Subtotal for Account : 4693			Complete	2			
Cust: 4730	[REDACTED]	St Paul / Cahokia, IL 622060000				5 - 1109 - 0 - 2	
Amt Owed (\$):	0.00						
6104	MSC	09/06/2019		Complete			BAD NUT
Subtotal for Account : 4730			Complete	1			
Cust: 4735	[REDACTED]	St Dorothy / Cahokia, IL 622060000				5 - 1072 - 0 - 1	

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Includes All Completion Dates

WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Amt Owed (\$):		0.00					
2149	SWO	02/15/2018	02/15/2018	Complete			WE CLEANED MANHOLDS AND LINE ON THIS STREET RAN WATER IN ALL CUSTOMERS DRAINS
Subtotal for Account : 4735			Complete 1				
Cust: 4768	[REDACTED]	St Paul / Cahokia, IL 622060000					5 - 1107 - 0 - 1
Amt Owed (\$):		34.63					
5166	MSC	04/23/2019		Complete			TIGER PLUMBING TOLD OWNER THAT OUR SEWER LINE IS COLLAPSED. WANTS TO KNOW IF ITS REALLY OUR PROBLEM. [REDACTED]
Completion Notes:		CUSTOMER PROBLEM. HAS BEEN NOTIFIED					
Subtotal for Account : 4768			Complete 1				
Cust: 4769	[REDACTED]	St Robert / Cahokia, IL 622060000					5 - 884 - 0 - 1
Amt Owed (\$):		46.09					
6829	MSC	01/02/2020		Complete			WATER COMING FROM METER
Completion Notes:		LEAK IS ON OUR SIDE. NEEDS REPAIR. THEY ARE AWARE					
6863	MSC	01/06/2020		Complete			WATER COMING FROM METER- [REDACTED]
Completion Notes:		WE ARE AWARE OF THE PROBLEM					
Subtotal for Account : 4769			Complete 2				
Cust: 4780	[REDACTED]	St James / Cahokia, IL 622060000					5 - 958 - 0 - 4
Amt Owed (\$):		26.43					
3767	MSC	09/28/2018	09/28/2018	Complete			CUSTOMERS WATER WAS RUNNING INTO THE STREET

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
		Completion Notes:		CUSTOMER PROBLEM SERVICE LINE IS LEAKING SOMEWHERE NEAR THE HOUSE			
Subtotal for Account : 4780		Complete					
		1					
Cust: 4784	[REDACTED]	St Paul / Cahokia, IL 622060000				5 - 1106 - 0 - 3	
Amt Owed (\$):	0.00						
6671	MSC	12/04/2019		Complete			SEWER WATER IN PIT. NEED READING
Subtotal for Account : 4784		Complete					
		1					
Cust: 4788	[REDACTED]	St Robert / Cahokia, IL 622060000				5 - 885 - 0 - 4	
Amt Owed (\$):	0.00						
2329	MSC	03/08/2018		Complete			CLEAN METER PIT
5841	MSC	07/31/2019		Complete			CLEAN OUT PIT
Subtotal for Account : 4788		Complete					
		2					
Cust: 4792	[REDACTED]	St Barbara / Cahokia, IL 622060000				5 - 1039 - 0 - 4	
Amt Owed (\$):	0.00						
3817	SWBU	10/09/2018		Complete			CUSTOMER CALLED AND SAID SEWER IS BACKING UP UNDER TOILET AND IN TUB
		Completion Notes:		CUSTOMER PROBLEM, THEY HAVE BEEN NOTIFIED			
Subtotal for Account : 4792		Complete					
		1					
Cust: 4826	[REDACTED]	St Robert / Cahokia, IL 622060000				5 - 886 - 0 - 15	
Amt Owed (\$):	70.86						
2599	MSC	04/10/2018		Complete			NOTES FROM SHUTOFF - CLEAN PIT

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
5842	MSC	07/31/2019		Complete			CLEAN OUT PIT
Subtotal for Account : 4826			Complete 2				
Cust: 4866	[REDACTED]	St Robert / Cahokia, IL 622060000					5 - 887 - 0 - 7
Amt Owed (\$):	62.92						
3119	MSC	06/26/2018		Complete			CLEAN PIT
7166	MSC	02/25/2020		Complete			REPAIR TOP STOP
8225	MSC	09/10/2020		Complete			REPLACE METER SETTER
Completion Notes:		METER ALREADY CHANGED OUT & REPAIRED					
Subtotal for Account : 4866			Complete 3				
Cust: 4975	[REDACTED]	St Leo / Cahokia, IL 622060000					5 - 913 - 0 - 7
Amt Owed (\$):	48.87						
8531	SWBU	11/02/2020		Complete			SEWER BACKING UP IN TOILET AND TUB - STARTED THURSDAY - CALLED LANDLORD AND HE SAID IT WAS DUE TO RAIN BUT IT HASNT CORRECTED ITSELF SO HE WANTS US TO COME CHECK OUR LINE - ALTERNATE PHONE [REDACTED]
Completion Notes:		CUSTOMER PROBLEM - CALLED CUSTOMER TO NOTIFY					
Subtotal for Account : 4975			Complete 1				
Cust: 5042	[REDACTED]	St James / Cahokia, IL 622060000					5 - 968 - 0 - 1
Amt Owed (\$):	0.00						
4349	MSC	01/03/2019		Complete			[REDACTED] WATER COMING OUT REALLY SLOW
Completion Notes:		WATER LINE HIT					

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Cahokia Water And Sewer

FY 2020-2021

WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Subtotal for Account : 5042			Complete 1				
Cust: 5050	[REDACTED]			St Paul / Cahokia, IL 622060000			5 - 1096 - 0 - 4
Amt Owed (\$):	0.00						
2898	MSC	05/22/2018		Complete			NEED READING. LIMBS
Subtotal for Account : 5050			Complete 1				
Cust: 5150	[REDACTED]			St Leo / Cahokia, IL 622060000			5 - 905 - 0 - 1
Amt Owed (\$):	37.85						
2383	MSC	03/14/2018		Complete			LOW WATER PRESSURE. WATER RUNNING DOWN STREET. NOT COMING FROM HER HOUSE [REDACTED]
Completion Notes:		WE HAVE LEAK @ [REDACTED] ST LEO. CUSTOMER HAS BEEN NOTIFIED					
Subtotal for Account : 5150			Complete 1				
Cust: 5169	[REDACTED]			St Leo / Cahokia, IL 622060000			5 - 904 - 0 - 2
Amt Owed (\$):	33.56						
1994	MSC	01/26/2018		Complete			CANT OPEN LID. 55700
Subtotal for Account : 5169			Complete 1				
Cust: 5215	[REDACTED]			St Barbara / Cahokia, IL 622060000			5 - 1053 - 2 - 8
Amt Owed (\$):	36.42						
5410	SWBU	05/30/2019	05/30/2019	Complete			BACKING UP IN TOILET AND TUB. WITH REGULAR USE AND DOING LAUNDRY [REDACTED]

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
		Completion Notes:		CHECKED MANHOLE INFRONT OF HOUSE. IT WAS SURCHARGED, WENT TO VACTOR TRUCK AND WHEN I RETURNED THE MANHOLE WAS DOWN AND WATER FLOWING, VACTORED MANHOLE AND THE DOWNSTREAM MANHOLE AT ST. PAUL AND ST BARBARA. ALL FLOWING NOW. SEEN CUSTOMER OUTSIDE IN THER DRIVEWAY TOLD HER ALL SHOULD BE GOOD NOW.			
Subtotal for Account : 5215			Complete		1		
Cust: 5268	[REDACTED]	St James / Cahokia, IL 622060000		5 - 981 - 0 - 2			
Amt Owed (\$):	29.99						
8576	SP	11/09/2020		Complete			CUSTOMER CALLED TO SAY HIS SEWER IS BACKING UP IN TOILET AND TUB [REDACTED]
		Completion Notes:		CUSTOMER PROBLEM - CUSTOMER NOTIFIED			
Subtotal for Account : 5268			Complete		1		
Cust: 5279	[REDACTED]	St William / Cahokia, IL 622060000		5 - 986 - 0 - 1			
Amt Owed (\$):	0.00						
8643	SWBU	11/23/2020		Complete			CUSTOMER CALLED TO SAY SEWER IS BACKING UP UNDER THE TOILET SINCE FRIDAY AND IS RUNNING ALL OVER THE FLOOR
		Completion Notes:		CUSTOMER PROBLEM, CALLED CUSTOMER TO NOTIFY			
Subtotal for Account : 5279			Complete		1		
Cust: 5308	[REDACTED]	St William / Cahokia, IL 622060000		5 - 997 - 0 - 1			
Amt Owed (\$):	0.00						
2466	MSC	03/23/2018		Complete			PIT NEEDS CLEANING
Subtotal for Account : 5308			Complete		1		

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Includes All Completion Dates

WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note	
Cust: 5325		[REDACTED] St William / Cahokia, IL 622060000				5 - 1002 - 0 - 3		
Amt Owed (\$):		0.00						
1910	SWBU	01/17/2018		Complete			STARTED YESTERDAY. BACKING UP IN TUB [REDACTED] OWNER. CUSTOMER PROBLEM. HAS BEEN NOTIFIED	
2128	SWBU	02/12/2018	02/12/2018	Complete			CUSTOMER PROBLEM.... JAMES C	
2225	SWBU	03/01/2018		Complete			SEWER BACKING UP INTO HOME. RORY NOTIFIED. [REDACTED]	
Completion Notes:		NO ONE WAS HOME						
2498	SWBU	03/28/2018	03/28/2018	Complete			CUSTOMER PROBLEM, RORY SAID WE ARE GOIG TO JET LINE, BUT RORY SAID WE DO NEED TO CAMERA THIS LINE. CUSTOMER HAS BEEN NOTIFIED.	
Subtotal for Account : 5325			Complete					
			4					
Cust: 5326		[REDACTED] St William / Cahokia, IL 622060000				5 - 1003 - 0 - 1		
Amt Owed (\$):		0.00						
3414	MSC	08/09/2018	08/09/2018	Complete			WHEN WE FIXED A LEAK IN THE STREET A YEAR AGO, THERE IS A BIG CONCRETE PATCH, THE CONCRETE HAS SHARP EDGES AND NOW SINKING CUSTOMER NEEDS THIS TO BE FIXED SHE IS WORRIED ABOUT IT MESSING UP HER TIRES. STREET DEPARTMENT STATED THEY WOULD FIX IT , BUT THAT IS IT ACTUALLY A WATER AND SEWER PROBLEM .	
Completion Notes:		JAMES C, TALKED TO [REDACTED] HE IS GOING TO LOOK AT IT, NEED MORE ROCK I HOLE.						
Subtotal for Account : 5326			Complete					
			1					
Cust: 5360		[REDACTED] St Thomas / Cahokia, IL 622060000				6 - 1658 - 0 - 1		

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Amt Owed (\$):		0.00					
7047	SWBU	02/03/2020		Complete			
		Completion Notes: CUSTOMER PROBLEM. HAS NOT BEEN NOTIFIED					
7388	SWBU	04/06/2020		Complete			
		Completion Notes: CUSTOMER PROBLEM. HAS BEEN NOTIFIED					
Subtotal for Account : 5360		Complete					
		2					
Cust: 5368	[REDACTED]	St Thomas / Cahokia, IL 622060000				6 - 1657 - 0 - 8	
Amt Owed (\$):		0.00					
2443	MSC	03/22/2018		Complete			RAISE RING AND LID
Subtotal for Account : 5368		Complete					
		1					
Cust: 5400	[REDACTED]	St Thomas / Cahokia, IL 622060000				6 - 1651 - 0 - 6	
Amt Owed (\$):		0.00					
6218	MSC	09/18/2019	09/18/2019	Complete			WATER IS COMING OUT OF FAUCET BROWN
		Completion Notes: RORY. WENT BY HOUSE AT 9:10 AND 9:55 AM. NOBODY HOME. NOTES TO STAFF. IF ANYONE SPEAKS TO CUSTOMER, TELL THEM TO RUN THE WATER FOR A MINUTE AND SEE IF IT CLEARS UP. IF SO THERE MIGHT HAVE BEEN SOME SETTLEMENT WITHIN THEIR LINES. WE ARE NOT EXPERIENCING ANY ISSUES OR ANY WE KNOW OF					
Subtotal for Account : 5400		Complete					
		1					
Cust: 5408	[REDACTED]	St Thomas / Cahokia, IL 622060000				6 - 1650 - 0 - 9	
Amt Owed (\$):		0.00					
9304	MSC	03/29/2021		Complete			turn on for code inspection. turn off at the end of day

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Includes All Completion Dates

WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Subtotal for Account : 5408			Complete	1			
Cust: 5486	[REDACTED]	St Thomas / Cahokia, IL 622060000					6 - 1628 - 0 - 10
Amt Owed (\$):	81.50						
6220	MSC	09/18/2019		Complete			CUSTOMER CALLED TO SAY HER WATER IS COMING UP IN TOILET AND FROM TAP BROWNISH COLOR
	Completion Notes:	WENT BY CUSTOMER'S HOUSE. CHECKED WATER SEEMED TO HAVE A SLIGHT YELLOWISH TINT TO IT BUT AFTER RUNNING A FEW GLASSES OF WATER IT ALL SEEMED TO CLEAR UP. DO NOT HAVE A DEFINITE ANSWER AS TO WHY WATER HAS YELLOWISH TINT AT THIS TIME. COULD HAVE BEEN JUST SOME SETTLEMENT WITHIN THE CUSTOMER'S LINES. SPOKE WITH CUSTOMER ABOUT ALL OF THIS WHILE THERE.					
Subtotal for Account : 5486			Complete	1			
Cust: 5488	[REDACTED]	St Thomas / Cahokia, IL 622060000					6 - 1627 - 0 - 2
Amt Owed (\$):	0.00						
3094	MSC	06/21/2018		Complete			DIG OUT/NEED RAISE
3729	MSC	09/25/2018		Complete			NEEDS DUG OUT
5852	MSC	07/31/2019		Complete			RAISE LID
9180	MSC	03/04/2021		Complete			RAISE LID AND RING
Subtotal for Account : 5488			Complete	4			
Cust: 5502	[REDACTED]	St Thomas / Cahokia, IL 622060000					6 - 1625 - 0 - 5
Amt Owed (\$):	-2.46						
4022	SWBU	11/08/2018	11/08/2018	Complete			CUSTOMER CALLED SEWER BACKING UP IN TOILET, SINK AND TUB. CUSTOMERS WILL BE HOME
	Completion Notes:	CHECK UP AND DOWN STREAM MH, WE ARE DOWN AND FLOWING ITS CUSTOMER PROBLEM. CUSTOMER HAS BEEN NOTIFIED.					

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Subtotal for Account : 5502			Complete				
			1				
Cust: 5531	[REDACTED]	St Thomas / Cahokia, IL 622060000					6 - 1619 - 0 - 6
Amt Owed (\$):	18.26						
2440	MSC	03/22/2018		Complete			RAISE RING AND LID
Subtotal for Account : 5531			Complete				
			1				
Cust: 5537	[REDACTED]	St Nicholas / Cahokia, IL 622060000					6 - 1680 - 1 - 7
Amt Owed (\$):	28.91						
2444	MSC	03/22/2018		Complete			RAISE RING AND LID
Subtotal for Account : 5537			Complete				
			1				
Cust: 5548	[REDACTED]	St Thomas / Cahokia, IL 622060000					6 - 1615 - 0 - 6
Amt Owed (\$):	0.00						
6164	SWBU	09/12/2019		Complete			
		Completion Notes:		CUSTOMER PROBLEM			
7799	SWBU	06/24/2020		Complete			CONTRACTOR FLAGGED [REDACTED] DOWN. SAID THERE IS SEWER BACKING UP IN BASEMENT
		Completion Notes:		CHECKED MH. WE ARE HOLDING			
Subtotal for Account : 5548			Complete				
			2				
Cust: 5577	[REDACTED]	East 5Th / Cahokia, IL 622060000					6 - 1543 - 0 - 8
Amt Owed (\$):	54.67						

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
5790	MSC	07/24/2019		Complete			DUE TO OUR BYPASS RUNNING THROUGH THEIR YARD - WAIVE 2 MONTHS SEWER PORTION OF BILL
Subtotal for Account : 5577			Complete 1				
Cust: 5677	[REDACTED]	St Thomas / Cahokia, IL 622060000					6 - 1655 - 0 - 5
Amt Owed (\$):	0.00						
3575	MSC	09/04/2018		Complete			TURN ON. LEAK FIXED
	Completion Notes:	152300					
3576	MSC	09/04/2018		Complete			STILL RUNNING. TURNED BACK OFF
	Completion Notes:	CUSTOMER NOTIFIED					
Subtotal for Account : 5677			Complete 2				
Cust: 5759	[REDACTED]	St Thomas / Cahokia, IL 622060000					6 - 1498 - 0 - 8
Amt Owed (\$):	0.00						
2992	MSC	06/05/2018		Complete			NEXT DOOR TO [REDACTED] ST THOMAS WATER IS COMING FROM GROUND PER [REDACTED] VACANT LOT
	Completion Notes:	RORY SAYS THEY KNOW ABOUT IT					
Subtotal for Account : 5759			Complete 1				
Cust: 5762	[REDACTED]	St Nicholas / Cahokia, IL 622060000					6 - 1673 - 1 - 3
Amt Owed (\$):	192.23						
2121	MSC	02/12/2018		Complete			CK FOR FROZEN METER. CUSTOMER PROBLEM. HAS BEEN NOTIFIED
Subtotal for Account : 5762			Complete 1				

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Cust: 5946		[REDACTED]		Theodore / Cahokia, IL 622060000		9 - 24932 - 0 - 9	
Amt Owed (\$):		115.40					
4307	SWO	12/24/2018	12/24/2018	Complete			CUSTOMER PROBLEM HAVE BEEN NOTIFIED
Subtotal for Account : 5946			Complete 1				
Cust: 5954		[REDACTED]		St Thomas / Cahokia, IL 622060000		6 - 1509 - 0 - 8	
Amt Owed (\$):		3.42					
2700	MSC	04/26/2018		Complete			CLEAN OUT PIT
Completion Notes:		CLEANED OUT					
3727	MSC	09/25/2018		Complete			REPAIR RING & LID
Subtotal for Account : 5954			Complete 2				
Cust: 5955		[REDACTED]		East 5Th / Cahokia, IL 622060000		6 - 1575 - 0 - 1	
Amt Owed (\$):		146.58					
3728	MSC	09/25/2018		Complete			LEAK IN METER PIT
5851	MSC	07/31/2019		Complete			LEAK
Subtotal for Account : 5955			Complete 2				
Cust: 5959		[REDACTED]		St Nicholas / Cahokia, IL 622060000		6 - 1690 - 1 - 5	
Amt Owed (\$):		77.77					
4073	SNL	11/19/2018	11/19/2018	Complete			WATER COMING OUT OF THE METER IN THE STREET
Completion Notes:		CHECKED BOTH UPSTREAM AND DOWNSTREAM MANHOLES, CITY SEWER FLOWING FINE. IF ITS THE WATER THATS IN THE CURB ALONG STREET ITS BECAUSE WE HAVE A LEAK ON MAIN AT [REDACTED] ST NICHOLAS. DOES NOT HAVE ANY EFFECT ON [REDACTED] ST NICHOLAS.... DID NOT TALK TO CUSTOMER. RORY M					

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Subtotal for Account : 5959			Complete	1			
Cust: 5992	[REDACTED]		St Thomas / Cahokia, IL 622060000				6 - 1657 - 0 - 10
Amt Owed (\$):	29.99						
8532	MSC	11/02/2020		Complete			YARD IS FILLED WITH WATER. SAYS LEAK ISNT FIXED
	Completion Notes:	SB FIXING SOON. FIXED ON 11-17-2020 BY JAMES AND PORKY					
Subtotal for Account : 5992			Complete	1			
Cust: 6001	[REDACTED]		St Nicholas / Cahokia, IL 622060000				6 - 1695 - 1 - 3
Amt Owed (\$):	-44.20						
2242	SP	03/02/2018	03/02/2018	Complete			OUR PROBLEM HAD TO MOVE SOME TOILET PAPER FEROM INCONNECTING LINE. HAD BLOCKED LINE. CUSTOMER HAS BEEN NOTIFIED.
	Completion Notes:	***CUSTOMER PROBLEM ALL ALONG - LOOKED IN WRONG MANHOLE FOR THIS INSTANCE***					
2353	SWBU	03/09/2018		Complete			SEWER BACKING UP
	Completion Notes:	CUSTOMER PROBLEM - NO ONE ANSWERED DOOR					
2532	SWBU	04/03/2018		Complete			SEWER BACKING UP IN TUB AND TOILET
	Completion Notes:	CUSTOMER PROBLEM, CUSTOMER NOTIFIED					
Subtotal for Account : 6001			Complete	3			
Cust: 6045	[REDACTED]		St Nicholas / Cahokia, IL 622060000				6 - 1707 - 0 - 6
Amt Owed (\$):	0.00						
1954	SWBU	01/24/2018		Complete			SEWER BACKING UP IN YARD. CUSTOMER NOTIFIED

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Includes All Completion Dates

WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Subtotal for Account : 6045			Complete				
			1				
Cust: 6062	[REDACTED]			St Nicholas / Cahokia, IL 622060000			6 - 1711 - 0 - 3
Amt Owed (\$):	101.30						
2446	MSC	03/22/2018		Complete			CLEAN OUT METER PIT
Subtotal for Account : 6062			Complete				
			1				
Cust: 6118	[REDACTED]			St Leo / Cahokia, IL 622060000			7 - 1378 - 0 - 10
Amt Owed (\$):	0.00						
2618	MSC	04/11/2018		Complete			TURN ON. LEAK FIXED.
		Completion Notes:	SHUTOFF. LEAK BY FRONT PORCH. LOKED OUT WITH SHIELD. READING CHANGED. CHARGED TAMPER				
Subtotal for Account : 6118			Complete				
			1				
Cust: 6138	[REDACTED]			St Nicholas / Cahokia, IL 622060000			6 - 1725 - 0 - 9
Amt Owed (\$):	35.71						
7029	SWBU	01/30/2020		Complete			SEWER BACKING UP IN FRONT YARD AND TOILET
		Completion Notes:	CHECKED UP & DOWN STREAM MANHOLES, BOTH DOWN & FLOWING. LET RENTER KNOW SHE WOULD HAVE TO CALL HER LANDLORD TO HAVE HER LINE SNAKED				
Subtotal for Account : 6138			Complete				
			1				
Cust: 6160	[REDACTED]			St Nicholas / Cahokia, IL 622060000			6 - 1729 - 0 - 6
Amt Owed (\$):	0.00						
2448	MSC	03/22/2018		Complete			RAISE RING AND LID

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Subtotal for Account : 6160			Complete				
			1				
Cust: 6162	[REDACTED]	St Nicholas / Cahokia, IL 622060000					6 - 1731 - 0 - 1
Amt Owed (\$):	-0.18						
2449	MSC	03/22/2018		Complete			RAISE RING AND LID
Subtotal for Account : 6162			Complete				
			1				
Cust: 6191	[REDACTED]	St Nicholas / Cahokia, IL 622060000					6 - 1734 - 0 - 8
Amt Owed (\$):	38.36						
2389	SND	03/14/2018	03/14/2018	Complete			CUSTOMER PROBLEM AND THEY HAVE BEEN NOTIFIED. JAMES C
Subtotal for Account : 6191			Complete				
			1				
Cust: 6254	[REDACTED]	East 5Th / Cahokia, IL 622060000					6 - 1584 - 0 - 8
Amt Owed (\$):	33.21						
7817	MSC	07/01/2020		Complete			WANTS MOSQUITO PELLETS FOR BACKYARD. APPARENTLY WE DO IT EVERY YEAR FOR HER
	Completion Notes:	NOTHING TO DO WITH SEWER					
Subtotal for Account : 6254			Complete				
			1				
Cust: 6293	[REDACTED]	East 5Th / Cahokia, IL 622060000					6 - 1587 - 0 - 10
Amt Owed (\$):	0.00						
2186	MSC	02/26/2018		Complete			LEAK ON OUR END
	Completion Notes:	CUSTOMER HAS BEEN NOTIFIED					

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Includes All Completion Dates

WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Subtotal for Account : 6293		Complete		1			
Cust: 6303	[REDACTED]	East 5Th / Cahokia, IL 622060000				6 - 1588 - 0 - 6	
Amt Owed (\$):	0.00						
5038	MSC	04/02/2019		Complete			NEEDS NEW LID
Subtotal for Account : 6303		Complete		1			
Cust: 6317	[REDACTED]	St Thomas / Cahokia, IL 622060000				6 - 1525 - 0 - 3	
Amt Owed (\$):	0.00						
2861	SWBU	05/21/2018		Complete			SEWER WATER BACKING UP IN DRIVEWAY
		Completion Notes:		CUSTOMER PROBLEM. HAS BEEN NOTIFIED			
5026	SWBU	04/01/2019		Complete			SEWER BACKING UP IN DRIVEWAY
		Completion Notes:		CUSTOMER PROBLEM - CUSTOMER NOTIFIED			
6637	MSC	12/02/2019		Complete			ALL LINES DRAINING SLOW
		Completion Notes:		SYSTEM IS BACKED UP. TOO MUCH RAIN WATER IN SYSTEM. SHOULD DRAIN DOWN TO NORMAL WATER LEVEL IN A FEW HOURS			
7276	SND	03/10/2020		Complete			DRAINS ARE DRAINING SLOW - JUST HAD LINE CLEARED FROM ROTO ROOTER
		Completion Notes:		CUSTOMER PROBLEM, CUSTOMER NOTIFIED			
Subtotal for Account : 6317		Complete		4			
Cust: 6352	[REDACTED]	St Thomas / Cahokia, IL 622060000				6 - 1529 - 0 - 6	
Amt Owed (\$):	0.00						
3333	MSC	07/30/2018		Complete			NEED LID

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Subtotal for Account : 6352			Complete				
			1				
Cust: 6426	[REDACTED]		St Thomas / Cahokia, IL 622060000				6 - 1537 - 0 - 1
Amt Owed (\$):	51.32						
3334	MSC	07/30/2018		Complete			PUMP OUT. NEED READING
	Completion Notes:		1046400	CHANGED METER			
Subtotal for Account : 6426			Complete				
			1				
Cust: 6429	[REDACTED]		East 5Th / Cahokia, IL 622060000				6 - 1604 - 0 - 3
Amt Owed (\$):	26.17						
4160	MSC	12/03/2018		Complete			REPLACE RING. DONT NEED READING
Subtotal for Account : 6429			Complete				
			1				
Cust: 6449	[REDACTED]		St Henry / Cahokia, IL 622060000				4 - 851 - 0 - 6
Amt Owed (\$):	63.29						
7404	SP	04/06/2020		Complete			EAST SIDE SEWER CALLED TO REPORT THERE IS WATER COMING UP FROM MANHOLE AT THIS PROPERTY
	Completion Notes:		VAC OUT MANHOLE, WE HAVE A BREAK IN SEWER LINE DOWN THE WAY IN INTERSECTION				
7696	MSC	05/29/2020		Complete			WATER COMING FROM MH IN STREET
	Completion Notes:		VAC OUT 3 LOADS AT THE END OF DAY. WES WAS WITH HIM				
8045	SWBU	08/11/2020		Complete		[REDACTED]	
	Completion Notes:		GUYS ALREADY CLOCKED OUT. PORKY AND JAMES WERE CALLED TO TAKE A FEW LOADS OFF THE SYSTEM				

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Subtotal for Account : 6449		Complete		3			
Cust: 6454	[REDACTED]	East 5Th / Cahokia, IL 622060000				6 - 1608 - 0 - 2	
Amt Owed (\$):	44.52						
5451	MSC	06/03/2019	06/03/2019	Complete			CAR DROVE OVER THE METER IN YARD AND ITS SUNK
Completion Notes:		METER IS GOOD... JAMES C					
Subtotal for Account : 6454		Complete		1			
Cust: 6460	[REDACTED]	East 5Th / Cahokia, IL 622060000				6 - 1609 - 0 - 6	
Amt Owed (\$):	0.00						
2492	SWBU	03/27/2018		Complete			WATER BACKING UP IN SINK AND TUB AND TOILET
Completion Notes:		CUSTOMER PROBLEM, CUSTOMER HAS BEEN NOTIFIED					
5484	SWBU	06/06/2019	06/06/2019	Complete			SEWER BACKING UP [REDACTED]
Completion Notes:		SENT JAMES TO CHECK, HE SAYS THE 30" LINE IS FLOWING. CUSTOMER PROBLEM- JAMES SPOKE WITH CUSTOMER TOLD THEM CALL A PLUMBER					
Subtotal for Account : 6460		Complete		2			
Cust: 6469	[REDACTED]	St Nicholas / Cahokia, IL 622060000				6 - 1712 - 0 - 8	
Amt Owed (\$):	-75.00						
4615	SP	02/13/2019		Complete			SEWER BACKING UP. STARTED 2 WEEKS AGO. [REDACTED]
Subtotal for Account : 6469		Complete		1			
Cust: 6480	[REDACTED]	St Barbara / Cahokia, IL 622060000				7 - 1427 - 0 - 5	

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Amt Owed (\$):		46.87					
6129	SWBU	09/09/2019		Complete			BACKING UP IN TOILET AND TUB. [REDACTED]
		Completion Notes:	CUSTOMER PROBLEM. HAS BEEN NOTIFIED				
7436	SP	04/14/2020	04/14/2020	Complete			RORY GOT A CALL FROM EAGLE REALTY, NEED TO JET LINES
		Completion Notes:	JAMES AND SHAWN JETTER LINE				
Subtotal for Account : 6480			Complete	2			
Cust: 6525	[REDACTED]	St Lucy / Cahokia, IL 622060000					7 - 1488 - 0 - 5
Amt Owed (\$):		-45.52					
4324	MSC	12/26/2018		Complete			RAISE RING AND LID
4548	MSC	02/05/2019		Incomplete			NOTE IN METER BOOK SAYS FIX METER PIT
4733	MSC	03/04/2019		Complete			CK FOR FROZEN METER
		Completion Notes:	METER WAS FROZEN. HAD TO THAW				
4986	MSC	03/29/2019		Complete			WATER LEAK IN METER BOX
		Completion Notes:	PUMPED METER BOX ALL THE WAY DOWN. MUST BE SERVICE LEAK. METER WAS FINE.				
Subtotal for Account : 6525			Complete	3	Incomplete	1	
Cust: 6551	[REDACTED]	St Dorothy / Cahokia, IL 622060000					7 - 1471 - 0 - 11
Amt Owed (\$):		0.00					
5327	SWBU	05/15/2019		Complete			
		Completion Notes:	CHECKED UPSTREAM & DOWNSTREAM MH. CITY SEWER OK & FLOWING. CHECKED CUSTOMERS CLEANOUT. IT WAS CLEAR. TOLD THEM THEY MUST HAVE CLOG BETWEEN CLEANOUT & TUB & TOILET				
Subtotal for Account : 6551			Complete	1			

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Cust: 6574	[REDACTED]		St Robert / Cahokia, IL 622060000				7 - 1493 - 0 - 2
Amt Owed (\$):	62.92						
4325	MSC	12/26/2018		Complete			DARK WATER
	Completion Notes:		801100				
			Complete				
			1				
Subtotal for Account : 6574							
Cust: 6575	[REDACTED]		St Barbara / Cahokia, IL 622060000				7 - 1431 - 0 - 1
Amt Owed (\$):	0.00						
5174	SP	04/24/2019		Complete			WANTS SEWER LINE BLOWN OUT [REDACTED]
	Completion Notes:		HAD TO JET LINES				
			Complete				
			1				
Subtotal for Account : 6575							
Cust: 6628	[REDACTED]		Parklane / Cahokia, IL 622060000				9 - 4300 - 0 - 12
Amt Owed (\$):	0.00						
6780	SP	12/26/2019	12/26/2019	Complete			CUSTOMER DOES NOT HAVE A SEWER PROBLEM, HOWEVER BEHIND HER HOUSE IS WHAT SHE BELIEVES IS STANDING SEWER. IT NEVER DRAINS AND IS ALWAYS BACK THERE. CONTACT [REDACTED] AT [REDACTED] WITH RESULTS.
	Completion Notes:		TOOK 3 LOADS OFF WITH VAC TRUCK				
			Complete				
			1				
Subtotal for Account : 6628							
Cust: 6662	[REDACTED]		St James / Cahokia, IL 622060000				7 - 1398 - 0 - 5
Amt Owed (\$):	0.00						

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
2988	MSC	06/05/2018		Complete			YARD FILLING UP WITH WATER. COMING FROM METER BOX
		Completion Notes:	SERVICE LINE LEAKING. MAKING NEW W.O. FOR THEM TO REPAIR				
Subtotal for Account : 6662			Complete				
			1				
Cust: 6683	[REDACTED]	St Leo / Cahokia, IL 622060000					7 - 1388 - 0 - 3
Amt Owed (\$):	29.18						
5170	MSC	04/23/2019		Complete			sewer smell
		Completion Notes:	CUSTOMER PROBLEM. SEWER DOWN AND FLOWING. CUSTOMER HAS BEEN NOTIFIED				
Subtotal for Account : 6683			Complete				
			1				
Cust: 6692	[REDACTED]	Denovion / Cahokia, IL 622060000					1 - 71 - 0 - 3
Amt Owed (\$):	0.00						
3142	MSC	06/27/2018		Complete			CLEAN PIT
Subtotal for Account : 6692			Complete				
			1				
Cust: 6701	[REDACTED]	St Leo / Cahokia, IL 622060000					7 - 1386 - 0 - 4
Amt Owed (\$):	0.09						
4553	SWBU	02/06/2019		Complete			
		Completion Notes:	CUSTOMER PROBLEM. HAS BEEN NOTIFIED				
4860	SP	03/18/2019		Complete			[REDACTED] CALLED TO SAY THE TOILETS WONT FLUSH AND THERE IS WATER/SEWER LEAKING FROM THE CLEANOUT TO THE YARD
		Completion Notes:	CUSTOMER PROBLEM, HAVE BEEN NOTIFIED				
5594	SWBU	06/24/2019		Complete			

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
		Completion Notes:		PORKY CHECKED IT. CUSTOMER PROBLEM. HAS BEEN NOTIFIED			
Subtotal for Account : 6701			Complete				
			3				
Cust: 6715	[REDACTED]	St Barbara / Cahokia, IL 622060000			7 - 1434 - 0 - 6		
Amt Owed (\$):	0.00						
2164	SP	02/20/2018	02/20/2018	Complete	CUSTOMER PROBLEM AND THEY HAVE BEEN NOTIFIED. JAMES C		
2993	SWBU	06/05/2018		Complete	TOILET BACKING UP AND WHEN WASHING CLOTHES WATER BACKING UP OUTSIDE. NOTICED THIS YESTERDAY AND STILL HAPPENING TODAY		
		Completion Notes:		CUSTOMER PROBLEM - CITY MAIN DOWN AND FLOWING			
4244	SWBU	12/17/2018	12/17/2018	Complete	CHECKED UP AND DOWN STREAM MANHOLES ALL GOOD CUSTOMER PROBLEM . DID NOT SPEAK TO CUSTOMER		
Subtotal for Account : 6715			Complete				
			3				
Cust: 6732	[REDACTED]	St Dorothy / Cahokia, IL 622060000			7 - 1478 - 0 - 5		
Amt Owed (\$):	-0.03						
5310	MSC	05/10/2019		Complete	WATER POURING FROM METER RUNNING DOWN YARD [REDACTED]		
		Completion Notes:		COULD BE LEAKING ON OUR SIDE. METER WAS NOT SPINING. IF ON OUR SIDE VERY LITTLE. CUSTOMER PROBLEM. CUSTOMER HAS BEEN NOTIFIED			
Subtotal for Account : 6732			Complete				
			1				
Cust: 6785	[REDACTED]	St Paul / Cahokia, IL 622060000			7 - 1234 - 0 - 10		
Amt Owed (\$):	83.90						

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
6764	SWBU	12/20/2019		Complete			CUSTOMER CALLED TO SAY THAT OVER THE LAST TWO DAYS WHEN SHE RUNS THE WASH, WATER COMES UP IN BATHROOM AND WHEN SHE FLUSHES THE TOILET THE SAME THING HAPPENS - CHECK OUR LINES
		Completion Notes:		CHECKED UP AND DOWN STREAM MANHOLES, CITY FLOWING FINE - TOLD CUSTOMER TO CALL HER LANDLORD AND TELL THEM TO CALL OUT A PLUMBER			
Subtotal for Account : 6785			Complete	1			
Cust: 6791	[REDACTED]	St Paul / Cahokia, IL 622060000			7 - 1210 - 0 - 1		
Amt Owed (\$):	0.00						
1950	MSC	01/24/2018		Complete			WATER OR SEWER BACKING UP IN HOME [REDACTED] CUSTOMER PROBLEM. HAS BEEN NOTIFIED
Subtotal for Account : 6791			Complete	1			
Cust: 6871	[REDACTED]	St Stephens / Cahokia, IL 622060000			13 - 14000 - 0 - 2		
Amt Owed (\$):	0.00						
3422	SND	08/13/2018		Complete			SEWER DRAINING SLOW
		Completion Notes: CUSTOMER PROBLEM, THEY HAVE BEEN NOTIFIED					
Subtotal for Account : 6871			Complete	1			
Cust: 6894	[REDACTED]	St Leo / Cahokia, IL 622060000			7 - 1376 - 0 - 2		
Amt Owed (\$):	29.99						
2687	SWBU	04/25/2018	04/25/2018	Complete			HUNTER SEWER IS THERE AND THEY CALLED IN REQUESTING WE COME OUT AND CHECK OUR LINES
		Completion Notes: CHECKED UP AND DOWN STREAM MAN HOLES, WE ARE DOWN AND FLOWING ITS A CUSTOMER PROBLEM.					

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Subtotal for Account : 6894		Complete		1			
Cust: 6951	[REDACTED]	St Leo / Cahokia, IL 622060000					7 - 1373 - 0 - 14
Amt Owed (\$):	22.89						
7968	MSC	08/03/2020		Complete			CANT FIND
	Completion Notes:	624600					
8984	MSC	02/01/2021	02/01/2021	Complete			LANDLORD CAME IN TO SAY WATER WAS ON LAST WEEK AFTER WE TURNED OFF AT CLOSING. 50.00 TAMPER FEE CHARGED.
	Completion Notes:	READING HAS CHANGED TO 653100 SINCE TURN OFF. TOP STOP IS OFF. LOCK OUT. PORKY.					
Subtotal for Account : 6951		Complete		2			
Cust: 7053	[REDACTED]	St Monica / Cahokia, IL 622060000					7 - 1325 - 0 - 8
Amt Owed (\$):	29.71						
6294	SWBU	10/02/2019		Complete			BACKING UP IN DRAINS. STARTED SUNDAY [REDACTED]
	Completion Notes:	CHECKED UPSTREAM & DOWNSTREAM MHS. CITY MAIN FLOWING. CUSTOMER PROBLEM. SPOKE WITH CUSTOMER.					
Subtotal for Account : 7053		Complete		1			
Cust: 7075	[REDACTED]	St Cecilia / Cahokia, IL 622060000					7 - 1315 - 0 - 1
Amt Owed (\$):	0.00						

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
4859	SWBU	03/18/2019		Complete			[REDACTED] CALLED TO SAY HER SEWER IS BACKING UP AND HAS EAST SIDE COMING OUT THIS AFTERNOON TO CHECK HER LINES BUT REALIZED SHE HADN'T CALLED US TO CHECK OURS. SHE ALSO SAID THERE IS ALWAYS WATER STANDING OUT IN FRONT OF HER HOUSE AND IS CURIOUS AS TO WHAT THAT IS FROM [REDACTED]
		Completion Notes:		CUSTOMER PROBLEM, HAVE BEEN NOTIFIED			
Subtotal for Account : 7075			Complete				
			1				
Cust: 7084	[REDACTED]	St Cecilia / Cahokia, IL 622060000			7 - 1316 - 0 - 2		
Amt Owed (\$):	51.72						
2760	MSC	05/01/2018		Complete			FULL OF SEWER WATER
		Completion Notes: SEWER WATER IN METER BOX. READING ENTERED 23600. BILLED FOR 1500 GALLONS					
3135	MSC	06/26/2018		Complete			FULL OF SEWER
4130	MSC	11/30/2018		Complete			NEED READING. SEWER IN PIT
4316	MSC	12/26/2018		Complete			SEWER IN PIT
4415	MSC	01/10/2019		Complete			SEWER IN PITT. NEED READING
		Completion Notes: 49200					
Subtotal for Account : 7084			Complete				
			5				
Cust: 7090	[REDACTED]	St James / Cahokia, IL 622060000			5 - 983 - 0 - 3		
Amt Owed (\$):	34.28						
3127	MSC	06/26/2018		Complete			CLEAN OUT
Subtotal for Account : 7090			Complete				
			1				
Cust: 7180	[REDACTED]	St Barbara / Cahokia, IL 622060000			7 - 1451 - 0 - 2		

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Amt Owed (\$):		41.56					
8766	SWBU	12/15/2020		Complete			CUSTOMER CALLED TO SAY SHE IS HAVING SEWER BACKUPS AND HAD EAST SIDE SEWER OUT YESTERDAY AND THEY SAID IT'S ON OUR END
Completion Notes:		CITY SEWERS WERE SURCHARGED - JETTED LINES AND ALL FLOWING 11:45AM					
8797	SP	12/21/2020		Complete			customer called back today and said she is still having problem
Completion Notes:		OUR LINE IS RUNNING FINE PER RORY					
Subtotal for Account : 7180			Complete	2			
Cust: 7214	[REDACTED]	St Paul / Cahokia, IL 622060000				7 - 1226 - 0 - 1	
Amt Owed (\$):		0.00					
6260	SP	09/25/2019	09/25/2019	Complete			SEWER COMING OUT OF THE MANHOLE IN FRONT OF HIS HOUSE
Completion Notes:		WE HAD TO JET LINE OUR PROBLEM					
Subtotal for Account : 7214			Complete	1			
Cust: 7217	[REDACTED]	St Maud / Cahokia, IL 622060000				7 - 1291 - 0 - 2	
Amt Owed (\$):		0.00					
1805	MSC	01/02/2018		Complete			WATER IS GRAY AND SMELLS LIKE MOLD
Subtotal for Account : 7217			Complete	1			
Cust: 7238	[REDACTED]	St Norbert / Cahokia, IL 622060000				7 - 1286 - 0 - 2	
Amt Owed (\$):		0.00					
5543	MSC	06/14/2019	06/14/2019	Complete			READING 718300. RORY

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Subtotal for Account : 7238			Complete	1			
Cust: 7259	[REDACTED]		St Maud / Cahokia, IL 622060000				7 - 1296 - 0 - 5
Amt Owed (\$):	35.17						
6584	MSC	11/18/2019		Complete			SEWER SMELL. ASLWAYS SMELL BEFORE SHE STARTS HAVING BACKUP AND WHEN WE ARE PUMPING ON HER STREET [REDACTED]
Subtotal for Account : 7259			Complete	1			
Cust: 7308	[REDACTED]		School / Cahokia, IL 622060000				3 - 88800 - 0 - 3
Amt Owed (\$):	513.05						
3173	SWBU	07/02/2018		Complete			SEWER BACKING UP IN BASEMENT - STARTED SEVERAL DAYS AGO - NEIGHBORS MENTIONED A PUMP IN THE AREA
		Completion Notes:	STATION FULL, CALLED AL, CUSTOMER HAS BEEN NOTIFIED				
5165	SWBU	04/23/2019		Complete			SEWER BACKING UP IN BASEMENT. EVERYTHING IS UNDER WATER. [REDACTED]
		Completion Notes:	FOUND PUMP STATION WAS SURCHARGED. FUSES & CONTRACTOR BAD. JOE REPLACED BOTH. PUMP IS RUNNING OK NOW BUT WE NEED TO PULL 2ND PUMP TO SEE IF ITS CLOGGED. PULLING HIGH AMPS. WILL PUM TOMORROW WEDNESDAY APRIL 24 2019				
5379	SWBU	05/23/2019		Complete			SEWER BACKING UP IN BASEMENT
		Completion Notes:	LIGHTNING HIT TRANSFORMER. WAITING ON AMEREN TO REPAIR IT,				
5703	SP	07/11/2019	07/11/2019	Complete			WATER COMING IN BASEMENT, SAID OUR PUMP STATION ISNT WORKING.
		Completion Notes:	POWER WAS KNOCKED OUT BY LIGHTNING, CALLED AMEREN, WERE UP AND RUNNIN AS OF 2:00 P. TODAY 7/11/19. SM				
6947	SP	01/16/2020		Complete			SEWER WATER IS FILLING UP BASEMENT [REDACTED] STARTED LAST NIGHT

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Subtotal for Account : 7308			Complete				
			5				
Cust: 7326	[REDACTED]	St Barbara / Cahokia, IL 622060000					7 - 1458 - 1 - 4
Amt Owed (\$):	236.44						
4136	REMNR	11/30/2018		Complete			WATER MAIN LEAKING UNDER DRIVEWAY
	Completion Notes:	WATER IS LEAKING SLOWLY UNDER OR AROUND THE CONCRETE DRIVEWAY, TO EARLY TO DETERMINE EXACT LOCATION OF LEAK. WE WILL MONITOR. KEEP ON SPINDLE UNTIL ITS REPAIRED					
Subtotal for Account : 7326			Complete				
			1				
Cust: 7342	[REDACTED]	St Martin / Cahokia, IL 622060000					7 - 1135 - 0 - 6
Amt Owed (\$):	29.99						
2601	MSC	04/10/2018		Complete			REPAIR METER - BASE OF METER LEAKING
	Completion Notes:	REPLACED METER 5/2/18					
Subtotal for Account : 7342			Complete				
			1				
Cust: 7394	[REDACTED]	St Martin / Cahokia, IL 622060000					7 - 1136 - 0 - 9
Amt Owed (\$):	62.92						
9115	SWO	02/24/2021	02/24/2021	Complete		[REDACTED]	SEWER OROR
	Completion Notes:	WENT CHECKED USMH & DSMH CITY SEWER FLOWING. TOLD CUSTOMER TO CALL HER LAND LORD TO CALL PLUMBER OUT, CHECK VENT. RORY					
Subtotal for Account : 7394			Complete				
			1				
Cust: 7407	[REDACTED]	St Maud / Cahokia, IL 622060000					7 - 1300 - 0 - 1
Amt Owed (\$):	-23.41						

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Cahokia Water And Sewer

FY 2020-2021

WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
6372	MSC	10/15/2019		Complete			GROUND IS SINKING ON THE SIDE YARD. THINKS IT IS THE SEWER LINE COLLAPSING [REDACTED]
		Completion Notes:	GOING TO TRY TO VIDEO THE LINES				
Subtotal for Account : 7407			Complete	1			
Cust: 7423	[REDACTED]	St Maud / Cahokia, IL 622060000				7 - 1303 - 0 - 3	
Amt Owed (\$):	33.91						
6908	SWBU	01/09/2020		Complete			SEWER HAS BEEN BACKING UP - HAS HAD PLUMBERS COME OUT AND SNAKE THE LINE - THEY SAY IT IS ON THE CITY - CALL CUSTOMER BACK AT [REDACTED]
		Completion Notes:	CUSTOMER PROBLEM - CALLED AND LEFT VOICEMAIL TO NOTIFY 4:24PM				
6914	SP	01/10/2020	01/10/2020	Complete			BOB AT EAST SIDE SEWER IS TELLING THE CUSTOMER THAT PROBLEM IS IN LINE IN THE STREET.
		Completion Notes:	CHECKED SEWER MAINS, AND ST MONICA STATION ALL FLOWING. HAVENT HAD ANY OTHER CALLS IN THE AREA. NOW THAT HEAVY RAINS HAVE MOVED OUT WE'LL SEE WHAT HAPPENS.				
7960	MSC	08/03/2020		Complete			GRASS
		Completion Notes:	579200				
Subtotal for Account : 7423			Complete	3			
Cust: 7445	[REDACTED]	Andrews / Cahokia, IL 622060000				10 - 26631 - 0 - 7	
Amt Owed (\$):	1.25						
7534	SWBU	04/27/2020		Complete			[REDACTED]
		Completion Notes:	CITY SERVICES ARE FLOWING				
Subtotal for Account : 7445			Complete	1			

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Cust: 7471	[REDACTED]	St Norbert / Cahokia, IL 622060000					7 - 1277 - 0 - 14
Amt Owed (\$):	-77.00						
2061	MSC	02/05/2018		Complete			WATER NOT WORKING. HAD TO UNTHAW METER
Subtotal for Account : 7471				Complete			
				1			
Cust: 7475	[REDACTED]	St Martin / Cahokia, IL 622060000					7 - 1142 - 0 - 3
Amt Owed (\$):	38.56						
5753	MSC	07/17/2019	07/17/2019	Complete			WATER LEAKING OUT OF METER
Completion Notes:		WE HAVE A LEAK ON OURSIDE OF METER PIT. WE WILL TRY TO FIX TOMORROW 7/18/2019. ASK ME TOMORROW IF WE FIXED IT.					
Subtotal for Account : 7475				Complete			
				1			
Cust: 7476	[REDACTED]	St Maud / Cahokia, IL 622060000					7 - 1302 - 0 - 1
Amt Owed (\$):	0.00						
6115	MSC	09/06/2019		Complete			LEAK AT METER PIT
Completion Notes:		FIXED 10-10-19. PORKY AND SEAN					
Subtotal for Account : 7476				Complete			
				1			
Cust: 7485	[REDACTED]	St Martin / Cahokia, IL 622060000					7 - 1143 - 0 - 1
Amt Owed (\$):	0.00						
2848	SWBU	05/17/2018		Complete			WHEN CUSTOMER FLUSHES TOILET SEWER BACKS UP IN BATH TUB
Completion Notes:		CUSTOMER PROBLEM AND THEY HAVE BEEN NOTIFIED.					

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Includes All Completion Dates

WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Subtotal for Account : 7485			Complete	1			
Cust: 7626	[REDACTED]		St Martin / Cahokia, IL 622060000				7 - 1152 - 0 - 11
Amt Owed (\$):	0.00						
3637	SWBU	09/10/2018		Incomplete			sewer backing up in yard
7329	SP	03/25/2020	03/25/2020	Complete			CUSTOMER STATING SEWER IS COMING OUT IN HER FRONT YARD, SHE THINKS SINCE SHE SEES WATER.
Completion Notes:		CUSTOMER PROBLEM. THEY HAVE BEEN NOTIFIED.					
Subtotal for Account : 7626			Complete	1	Incomplete	1	
Cust: 7630	[REDACTED]		St Norbert / Cahokia, IL 622060000				7 - 1267 - 0 - 4
Amt Owed (\$):	32.14						
4960	SWBU	03/28/2019	03/28/2019	Complete			CUSTOMER HAS SEWER COMING OUT OF THEIR CLEAN OUT. PLUMBER STATED LINES ARE CLEAR
Completion Notes:		[REDACTED]					
6518	SWBU	11/07/2019	11/07/2019	Complete			PLUMBER SNAKED LINE OVER 100 FEET SHE SAID.
Completion Notes:		CHECKED UP AND DOWN STREAM MAN HOLES BOTH DOWN AND FLOWING CUSTOMER PROBLEM.					
6594	SWBU	11/19/2019		Complete			SEWER STILL BACKING UP
6628	SWBU	11/25/2019		Complete			LANDLORD CALLED TO REPORT THAT HER TENANT IS SENDING PICS OF SEWER AND TISSUE COMING UP IN FRONT YARD - PLUMBERS HAVE BEEN OUT SEVERAL TIMES TO CLEAR LINE AND EACH TIME HAVE TOLD THEM THEIR LINES ARE CLEAR
Completion Notes:		NEED TO JET LINES, SHOULD ALLEVIATE THE BACKUP - NOTIFIED LANDLORD					
6636	SWBU	12/02/2019	12/02/2019	Complete			SEWER BACKING UP, CALLED PORKY AND HE STATED THAT THEY WERE ON IT AND AT THE PUMP STATION ON ST. MONICA

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
6707	SWBU	12/09/2019	12/09/2019	Complete			Completion Notes: STATION WAS DOWN AL GOT STATION RUNNING STATED LANDLORD SNAKED LINE AFTER WE PUMPED SEWER LINES, STILL HAVING BACKUP PLEASE MAKE SURE YOU TALK TO CUSTOMER.
7570	SWBU	05/04/2020		Complete			Completion Notes: ADVISED CUSTOMER TO CALL PLUMBER [REDACTED] WANTED CONTACT [REDACTED] WHEN RUNNING WASH, SEWER BACKS UP FROM YARD - PLUMBER SAYS THERE IS A BREAK IN STREET
7584	SP	05/05/2020		Complete			Completion Notes: CUSTOMER PROBLEM - THEY SAID PLUMBER SAID THEY WENT 20 FEET AND GOT HUNG UP, WE ARE ABOUT 45-55 FEET TO MAIN - CALLED AND SPOKE WITH [REDACTED] AND TOLD HIM TO CONTACT LANDLORD SEWER COMPANY CALLED TO SAY THEY ARE OUT THERE RUNNING THE CUSTOMER'S LINE AND HAVE NOT BEEN ABLE TO DROP INTO THE MAIN, ASKED THAT WE MEET THEM OUT THERE TO LOOK AT THE SEWER SITUATION WITH THEM
7954	MSC	08/03/2020		Complete			Completion Notes: CUSTOMER PROBLEM - WE VAC & JETTED, THEY ARE STILL HOLDING GRASS Completion Notes: 883400
Subtotal for Account : 7630			Complete	9			
Cust: 7658	[REDACTED]	St Martin / Cahokia, IL 622060000					7 - 1155 - 1 - 7
Amt Owed (\$):	34.99						
2835	SND	05/10/2018		Complete			[REDACTED] STARTED SUNDAY. A FEW NEIGHBORS HE TALKED TO ARE HAVING THE SAME PROBLEM
2950	SND	05/29/2018		Complete			Completion Notes: CHECKED MH #86 & #87, MH #87 WAS FULL VAC MH #86 TO GET HEAVY SOLIDS. ALSO JETTED # 86 & #87. NOW DOWN & FLOWING Completion Notes: CUSTOMER PROBLEM.THEY HAVE BEEN NOTIFIED

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Includes All Completion Dates

WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
6785	SWBU	12/27/2019		Complete			BACKING UP IN YARD FOR 3 DAYS [REDACTED]
		Completion Notes:		CUSTOMER PROBLEM. HAVE BEEN NOTIFIED			
Subtotal for Account : 7658			Complete	3			
Cust: 7839	[REDACTED]	St Monica / Cahokia, IL 622060000				7 - 1349 - 0 - 1	
Amt Owed (\$):	0.00						
3326	MSC	07/30/2018		Complete			LOCK OUT. READING IN BOOK 1989900
		Completion Notes:		TAMOER FEE.			
Subtotal for Account : 7839			Complete	1			
Cust: 7980	[REDACTED]	St Matthew / Cahokia, IL 622060000				7 - 1199 - 0 - 3	
Amt Owed (\$):	0.00						
2172	SP	02/22/2018		Complete			OUR PROBLEM. HAD TO JET LINES. CUSTOMER NOTIFIED
Subtotal for Account : 7980			Complete	1			
Cust: 8067	[REDACTED]	St Christopher / Cahokia, IL 622060000				8 - 2900 - 0 - 1	
Amt Owed (\$):	-142.00						
7900	SP	07/23/2020		Complete			THEY THINK PUMP IS OUT
		Completion Notes:		CHECKED PUMP STATION AND PUMP WAS NOT PUMPING. HAD TO PUT ANOTHER PUMP IN			
8094	SWO	08/18/2020	08/18/2020	Complete			CUSTOMER PROBLEM, THEY HAVE BEEN NOTIFIED.
8316	SWBU	09/29/2020		Complete			CUSTOMER CALLED TO SAY SEWER IS BACKING UP AT THE CLEANOUT - WANTS TO KNOW IF IT IS ON HER END OR OURS
		Completion Notes:		CUSTOMER PROBLEM, OUR LINES ARE DOWN AND FLOWING			

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Includes All Completion Dates

WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
8471	SP	10/23/2020		Complete			██████████ CALLED TO SAY THERE IS A BAD SEWER SMELL AND WHEN HER HUSBAND WENT TO CHECK THE CLEANOUT IT WAS BACKED UP
		Completion Notes:		WE ARE CURRENTLY WORKING ON THE PUMP AT DEPAUL STATION - CALLED AND NOTIFIED CUSTOMER - 10/25/20 GUYS CHANGED OUT THE PUMP / AL, JOE, JAMES			
Subtotal for Account : 8067				Complete			
				4			
Cust: 8094	██████████	St Christopher / Cahokia, IL 622060000				8 - 3400 - 0 - 1	
Amt Owed (\$):	-1.75						
3034	SWBU	06/11/2018	06/11/2018	Incomplete	CUSTOMER SAID WATER IS BACKING UP		
4538	SWBU	02/05/2019	02/05/2019	Complete	CUSTOMER CALLED STATING SEWER IS STARTING TO BACK UP IN BUILDING		
		Completion Notes:		CUSTOMER PROBLEM THEY HAVE BEEN NOTIFIED, JAMES C.			
Subtotal for Account : 8094				Complete	Incomplete		
				1	1		
Cust: 8212	██████████	St Zita / Cahokia, IL 622060000				13 - 10800 - 0 - 8	
Amt Owed (\$):	-50.00						
8897	SWBU	01/12/2021	01/12/2021	Complete	CUSTOMER STATED SEWER WAS BACKING UP IN HER HOUSE		
		Completion Notes:		OUR LINES WAS DOWN AND FLOWING. CUSTOMER PROBLEM. JAMES A.			
Subtotal for Account : 8212				Complete			
				1			
Cust: 8215	██████████	St John / Cahokia, IL 622060000				8 - 6600 - 0 - 2	
Amt Owed (\$):	0.59						
2747	SWBU	04/30/2018	04/30/2018	Complete	██████████ CALLED IN TO REPORT THIS		
		Completion Notes:		CUSTOMER PROBLEM, BUT WE CLEANED ALL LINES AND MANHOLES IN THE AREA... RORY			

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Subtotal for Account : 8215			Complete	1			
Cust: 8233	[REDACTED]		St John / Cahokia, IL 622060000				8 - 7300 - 0 - 3
Amt Owed (\$):	0.00						
4858	MSC	03/18/2019		Complete			customer says ground is sinking in back yard
5089	MSC	04/08/2019		Complete			HOLE IN BACKYARD IS GETTING BIGGER.
Completion Notes:		WHEN I SPOKE WITH HER SHE SAID SHE DIDNT HAVE SEWER BACKING UP. JUST WORRIED ABOUT THE HOLE AND ABOUT A TREE					
		RORY SPOKE WITH CUSTOMER. AT THIS POINT THINGS ARE OK					
Subtotal for Account : 8233			Complete	2			
Cust: 8248	[REDACTED]		St John / Cahokia, IL 622060000				8 - 8000 - 0 - 1
Amt Owed (\$):	0.00						
2166	SWBU	02/21/2018	02/21/2018	Complete			OUR PROBLEM HAD TO JET LINE. JAMES C
Subtotal for Account : 8248			Complete	1			
Cust: 8278	[REDACTED]		St Ann Circle / Cahokia, IL 622060000				8 - 9032 - 0 - 2
Amt Owed (\$):	17.75						
4681	SND	02/26/2019		Complete		[REDACTED]	
Completion Notes:		CUSTOMER PROBLEM. HAS BEEN NOTIFIED					
Subtotal for Account : 8278			Complete	1			
Cust: 8287	[REDACTED]		St Ann Circle / Cahokia, IL 622060000				8 - 9232 - 0 - 8
Amt Owed (\$):	-2.72						

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
2748	SWBU	04/30/2018	04/30/2018	Complete			██████████ CALLED IN BACKUP
		Completion Notes:		CUSTOMER PROBLEM, TALKED TO CUSTOMER, BUT WE CLEANED ALL LINES AND MONHOLES IN THE AREA... RORY			
Subtotal for Account : 8287			Complete				
			1				
Cust: 8367	██████████	St Bartholomew / Cahokia, IL 622060000				15 - 13132 - 0 - 3	
Amt Owed (\$):	0.00						
7569	SP	05/04/2020		Incomplete			CUSTOMER CALLED TO SAY HER YARD IS SINKING AND IT HAS BEEN THIS WAY FOR MONTHS AND SHE AND HER LANDLORD HAVE CALLED IN SEVERAL TIMES TO GET THIS TAKEN CARE OF. SHE WANTS TO KNOW THE STATUS AND WHAT IS GOING TO BEEN DONE AND WHEN.
Subtotal for Account : 8367			Incomplete				
			1				
Cust: 8411	██████████	Andrews / Cahokia, IL 622060000				10 - 132 - 0 - 2	
Amt Owed (\$):	0.00						
6850	SP	01/03/2020	01/03/2020	Complete			TIGER PLUMBING TOOK CARE OF IT. CUSTOMER PROBLEM
Subtotal for Account : 8411			Complete				
			1				
Cust: 8423	██████████	Andrews / Cahokia, IL 622060000				10 - 432 - 0 - 1	
Amt Owed (\$):	0.00						
5209	SP	04/29/2019	04/29/2019	Complete			CUSTOMER CALLED AND STATED OUR BYPASS LINE IS LEAKING, HE BELEIVES IT CAME LOOSE. ITS RIGHT IN FRONT OF HIS GAS METER
		Completion Notes:		PORKY & SEAN FIXED PROBLEM			

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
5789	MSC	07/24/2019		Complete			DUE TO OUR BYPASS OBSTRUCTING THE DRIVEWAY, WAIVE JUNE'S SEWER BILL AND FURTHER BILLS UNTIL IT IS REMOVED - POSSIBLY SEPTEMBER
		Completion Notes:	**ADDED BACK-ON BILLING AS OF NOVEMBER 2019				
Subtotal for Account : 8423			Complete	2			
Cust: 8457	[REDACTED]	St Nicholas / Cahokia, IL 622060000					6 - 1686 - 1 - 8
Amt Owed (\$):	36.42						
7049	SWBU	02/03/2020		Complete			SEWER BACKING UP
		Completion Notes:	CUSTOMER PROBLEM				
Subtotal for Account : 8457			Complete	1			
Cust: 8567	[REDACTED]	Andrews / Cahokia, IL 622060000					10 - 25700 - 0 - 1
Amt Owed (\$):	37.28						
5500	MSC	06/11/2019	06/11/2019	Complete			CUSTOMER STATED THAT THEY SEWER LID IN THE ALLEY BEHIND HER HOUSE IS BROKEN AND THAT WE TOLD HER WE WOULD COME BACK AND FIX THIS BUT NOBODY HAS CAME BACK TO FIX IT.
		Completion Notes:	THE CAVE IN BEHIND HER HOUSE HAS GOTTON BIGGER CAUSING SAFETY FENCE TO FALL IN , ME AND JAMES WENT AND RE-ESTABLISHED TO FENCE AND POSTS.				
6264	SWBU	09/26/2019		Incomplete			SEWER BACKING UP IN BASEMENT - HUNTER SEWER RAN 100 FOOT - STILL NOT CLEARED - HOLE IN BACK ALLEY
8407	SWBU	10/14/2020		Complete			[REDACTED] CUSTOMER CALLED TO SAY SHE WAS IN HOSPITAL THE LAST 10 DAYS AND WHEN SHE GOT HOME THERE IS SEWER BACKED UP IN HER BASEMENT SO SHE IS NOT SURE WHEN IT HAPPENED

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
		Completion Notes:		WENT BY AND LOOKED IN BASEMENT. SOME WATER DID BACKUP COMING IN THROUGH FLOOR DRAIN. TOLD HER SHE NEEDS TO HAVE SOMEONE SEAL THE DRAIN SHUT. CUSTOMER CALLED IN TODAY ASKING FOR A CONTACT NUMBER OF THE MAN WHO HELPED HER LAST MONTH. RORY IS TAKING CARE OF THIS. 10/26/2020. SLM			
Subtotal for Account : 8567		Complete		Incomplete			
		2		1			
Cust: 8580	[REDACTED]	Andrews / Cahokia, IL 622060000				10 - 26400 - 0 - 1	
Amt Owed (\$):	1.78						
5947	SWO	08/14/2019	08/14/2019	Complete	BAD SEWER SMELL AT THE HOLE IN THE STREET IN FRONT OF [REDACTED] ANDREWS. CUSTOMER ASKED IF WE COULD COVER IT.		
		Completion Notes:		CHECKED BY PASS DIDNT SMELL ANYTHING, JAMES G			
Subtotal for Account : 8580		Complete		Incomplete			
		1					
Cust: 8613	[REDACTED]	Melvin / Cahokia, IL 622060000				10 - 27100 - 0 - 1	
Amt Owed (\$):	0.00						
9237	SWBU	03/12/2021	03/12/2021	Complete	PLUMBER CAME OUT AND FIXED HER LINES BUT SAID WE NEED TO CHECK OUR LINES. [REDACTED]		
		Completion Notes:		THERE IS NO PIT NEAR HERE. CHECKED DOWNSTREAM MH OK. CANNOT FIND UPSTREAM MANHOLD IS BURIED UNDER ASPHALT. WE JETTED THE MAIN ANYWAY. WE DID CLEAR A CLOG. RORY			
Subtotal for Account : 8613		Complete		Incomplete			
		1					
Cust: 8675	[REDACTED]	/ Cahokia, IL 622060000				10 - 30500 - 0 - 1	
Amt Owed (\$):	0.00						
4786	SP	03/08/2019		Complete	[REDACTED] CALLED TO SAY THERE IS WATER IN THE BASEMENT - MAINTENANCE SAYS IT MAY BE FROM SEWER		
		Completion Notes:		OUR PROBLEM - HAVE TO JET LINE - SPOKE WITH MAINTENANCE MAN ON SITE			

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Subtotal for Account : 8675		Complete		1			
Cust: 8676	[REDACTED]	Andrews / Cahokia, IL 622060000				10 - 30600 - 0 - 1	
Amt Owed (\$):	17.75						
9381	SWBU	04/08/2021	04/08/2021	Complete			CUSTOMER STATED HIS SEWER IS BACKING UP IN HIS WASHING MACHINE, LAST TIME THIS HAPPENED IT WAS ON OUR END.
Completion Notes:		HE WAS BACK UP IN MANHOLE, VAC OUT 2 LOADS. JAMES C					
9455	SP	04/23/2021		Complete		[REDACTED]	
Completion Notes:		LINE WAS DOWN DUE TO LINE DOWN THE STREET SEWER LINE REPAIR SO WE JETTED TWO LOADS OFF OF THE SYSTEM WITH JET TRUCK. JAMES A					
Subtotal for Account : 8676		Complete		2			
Cust: 8677	[REDACTED]	Andrews / Cahokia, IL 622060000				10 - 30700 - 0 - 1	
Amt Owed (\$):	0.00						
3270	SWBU	07/17/2018	07/17/2018	Complete			CUSTOMER PROBLEM COULD NOT NOTIFY PHONE NUMBER ON SYSTEM IS NOT A WORKING NUMBER.
Subtotal for Account : 8677		Complete		1			
Cust: 8682	[REDACTED]	Andrews / Cahokia, IL 622060000				10 - 31000 - 0 - 5	
Amt Owed (\$):	19.53						
7785	SWBU	06/22/2020		Complete		[REDACTED]	TIGER PLUMBING WENT 70 FT WITH CAMERA. SAYS THERE IS TOO MUCH WATER IN SEWER LINES
Completion Notes:		SHE HAS A BLOCK IN HER LINE					

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Subtotal for Account : 8682		Complete					
		1					
Cust: 8707	[REDACTED]	King Court / Cahokia, IL 622060000				10 - 38000 - 0 - 1	
Amt Owed (\$):	17.75						
4658	SP	02/25/2019	02/25/2019	Complete			OUR PROBLEM HAD TO JET LINE
	Completion Notes:	JAMES C					
Subtotal for Account : 8707		Complete					
		1					
Cust: 8719	[REDACTED]	St Leo / Cahokia, IL 622060000				5 - 908 - 0 - 8	
Amt Owed (\$):	0.00						
1859	MSC	01/09/2018		Complete			CUSTOMER FROM DIFFERENT ADDRESS SAYS WATER IS RUNNING OUT THE HOME
1874	MSC	01/10/2018	01/10/2018	Complete			ISSUE FIXED TURN ON WATER. HAD A CALL OUT PIPE BUST INSIDE, ITS NOW BACK ON
1878	MSC	01/10/2018	01/10/2018	Complete			[REDACTED] FROM ST.L INVESTMENTS CAME IN AND REQUESTED WE TURN WATER BACK ON.
1894	MSC	01/12/2018		Complete			FIX RISER
1963	MSC	01/24/2018		Complete			NEED RISER
2312	MSC	03/07/2018		Complete			METER CAVED IN NEED REPAIR AND READING. READING 100200. STILL NEEDS NEW METER PIT
2357	MSC	03/12/2018		Complete			NEEDS NEW METER PIT
	Completion Notes:	3-19-18					
2928	MSC	05/24/2018		Complete			NOT VACANT. NEED READING
Subtotal for Account : 8719		Complete					
		8					
Cust: 8738	[REDACTED]	Miskell / Cahokia, IL 622060000				14 - 44700 - 0 - 4	

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Amt Owed (\$):		115.72					
9280	SP	03/24/2021		Complete			ROTOROOTER CAME OUT AND SAID THE LATERAL LINE IS BROKEN AT THE CAP. THATS CONNECTED TO THE MAIN SEWER LINE IS BROKEN. OWNER [REDACTED]
Completion Notes:		HOLD ON TO THIS. DIDNT WANT TO OPEN UP A CAN OF WORMS. LETS SEE IF THEY WILL CALL BACK WITH ANY ISSUES					
Subtotal for Account : 8738		Complete 1					
Cust: 8818	[REDACTED]	Range A / Cahokia, IL 622060000					12 - 3801 - 0 - 1
Amt Owed (\$):		0.00					
8909	SP	01/14/2021		Complete			Sewer problem [REDACTED]
Completion Notes:		OUR PROBLEM					
Subtotal for Account : 8818		Complete 1					
Cust: 8830	[REDACTED]	Mildred / Cahokia, IL 622060000					12 - 4200 - 0 - 3
Amt Owed (\$):		0.00					
3961	SND	10/30/2018		Complete	10/30/2018		[REDACTED] pm hunter Sewer called in - Porkey said it was customers problem
5312	SWBU	05/10/2019	05/10/2019	Complete			CUSTOMER STATED PLUMMER HAS STATED ITS ON OUR END, HE WENT OUT OVER 100 FEET. CUSTOMER JUST PUT IN NEW SEWER LINES. SEPTEMBER 2018
Completion Notes:		CHECKED UPSTREAM AND DOWNSTREAM MANHOLES. HOWEVER THERE IS A MANHOLE IN BETWEEN THAT CANNOT BE FOUND DUE TO OVER GROWTH OF WEEDS AND TREES. SO AT 1:30 PM TODAY WE ARE GOING TO JET PAST [REDACTED] MILDRED JUST TO MAKE SURE THERE IS NO BLOCKAGE					
Subtotal for Account : 8830		Complete 2					

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Cust: 8893	[REDACTED]						12 - 6000 - 0 - 1
Range / Cahokia, IL 622060000							
Amt Owed (\$):	2.47						
6591	SWBU	11/19/2019	11/19/2019	Complete			OUR PROBLEM GOING TO JET LINE AFTER LUNCH
7019	SWBU	01/29/2020		Complete			CHECK OUR LINE WE WAS HOLDING HAD TO JET FROM MANHOLE #5 TO LITTLE ELLEN PUMP STATION. SEWER DROPPED OUT INFORMED CUSTOMER.
Completion Notes:		CUSTOMER CALLED BACK ON 1/30/2020, STATED THAT LINE WAS STILL BACKING UP, [REDACTED] WENT BACK AND CHECKED OUR LINES AND OUR ARE DOWN, ITS A CUSTOMER PROBLEM AND HE INFORMED CUSTOMER.					
Subtotal for Account : 8893		Complete					
		2					
Cust: 8900	[REDACTED]						12 - 6400 - 0 - 2
Mildred / Cahokia, IL 622060000							
Amt Owed (\$):	17.01						
4656	SWBU	02/22/2019		Complete			CUSTOMER CALLED TO SAY SEWER BACKS UP IN TOILET WHEN RUNNING WASHING MACHINE, PLUMBER TOLD HER IT IS ON OUR END
Completion Notes:		CALL [REDACTED]					
CUSTOMER PROBLEM. CHECKED BOTH UP AND DOWN STREAM MANHOLES, CITY MAIN IS FLOWING							
Subtotal for Account : 8900		Complete					
		1					
Cust: 8960	[REDACTED]						12 - 8500 - 0 - 2
Lasalle / Cahokia, IL 622060000							
Amt Owed (\$):	0.00						
7691	SWBU	05/29/2020		Complete			SAYS PUMP IS OFF AND WATER IS BACKING UP IN BASEMENT
Completion Notes:		WE HAD SEWER BACK UP IN MAIN LINE. MET SEAN AND JETTED LINE FROM HS TO OLD CAR WASH MH. GOT THE BLOCK OUT. SEWER FLOWING					

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
7754	SWBU	06/15/2020		Complete			SEWER BACKING UP IN BASEMENT AND YARD. CALLED THE DISPATCH LINE 6-14-2020 @ 1:13 PM.. SANDERS PLUMBING CAME OUT AND STARTED DIGGING AND WAS TOLD ITS THE CITY SEWER ISSUE BC NO1 EVER CAME TOL HIS HOME OR CONTACTED HIM TO LET HIM KNOW WHAT WAS GOING ON. BASEMENT IS RUINED. LOST THOUSANDS OF DOLLARS. HOT WATER TANK AND FURNACE WASHER AND DRYER DRYWALL. HAD TO RENT BIG DUMPSTER TO THROW EVERYTHING AWAY. HAD TO RENT A BACKHOE FOR PLUMBER TO DIG UP LINE.
							[REDACTED]
							Completion Notes: HAD TO JET LINE THE DAY BEFORE. WAS HOLDING A LITTLE IN MH. REFER TO DAILY SHEET FOR PHOTOS AND WHAT WAS WRONG
7952	SWBU	08/03/2020		Complete			SEWER BACKING UP IN BASEMENT [REDACTED]
							Completion Notes: CHECKED BYPASS PUMP AND IT WAS RUNNING AND FLOW LINE IS DOWN ENOUGH THAT THEY SHOULDNT HAVE ANY ISSUES. HOWEVER I AM HAVING H & H VACTOR DOWN THE MANHOLES AFTER 4 TODAY
8509	SWBU	10/29/2020		Complete			CUSTOMER CALLED TO SAY SEWER IS BACKING UP IN HIS BASEMENT DUE TO RAIN AND GROUNDWATER AND USUALLY WE HAVE TO COME OUT AND DO SOMETHING TO GET IT TO GO DOWN
							Completion Notes: CHECKED PUMP AT BYPASS, PUMP WORKING, WATER LEVEL IS WHERE IT'S BEEN SINCE WE PUT IT IN - CUSTOMER NEEDS TO REALIZE WE JUST RECEIVED OVER 2" OF RAIN AND GROUND WATER LEVELS ARE HIGH AND THAT'S WHY HE'S GETTING WATER - I DID NOT SPEAK TO ANYONE - CUSTOMER CALLED BACK AND DAWN SPOKE WITH HIM
8617	SP	11/16/2020		Complete			Completion Notes: CUSTOMER PROBLEM - HAVE BEEN NOTIFIED
Subtotal for Account : 8960				Complete	5		
Cust: 8988	[REDACTED]	Howell / Cahokia, IL 622060000					12 - 9000 - 0 - 2
Amt Owed (\$):	0.00						
5383	SWBU	05/23/2019		Complete			[REDACTED] SEWER BACKING UP IN BASEMENT

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Includes All Completion Dates

WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
		Completion Notes:		SPOKE WITH CUSTOMER. ENTIRE AREA SEWER SYSTEM UNDER WATER. TOLD HER BE PATIENT UNTIL SYSTEM CATCHES UP			
Subtotal for Account : 8988			Complete				
			1				
Cust: 9018	[REDACTED]	Howell / Cahokia, IL 622060000				12 - 10600 - 0 - 2	
Amt Owed (\$):	-0.01						
3989	SWBU	11/05/2018	11/05/2018	Complete	SEWER BACKING UP, CUSTOMER STATED THAT HE CHECKED OUR LINE AND ITS FULL [REDACTED]		
		Completion Notes:		CUSTOMER PROBLEM THEY HAVE BEEN NOTIFIED, JAMES C			
Subtotal for Account : 9018			Complete				
			1				
Cust: 9022	[REDACTED]	Howell / Cahokia, IL 622060000				12 - 10932 - 0 - 2	
Amt Owed (\$):	-4.75						
8323	SP	09/30/2020		Complete	CUSTOMER CALLED TO SAY HER TOILET IS NOT FLUSHING RIGHT AND IT STARTED YESTERDAY		
		Completion Notes:		BYPASS PUMP WAS DOWN, AL & JAMES GOT IT GOING, NOBODY SPOKE WITH CUSTOMER			
9364	SND	04/07/2021	04/07/2021	Complete	CUSTOMER CALLED IN SAYING HER TOILET, TUB AND SINK ARE NOT DRAINING		
		Completion Notes:		BYPASS IN THEIR BACK YARD WAS CLOGGED WITH A MOP HEAD, HAD TO CLEAN IT OUT AND RESET IT. TALKED TO CUSTOMER. JAMES A			
Subtotal for Account : 9022			Complete				
			2				
Cust: 9098	[REDACTED]	Range / Cahokia, IL 622060000				12 - 13500 - 0 - 2	
Amt Owed (\$):	0.00						
6212	SP	09/17/2019		Complete	09/17/2019	sewer backing up in basement	
		Completion Notes:		JET JOB			

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7018	SWBU	01/29/2020		Complete			[REDACTED]
		Completion Notes: CHECKED OUR LINE DOWN AND FLOWING. CUSTOMER PROBLEM - CUSTOMER NOTIFIED					
Subtotal for Account : 9098				Complete			
				2			
Cust: 9155	[REDACTED]	Cooper / Cahokia, IL 622060000				12 - 15400 - 0 - 2	
Amt Owed (\$):	17.75						
2847	SWBU	05/16/2018		Complete			CUSTOMER STATED SEWER IS BACKING UP
		Completion Notes: CUSTOMER PROBLEM AND THEY HAVE BEEN NOTIFIED. JAMES C					
3024	SWBU	06/08/2018		Complete			SEWER BACKING UP AGAIN
		Completion Notes: CUSTOMER PROBLEM - HAVE BEEN NOTIFIED					
Subtotal for Account : 9155				Complete			
				2			
Cust: 9161	[REDACTED]	Cooper / Cahokia, IL 622060000				12 - 15500 - 0 - 6	
Amt Owed (\$):	0.00						
5701	SWBU	07/11/2019	07/11/2019	Complete			SEWER COMING OUT OF CLEAN OUT.
		Completion Notes: CUSTOMER PROBLEM (RORY), I CALLED CUSTOMER LETTING HER KNOW TO CALL HER LANDLORD. [REDACTED]					
Subtotal for Account : 9161				Complete			
				1			
Cust: 9175	[REDACTED]	Armand / Cahokia, IL 622060000				9 - 26500 - 0 - 3	
Amt Owed (\$):	7.77						
4467	SP	01/23/2019		Complete			LOTS OF PRESSURE
		Completion Notes: HAD TO JET LINES. WE HAVE A BROKEN LINE DOWNSTREAM. KEEPING ON SPINDLE UNTIL THEY CAN FIX IT					

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Subtotal for Account : 9175		Complete		1			
Cust: 9187	[REDACTED]	Cooper / Cahokia, IL 622060000			12 - 16500 - 0 - 8		
Amt Owed (\$):	15.55						
4111	SWO	11/29/2018	11/29/2018	Complete	11/29/2018		CUSTOMER PROBLEM. PORKY TALKED TO THEM
Subtotal for Account : 9187		Complete		1			
Cust: 9242	[REDACTED]	Sparks / Cahokia, IL 622060000			12 - 17700 - 0 - 8		
Amt Owed (\$):	0.00						
2170	SWO	02/21/2018	02/21/2018	Complete			OUR PROBLEM HAD TO JET LINE. THE CUSTOMER HAS BEEN NOTIFIED.
Subtotal for Account : 9242		Complete		1			
Cust: 9249	[REDACTED]	Sparks / Cahokia, IL 622060000			12 - 18300 - 0 - 5		
Amt Owed (\$):	17.75						
6605	SP	11/21/2019		Complete			ROTO ROOTER CALLED AND SAID THERES A BACKUP ON OUR END. SAYS HE SPOKE WITH OTHER NEIGHBORS AND THEY WERE ALSO HAVING PROBLEMS. MEETING PORKY OVER THERE NOW TO SEE WHATS GOING ON
Completion Notes:		CUSTOMER PROBLEM					
Subtotal for Account : 9249		Complete		1			
Cust: 9258	[REDACTED]	Mildred / Cahokia, IL 622060000			12 - 19200 - 0 - 2		
Amt Owed (\$):	0.00						

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
6608	SWBU	11/21/2019		Complete			SEWER COMING UP IN DRAINS. BACKS UP EVERY 10 MINUTES AND ALSO WHEN THEY FLUSH THE TOILET. [REDACTED]
Subtotal for Account : 9258			Complete	1			
Cust: 9265	[REDACTED]	Mildred / Cahokia, IL 622060000					12 - 19432 - 0 - 7
Amt Owed (\$):	18.07						
2844	SWBU	05/15/2018		Complete			SEWER BACKING UP IN BASEMENT. CUSTOMER THERE NOW [REDACTED]
		Completion Notes: OUR PROBLEM. DISCHARGE HOSE OFF. HAD TO PUT BACK ON. CUSTOMER HAS BEEN NOTIFIED					
3657	SWBU	09/14/2018	09/14/2018	Complete			PUMP STILL RUNNING GOT TO WAIT UNTIL IT CATCHES UP. JAMES C
4150	MSC	12/03/2018		Complete			RED LIGHT ON PUMP STATION IS ON. HAS WATER IN BASEMENT
		Completion Notes: PUMP IS NOW UP & RUNNING					
5639	SWBU	07/01/2019		Complete			CUSTOMER CALLED TO SAY SEWER IS BACKING UP IN BASEMENT FOR ABOUT A WEEK NOW
		Completion Notes: CALLED AND SPOKE WITH CUSTOMER TO NOTIFY THAT OUR PUMPS ARE FLOWING AT FULL CAPACITY AND EVERYTHING IS DISCHARGING. IF THEIR BASEMENT IS HOLDING WATER IT HAS TO BE FROM GROUND WATER OR SOME OTHER REASON					
Subtotal for Account : 9265			Complete	4			
Cust: 9307	[REDACTED]	Mildred / Cahokia, IL 622060000					12 - 21600 - 0 - 1
Amt Owed (\$):	0.00						
2138	SWBU	02/14/2018		Complete			CUSTOMER CALLED MAYOR TO REPORT SEWER BACKING UP - [REDACTED] ASKED US TO CHECK THIS OUT
		Completion Notes: WE JETTED OUR LINE					
Subtotal for Account : 9307			Complete	1			

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Cust: 9313	[REDACTED]	Mildred / Cahokia, IL 622060000					12 - 21800 - 0 - 4
Amt Owed (\$):	97.57						
2688	SP	04/25/2018		Complete			CUSTOMERS PROBLEM - CALLED CUSTOMER
Subtotal for Account : 9313			Complete	1			
Cust: 9329	[REDACTED]	Mildred / Cahokia, IL 622060000					12 - 22632 - 0 - 6
Amt Owed (\$):	37.28						
8592	SWBU	11/10/2020		Complete			CUSTOMER CALLED TO SAY SEWER IS BACKING UP IN TUB AND KITCHEN SINK RIGHT NOW, SAYS IT JUST STARTED AND IS FLOWING RIGHT NOW SO I ASKED IF IT WAS A WATER LEAK OR SEWER AND SHE SAID IT WAS SEWER COMING UP
9262	MSC	03/17/2021		Complete			Completion Notes: CHECKED USMH & DSMH, CITY FLOWING, SPOKE WITH CUSTOMER, THEY ARE CALLING PLUMBER. WANTS RORY TO CONFIRM IF THERE IS SEPTIC OR CITY SEWER.
							Completion Notes: NO THERE IS NOT A SEPTIC TANK IN THE YARD
Subtotal for Account : 9329			Complete	2			
Cust: 9429	[REDACTED]	Jerome / Cahokia, IL 622060000					12 - 25600 - 0 - 1
Amt Owed (\$):	0.00						
8573	SP	11/09/2020		Complete			Completion Notes: CITY SEWER FLOWING - SPOKE WITH CUSTOMER, HIS LINE TAPS DIRECTLY INTO MANHOLE IN FRONT OF HOUSE
Subtotal for Account : 9429			Complete	1			
Cust: 9438	[REDACTED]	Jerome / Cahokia, IL 622060000					12 - 26100 - 0 - 2

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Amt Owed (\$):		17.75					
5110	MSC	04/10/2019		Complete			SINK HOLE ON SIDE OFHOME
Completion Notes:		CUSTOMER PROBLEM: THEY HAVE SMALL SINK HOLE ON SIDE OF HOUSE.HAS NOTHING TO DO WITH CITY SEWER					
Subtotal for Account : 9438			Complete	1			
Cust: 9471	[REDACTED]	Jerome / Cahokia, IL 622060000				12 - 27400 - 0 - 2	
Amt Owed (\$):		0.00					
4698	SWO	02/28/2019	02/28/2019	Complete			CALLED IN TO THE POLICE DEPARTMENT, THEY IN TURN CALLED WES WHO CALLED IN JAMES C. HE WENT OUT THERE AND DIDNT DETECT ANY ODOR.
Completion Notes:		CUSTOMER PROBLEM HAVE BEEN NOTIFIED, JAMES C					
Subtotal for Account : 9471			Complete	1			
Cust: 9484	[REDACTED]	Jerome / Cahokia, IL 622060000				12 - 28200 - 0 - 1	
Amt Owed (\$):		-56.00					
1921	SWBU	01/18/2018		Complete			
2136	SWO	02/13/2018	02/13/2018	Complete			CUSTOMER PROBLEM
Subtotal for Account : 9484			Complete	2			
Cust: 9497	[REDACTED]	Jerome / Cahokia, IL 622060000				12 - 28500 - 0 - 3	
Amt Owed (\$):		17.22					
2232	SP	03/01/2018	03/01/2018	Complete			OUR PROBLEM HAVE TO JET LINE, CUSTOMER HAS BEEN NOTIFIED. JAMES C
2241	SP	03/02/2018	03/02/2018	Complete			CUSTOMER PROBLEM, HAVE BEEN NOTIFIED. JAMES TOLD CUSTOMER THAT PLUMMBER HAS TO GO OUT ABOUT 100 FEET TO REACH OUR LINE

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Subtotal for Account : 9497			Complete	2			
Cust: 9578	[REDACTED]	Ester / Cahokia, IL 622060000					12 - 34200 - 0 - 3
Amt Owed (\$):	0.00						
8935	SND	01/20/2021	01/20/2021	Complete		[REDACTED]	CUSTOMER STATED THAT HER DRAINS ARE SLOW. LAST TIME THIS HAPPENED WE HAD A CLOG ON OUR SIDE.
Completion Notes:		WENT CHECKED MANHOLE IN THEIR BACKYARD, CITY DOWN AND FLOWING CUSTOMER PROBLEM, RORY					
Subtotal for Account : 9578			Complete	1			
Cust: 9583	[REDACTED]	Ester / Cahokia, IL 0					12 - 34500 - 0 - 2
Amt Owed (\$):	-45.58						
4299	SWBU	12/20/2018		Complete		[REDACTED]	CALLED TO SAY HIS CLIENTS SEWER IS BACKING UP
Completion Notes:		WENT AND CHECKED - CITY MAIN HOLDING DUE TO GAY 90S PUMP STATION NOT KEEPING UP - SHUT SHACK STATION DOWN TO SLOW FLOW TOWARDS GAY 90S. UPDATE AS OF 12/27/18 - WE INSTALLED LARGER PUMP IN GAY 90S SO NOW THE SYSTEM WILL KEEP UP					
Subtotal for Account : 9583			Complete	1			
Cust: 9641	[REDACTED]	Preston / Cahokia, IL 622060000					12 - 36800 - 0 - 1
Amt Owed (\$):	0.00						
7595	MSC	05/07/2020		Complete			REALLY BAD SEWER SMELL. SAYS ITS COMING FROM MAIN LINE BETWEEN OTTO AND PRESTON AND NORTH TO JEROME LANE
Completion Notes:		WENT BY THERE. CHECKED UP & DOWN STREAM MH. CITY FLOWING. SPOKE WITH CUSTOMER. THEY SAID THEY SMELLED IT OUT BY BACKYARD AND THEN BY HOUSE BUT AFTER AWHILE IT WENT AWAY					

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Subtotal for Account : 9641		Complete		1			
Cust: 9690	[REDACTED]	Otto / Cahokia, IL 622060000					12 - 40900 - 0 - 3
Amt Owed (\$):	0.00						
5625	MSC	07/01/2019		Complete			SEWER SMELL. HOLE IN BACK IS FULL OF SEWER
	Completion Notes:	ALL MH WERE SURCHARGED ALL THE WAY TO ELIZABETH. WE JETTED LINE AND ALL CLEAR WENT BACK OUT ON 7-2-19					
Subtotal for Account : 9690		Complete		1			
Cust: 9721	[REDACTED]	Lasalle / Cahokia, IL 622060000					12 - 42400 - 0 - 1
Amt Owed (\$):	29.81						
7732	SWBU	06/08/2020	06/08/2020	Complete			SEWER BACKING UP IN KITCHEN WHEN USING DISH WASHER, TOILET SLOW TO FLUSH AND BACKUP WHEN WASHING CLOTHES.
	Completion Notes:	CHECKED OUR LINE AND IT WAS DOWN AND FLOWING. SHOWED HOMEOWNER HER CLEANOUT WAS DOWN AND FLOWING THAT HER PROBLEM WAS INSIDE THE HOUSE. CUSTOMER PROBLEM.					
9109	SP	02/23/2021	02/23/2021	Complete			[REDACTED] CUSTOMER SAID THAT OUR LINE RUNNING ACROSS HER YARD IS BROKEN.
	Completion Notes:	BY PASS BROKE I FIX IT PORKY					
Subtotal for Account : 9721		Complete		2			
Cust: 9746	[REDACTED]	Joliet / Cahokia, IL 622060000					12 - 44200 - 0 - 2
Amt Owed (\$):	17.75						
4525	SWBU	02/01/2019	02/01/2019	Complete			CUSTOMER STATING PLUMBER IS SAYING ITS ON OUR END.
	Completion Notes:	OUR PROBLEM HAD TO JET LINE. JAMES C					
5048	SWBU	04/03/2019	04/03/2019	Complete			CUSTOMER HAS SEWER IN BASEMENT

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
							Completion Notes: CITY SEWER MAIN BACKED UP. JETTED FROM [REDACTED] FRONT LAWN TOWARDS [REDACTED], CLEARED OBSTRUCTION. ALL FLOWING GOOD.
7819	SWBU	07/01/2020		Complete			SEWER BACKING UP IN BASEMENT [REDACTED]
							Completion Notes: CUSTOMER PROBLEM
7915	SWBU	07/28/2020		Complete			backing up in basement [REDACTED]
							Completion Notes: CHECKED UPSTREAM MH 22 & DOWNSTREAM MH20, CITY FLOWING. SPOKE WITH CUSTOMER
Subtotal for Account : 9746			Complete	4			
Cust: 9758	[REDACTED]	Joliet / Cahokia, IL 622060000				12 - 44800 - 0 - 2	
Amt Owed (\$):	17.75						
3021	SWO	06/07/2018	06/08/2018	Complete			CUSTOMER HAS A SEWER SMELL WHEN THEY ENTER THE HOUSE
							Completion Notes: CUSTOMER PROBLEM AND THEY HAVE NOT BEEN NOTIFIED.
Subtotal for Account : 9758			Complete	1			
Cust: 9762	[REDACTED]	Champlain / Cahokia, IL 622060000				12 - 45100 - 0 - 1	
Amt Owed (\$):	17.75						
7791	MSC	06/23/2020		Complete			TENANT DOESNT KNOW IF ITS A SINK HOLE OR A CAVE IN
							Completion Notes: IT WAS A CAVE IN RIGHT WHERE BANKS CONNECT TO THE OLD PIPE LINE
Subtotal for Account : 9762			Complete	1			
Cust: 9764	[REDACTED]	Champlain / Cahokia, IL 622060000				12 - 45200 - 0 - 2	
Amt Owed (\$):	17.75						

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
8946	SP	01/25/2021		Complete			CUSTOMER CALLED TO SAY HIS SEWER IS BACKING UP - SAID WE HAVE SOME WORK BEING DONE OVER THERE SO WE ALREADY ARE AWARE AND JUST HAVE TO CHECK ON THINGS
		Completion Notes:		BYPASS PUMP RUNNING AT FULL SPEED - GOING TO INSTALL ANOTHER BYPASS PUMP AT [REDACTED] MILDRED TODAY. THIS SHOULD HELP TO PULL SYSTEM DOWN - CALLED AND LEFT VOICEMAIL TO NOTIFY CUSTOMER			
Subtotal for Account : 9764			Complete	1			
Cust: 9884	[REDACTED]	Chaudet / Cahokia, IL 622060000				12 - 49200 - 0 - 10	
Amt Owed (\$):	16.63						
2565	SND	04/06/2018		Complete		[REDACTED]	
		Completion Notes: CUSTOMER PROBLEM. HAS BEEN NOTIFIED					
Subtotal for Account : 9884			Complete	1			
Cust: 9904	[REDACTED]	Joliet / Cahokia, IL 622060000				12 - 49932 - 0 - 1	
Amt Owed (\$):	0.00						
8350	SWBU	10/02/2020		Complete		[REDACTED]	SEWER BACKING UP IN BASEMENT
		Completion Notes: JETTED LINE					
Subtotal for Account : 9904			Complete	1			
Cust: 9930	[REDACTED]	Suttie / Cahokia, IL 622060000				12 - 50950 - 0 - 2	
Amt Owed (\$):	0.00						
8403	SP	10/13/2020		Complete		[REDACTED]	SEWER BACKING UP IN HOME ON FLOOR. TOILET ISNT FILLING UP. STARTED THIS MORNING. [REDACTED] HAS CRAWL SPACE
		Completion Notes: CUSTOMER PROBLEM. HAS BEEN NOTIFIED					

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Subtotal for Account : 9930			Complete	1			
Cust: 9931	[REDACTED]		Suttle Ct / Cahokia, IL 622060000				12 - 51000 - 0 - 1
Amt Owed (\$):	17.75						
7805	SWBU	06/26/2020		Complete			
	Completion Notes:	CUSTOMER PROBLEM. HAS BEEN NOTIFIED					
Subtotal for Account : 9931			Complete	1			
Cust: 9975	[REDACTED]		Garrison / Cahokia, IL 622060000				12 - 54000 - 0 - 3
Amt Owed (\$):	17.75						
6971	MSC	01/22/2020		Complete		[REDACTED]	SEWER SMELL
	Completion Notes:	CUSTOMER PROBLEM. HAVE BEEN NOTIFIED					
7037	SWBU	01/31/2020	01/31/2020	Complete			(RORY) I WENT THERE, CHECKED ALL MANHOLES (CALLED PORKY AT 10:14) MH67-MH66-SURCHARGED. CONTACTED GUYS TO GO JET FROM MH 65 TOWARDS MH 66 TO CLEAR THE GLOG. GUYS CALLED ME APPROX 11:30 AM SAYING THEY CLEARED THE LINE.
7554	SP	04/29/2020		Complete			MAH WHOLE IN BACK YARD IS FULL AND HAS SEWER SMELL IN HER HOUSE. SHE SAID THIS HAS BEEN GOING ON FOR TWO WEEKS.
	Completion Notes:	4/29/2020 [REDACTED] ALSO REQUESTED WES TO CALL HER [REDACTED] CALLED WES AND GAVE HIM THE MESSAGE. DC. TODAY IS 5/6/2020 HAS ANYONE FOLLOWED UP ON THIS IT'S BEEN ON SPINDLE SINCE THE 29TH OF MAY RORY., 5/7/2020 SEAN SPOKE WITH MALE AT [REDACTED] GARRISON HE SAID THEY WERE FINE NO SEWER PROBLEM AT THIS TIME. 3:00 SENT BACK SEAN AND PORKY- POPPED UP AND DOWN MANHOLES SYSTEM WAS DOWN. WORK ORDER IS IN FILE					
7899	MANFULL	07/22/2020	07/22/2020	Complete			CHECK THE MANHOLE IN HER COUSINS BACK YARD.

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
							MEASURED WATER LEVEL IN MANHOLD 50" 7/22/2020, FROM RING TOLD CUSTOMER ID BE BACK THURSDAY TO CHECK IT. GOT A CALL THAT EVENING TO GO GET CORONA TESTED ON THURSDAY MORNING AND STAY OFF UNTIL RECEIVED RESULTS. I RETURNED TO WORK ON MONDAY, JULY 27TH. WENT OVER TO [REDACTED] GARRISON CHECKED MANHOLD EVERYTHING WAS DOWN AND FLOWING, THE HEAVY RAINS IS WHAT IS CAUSING THAT AREA OF THE SYSTEM TO BACK UP. TODAY I SPOKE WITH HER COUSIN WHO LIVES AT [REDACTED] GARRISON AND HAS THE MANHOLD IN HIS BACKYARD. WE MIGHT CONSIDER VIDEOING THE SEWER MAIN THE THE NEAR FUTURE. RORY
8947	SWBU	01/25/2021		Complete			CUSTOMER CALLED TO SAY SEWER IS BACKING UP IN HER BASEMENT - SAYS TO LET WES KNOW BECAUSE HE KNOWS HER SITUATION
							OUR PUMPS ARE RUNNING BUT THE HEAVY RAINS NEED TIME TO GO DOWN - CALLED CUSTOMER TO NOTIFY, SHE SAID WE DID NOT CHECK THE "RIGHT" ONE BEHIND HER COUSIN'S HOUSE BECAUSE SHE DIDN'T SEE ANYONE - RORY CALLED AND SPOKE WITH HER AND EXPLAINED IT WAS ALL DUE TO HEAVY RAINFALL AND SHE SAID THE WATER HAS SUBSIDED
Subtotal for Account : 9975				Complete	5		
Cust: 9980	[REDACTED]			Garrison / Cahokia, IL 622060000			12 - 54233 - 0 - 4
Amt Owed (\$):	0.00						
7771	SP	06/18/2020	06/18/2020	Complete			CUSTOMER SAID HE JETTED HIS LINE ABOUT 100 FEET AND ASKED IF WE COULD CHECK AND OR JET THE MANHOLE BEHIND HIS HOUSE
							CHECKED OUR LINE WAS DOWN AND FLOWING WENT AHEAD AND JETTED LINE 600 FEET SO HOME OWNER KNEW IT WAS IN OUR OUR LINE. CUSTOMER PROBLEM
Subtotal for Account : 9980				Complete	1		
Cust: 9989	[REDACTED]			Garrison / Cahokia, IL 622060000			12 - 54600 - 0 - 1
Amt Owed (\$):	-17.75						
4279	SND	12/19/2018		Complete			SEWER DRAINING SLOW, ASKED IF WE WOULD CHECK OUR LINE
							WAITING FOR PUMP TO CATCH UP. CALLED CUSTOMER 12/20/18 @ 10:03 TO NOTIFY
Subtotal for Account : 9989				Complete	1		

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Cust: 9996		Garrison / Cahokia, IL 622060000			12 - 54732 - 0 - 7		
Amt Owed (\$):		0.00					
7201	SWBU	02/27/2020		Complete			CUSTOMER CALLED TO SAY SEWER IS BACKING UP - COMING UP IN TUB
Completion Notes:		CUSTOMER PROBLEM, HAVE BEEN NOTIFIED					
Subtotal for Account : 9996		Complete			1		
Cust: 10078		Garrison / Cahokia, IL 622060000			12 - 57500 - 0 - 3		
Amt Owed (\$):		37.28					
9230	SWBU	03/11/2021		Complete			
Completion Notes:		CHECKED MH DIRECTLY BEHIND THE RESIDENCE. CITY SEWER FLOWING. CUSTOMER NEEDS TO CALL A PLUMBER					
Subtotal for Account : 10078		Complete			1		
Cust: 10084		Garrison / Cahokia, IL 622060000			12 - 58000 - 0 - 2		
Amt Owed (\$):		308.85					
8022	SWBU	08/10/2020		Complete			CUSTOMER CALLED TO SAY SEWER IS BACKING UP OUTSIDE BETWEEN THE 2 PROPERTIES - STARTED LAST WEEKEND
Completion Notes:		CHECKED USMH & DSMH - CITY FLOWING - TOLD CUSTOMER TO CALL A PLUMBER					
Subtotal for Account : 10084		Complete			1		
Cust: 10159		West 5Th / Cahokia, IL 622060000			1 - 44 - 0 - 5		
Amt Owed (\$):		-2.82					
6426	SP	10/22/2019		Complete			KITCHEN SINK GOING DOWN SLOW
Completion Notes:		CUSTOMER PROBLEM					

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Subtotal for Account : 10159			Complete				
			1				
Cust: 10187	[REDACTED]			Mildred / Cahokia, IL 622060000			12 - 63000 - 0 - 3
Amt Owed (\$):	282.27						
7759	MSC	06/16/2020		Complete			STANDING WATER IN YARD
	Completion Notes:			NOT SEWER. THERE IS NO TOILET PAPER OR SEWER SMELL.			
Subtotal for Account : 10187			Complete				
			1				
Cust: 10249	[REDACTED]			Mildred Front / Cahokia, IL 622060000			12 - 64500 - 0 - 15
Amt Owed (\$):	0.00						
3174	SP	07/02/2018		Incomplete			
4497	SWO	01/29/2019		Complete			CUSTOMER CALLED AND SAID THERE IS A TERRIBLE SEWER SMELL THAT IS NOT GOING AWAY, SAYS EVERYTHING IS DRAINING ALRIGHT BUT THE SMELL IS THE PROBLEM. I ADVISED HIM TO CONTACT HIS LANDLORD TO CHECK HIS VENTING BUT TOLD HIM WE WOULD GO OUT AND CHECK OUR MAIN LINES TO BE SURE EVERYTHING IS FLOWING
	Completion Notes:			CUSTOMER PROBLEM			
4580	SWBU	02/11/2019		Complete			SEWER IN HOME
	Completion Notes:			NO SEWER BACKING UP. CITY SEWERS ARE WORKING FINE. NOTE IN FILE WITH MORE INFO			
6625	SP	11/22/2019		Complete			SEWER SMELL
	Completion Notes:			CUSTOMER CAME BACK IN 12/4/19 AND SAID HE DID NOT NEED ANYONE TO COME BY HIS HOUSE FOR THE SEWER ISSUE, THEY FOUND THAT THERE WAS A LEAK IN THE CRAWL SPACE AND THEY ARE REPAIRING IT - CALLED PORKY TO LET HIM KNOW THERE IS NO NEED TO GO BACK TO THIS PROPERTY TO CHECK THE SEWER			
Subtotal for Account : 10249			Complete	Incomplete			
			3	1			

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note	
Cust: 10323		[REDACTED] Marquette / Cahokia, IL 622060000						12 - 71000 - 0 - 3
Amt Owed (\$):		-13.75						
7860	SP	07/13/2020	07/13/2020	Complete			<p>I WAS NOT CALL OUT TO THAT ADDRESS [REDACTED] CALL ME ASK ME IF I WAS GOING AROUND ASKING PEOPLE IF THE HAD WATER IN THERE BASEMENT I TOLD HER THAT I WAS NOT I TALK TO THE MAN NEXT DOOR ACROSS THE STREET IF HE HAD SEWER PROBLEM BECAUSE OUR MANHOLD WAS SINKING BEHIND CAR WASH ACROSS FROM [REDACTED]</p> <p>I WENT BACK OUT THERE SEEN THE LADY AT [REDACTED] MARQUETTE SHE TOLD ME THAT SHE HAD SEWER IN BASEMENT I WENT IN HER HOUSE SEWER WATER WAS GONE WE HAD VAC OUT LINE.</p>	
Subtotal for Account : 10323				Complete 1				
Cust: 10333		[REDACTED] Lasalle / Cahokia, IL 622060000						12 - 71700 - 0 - 2
Amt Owed (\$):		36.53						
8559	MSC	11/05/2020	11/05/2020	Complete			CUSTOMER STATED WE HAVE A SEWER LINE RUNNING THOUGH HIS YARD AND ITS SMELLING BADLY, DONT KNOW IF THERE IS A LEAK OR WHAT.	
Completion Notes:		GOING TO REROUTE THE BY PASS. I SPOKE TO CUSTOMER. HAVE TO ORDER PIPE, WILL REROUTE NEXTWEEK 9TH THRU 13TH						
9240	MSC	03/12/2021	03/12/2021	Complete			CUSTOMER NEEDS OUR LINE MOVED FROM HIS YARD, HE IS PUTTING UP A FENCE.	
Completion Notes:		WE MOVED THE PIPE SO HE COULD PUT HIS FENCE UP. HE WAS OK WITH HOW WE RELOCATED IT.						
Subtotal for Account : 10333				Complete 2				
Cust: 10367		[REDACTED] Jerome / Cahokia, IL 622060000						12 - 73300 - 0 - 2

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Amt Owed (\$):		0.00					
5654	MSC	07/02/2019		Complete			[REDACTED] CALLED TO SAY HER TENANTS ARE COMPLAINING THERE IS STANDING WATER ON THE PROPERTY THAT IS NOW TURNING GREEN AND BRINGING BUGS. IS THERE ANY WAY WE CAN FIND OUT WHAT IS CAUSING THIS AND CLEAR IT UP.
Completion Notes:		THIS IS STREET DEPARTMENT ISSUE, OUR LINES ARE FLOWING					
Subtotal for Account : 10367		Complete					
		1					
Cust: 10404	[REDACTED]	Camp Jackson / Cahokia, IL 622060000					14 - 1600 - 0 - 4
Amt Owed (\$):		17.75					
2284	SWBU	03/06/2018		Complete			SEWER BACKING UP IN BASEMENT
Completion Notes:		INSTALLED BYPASS - PUMP NOT KEEPING UP					
3848	SWBU	10/12/2018	10/12/2018	Complete	10/12/2018		use front door to notify her - [REDACTED]
Completion Notes:		customers problem					
5549	SWBU	06/17/2019		Complete			SEWER BACKING UP IN BASEMENT
Completion Notes:		WE FIXED ELECTRIC FOR PUMP, PLUS TOOK 3 FULL LOADS OFF THE SYSTEM, WILL RECHECK TOMORROW MORNING, TUESDAY 6/18/19 - RECHECKED, TAKING MORE LOADS OFF THE SYSTEM TODAY					
Subtotal for Account : 10404		Complete					
		3					
Cust: 10412	[REDACTED]	George / Cahokia, IL 622060000					14 - 2300 - 0 - 6
Amt Owed (\$):		0.00					
3586	SP	09/04/2018		Complete			[REDACTED] CALLED TO SAY HER TENANT HAS BEEN HAVING SEWER ISSUES AND THEY HAVE HAD PLUMBERS OUT AND REPLACED SOME OF THE LINE BUT HE IS STILL HAVING PROBLEMS - TOLD HER WE WOULD CHECK OUR END

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
		Completion Notes:		CUSTOMER PROBLEM - TENANT AND RIVERSIDE NOTIFIED			
Subtotal for Account : 10412				Complete	1		
Cust: 10451	[REDACTED]	George / Cahokia, IL 622060000				14 - 3300 - 0 - 2	
Amt Owed (\$):	17.75						
4267	SP	12/18/2018		Complete		[REDACTED]	
		Completion Notes:		CUSTOMER PROBLEM. NO ANSWER ON DOOR OR PHONE			
5283	SND	05/08/2019		Complete			CALLED EMERGENCY # AROUND 8 & 9 PM OVER 10XS. NO ANSWER
		Completion Notes:		CITY MAIN & MH SURCHARGED, NEED TO VACTOR MH AT DONALD AND GEORGE THEN JET UPSTREAM ON GEORGE TO MH BY [REDACTED] GEPRGE. TOLD JAMES TO CONTACT PORKY AND SEAN AND GET IT DONE BEFORE LUNCH.			
5983	SWBU	08/20/2019		Complete		[REDACTED]	
		Completion Notes:		OUR PROBLEM. HOLDING IN DEAD END MH. JETTED LINE IN MH IN FRONT OF [REDACTED] GEORGE			
6010	SND	08/23/2019	08/23/2019	Complete			CUSTOMER PROBLEM, DEAD END MANHOLE DOWN AND FLOWING. SANDY CALLED CUSTOMER AND LET HER KNOW IT IS ON HER END.
6648	SND	12/03/2019	12/03/2019	Complete			CUSTOMER STATED HER SEWER IN DRAINING SLOWLY. THIS USUALLY MEANS OUR LINES ARE FULL.
		Completion Notes:		OUR SEWER INS DOWN IN THE BOTTOM OINE CUSTOMER PROBLEM AND THEY HAVE NOT BEEN NOTIFIED.			
6959	SP	01/17/2020		Complete		[REDACTED]	SEWER SMELL
7748	SWBU	06/12/2020		Complete			SEWER BACKING UP IN BASEMENT
		Completion Notes:		CUSTOMER PROBLEM			
Subtotal for Account : 10451				Complete	7		
Cust: 10494	[REDACTED]	Camp Jackson / Cahokia, IL 622060000				14 - 6633 - 0 - 1	
Amt Owed (\$):	0.00						

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
4539	SP	02/05/2019	02/05/2019	Complete			[REDACTED] WIFE IS HOME
		Completion Notes: CUSTOMER PROBLEM THEY HAVE BEEN NOTIFIED. JAMES C					
8941	SND	01/22/2021		Complete			CUSTOMER CALLED TO ASK IF WE WOULD CHECK OUR SEWER LINE - HE SAID HIS DOWNSTAIRS TOILET IS NOT DRAINING PROPERLY SO HE WAS BEING PROACTIVE
		Completion Notes: CUSTOMER PROBLEM - HAVE BEEN NOTIFIED					
Subtotal for Account : 10494			Complete	2			
Cust: 10545	[REDACTED]	Camp Jackson / Cahokia, IL 622060000				14 - 9500 - 0 - 1	
Amt Owed (\$):	-46.91						
4950	SND	03/28/2019		Complete	03/28/2019		SEWER SMELL AND DRIANING SLOW
		Completion Notes: customers problem					
Subtotal for Account : 10545			Complete	1			
Cust: 10553	[REDACTED]	George / Cahokia, IL 622060000				14 - 10232 - 0 - 1	
Amt Owed (\$):	0.00						
8727	SWBU	12/08/2020		Complete			CUSTOMER STOPPED BY THE OFFICE THIS MORNING TO SAY HE HAS SEWER BACKING UP AND HAS HAD HIS LINED ROTORED AND IT WAS OUT FAR ENOUGH TO THE MAIN LINE - HE HAS TOPS OFF THE CLEAN OUT AND SEWER IS BACKING UP INTO YARD
		Completion Notes: JETTED MAIN - EVERYTHING BROKE LOOSE					
9462	SWBU	04/26/2021	04/26/2021	Complete			SEWER BACKING UP, TIGER DID SEWER WORK FOR THEM WHILE OUR GUY WAS ON SITE THEY TIED INTO OIL SOAKED PAPER TUBE (ORANGE BURG).
		Completion Notes: CUSTOMER PROBLEM WE ARE DOWN AND FLOWING. PORKY					

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Subtotal for Account : 10553		Complete		2			
Cust: 10554	[REDACTED]	Miskell / Cahokia, IL 622060000		14 - 10400 - 0 - 1			
Amt Owed (\$):	17.75						
5778	SWBU	07/22/2019	07/22/2019	Complete	NO ANSWER AT DOOR. [REDACTED] /23/2019 LEFT DOOR HANGER TO CALL OFFICE ABOUT 2:00 PM [REDACTED]		
Subtotal for Account : 10554		Complete		1			
Cust: 10610	[REDACTED]	Donald / Cahokia, IL 0		14 - 18233 - 0 - 1			
Amt Owed (\$):	0.00						
4495	SP	01/29/2019	01/29/2019	Complete	CUSTOMER HAD SEWER COMPANY COME OUT AND THEY STATED ITS IN THE STREET		
Completion Notes:		CUSTOMER PROBLEM THEY NEED TO GO SOUTH TO HIT MAIN. JAMES C. CUSTOMER DID CALL BACK AND I TOLD THEM IT WAS ON THEIR END. [REDACTED]					
Subtotal for Account : 10610		Complete		1			
Cust: 10622	[REDACTED]	Donald / Cahokia, IL 622060000		14 - 25032 - 0 - 2			
Amt Owed (\$):	0.00						
7695	SWBU	05/29/2020		Complete	BACKING UP IN BASEMENT [REDACTED]		
Completion Notes:		OUR PUMPS WERE RUNNING. COULDN'T KEEP UP WITH STORM WATER. CHECKED BACK LATER AND WATER AND SEWER WAS DOWN. HER BASEMENT WAS EMPTY OF SEWER WATER. DUE TO THE AMOUNT OF RAIN AND CUSTOMER NOT HAVING A BACK FLOW DEVICE CAUSE WATER TO BACK UP IN BASEMENT.					
Subtotal for Account : 10622		Complete		1			
Cust: 10633	[REDACTED]	Donald / Cahokia, IL 622060000		14 - 25232 - 0 - 4			

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Amt Owed (\$):		0.00					
5153	SWBU	04/16/2019		Complete			SEWER BACKING UP IN BASEMENT
Completion Notes:		CUSTOMER PROBLEM, GROUND WATER, CUSTOMER HAS BEEN NOTIFIED					
Subtotal for Account : 10633				Complete			
				1			
Cust: 10669	[REDACTED]	Donald / Cahokia, IL 622060000					14 - 26000 - 0 - 2
Amt Owed (\$):		0.00					
3779	SWBU	10/02/2018	10/02/2018	Complete			[REDACTED]
Completion Notes:		CUSTOMER PROBLEM HAVE BEEN NOTIFIED					
Subtotal for Account : 10669				Complete			
				1			
Cust: 10708	[REDACTED]	Donald / Cahokia, IL 622060000					14 - 27000 - 0 - 2
Amt Owed (\$):		149.46					
8369	SP	10/05/2020	10/05/2020	Complete			SEWER SMELL AND BACK UP IN THE TUB
Completion Notes:		CUSTOMER PROBLEM THEY HAVE BEEN NOTIFIED. PORKY					
Subtotal for Account : 10708				Complete			
				1			
Cust: 10724	[REDACTED]	Donald / Cahokia, IL 622060000					14 - 27300 - 0 - 14
Amt Owed (\$):		-2.51					
2501	SND	03/28/2018	03/28/2018	Complete			CUSTOMER PROBLEM AND WE HAVE INFORMED CUSTOMER.
Subtotal for Account : 10724				Complete			
				1			
Cust: 10726	[REDACTED]	Donald / Cahokia, IL 622060000					14 - 27400 - 0 - 2

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Includes All Completion Dates

WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Amt Owed (\$):		0.00					
7598	SP	05/08/2020		Complete			CUSTOMER CALLED TO SAY HER STREET FLOODS WITH ANY RAIN WHETHER IT'S JUST A LITTLE OR A HEAVY RAIN. I ADVISED HER TO CONTACT STREET DEPARTMENT IN CASE THERE IS AN ISSUE WITH THE STORM DRAINS BUT I ALSO WANTED TO HAVE OUR SEWER CHECKED TO BE SURE ON OUR END.
Completion Notes:		CHECKED, FLOOD WATER AT [REDACTED] DONALD, IT'S A STORM DRAIN SO I'LL TELL THE STREET DEPT					
Subtotal for Account : 10726			Complete	1			
Cust: 10732	[REDACTED]	Donald / Cahokia, IL 622060000					14 - 27500 - 0 - 6
Amt Owed (\$):		-16.98					
6017	SP	08/26/2019		Complete			CUSTOMER AT [REDACTED] DONALD CALLED TO SAY THE SEWER WAS BACKING UP AT THE CORNER OF SMITH/DONALD AND WAS WORSE WHEN IT RAINED OVER THE WEEKEND BUT KIND OF WENT BACK DOWN. WITH THE STORM EXPECTED, HE WANTED TO BE SURE WE WERE CLEAR BEFORE THE RAINS CAME AGAIN
Completion Notes:		THIS IS STORM WATER, NOT SEWER WATER - CUSTOMER IS AWARE AND STATED HE THOUGHT HE WAS CONTACTING STREET DEPARTMENT					
Subtotal for Account : 10732			Complete	1			
Cust: 10783	[REDACTED]	Jones / Cahokia, IL 622060000					14 - 30100 - 0 - 2
Amt Owed (\$):		0.00					
7678	SWBU	05/27/2020		Complete			BACKING UP IN BASEMENT [REDACTED]
Completion Notes:		BYPASS PUMP WAS NO GOOD. HAD TO REPLACE WITH NEW ONE. CUSTOMER HAS BEEN NOTIFIED					

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Cahokia Water And Sewer

FY 2020-2021

WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Subtotal for Account : 10783			Complete 1				
Cust: 10820	[REDACTED]	Jones / Cahokia, IL 622060000					14 - 31400 - 0 - 1
Amt Owed (\$):	0.00						
7681	SWBU	05/27/2020		Complete			CUSTOMER CALLED TO ASK IF WE WOULD "PUMP OUR LINES" - HER SEWER IS BACKING UP
	Completion Notes:	WE HAD TO CHANGE OUT BYPASS PUMP ABOUT 1:05 PM. PUMP STILL RUNNING HAS NOT CAUGHT UP YET - TRIED TO CALL CUSTOMER TO NOTIFY AND "VOICEMAIL IS NOT SET UP"					
7694	SWBU	05/29/2020		Complete		[REDACTED]	SEWER BACKING UP IN BASEMENT
	Completion Notes:	WE HAD A LOT OF RAIN. BYPASS WAS PUMPING. COULDN'T KEEP UP WITH ALL THE STRONG WATER					
7816	SWBU	07/01/2020		Complete		[REDACTED]	SEWER BACKING UP IN BASEMENT
	Completion Notes:	OUR LINES ARE DOWN AND FLOWING. KNOCKED ON DOOR BUT NO ANSWER.					
7922	SP	07/29/2020		Complete			SEWER BACKING UP IN BASEMENT. MOM ISNT HOME BUT KIDS ARE.
	Completion Notes:	WENT BY THERE. FOUND ELECTRIC CORD FOR OUR BYPASS PUMP UNPLUGGED AT [REDACTED] DONALD. THE OWNER CUT HIS GRASS AND DID NOT PLUG IT BACK IN. IT IS NOW PLUGGED IN AND EVERYTHING IS FINE					
8419	SWBU	10/19/2020		Complete			CUSTOMER CALLED TO FIND OUT WHY THERE IS STILL BACKUPS HAPPENING IF CALLS WENT IN TO DISPATCH STARTING AT 1:00AM - SHE CALLED DISPATCH AROUND 4:00 AM AND WAS TOLD BY THEM THAT SEVERAL PEOPLE ON HER STREET HAD ALREADY CALLED IN
	Completion Notes:	CLEANED ALL MANHOLES FROM JONES TO SMITH - PUMP WAS DOWN DUE TO STORM AND AS SOON AS WE RECEIVED THE CALL FROM DISPATCH WE WENT TO GET IT RUNNING. IT JUST NEEDED TIME TO GET CAUGHT UP AND CLEAR THE SYSTEM - CALLED CUSTOMER BACK TO NOTIFY AND SHE SAID SHE UNDERSTANDS AND THANKED US FOR CALLING HER BACK					
Subtotal for Account : 10820			Complete 5				
Cust: 10831	[REDACTED]	Kutz / Cahokia, IL 622060000					14 - 32900 - 0 - 3
Amt Owed (\$):	37.28						

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
5024	SWBU	04/01/2019	04/01/2019	Complete			CUSTOMER PROBLEM. I CALLED LANDLORD [REDACTED]
Subtotal for Account : 10831		Complete		1			
Cust: 10875	[REDACTED]	Halloran / Cahokia, IL 622060000			14 - 35100 - 0 - 3		
Amt Owed (\$):	0.00						
4254	SWBU	12/17/2018	12/17/2018	Complete			CHECKED UPSTREAM AND DOWNSTREAM MANHOLES CITY MAIN OK AND FLOWING. CUSTOMER PROBLEM.
		<i>Completion Notes:</i>		DIDNT TALK TO CUSTOMER			
4461	SP	01/22/2019	01/22/2019	Complete			SEWER BACKING UP IN THE YARD
		<i>Completion Notes:</i>		EAST SIDE SEWER CAME OUT NO TUESDAY JAN 22ND- PER CUSTOMER CHARGE. EAST SIDE SAID THEY HIT OBSTRUCTION NEAR THE MIDDLE OF THE STREET. BEING THE VOC SEWER DEPARTMENT DID SEWER MAIN REPAIR IN 2017.. IT WAS BEST TO HAVE EAST SIDE RETURN ON WEDNESDAY JAN 23RD TO RE SNAKE THE LINE. WHILE WE WERE PRESENT, AGAIN THEY REACHED A POINT AT THE 53FT AND COULD NOT GO ANY FURTHER. WE THEN PUT THE VOC CAMERA INTO LATERAL WENT TO THE 53FT POINT AND SEE SOMETYPE OF OBSTRUCTION. WE BELIEVE IT IS GREASE IN THE RISER PORTION OF THE PIPE. HOWEVER AT THIS TIME WE ARE GOING TO PUT DEGREASER INTO THE LATERAL FOR THE NEXT FEW DAYS MONITOR THE SITUATION. PER RORY CLOSE THIS AS OF MAY 14, 2019. WE HAVE NOT HAD ANY MORE ISSUES			
5399	SWBU	05/28/2019	05/28/2019	Complete			[REDACTED] SEWER IS COMING OUT OF CLEAN OUT. LAST TIME WE WENT OUT WE HAD TO PUT IN DE GREASER.
		<i>Completion Notes:</i>		SENT GUYS ON 5/28/2019 WITH VACTOR TRUCK TO VAC DOWN THE UPSTREAM MANHOLE DUE TO THE CAVE IN DOWNSTREAM FROM [REDACTED] HALLORAN, WE WILL CONTINUOUSLY HAVE TO DO THIS UNTIL REPAIRS CAN BE MADE, OR WE EVENTUALLY HAVE TO PUT IN A BY PASS.			
5509	SWBU	06/11/2019	06/11/2019	Complete			SEWER BACKING UP IN YARD. RORY STATED PREVIOUSLY THAT WE WOULD HAVE TO VAC THE SYSTEM UNTIL A BYPASS CAN BE PUT IN OR FIX THE PROBLEM.
		<i>Completion Notes:</i>		H & H IS GOING TO SUCK IT DOWN AROUND 4:00 PM TODAY. RORY			
6556	SWBU	11/14/2019	11/14/2019	Complete			THIS CUSTOMER HAS CONTINUING SEWER PROBLEMS. ITS USUALLY ON OUR SIDE
		<i>Completion Notes:</i>		JAMES AND SHAWN VAC OUT 2 LOADS FROM [REDACTED] MANHOLE AND [REDACTED] CLEAN OUT STILL HOLDING WE ARE ALL THE WAY DOWN IN OUR MANHOLD, CUSTOMER PROBLEM, THEY HAVE NOT BEEN NOTIFIED.			

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6907	SWBU	01/09/2020		Complete			SAYS HES TIRED OF CALLING EASTSIDE SEWER AND THEY KEEP TELLING HIM ITS IN THE STREET [REDACTED]
		Completion Notes: OUR PROBLEM. HAD TO JET MH. 2 LOADS. CUSTOMER CLEAN DROP OUT. HAS BEEN NOTIFIED					
6974	SND	01/22/2020	01/22/2020	Complete			HAD TO VAC MANHOLE IN MIDDLE OF STREET
7103	MSC	02/10/2020	02/10/2020	Complete			CUSTOMER CALLED AND ASKED IF WE COULD GO BY THERE AND LET HER KNOW WHERE HER LINE CONNECTS TO OUR MAIN LINE. SHE SAID THAT SHE KNOWS THE PROBLEM SHE IS HAVING IS ON HER END, BUT THE PLUMBER NEEDS TO KNOW HOW FAR OUT OUR LINE IS FROM HER YARD INTO THE STREET. RORY TOOK THE CALL
		Completion Notes: GOING THERE THIS MORNING BETWEEN 10:20 AND 11:00 TO PAINT LOCATION OF THEIR LATERAL. 2/12/2020 RORY					
Subtotal for Account : 10875			Complete	8			
Cust: 10889	[REDACTED]	Holloran / Cahokia, IL 622060000				14 - 35400 - 0 - 3	
Amt Owed (\$):	17.73						
6491	SWBU	11/04/2019	11/04/2019	Complete			CUSTOMER HAS SEWER BACKING UP
		Completion Notes: CUSTOMER PROBLEM. CUSTOMER GOT DRAIN GIONG BEFORE WE GOT THERE. THEY SNAKED IT. JAMES C					
Subtotal for Account : 10889			Complete	1			
Cust: 10893	[REDACTED]	Holloran / Cahokia, IL 622060000				14 - 35800 - 0 - 1	
Amt Owed (\$):	0.00						
6136	SWBU	09/10/2019	09/10/2019	Complete			SEWER BACKING UP, PLUMBER SAID HE TOOK THE LINE ALL THE WAY TO OUR LINE.
		Completion Notes: OUR PROBLEM NEED TO JET LINE. TOLD RORY. JAMES C					
6410	SP	10/21/2019		Complete			TOILET ISNT FLUSHING RIGHT. AND GOING DOWN SLOW [REDACTED]

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Subtotal for Account : 10893			Complete	2			
Cust: 10909	[REDACTED]						16 - 24400 - 1 - 1
Amt Owed (\$):	56.81						
8300	SWBU	09/25/2020		Complete			SEWER IN BASEMENT AND INSIDE WASHING MACHINE. STARTED LAST NIGHT. SEWER IS COMING UP FROM PIPE. CANT USE RESTROOM. [REDACTED] SEWER IS ALSO BACKING UP IN THE STREET BY [REDACTED]
Completion Notes:		CUSTOMER PROBLEM. NO ANSWER ON DOOR.					
Subtotal for Account : 10909			Complete	1			
Cust: 10912	[REDACTED]						14 - 36600 - 0 - 1
Amt Owed (\$):	17.75						
6687	SWBU	12/05/2019		Complete			SEWER BACKING UP IN YARD. NEIGHBOR @ [REDACTED] IS ALSO BACKING UP IN YARD. STARTED YESTERDAY [REDACTED]
Completion Notes:		OUR PROBLEM. GOT A BREAK AT THE END OF STREET. HAD TO VAC.MH					
Subtotal for Account : 10912			Complete	1			
Cust: 10944	[REDACTED]						14 - 38800 - 0 - 3
Amt Owed (\$):	56.81						
8213	SWBU	09/08/2020		Complete			CUSTOMER CALLED TO SAY HER SEWER IS BACKING UP AND WANTED TO SEE IF IT WAS ON OUR END BEFORE SHE CALLED A PLUMBER
Completion Notes:		CHECKED USMH21 & DSMH20, CITY FLOWING - SPOKE WITH CUSTOMER. TOLD HER TO CALL PLUMBER TO SNAKE IT AT THE CLEANOUT JUST OUTSIDE FRONT DOOR WHERE SEWER IS BACKING UP					

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Subtotal for Account : 10944			Complete	1			
Cust: 11025	[REDACTED]			Price / Cahokia, IL 622060000			14 - 55500 - 0 - 1
Amt Owed (\$):	0.00						
9100	SWBU	02/19/2021	02/19/2021	Complete			CUSTOMER HAS A LIFT STATION IN HER FRONT YARD AND IT MIGHT NOT BE WORKING, SHE IS GETTING BACKUP IN HER BASEMENT
	Completion Notes:	WE WENT THERE. IT WAS CUSTOMERS WASHING MACHINE DRAIN FROZE UP. CUSTOMER PROBLEM. RORY					
Subtotal for Account : 11025			Complete	1			
Cust: 11059	[REDACTED]			Jones / Cahokia, IL 622060000			14 - 50832 - 0 - 2
Amt Owed (\$):	-20.00						
7567	SWBU	05/04/2020		Complete		[REDACTED]	
	Completion Notes:	BYPASS PUMP WAS DOWN IN THE AM BUT WE GOTIT GOING QUICKLY. HOWEVER WE STILL HAD A CLOG UPSTREAM NEAR [REDACTED] HAD TO JET FROM BOTH WAYS BUT GOT IT CLEARED.					
9422	SP	04/16/2021	04/16/2021	Complete			SEWER BACKING UP. [REDACTED]
	Completion Notes:	USMH 32 SURCHARGED, DSMH 31 EMPTY THIS TOLD ME THAT THERE IS A CLOG BETWEEN MANHOLES, PORKY BROUGHT JET TRUCK OVER ME, HIM, JAMES JETTED FROM DSMH 31 TO USMH 32 BUSTED CLOG. CITY FLOWING NOW I DID NOT SPEAK TO ANYONE. RORY					
Subtotal for Account : 11059			Complete	2			
Cust: 11066	[REDACTED]			Price / Cahokia, IL 622060000			14 - 62000 - 0 - 1
Amt Owed (\$):	0.00						
7701	SWBU	05/29/2020		Complete			SEWER BACKING UP IN FRONT YARD, HAS HER BLOCKED IN FROM THE STREET - SAYS SHE IS CLOSE TO DEAD END AND IT SEEMS TO BE THE STORM DRAINS BUT SHE HEARD THE PUMPS RUNNING BUT IT IS STILL ALL FLOODED

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note	
		Completion Notes:	STORM WATER, COMING OUT OF MANHOLE					
Subtotal for Account : 11066		Complete		1				
Cust: 11090	[REDACTED]	Price / Cahokia, IL 622060000					14 - 63700 - 0 - 1	
Amt Owed (\$):	56.81							
6078	SWBU	09/04/2019		Complete			LAKE OF SEWER IN YARD	
		Completion Notes:	IT WAS TEMPORARY WHILE WE SET UP BYPASS ON EAST 5TH					
7408	SWBU	04/06/2020		Complete			CUSTOMER CALLED TO SAY THERE IS SEWER OVERFLOWING AND STANDING IN HER YARD NEXT TO HER HOUSE	
		Completion Notes:	CHECKED ALL DOWNSTREAM PIPE AND MANHOLES, ALL FLOWING - BOTH PUMPS COULD HAVE BEEN ON FOR TOO LONG CAUSING THE DISCHARGE MANHOLE, THINGS HAVE BEEN OK SINCE 4/6/2020					
7936	SWBU	07/30/2020		Complete			RON TYLER CALLED TO SAY SEWER IS GUSHING BY HIS PROPERTY - HAS BEEN HAPPENING FOR THE LAST 3 YEARS AND WANTS TO KNOW STATUS IF WE ARE PLANNING TO REPAIR	
		Completion Notes:	MANHOLE WAS FULL OF SAND AND THE DOWNSTREAM LINE EXITING THE MANHOLE FULL OF SAND - ME. JAMES, AL WORKED ON JETTING THE LINE THE BEST WE COULD FOR THE EVENING - GOING TO CLEAN MORE ON FRIDAY					
Subtotal for Account : 11090		Complete		3				
Cust: 11121	[REDACTED]	Falling Springs / Cahokia, IL 622060000					16 - 700 - 0 - 2	
Amt Owed (\$):	17.73							
5387	SWBU	05/24/2019		Complete			backing up in basement	
		Completion Notes:	CHECKED ALL MH. ALL FULL. ENTIRE SYSTEM FULL. CAN ONLY WAIT UNTIL SYSTEM GOES DOWN					
Subtotal for Account : 11121		Complete		1				
Cust: 11151	[REDACTED]	Falling Springs / Cahokia, IL 622060000					16 - 2200 - 0 - 1	

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Amt Owed (\$):		-13.76					
7586	SWBU	05/06/2020		Complete			SEWER BACKING UP IN BASEMENT [REDACTED]
Completion Notes:		BYPASS WAS OUT. AL TURNED PUMP BACK ON. THEY WERE NOTIFIED					
7637	SP	05/18/2020		Complete	05/18/2020		
Subtotal for Account : 11151		Complete 2					
Cust: 11244	[REDACTED]	Upper Cahokia / Cahokia, IL 622060000					16 - 4100 - 0 - 14
Amt Owed (\$):		0.00					
2030	SWBU	01/30/2018		Complete			SEWER BACKING UP [REDACTED]
Completion Notes:		CUSTOMER PROBLEM HAVE NOT BEEN NOTIFIED.					
8774	SWBU	12/16/2020		Complete			LANDLORD [REDACTED] CALLED TO SAY HIS TENANT REPORTED HAVING SEWER BACKING UP
Completion Notes:		OUR LINES ARE DOWN AND FLOWING - CUSTOMER PROBLEM - NO ANSWER AT THE DOOR					
8835	SP	12/30/2020	12/30/2020	Complete			[REDACTED] CALLED IN.. CUSTOMER PROBLEM THEY WERE NOT NOTIFIED. I CALLED [REDACTED] AND LEFT A MESSAGE THAT IT WAS ON THEIR END.
8891	SWBU	01/08/2021	01/08/2021	Complete			PORKY WENT AND CHECKED, CUSTOMER PROBLEM..RORY
Subtotal for Account : 11244		Complete 4					
Cust: 11262	[REDACTED]	Falling Springs / Cahokia, IL 622060000					16 - 5034 - 0 - 2
Amt Owed (\$):		17.75					
5324	SP	05/14/2019	05/14/2019	Complete			WATER IN BASEMENT, CUSTOMER STATED WATER IS IN A HOLE IN HER BASEMENT
Completion Notes:		CUSTOMER PROBLEM CHECKED BOTH MANHOLES SYSTEM IS DOWN					
5469	SWBU	06/04/2019		Complete			BACKING UP IN BASEMENT

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8828	SWBU	12/28/2020		Complete			Completion Notes: VACTORED DOWN THE MH. HAD H&H COME BY ON 6-5-19 AND TAKE A FULL LOAD OFF THE SYSTEM. THINGS SHOULD BE GOOD FOR A WHILE BACKING UP IN BASEMENT. STARTED OVER THE WEEKEND. [REDACTED]
							Completion Notes: ok on our end. spoke with customer
Subtotal for Account : 11262			Complete	3			
Cust: 11267	[REDACTED]	Falling Springs / Cahokia, IL 622060000					16 - 5123 - 0 - 1
Amt Owed (\$):	-25.45						
7668	SWBU	05/22/2020		Complete			Completion Notes: CUSTOMER PROBLEM. MH WAS DOWN CALLED POLICE DEPT. SEWER BACKING UP IN BASEMENT DRAIN [REDACTED]
Subtotal for Account : 11267			Complete	1			
Cust: 11286	[REDACTED]	Falling Springs / Cahokia, IL 622060000					16 - 6432 - 0 - 1
Amt Owed (\$):	0.00						
5108	MSC	04/10/2019	04/10/2019	Complete			Completion Notes: THIS IS COMMONFIELDS PROBLEM I CALLED CUSTOMER AND LET THEM KNOW OF THIS. SM CUSTOMER STATES WE WENT OUT TO FIX A BROKEN PIPE ON WALNUT AND FALLING SPRINGS, HER DRIVEWAY IS WALNUT. WE PUT DOWN ROCK AND DIDNT FIX IT. [REDACTED]
Subtotal for Account : 11286			Complete	1			
Cust: 11288	[REDACTED]	Falling Springs / Cahokia, IL 622060000					16 - 6700 - 0 - 1
Amt Owed (\$):	-17.75						

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
3129	SWBU	06/26/2018		Complete			SEWER BACKING UP IN BASEMENT - CUSTOMER SAYS SHE HAS CUPS AND BAGS AND GREEN STUFF COMING UP IN HER BASEMENT - SHE ALSO WAS TALKING ABOUT HER NEIGHBOR PUTTING GRASS AND LEAVES DOWN THE "DRAIN" BY THE STREET
		Completion Notes:		CUSTOMER PROBLEM, CUSTOMER NOTIFIED			
Subtotal for Account : 11288			Complete	1			
Cust: 11296	[REDACTED]	Upper Cahokia / Cahokia, IL 622060000				16 - 10600 - 0 - 5	
Amt Owed (\$):	0.00						
9189	SWBU	03/05/2021		Complete			SEWER BACKING UP
		Completion Notes:		WHEN HE ARRIVED [REDACTED] WAS DIGGING AT A SEPTIC TANK. NOT CITY ISSUE			
Subtotal for Account : 11296			Complete	1			
Cust: 11311	[REDACTED]	Upper Cahokia / Cahokia, IL 622060000				16 - 11100 - 0 - 5	
Amt Owed (\$):	18.71						
7440	SP	04/15/2020		Complete			OWNER IS REQUESTING FOR LINES TO BE JETTED.
		Completion Notes:		CHECKED THE UPSTREAM MH. 2 HOUSES AWAY FROM HER HOUSE AS WELL AS THE DOWNSTREAM MH THAT IS JUST OFF THE STREET BY HER BACKYARD ON EDWARDS STREET. CITY SEWER IS FLOWING THROUGH WITH NO PROBLEMS.			
Subtotal for Account : 11311			Complete	1			
Cust: 11317	[REDACTED]	Upper Cahokia / Cahokia, IL 622060000				16 - 11600 - 0 - 1	
Amt Owed (\$):	0.00						
4571	MSC	02/08/2019		Complete			WATER AND SEWER COMING FROM MANWHOLE.
		Completion Notes:		WENT OUT TO THE PROPERTY. NOBODY HOME, TOOK PICS OF FLOODED BACKYARD. FLOODED FROM RAINWATER. WILL CONTINUE TO MONITOR			

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
4833	MANFULL	03/13/2019	03/13/2019	Complete			CUSTOMER STATED THAT OUR SEWER IS COMING OUT OF THE MAN HOLES. THIS HAS BEEN AN ONGOING PROBLEM FOR YEARS.
	Completion Notes:	SPOKE WITH CUSTOMER, TOLD HIM SOON AS THE YARD DRIES UP SOME WE WILL ADDRESS IT. 3/13/2019 WE RAISED MANHOLE 3RD WEEK OF APRIL. NOTHING MORE I CAN DO FOR THESE PEOPLE EXCEPT PRAY IT STOPS RAINING AND GROUND WATER RECEEDS. RORY M					
5070	MANFULL	04/04/2019	04/04/2019	Complete			
	Completion Notes:	GROUND WATER COMING OUT DUE TO US PUMPING AT NADINE, WE STOPPED PUMPING					
5093	SWBU	04/08/2019	04/08/2019	Complete			SEWER BACKING UP IN HIS BACK YARD
	Completion Notes:	WE HAVE RAISED MANHOLES TO HELP ELIMINATE WATER FROM ESCAPING WATER SHOULD NT BE EXCAPING UNLESS WE HAVE HEAVY RAINFALL THEREFORE RAIN WATER TAKES OVER THE SYSTEM.					
5232	SWBU	05/01/2019		Complete			BACKING UP IN YARD
	Completion Notes:	RORY CALLED AND SPOKE WITH HIM					
5294	MSC	05/09/2019	05/09/2019	Complete			ASKED IF WE COULD DO SOMETHING ABOUT ALL THE WATER IN HIS BACK YARD.
	Completion Notes:	I HAVE SPOKEN AND HAVE MET WITH [REDACTED] WHO IS THE HUSBAND ON SEVERAL OCCASIONS LATELY. IVE EXPLAINED I DONT KNOW HOW MANY TIMES THAT THE SEWER SYSTEM WAS NOT DESIGNED TO HANDLE. ALL THE RAINWATER THAT IS ENTERING THE SYSTEM. TOLD HIM ON MAY 9TH 2019 THAT THERE IS NOTHING MORE WE CAN DO UNTIL IT STOPS RAINING AND THE SYSTEM CATCHES UP.					
5777	SP	07/22/2019	07/22/2019	Complete			SAME ISSUE WHEN IT RAINS REAL HARD, IT FILLS THE ENTIRE SYSTEM UP AND IT TAKES TIME TO GET PUMPED OUT. AT TIMES IT TAKES UP TO A DAY OR TWO FOR SYSTEM TO CATCH UP WITH THE AMOUNT OF WATER. RORY
6934	SWBU	01/13/2020	01/13/2020	Complete	01/13/2020		sewer backing up in backyard
	Completion Notes:	SEE FILE					
Subtotal for Account : 11317				Complete			
				8			
Cust: 11325	[REDACTED]	Upper Cahokia Rd / Cahokia, IL 622060000				16 - 12132 - 0 - 1	
Amt Owed (\$):	28.16						
4491	SWBU	01/28/2019	01/28/2019	Complete			CHECKED UPSTREAM AND DOWNSTREAM MANHOLES CITY SEWER FLOWING FINE

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Cahokia Water And Sewer

FY 2020-2021

WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
		Completion Notes:		SPOKE WITH YOUNG KID ABOUT 15 YEARS OLD. SAID HIS GRANNY CALLED IN I TOLD HIM TO TELL GRANNY TO CALL PLUMBER. CUSTOMER PROBLEM RORY MORGAN			
7643	SWBU	05/18/2020		Complete	05/18/2020		water coming in basement. customer wants to make sure its not sewer and just ground water.
		Completion Notes:		customer problem porky notified			
Subtotal for Account : 11325				Complete	2		
Cust: 11434	[REDACTED]	Upper Cahokia / Cahokia, IL 622060000				16 - 15200 - 0 - 3	
Amt Owed (\$):	0.00						
5228	SWBU	05/01/2019		Complete			CUSTOMER CALLED TO SAY SOMEONE WAS OUT YESTERDAY AND TOLD HER THE PUMP NEXT DOOR WAS HAVING AN ELECTRICAL ISSUE AND NOW SHE SAYS HER SEWER IS BACKING UP AND HER BACK YARD IS COMPLETELY FLOODED
		Completion Notes:		PUMP STATION WAS DOWN YESTERDAY, TUESDAY 4/30/19, AL & JOE GOT STATION GOING. TODAY, 5/1/19, I WENT AND SEEN CUSTOMER. THEIR SEWER IS NOT BACKING UP BUT BACKYARD IS FULL OF RAINWATER AND WILL RECEDE WHEN IT STOPS RAINING. NOTHING ELSE WE CAN DO.			
Subtotal for Account : 11434				Complete	1		
Cust: 11439	[REDACTED]	Upper Cahokia / Cahokia, IL 622060000				16 - 15600 - 0 - 2	
Amt Owed (\$):	-56.75						
6913	SP	01/10/2020	01/10/2020	Complete			CITY SEWER SURCHARGED, JETTED LINE CLEARED LINE HEAVY GREASE PRESENT.
Subtotal for Account : 11439				Complete	1		
Cust: 11469	[REDACTED]	Godin / Cahokia, IL 622060000				16 - 20800 - 0 - 3	
Amt Owed (\$):	22.26						
3233	SWBU	07/10/2018	07/10/2018	Complete			SEWER BACKING UP IN BACK YARD

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Includes All Completion Dates

WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
		Completion Notes:		CUSTOMER PROBLEM HAVE NOT BEEN NOTIFIED.			
7300	SWBU	03/13/2020	03/13/2020	Complete			MAINS ARE DOWN AND FLOWING CUSTOMER PROBLEM. JAMES A
Subtotal for Account : 11469			Complete	2			
Cust: 11482	[REDACTED]	Godin / Cahokia, IL 622060000				16 - 21300 - 0 - 2	
Amt Owed (\$):	0.00						
8394	SWBU	10/08/2020		Complete			CUSTOMER CALLED TO SAY SEWER IS BACKING UP OUT OF THE CLEANOUT IN HIS YARD, STARTED LAST WEEK SOMETIME
		Completion Notes:		CUSTOMER PROBLEM - CUSTOMER HAS BEEN NOTIFIED			
Subtotal for Account : 11482			Complete	1			
Cust: 11486	[REDACTED]	Godin / Cahokia, IL 622060000				16 - 21700 - 0 - 1	
Amt Owed (\$):	17.75						
7667	SWBU	05/22/2020		Complete			BACKING UP IN YARD [REDACTED]
		Completion Notes:		HAD TO TURN OFF SHACK PUMP STATION TO LET SYSTEM CATCH UP			
Subtotal for Account : 11486			Complete	1			
Cust: 11495	[REDACTED]	Godin / Cahokia, IL 622060000				16 - 22400 - 0 - 1	
Amt Owed (\$):	0.00						
4063	SND	11/16/2018		Complete			
		Completion Notes:		CHECKED AP & DOWN STREAM MANHOLES. CITY SEWER FLOWING FINE. CUSTOMER PROBLEM			
4273	SND	12/19/2018	12/19/2018	Complete			WAITING FOR PUMP TO CATCH UP. CUSTOMER NOT NOTIFIED
7555	SWBU	04/29/2020		Complete			SEWER BACKING UP IN FRONT YARD [REDACTED]

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
		Completion Notes:	R. MORGAN SENT J. ALLEN OUT TO CHECK. JAMES SAID THE ENTIRE SYSTEM IS INUNDETED WITH RAIN WATER. ITS GOING TO TAKE TIME TO PUMP DOWN				
7664	MSC	05/22/2020		Complete			WATER BACKING UP IN YARD AGAIN. SAYS ITS A HEALTH HAZARD
		Completion Notes:	SYSTEM WAS FULL. HAD TO TURN SHACK PUMP STATION OFF TO LET SYSTEM CATCH UP				
9435	SP	04/19/2021		Incomplete			SEWER BACKING UP
Subtotal for Account : 11495			Complete 4	Incomplete 1			
Cust: 11509	[REDACTED]	Nelson / Cahokia, IL 622060000					16 - 24134 - 0 - 3
Amt Owed (\$):	32.26						
2048	SWBU	02/01/2018		Complete	02/01/2018		SEWER BACKING UP IN PROPERTY - ASKED ABOUT BEING TIED TO MAIN LINE OR TO SEPTIC TANK
		Completion Notes:	CUSTOMER PROBLEM - CALLED AND SPOKE WITH [REDACTED]				
Subtotal for Account : 11509			Complete 1				
Cust: 11524	[REDACTED]	Nelson / Cahokia, IL 622060000					16 - 24732 - 0 - 3
Amt Owed (\$):	134.93						
5880	SND	08/05/2019		Complete		[REDACTED]	
		Completion Notes:	CUSTOMER PROBLEM. HAS BEEN NOTIFIED				
Subtotal for Account : 11524			Complete 1				
Cust: 11545	[REDACTED]	Park / Cahokia, IL 622060000					16 - 25732 - 0 - 1
Amt Owed (\$):	0.00						

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
6474	SP	10/31/2019		Incomplete			SHE SAYS THE PLUMBER WAS NOT ABLE TO RUN A CAMERA BECAUSE THERE IS SOMETHING BLOCKING UP THE LINE - SEEMS EVERY YEAR AROUND THIS TIME THERE IS A NEED FOR THE LINES TO BE JETTED AND CLEARED - PLEASE CHECK OUR LINES
Subtotal for Account : 11545			Incomplete	1			
Cust: 11576	[REDACTED]	Edwards / Cahokia, IL 622060000				16 - 26732 - 0 - 2	
Amt Owed (\$):	36.71						
5727	SWBU	07/15/2019		Complete			
		Completion Notes:		CUSTOMER PROBLEM. HAS BEEN NOTIFIED			
8869	SWBU	01/06/2021	01/06/2021	Complete			WHEN THEY FLUSH TOILET WATER BACKS UP IN THE TUB
		Completion Notes:		CUSTOMER PROBLEM			
Subtotal for Account : 11576			Complete	2			
Cust: 11637	[REDACTED]	Edwards / Cahokia, IL 622060000				16 - 28100 - 0 - 1	
Amt Owed (\$):	0.25						
3821	SWBU	10/09/2018	10/09/2018	Complete	10/09/2018		CUSTOMERS PROBLEM
9274	SWBU	03/23/2021	03/23/2021	Complete			PLUMBER IS OUT THERE AND SAID WE NEED TO JET LINE [REDACTED]
		Completion Notes:		I SPOKE WITH CAUSEY. THE KINDER/EDWARDS BYPASS PUMP WAS BURNT UP. CHANGED PUMP. RORY			
Subtotal for Account : 11637			Complete	2			
Cust: 11641	[REDACTED]	Edwards / Cahokia, IL 622060000				16 - 28332 - 0 - 4	
Amt Owed (\$):	0.00						

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
7092	SWBU	02/07/2020		Complete			[REDACTED] CALLED AND SAID THEY ARE IN THE PROCESS OF BUYING AND WHEN THEY WENT TO LOOK AT THE HOME THERE WAS A LOT OF SEWER FLOWING OUT OF THE CLEANOUT. [REDACTED]
		Completion Notes:		SPOKE WITH [REDACTED] ABOUT HER CONCERN RE: THE STORM WATER PUMP IN FRONT ALONG ROADS EDGE			
Subtotal for Account : 11641				Complete	1		
Cust: 11643	[REDACTED]	Edwards / Cahokia, IL 622060000					16 - 28500 - 0 - 1
Amt Owed (\$):	35.50						
4842	SP	03/15/2019		Complete			SEWER BACKING UP [REDACTED]
		Completion Notes:		PUPM DOWN HAS NOT BEEN NOTIFIED			
4856	SWBU	03/18/2019		Incomplete			Customer called said sewer will not drain
5220	SWBU	04/29/2019		Complete			[REDACTED]
		Completion Notes:		TOOK 3 LOADS OF WATER OUT OF SYSTEM WITH VACTRUCK ON 4-29-19 GOT WATER DOWN TO BASE MH. RETURNED ON 4-30-2019 AND TOOK ANOTHER 4 LOADS OFF THE SYSTEM. CUSTOMER SHOULD BE FINE UNTIL ALL THE RAIN COMES IN ON 4-30-2019 TO 5-2-2019			
Subtotal for Account : 11643				Complete	2	Incomplete	1
Cust: 11661	[REDACTED]	Edwards / Cahokia, IL 622060000					16 - 29424 - 0 - 4
Amt Owed (\$):	0.00						
4479	SWBU	01/25/2019	01/25/2019	Complete			CUSTOMER CALLED OUR LAST NIGHT TO THE AFTER HOURS NUMBER, A EMPLOYEE CAME OUT AND SAID IT WAS ON OUR SIDE
		Completion Notes:		HAD TO PULL PUMT AT SHACK STATION. JAMES C. OK NOW			
Subtotal for Account : 11661				Complete	1		

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Cust: 11712	[REDACTED]	[REDACTED]	Julian / Cahokia, IL 622060000				16 - 31100 - 0 - 1
Amt Owed (\$):	0.00						
5466	SND	06/04/2019	06/04/2019	Complete			CITY SEWER MAINS SURCHARGED TOOK VAC TRUCK OVER AND TOOK A LOAD OFF THE SYSTEM, I SPOKE WITH CUSTOMER TOLD THEM IF THEY HAVE ANY OTHER PROBLEMS TO CALL US.
Subtotal for Account : 11712			Complete	1			
Cust: 11748	[REDACTED]	[REDACTED]	Leon / Cahokia, IL 622060000				16 - 36400 - 0 - 3
Amt Owed (\$):	17.75						
4348	SWBU	01/03/2019	01/03/2019	Complete			CHECK UP AND DOWN STREAM MANHOLES DOWN * FLOWING. CUSTOMER PROBLEM SPOKEN WITH HER AND SHE'S HAVING A PLUMBER TO COME OUT
7806	SWBU	06/26/2020		Complete		[REDACTED]	
	Completion Notes:	OUR LINE WAS DOWN AND FLOWING CUSTOMER PROBLEM					
Subtotal for Account : 11748			Complete	2			
Cust: 11756	[REDACTED]	[REDACTED]	Leon / Cahokia, IL 622060000				16 - 64500 - 0 - 7
Amt Owed (\$):	31.59						
8983	SWBU	02/01/2021		Complete		[REDACTED]	
	Completion Notes:	CHECKED MH IN BACKYARD. CUSTOMER PROBLEM					
Subtotal for Account : 11756			Complete	1			
Cust: 11787	[REDACTED]	[REDACTED]	Leon / Cahokia, IL 622060000				16 - 37300 - 0 - 1
Amt Owed (\$):	0.00						
7640	SP	05/18/2020		Complete	05/18/2020		

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
8660	SP	11/25/2020		Complete			sewer bump must be down per the customer. she said her clean out is holding water
		Completion Notes: BYPASS PUMP WAS DOWN - WE GOT EM RUNNING - I DID NOT SPEAK TO ANYONE					
8948	SP	01/25/2021		Complete	01/25/2021		city sewer backed up per rory he spoke with customer
8973	SP	02/01/2021		Complete	02/01/2021		CUSTOMER HAD SEWER PROBLEM OVER WEEKEND - NEED TO CHECK MANHOLE IN BACKYARD.
Subtotal for Account : 11787			Complete	4			
Cust: 11799	[REDACTED]	Kinder / Cahokia, IL 622060000				16 - 39200 - 0 - 2	
Amt Owed (\$):	0.00						
7074	MSC	02/05/2020	02/05/2020	Complete			OWNER CALLED AND SAID SEWER WAS COMING UP FROM THE FLOOR DRAIN IN HIS GARAGE, I ASKED IF IT WAS ACTUAL SEWER AND HE SAID NO ITS CLEAR WATER. I ALSO TOLD HIM HE DIDNT HAVE ACTIVE SERVICES THERE HE SAID I KNOW.
		Completion Notes: STREET DEPARTMENT NEEDS TO PUT WATER OUT - CUSTOMER HAS NOT SERVICE, HE KNOWS THE WATER NEEDS TO BE PUMPED. RORY					
Subtotal for Account : 11799			Complete	1			
Cust: 11838	[REDACTED]	Kinder / Cahokia, IL 622060000				16 - 41132 - 0 - 1	
Amt Owed (\$):	0.00						
5705	SP	07/11/2019	07/11/2019	Complete			[REDACTED] KINDER HAS SEWER WATER COMING OUT IN THE BACK YARD. [REDACTED] KINDER CAME IN TO REPORT IT, HE WANTS TO MAKE SURE OUR LINES ARE FLOWING.
		Completion Notes: INSTALLED A BYPASS PUMP ON JULY 12TH TO HELP PULL THE SYSTEM DOWN. RORY					

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Subtotal for Account : 11838		Complete		1			
Cust: 11895	[REDACTED]	Judith / Cahokia, IL 622060000				16 - 42532 - 0 - 5	
Amt Owed (\$):	16.76						
5996	SND	08/22/2019	08/22/2019	Complete	PROBLEM HAS BEEN CORRECTED. HANK BORED THROUGH THE LATERAL WHEN DRILLING WELLS LAST WEEK. AS OF TODAY AUGUST 28TH 2019 THE LATERAL HAS BEEN REDIRECTED INTO SEWER MAIN. RORY M		
6936	SWBU	01/14/2020		Complete	BACKING UP IN BASEMENT [REDACTED]		
Completion Notes:		IT'S NOT A CITY ISSUE. THIER SEWER LINE RUNS DIRECTLY INTO THE MANHOLE AND MANHOLE IS DOWN. THIS IS GROUND WATER ENTERING THROUGH THE BASEMENT WALLS.					
Subtotal for Account : 11895		Complete		2			
Cust: 11956	[REDACTED]	Nadine / Cahokia, IL 622060000				16 - 44600 - 0 - 9	
Amt Owed (\$):	0.00						
2711	SP	04/26/2018		Complete	PLUMBER CALLED AND SAID THEY HAVE RUN A SNAKE FROM CLEANOUT ABOUT 110 FEET AND ARE CLEAR, THEY WANT TO HAVE OUR LINES CHECKED		
Completion Notes:		WE JETTED OUR LINE. SPOKE WITH PLUMBER AND HE SAID HIS LINE WAS STILL BLOCKED SO HE IS GOING TO TRY TO CLEAR THE INDIVIDUAL LINE					
Subtotal for Account : 11956		Complete		1			
Cust: 11970	[REDACTED]	Nadine / Cahokia, IL 622060000				16 - 45300 - 0 - 1	
Amt Owed (\$):	0.00						

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4621	SWBU	02/14/2019	02/14/2019	Complete			SEWER NOT BACKING UP ON THIS CUSTOMER. THE COMPLAINT IS CONCERNING THE RAIN WATER THAT IS IN THE DITCH BESIDE HER HOUSE. WE HAVE AND ARE PUMPING IT OUT. I SPOKE WITH CUSTOMER. RORY
Subtotal for Account : 11970		Complete 1					
Cust: 12030	[REDACTED] / Cahokia, IL 622060000					16 - 46632 - 0 - 3	
Amt Owed (\$):	0.00						
4298	SWBU	12/20/2018	12/20/2018	Complete			CUSTOMER STATED THAT SEWER IS BACKING UP IN HER BASEMENT, IT DID GO DOWN THIS MORNING, NOW ITS BACKING BACK UP
Completion Notes:		WE WERE BACKED UP ON CITY SEWER MAIN. WE JETTED LINE GOT IT CLEARED FOR NOW. THERE IS A CAVE IN AND ITS A MATTER OF TIME BEFORE WE HAVE TO SET BYPASS PUMP					
4565	SWBU	02/08/2019	02/08/2019	Complete			CUSTOMER CALLED STATING SEWER WAS BACKING UP IN BASEMENT
Completion Notes:		GROUND WATER IN BASEMENT					
4758	SWBU	03/06/2019		Complete			CUSTOMER CALLED TO SAY HER SEWER IS BACKING UP AND IT SMELLS HORRIBLE
Completion Notes:		OUR PROBLEM - NEED TO SET UP BYPASS - FOR TODAY, TAKE VAC TRUCK AND SUCK OFF SOME LOADS OF SEWER WATER - CUSTOMER NOTIFIED					
6020	SP	08/26/2019		Complete			WANTS RORY TO COME LOOK IN HER BASEMENT. SHE SAYS THERE IS SOMETHING THERE AND SHE DOESNT KNOW WHAT IT IS. VERY VAGUE OF WHAT SHES TRYING TO SAY
Completion Notes:		CUSTOMER ISSUE. THEY ARE INSTALLING A NEW SUMP PUMP IN BASEMENT, AND FIGURED WE WOULD WANT TO SEE WHAT THEY WERE DOING. RORY TOLD HER WHATEVER THEY DO ON PRIVATE PROPERTY IS ON THEM. JUST DO NOT INSTALL THE SUMP PUMP INTO THE SEWER SYSTEM					
6061	SND	09/03/2019	09/03/2019	Complete			CUSTOMER CALLED SAYING THE PUMP WE PLACED IN HIS YARD NEEDS TO BE CHECKED, IT SEEMS NOT TO BE WORKING.
Completion Notes:		RESET PUMP ALL FLOWING					

WORK ORDER REPORT BY ACCOUNT NUMBER

Date Initiated 12/28/2017 To 04/28/2021

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Includes All Completion Dates

WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note	
Subtotal for Account : 12030			Complete	5				
Cust: 12037	[REDACTED]	Nadine / Cahokia, IL 622060000						16 - 46932 - 0 - 5
Amt Owed (\$):	0.00							
4243	SWBU	12/17/2018		Complete			CUSTOMER CALLED TO SAY THERE IS WATER COMING UP OUT OF CLEANOUT	
		Completion Notes:	CITY SEWER MAIN WAS CLOGGED, JETTED SEWER MAIN. ALL GOOD NOW					
4289	SWBU	12/20/2018	12/20/2018	Complete			CUSTOMER STATED WE CAME OUT AND FLUSHED SYSTEM, AND IT WORKED FOR A FEW DAYS NOW COMING OUT OF CLEAN OUT AGAIN	
		Completion Notes:	CITY SEWER MAIN WAS CLOGGED, WE JETTED LINE GOT IT CLEAR. RORY SPOKE WITH CUSTOMER					
6982	SWBU	01/24/2020		Complete			[REDACTED]	
		Completion Notes:	SYSTEM BACKED UP. ALL PUMPS ARE RUNNING					
7362	SND	04/01/2020		Complete			CUSTOMER CALLED AND SAID SHE SAW WATER BACKING UP IN YARD YESTERDAY AND NOW TODAY HER TOILET IS NOT FLUSHING	
		Completion Notes:	PUMP AT [REDACTED] NADINE WAS DOWN - PULLED AND RESET PUMP STARTED WORKING					
7656	SND	05/20/2020		Complete	05/20/2020		Customer said sewer will not drain	
Subtotal for Account : 12037			Complete	5				
Cust: 12045	[REDACTED]	Nadine / Cahokia, IL 622060000						16 - 47400 - 0 - 1
Amt Owed (\$):	17.75							
2653	SWBU	04/18/2018		Complete			SEWER BACKING UP OUTSIDE [REDACTED]	
		Completion Notes:	OUR PROBLEM HAD TO JET LINE. SUTOMER NOTIFIED					
4341	SWBU	01/02/2019		Complete			CUSTOMER CALLED TO SAY SEWER IS STARTING TO BACK UP	
		Completion Notes:	CHECKED BYPASS PUMP - FLOAT HUNG UP. PULLED PUMP RESET - ALL IS GOOD FOR NOW					

WORK ORDER REPORT BY ACCOUNT NUMBER

Date Initiated 12/28/2017 To 04/28/2021

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Includes All Completion Dates

WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
5071	SWBU	04/04/2019	04/04/2019	Complete			
		Completion Notes: WE WERE PUMPING OUT THE DITCH INTO STATION. STATION COULD NOT KEEP UP DUE TO SO MUCH GROUND WATER SO WE QUIT PUMPING					
5102	SWBU	04/10/2019	04/10/2019	Complete			SEWER IS COMING OUT IN HER FRONT YARD 10 FEET FROM HER DOOR
		Completion Notes: HAD TO CHANGE OUT PUMPS FOR BYPASS. WATER IS NOW GOING DOWN					
5262	SP	05/06/2019		Complete			MANHOLE FLOODING
		Completion Notes: PUMP NEEDED REPLACED					
6674	SP	12/04/2019	12/04/2019	Complete			CALLED AND STATED SEWER IS STARTING TO BACK UP AGAIN
		Completion Notes: ENTIRE SEWER SYSTEM REPLACED NOV. 1ST 2020					
7692	SWBU	05/29/2020		Complete			FLOODING NEAR SHED
		Completion Notes: WENT BY THERE WHEN HE WAS CHECKING PUMPS. EVERYTHING DOWN AND FLOWING					
7772	SP	06/18/2020	06/18/2020	Complete			THE HOUSE IN THE FRONT YARD THAT GOES TO JUDITH IS LEAKING AS WELL AS THE HOUSE IN THE BACK.
		Completion Notes: HAD TO REPAIR 2 INCH ROLL FLAT HOSE 60 FEET					
7895	MSC	07/22/2020		Complete			SAYS PUMP STATION ISNT WORKING
		Completion Notes: WE TOOK CARE OF IT THAT DAY					

Subtotal for Account : 12045 Complete
9

Cust: 12135 [REDACTED] Edward / Cahokia, IL 622060000

16 - 63200 - 0 - 3

Amt Owed (\$): 17.75

7272 SWBU 03/10/2020 Complete

Completion Notes: REPLACED BYPASS PUMP. TOLD CUSTOMER THEY SHOULD DROP OUT, IF THEY HAVE ANY MORE ISSUES CALL THE OFFICE

Subtotal for Account : 12135 Complete
1

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Date Initiated 12/28/2017 To 04/28/2021

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Includes All Completion Dates

WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Cust: 12145	[REDACTED]	Angelo / Cahokia, IL 622060000					16 - 63700 - 0 - 1
Amt Owed (\$):	17.75						
5389	SP	05/24/2019		Complete			
Completion Notes:		SENT JAMES TO CK. HE SAID ITS GROUND WATER.					
Subtotal for Account : 12145		Complete					
		1					
Cust: 12242	[REDACTED]	Lynn / Cahokia, IL 622060000					18 - 10500 - 0 - 1
Amt Owed (\$):	17.75						
3072	SWBU	06/19/2018	06/19/2018	Complete			OUR PROBLEM , WE JETTED LINE. CUSTOMER HAS BEEN NOTIFIED. JAMES C
4361	SWBU	01/03/2019		Complete			CUSTOMER CALLED TO SAY SEWER IS BACKING UP AT CLEANOUT
Completion Notes:		OUR PROBLEM - HAD TO JET LINE					
Subtotal for Account : 12242		Complete					
		2					
Cust: 12297	[REDACTED]	Jerome / Cahokia, IL 622060000					18 - 15132 - 0 - 2
Amt Owed (\$):	0.00						
5202	MSC	04/26/2019	04/26/2019	Complete			PLEASE MARK WHERE THEIR LINE CONNECTS TO OURS. MARK WITH FLAG IS POSSIBLE.
Completion Notes:		CUSTOMER PROBLEM HAS BEEN NOTIFIED. HIS LINE GOES INTO GENEVIEVE JAMES C					
Subtotal for Account : 12297		Complete					
		1					
Cust: 12337	[REDACTED]	Jerome / Cahokia, IL 622060000					18 - 18600 - 0 - 1
Amt Owed (\$):	17.75						
3564	SWBU	08/29/2018		Complete			SEWER BACKING UP

WORK ORDER REPORT BY ACCOUNT NUMBER

Date Initiated 12/28/2017 To 04/28/2021

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Includes All Completion Dates

WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
		Completion Notes:		CUSTOMER PROBLEM - CUSTOMER NOTIFIED			
Subtotal for Account : 12337		Complete		1			
Cust: 12340	[REDACTED]	Jerome / Cahokia, IL 622060000				18 - 18800 - 0 - 1	
Amt Owed (\$):	0.00						
4253	SWBU	12/17/2018		Complete			KNOCK ON DOOR
		Completion Notes:		CITY SERER CLOGGED- JETTED FROM MH TO MH. ALL CLEAR AND FLOWING HE SPOKE WITH CUSTOMER			
Subtotal for Account : 12340		Complete		1			
Cust: 12364	[REDACTED]	Jerome / Cahokia, IL 622060000				18 - 20600 - 0 - 2	
Amt Owed (\$):	39.06						
2987	SWBU	06/05/2018	06/05/2018	Complete		[REDACTED]	
		Completion Notes:		OUR PROBLEM HAS TO JET LINE. CUSTOMER WAS NOTIFIED AND I CALLED HER ALSO AND LEFT MESSAGE			
3380	SP	08/02/2018	08/02/2018	Complete			CUSTOMER CONTACT [REDACTED] LAST TIME WE WERE CALLED IT WAS OUR PROBLEM AND WE HAD TO JET THE LINE
		Completion Notes:		CHECKED MANHOLES AND CITY WAS BACKED UP. JETTED FROM MH 390N ROME ST TO MH 40 (GREASE) ALL GOOD AND FLOWING NOW			
8123	SWBU	08/20/2020		Complete			
		Completion Notes:		CUSTOMER PROBLEM			
Subtotal for Account : 12364		Complete		3			
Cust: 12404	[REDACTED]	Jerome / Cahokia, IL 622060000				18 - 23200 - 0 - 6	
Amt Owed (\$):	17.75						
8667	SWBU	11/30/2020	11/30/2020	Complete		[REDACTED]	

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
		Completion Notes:		CITY SEWER FLOWING-CUSTOMER PROBLEM, I DID NOT TALK TO ANYONE			
Subtotal for Account : 12404		Complete		1			
Cust: 12441	[REDACTED]	Florence / Cahokia, IL 622060000				18 - 31132 - 0 - 1	
Amt Owed (\$):	19.37						
4352	SND	01/03/2019		Complete		[REDACTED]	
		Completion Notes:		CUSTOMER PROBLEM. HAS BEEN NOTIFIED			
Subtotal for Account : 12441		Complete		1			
Cust: 12458	[REDACTED]	Florence / Cahokia, IL 622060000				18 - 31900 - 0 - 4	
Amt Owed (\$):	12.50						
6494	SWBU	11/05/2019		Complete		[REDACTED]	
		Completion Notes:		CUSTOMER PROBLEM			
Subtotal for Account : 12458		Complete		1			
Cust: 12468	[REDACTED]	Florence / Cahokia, IL 622060000				18 - 32900 - 0 - 1	
Amt Owed (\$):	-13.25						
4184	SWO	12/06/2018		Complete		[REDACTED]	SEWER SMELL FOR THE LAST COUPLE WEEKS - EVERYTHING SEEMS TO BE DRAINING OK - CALL [REDACTED]
		Completion Notes:		CHECKED UP & DOWN STREAM MANHOLES - DOWN & FLOWING			
Subtotal for Account : 12468		Complete		1			
Cust: 12488	[REDACTED]	Florence / Cahokia, IL 622060000				18 - 33732 - 0 - 2	

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Date Initiated 12/28/2017 To 04/28/2021

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Includes All Completion Dates

WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note	
Amt Owed (\$):	-0.02							
3655	SWBU	09/13/2018	09/13/2018	Complete			SEWER BACKING UP IN HOUSE	
	Completion Notes:	CUSTOMER PROBLEM, JAMES C						
Subtotal for Account : 12488			Complete	1				
Cust: 12510	[REDACTED]	Florence / Cahokia, IL 622060000						18 - 34600 - 0 - 5
Amt Owed (\$):	0.00							
7738	SWBU	06/10/2020		Complete			SEWER BACKING UP	
Subtotal for Account : 12510			Complete	1				
Cust: 12568	[REDACTED]	Wesley / Cahokia, IL 622060000						18 - 39700 - 0 - 1
Amt Owed (\$):	0.00						[REDACTED]	
6844	SND	01/02/2020		Complete				
	Completion Notes:	CUSTOMER PROBLEM. HAVE BEEN NOTIFIED						
Subtotal for Account : 12568			Complete	1				
Cust: 12618	[REDACTED]	Wesley / Cahokia, IL 622060000						18 - 42500 - 0 - 1
Amt Owed (\$):	-17.75							
9383	SWBU	04/08/2021		Complete			CUSTOMER LEFT VOICEMAIL ASKING IF OUR LINES ARE CLEAR BECAUSE THEY HAVE A PLUMBER THAT RAN 80 FEET OF LINE ON THEIR END	
	Completion Notes:	WE ARE DOWN IN OUR MANHOLE. CUSTOMER WAS NOT NOTIFIED - CALLED [REDACTED] TO NOTIFY AND LEFT VOICEMAIL 4/8/2021 @ 7:25PM						
Subtotal for Account : 12618			Complete	1				

WORK ORDER REPORT BY ACCOUNT NUMBER

Date Initiated 12/28/2017 To 04/28/2021

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Includes All Completion Dates

WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Cust: 12728	[REDACTED]	Maple Tree / Cahokia, IL 622060000					18 - 53032 - 0 - 1
Amt Owed (\$):	17.75						
4628	SWBU	02/19/2019		Complete			SEWER BACKS UP WHEN USING WASHING MACHINE, EVERYTHING ELSE IS DRAINING ALRIGHT
Completion Notes:		CUSTOMER PROBLEM, CUSTOMER HAS BEEN NOTIFIED					
Subtotal for Account : 12728			Complete	1			
Cust: 12740	[REDACTED]	Maple Tree / Cahokia, IL 622060000					18 - 53700 - 0 - 2
Amt Owed (\$):	17.75						
4337	SP	12/31/2018		Complete		[REDACTED]	
Completion Notes:		JET MANHOLE 51 TO 52. NOW IS DOWN AND FLOWING					
Subtotal for Account : 12740			Complete	1			
Cust: 12813	[REDACTED]	Oak Tree / Cahokia, IL 622060000					18 - 56600 - 0 - 2
Amt Owed (\$):	0.00						
8759	SP	12/14/2020		Complete			CUSTOMER CALLED TO SAY THAT WHEN WE JETTED OUR LINE AND SHE WAS STILL HAVE PROBLEMS, SHE CALLED A PLUMBER OUT AND THEY CLEARED HER LINE AND DID VIDEO AND FOUND ROOTS IN LINE THAT THEY SAY ARE AT THE TAP - THEY HAVE MARKED WHERE THE ROOTS ARE IN GREEN PAINT
Completion Notes:		WENT AND LOOK. MANHOLE IS DOWN AND FLOWING. CUSTOMER CAN HAVE PLUMBING COMPANY TELL HER THERE ARE ROOTS AT THE TAP. IF THERE IS ROOTS IN TAP THEY ARE COMING FROM CUSTOMER'S TREE. SEE PHOTO IN FILE. CUSTOMER NEEDS PLUMBING COMPANY TO SEND ROOT CUTTER DOWN THEIR LINE - MORRIS PLUMBING CO DID THE WORK. I SPOKE WITH CUSTOMER AT 5:00 PM 12/15/2020. SHE SENDING ME THE VIDEO, I EXPLAINED I WAS GOING TO BE OFF WORK UNTIL 12/21/2020 IN WHICH I WILL CONTACT HER.					

WORK ORDER REPORT BY ACCOUNT NUMBER

Date Initiated 12/28/2017 To 04/28/2021

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Includes All Completion Dates

WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Subtotal for Account : 12813			Complete				
			1				
Cust: 12978	[REDACTED]			Oak Tree / Cahokia, IL 622060000			18 - 63500 - 0 - 1
Amt Owed (\$):	-142.00						
7916	SWBU	07/28/2020		Complete			[REDACTED]
	Completion Notes:			CITY SEWER FLOWING SPOKE WITH CUSTOMER			
Subtotal for Account : 12978			Complete				
			1				
Cust: 13028	[REDACTED]			David / Cahokia, IL 622060000			3 - 63500 - 0 - 6
Amt Owed (\$):	5.47						
5384	SWBU	05/23/2019		Complete			
	Completion Notes:			LIGHTNING KNOCKED OUT TRANSFORMER			
Subtotal for Account : 13028			Complete				
			1				
Cust: 13078	[REDACTED]			David / Cahokia, IL 622060000			3 - 67700 - 0 - 5
Amt Owed (\$):	17.75						
7709	SWBU	06/02/2020		Complete			SEWER BACKING UP IN HOME [REDACTED]
	Completion Notes:			CUSTOMER PROBLEM. HAS BEEN NOTIFIED			
Subtotal for Account : 13078			Complete				
			1				
Cust: 13116	[REDACTED]			St Ambrose / Cahokia, IL 622060000			4 - 758 - 0 - 8
Amt Owed (\$):	32.14						

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Date Initiated 12/28/2017 To 04/28/2021

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Includes All Completion Dates

WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
2872	SWBU	05/21/2018		Complete			CUSTOMER CALLED TO SAY SEWER IS BACKING UP IN YARD. SHE SAID IT STARTED DOING THIS ABOUT A WEEK AGO.
		Completion Notes:	CUSTOMER PROBLEM, CALLED [REDACTED] AND LEFT MESSAGE TO NOTIFY				
2909	SP	05/23/2018		Complete			NOTE IN METER BOOK STATING SEWER PROBLEM
		Completion Notes:	PROCKY HAD ALREADY LOOKED AT THIS ISSUE				
Subtotal for Account : 13116			Complete	2			
Cust: 13143	[REDACTED]		David / Cahokia, IL 622060000				3 - 69100 - 0 - 5
Amt Owed (\$):	0.00						
1887	SWBU	01/11/2018	01/11/2018	Complete			CUSTOMER PROBLEM, THEY HAVE BEEN NOTIFIED
Subtotal for Account : 13143			Complete	1			
Cust: 13199	[REDACTED]		Cahokia / Cahokia, IL 622060000				3 - 71033 - 0 - 5
Amt Owed (\$):	16.26						
2023	SWBU	01/29/2018		Complete			SEWER BACKING UP IN TUE [REDACTED] CUSTOMER PROBLEM
Subtotal for Account : 13199			Complete	1			
Cust: 13219	[REDACTED]		Cahokia / Cahokia, IL 622060000				3 - 71300 - 0 - 10
Amt Owed (\$):	0.00						
5388	SWBU	05/24/2019		Complete			BACKUP IN BASEMENT
		Completion Notes:	CHECKED ALL MH & STATIONS. ALL PUMPS GOING JUST SO MUCH RAIN WATER GETTING INTO THE SYSTEM. THEY ARE GOING TO HAVE TO BE PATIENT UNTIL WATER GOES DOWN. NOTHING WE CAN DO.				

WORK ORDER REPORT BY ACCOUNT NUMBER

Date Initiated 12/28/2017 To 04/28/2021

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Includes All Completion Dates

WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Subtotal for Account : 13219			Complete 1				
Cust: 13230	[REDACTED]	Cahokia / Cahokia, IL 622060000					3 - 71301 - 0 - 7
Amt Owed (\$):	0.00						
5061	SWBU	04/04/2019	04/04/2019	Complete			SEWER BACKING UP
Completion Notes:		CUSTOMER'S SUMP PUMP NOT WORKING BUT THEY ARE DISCHARGING INTO CITY SEWER. SPOKE WITH LANDLORD TO FIX SUMP PUMP & RE ROUTE IT. GROUND WATER GETTING IN BASEMENT. LANDLORD [REDACTED] SAID HE WOULD TAKE CARE OF IT.					
6701	SWBU	12/09/2019	12/09/2019	Incomplete			sewer backing up
Subtotal for Account : 13230			Complete 1	Incomplete 1			
Cust: 13291	[REDACTED]	Kinder / Cahokia, IL 622060000					3 - 73300 - 0 - 1
Amt Owed (\$):	17.75						
5168	SWBU	04/23/2019		Complete			CUSTOMER CALLED TO SAY SEWER IS BACKING UP IN BACKYARD AND WANTS TO HAVE OUR LINE CHECKED OUT
Completion Notes:		STATION DOWN. JOE PUT FLOAT IN STATION.					
5323	MSC	05/14/2019		Complete			SHE THINKS SHE HAS STANDING SEWER WATER IN YARD
Completion Notes:		LOOKED AT MH IN REAR EASEMENT. DID NOT SEE ANY SEWER WATER ESCAPING. ACTUALLY SEEN WATER ON THE GROUND FLOWING BACK INTO MH. LOTS OF STANDING RAINWATER NEXT TO HOUSE BUT NO SEWER WATER ESCAPING.					
5591	MSC	06/24/2019		Complete			CUSTOMER STATED THAT SHE HAS STANDING WATER IN HER YARD AND IN THE BACK YARD OVER OUR SEWER LID
Completion Notes:		ALL RAIN WATER COVERING HER YARD AND OUR MANHOLE. IT IS NOT SEWER WATER IN HER YARD. PUMPS ARE RUNNING. I DID NOT TALK TO CUSTOMER. RORY					
6127	SP	09/09/2019	09/09/2019	Complete			WE HAD A STATION DOWN, STINGER STATION WAS DOWN, UP AND RUNNING NOW. JAMES C

WORK ORDER REPORT BY ACCOUNT NUMBER

Date Initiated 12/28/2017 To 04/28/2021

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Includes All Completion Dates

WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Subtotal for Account : 13291			Complete	4			
Cust: 13302	[REDACTED]	Kinder / Cahokia, IL 622060000					3 - 74400 - 0 - 1
Amt Owed (\$):	0.00						
7894	SND	07/22/2020		Complete			
Completion Notes:		WE VACTORED 3 LOADS OFF SYSTEM, SURFACE WATER HAD ENTIRE DOWNSTREAM FULL. ALL GOOD NOW					
8055	SP	08/13/2020	08/13/2020	Complete			TOILET DIDNT FLUSH AT ALL YESTERDAY, TODAY ITS NOT FLUSHING PROPERLY
Completion Notes:		CITY SEWER SURCHARGED TOOK 2 LOADS OFF SYSTEM PLUS JETTER FROM CHURCH TO DEADEND MANHOLE ALL FLOWING.					
9040	SP	02/05/2021		Complete			CUSTOMER CALLED TO SAY TOILET IS NOT FLUSHING RIGHT AND USUALLY THAT INDICATES SOMETHING HAPPENING ON THE CITY'S END
Completion Notes:		CHECKED THE MANHOLE IN THE BACKYARD OF [REDACTED] KINDER & [REDACTED] KINDER, BOTH ARE DOWN AND FLOWING - CUSTOMER PROBLEM - CALLED AND LEFT VOICEMAIL TO NOTIFY 2/5/21 @ 11:11 AM					
Subtotal for Account : 13302			Complete	3			
Cust: 13308	[REDACTED]	Kinder / Cahokia, IL 622060000					3 - 74700 - 0 - 2
Amt Owed (\$):	58.59						
8058	SP	08/13/2020		Complete			
Completion Notes:		JETTED LINES					
Subtotal for Account : 13308			Complete	1			
Cust: 13310	[REDACTED]	Kinder / Cahokia, IL 622060000					3 - 74932 - 0 - 1
Amt Owed (\$):	9.30						
2811	DSSW	05/09/2018		Complete			NONPAYMENT

WORK ORDER REPORT BY ACCOUNT NUMBER

Cahokia Water And Sewer

Date Initiated 12/28/2017 To 04/28/2021

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
		Completion Notes:		CUSTOMER MADE PAYMENT			
Subtotal for Account : 13310				Complete			
				1			
Cust: 13314	[REDACTED]	Kinder / Cahokia, IL 0				3 - 75100 - 0 - 1	
Amt Owed (\$):	-22.25						
4005	SWBU	11/07/2018	11/07/2018	Complete	HAD TO JET OUR LINE OUR PROBLEM. CUSTOMER WAS NOT NOTIFIED.		
4555	SWBU	02/07/2019		Complete	SEWER BACKING UP IN BASEMENT		
		Completion Notes:		CUSTOMER PROBLEM CUSTOMER NOTIFIED			
5534	SP	06/14/2019	06/14/2019	Complete	SEWER AT [REDACTED] EROME LANE IS BACKING UP BEHIND THEIR HOME. SEWER IS ACTUALLY SHOOTING OUT OF THE GROUND.		
		Completion Notes:		WENT THERE, CITY MAIN WAS SLIGHTLY SURCHARGED, WE VACTORED & JETTED 275 FT GOING PAS [REDACTED] EROME. THE CLEANOUTS FROM [REDACTED] EROME WERE STILL SURCHARGED, I CALLED [REDACTED] AND TOLD HIM CONTACT PFP AND THEY NEED TO GET A PLUMBER. RORY			
Subtotal for Account : 13314				Complete			
				3			
Cust: 13365	[REDACTED]	White / Cahokia, IL 622060000				3 - 76600 - 0 - 1	
Amt Owed (\$):	41.58						
5602	SWBU	06/25/2019	06/25/2019	Complete	SEWER BACKING UP ON THE STREET		
		Completion Notes:		CHECKED MANHOLES. ALL SURCHARGED WHILE CHECKING MANHOLES WE FOUND HUGE CAVE IN BEHIND [REDACTED] EDGAR. WE JETTED LINE YESTERDAY AND GOT THE SYSTEM TO DROP OUT SOME HOWEVER, WE'LL HAVE TO MONITOR THE SITUATION FOR MANY DAYS.			
Subtotal for Account : 13365				Complete			
				1			
Cust: 13413	[REDACTED]	Judith / Cahokia, IL 622060000				3 - 78900 - 0 - 1	
Amt Owed (\$):	0.00						

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Date Initiated 12/28/2017 To 04/28/2021

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Includes All Completion Dates

WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
6962	SWBU	01/21/2020		Complete			BACKING UP IN BATHROOM . SEWER WATER ALL OVER HOME. BACKING UP FOR 2 DAYS. [REDACTED]
		Completion Notes:		CUSTOMER PROBLEM, HAVE BEEN NOTIFIED			
Subtotal for Account : 13413				Complete	1		
Cust: 13430	[REDACTED]	Gloria / Cahokia, IL 622060000					3 - 79700 - 0 - 1
Amt Owed (\$):	0.00						
5780	SP	07/23/2019	07/23/2019	Complete			CUSTOMER STATED WE CAME OUT THERE 2 YEARS AGO, NOW THAT SEWER LINE WE REPLACED LOOKS LIKE ITS CAVING IN .
		Completion Notes:		POSSIBLE CAVE IN WILL MONITOR FOR NEXT FEW WEEKS OR MONTH			
Subtotal for Account : 13430				Complete	1		
Cust: 13449	[REDACTED]	Gloria / Cahokia, IL 622060000					3 - 80632 - 0 - 5
Amt Owed (\$):	58.59						
7073	SWBU	02/05/2020		Complete			SEWER BACKING UP IN SINKS [REDACTED]
		Completion Notes:		CUSTOMER PROBLEM, HAVE BEEN NOTIFIED			
7433	SP	04/14/2020		Complete			
		Completion Notes:		CHECKED CITY SEWER, IT IS FLOWING, CUSTOMER PROBLEM IS GROUND WATER CAUSING SUMP PUMP RUN ALL THE TIME, RORY SPOKE WITH HER ON THE PHONE			
7632	SP	05/15/2020		Complete			CUSTOMER CALLED AND SAID HIS SUMP PUMP IS CONSTANTLY RUNNING - I TOLD HIM THAT IF OUR LINES ARE CLEAR THEN HE WOULD HAVE TO GET A PLUMBER OR SOMEONE TO COME AND LOOK AT HOW HIS SUMP PUMP IS SET UP AND BE SURE THAT IT IS NOT JUST PUMPING BACK INTO ITSELF - PUTTING IN WORK ORDER TO CHECK OUR LINES TO BE SURE

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		Completion Notes:		OUR LINE IS CLEAR - SEAN SPOKE WITH CUSTOMER AND TOLD THEM			
Subtotal for Account : 13449			Complete				
			3				
Cust: 13523	[REDACTED]	Hissrich / Cahokia, IL 622060000				3 - 82532 - 0 - 6	
Amt Owed (\$):	0.00						
2812	DSSW	05/09/2018		Complete			NONPAYMENT
		Completion Notes:		MADE PAYMEN ARRANGEMENT			
Subtotal for Account : 13523			Complete				
			1				
Cust: 13525	[REDACTED]	Hissrich / Cahokia, IL 622060000				3 - 82800 - 0 - 1	
Amt Owed (\$):	0.00						
7553	SP	04/28/2020	04/28/2020	Complete			WE HAD ISSUES WITH EDGAR STATION BUT BY DAYS END AT 4:30 PM WE HAD THINGS FIXED. PORKY SPOKE WITH THE RESIDENT.
7585	SP	05/05/2020		Complete			POLICE DEPT CALLED TO SAY CUSTOMER IS COMPLAINING OF SEWER BACKING UP
		Completion Notes:		WE HAD EDGAR STATION OFF FOR A WHILE, BUT GOT IT BACK ON AROUND THE TIME THIS CALL CAME IN			
7876	SWBU	07/16/2020	07/16/2020	Complete			SEWER IN BASEMENT AGAIN.
		Completion Notes:		FINALLY GOT SEWER MAIN BACK ONLINE			
Subtotal for Account : 13525			Complete				
			3				
Cust: 13528	[REDACTED]	Morningstar / Cahokia, IL 622060000				13 - 19900 - 0 - 4	
Amt Owed (\$):	-0.25						
5532	SWBU	06/14/2019		Complete			EASTSIDE HAS ALREADY CAME OUT

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		Completion Notes: ALDI BYPASS PUMPS ELECTRIC WAS TRIPPED OUT AT THE GFCI. RESET GFI AND PUMPING. THEN ON 6-12-19 WE CHANGED OUT ELECTRIC ON ALDI BYPASS PUMP PLUS TOOK 3 LOADS OFF THE SYSTEM AS WELL. WILL RECHECK ON TUESDAY MORNING					
5572	SWBU	06/18/2019	06/18/2019	Complete			VACTORING DOWN THE SYSTEM TODAY, STARTING AT 1:30 PM. RORY
7449	MSC	04/16/2020		Complete			WANTS US TO CK PUMP TO MAKE SURE ITS STILL ON. HAVING LITTLE BACK UP [REDACTED]
		Completion Notes: CITY SEWER FLOWING CHECKED UP & DOWN STREAM MH ALL GOOD PLUS PUMP IS WORKING. CUSTOMER PROBLEM.					
Subtotal for Account : 13528				Complete			
				3			
Cust: 13532	[REDACTED]	Edgar / Cahokia, IL 622060000				3 - 83000 - 0 - 4	
Amt Owed (\$):	497.10						
4643	SND	02/20/2019	02/20/2019	Complete			TOILET BACKS UP IN THE TUB THEN DRAINS
		Completion Notes: CUSTOMER PROBLEM SPOKE WITH CUSTOMER ON 2-21-19					
Subtotal for Account : 13532				Complete			
				1			
Cust: 13543	[REDACTED]	Edgar / Cahokia, IL 622060000				3 - 83400 - 0 - 1	
Amt Owed (\$):	17.75						
2800	SWBU	05/08/2018		Complete		[REDACTED]	
		Completion Notes: CITY MAIN DOWN AND FLOWING. CUSTOMER PROBLEM. HAS BEEN NOTIFIED					
Subtotal for Account : 13543				Complete			
				1			
Cust: 13547	[REDACTED]	Edgar / Cahokia, IL 622060000				3 - 83632 - 0 - 2	
Amt Owed (\$):	0.00						
6779	MSC	12/26/2019		Complete			ELECTRIC COMPANY TOLD HIM TO HAVE US MOVE AN OLD SEWER POLE

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7305	MSC	03/13/2020		Complete			Completion Notes: REMOVED POLE 12-26-2019 FENCE IS THERE BUT THERE IS NO DIRT UNDER FENCE. BIG 4FT HOLE [REDACTED]
8009	MSC	08/05/2020	08/05/2020	Complete			Completion Notes: YES WE ARE AWARE OF THIS. IT IS A SEWER CAVE IN. HAD GUYS GO SAFETY FENCE IT OFF TODAY. 3-18-2020 THE FENCE HAS BEEN LIKE THAT FOR A FEW MONTHS. CUSTOMER STATED THAT WHEN WE REMOVED THE ELECTRIC POLE IT MAKE A BIG HOLE BEHIND FENCE AND NOW FENCE IS LEANING OVER, HE WAS TOLD WE WOULD BE BACK TO FILL IT IN BUT THEN THERE WAS A CAVE IN (FROM NOTES ON SYSTEM IN MARCH 2020) CUSTOMER STILL HAS PROBLEM WITH THAT BACK FENCE AND WANTS US TO FIX IT OR LET HIM KNOW WHAT IS GOING ON ASAP. Completion Notes: PER RORY THERE IS STILL A CAVE IN BACK BEHIND HIS YARD WHEN CAVE IN IS FIXED WE ARE REPLACING HIS BACK YARD FENCE
Subtotal for Account : 13547				Complete	3		
Cust: 13622	[REDACTED]	School / Cahokia, IL 622060000					3 - 91832 - 0 - 5
Amt Owed (\$):	33.82						
5259	SWBU	05/03/2019		Complete			SEWER IS BACKING UP IN [REDACTED] EASTSIDE SEWER SAID OUR MANHOLES ARE FULL
7333	SWBU	03/27/2020		Complete			Completion Notes: MH 34A FULL OF GREASE. VACTOR & CLEANED OUT MH SEWER BACKING UP OUTSIDE
7345	SP	03/31/2020	03/31/2020	Incomplete			Completion Notes: [REDACTED] STATION WAS DOWN - FLOAT BAD PLUS HAD TO VACTOR DOWN MANHOLE #34A - POSSIBLY HAVE TO JET FROM MH34A TO STATION - WILL CHECK IT MONDAY Customer said every since we jetted the [REDACTED] area, her toilet keeps filling up with sewer water and will not flush
9250	SWBU	03/15/2021		Complete			SEWER BACKING UP IN ALLEY COMING INTO HOME. STARTED YESTERDAY [REDACTED]

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		Completion Notes:		JAMES VAC. LINE YESTERDAY ALL FLOWING, PORKY WENT BACK AND CHECKED LINE. STILL DOWN AND FLOWING. I CALLED CUSTOMER AND TOLD THEM THEIR LINE SHOULD BE EMPTYING UNLESS THEY HAVE A PROBLEM ON THEIR END. THEY ARE CALLING A PLUMBER AND WILL CALL US BACK IF WE NEED TO GO BACK OUT.			
Subtotal for Account : 13622			Complete	Incomplete			
			3	1			
Cust: 13686	[REDACTED]	Barber / Cahokia, IL 622060000		3 - 97800 - 0 - 1			
Amt Owed (\$):	0.00						
6629	MSC	11/26/2019		Complete	need lines remarked so village can finish the job and fill in the hole with rocks		
Subtotal for Account : 13686			Complete				
			1				
Cust: 13704	[REDACTED]	School / Cahokia, IL 622060000		3 - 98932 - 0 - 2			
Amt Owed (\$):	0.00						
5217	SWBU	04/29/2019		Complete	CUSTOMER CALLED TO SAY SEWER IS BACKING UP - WASHER IS NOT DRAINING AND WHEN IT TRIES TO DRAIN IT COMES BACK UP		
		Completion Notes:		CITY SEWERS FLOWING - CUSTOMER PROBLEM. SPOKE WITH CUSTOMER. TOLD THEM TO CALL PLUMBER.			
5375	SWBU	05/23/2019		Complete	SEWER BACKING UP IN BASEMENT		
		Completion Notes:		LIGHTNING HIT TRANSFORMER. AMEREN IS REPAIRING. ACT OF GOD AND MOTHER NATURE			
Subtotal for Account : 13704			Complete				
			2				
Cust: 13708	[REDACTED]	School / Cahokia, IL 622060000		3 - 99000 - 0 - 4			
Amt Owed (\$):	172.61						
2218	SWBU	02/27/2018		Complete	STATION DOWN CALLED AL AND JOE OUR PROBLEM CUSTOMER WAS NOT NOTIFIED AT THAT TIME [REDACTED] AND SPOKE WITH AVE LETTING HER KNOW THE SITUATION.		

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Subtotal for Account : 13708			Complete				
			1				
Cust: 13718	[REDACTED]			Mississippi 1,2,3,4, / Cahokia, IL 622060000			3 - 99800 - 0 - 1
Amt Owed (\$):	0.00						
8355	SWBU	10/02/2020		Complete			SEWER BACKING UP IN BATHTUB AND TOILET IS OVERFLOWING
	<i>Completion Notes:</i>			<i>CUSTOMER PROBLEM</i>			
Subtotal for Account : 13718			Complete				
			1				
Cust: 13732	[REDACTED]			St Gregory / Cahokia, IL 622060000			4 - 625 - 1 - 10
Amt Owed (\$):	0.00						
4328	MSC	12/27/2018		Complete			TURN ON. IF ON TURN OFF AND LOCK OUT TIL THEY PAY TAMPER
	<i>Completion Notes:</i>			<i>OWNER STATED EASTSIDE SEWER WENT IN METER BOX TO TURN WATER ON AND OFF TO SEE IF LEAK WAS FIXED</i>			
Subtotal for Account : 13732			Complete				
			1				
Cust: 13736	[REDACTED]			Lazarcheff / Cahokia, IL 622060000			9 - 400 - 0 - 4
Amt Owed (\$):	12.89						
2742	SWBU	04/30/2018		Complete			SEWER BACKING UP IN BACKYARD
Subtotal for Account : 13736			Complete				
			1				
Cust: 13805	[REDACTED]			Lazarcheff / Cahokia, IL 622060000			9 - 2532 - 0 - 2
Amt Owed (\$):	0.00						
7427	SWBU	04/09/2020		Complete			[REDACTED]

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		Completion Notes:		CUSTOMER PROBLEM, HAS BEEN NOTIFIED			
Subtotal for Account : 13805				Complete			
				1			
Cust: 13833	[REDACTED]	Water / Cahokia, IL 622060000				2 - 344 - 0 - 8	
Amt Owed (\$):	547.52						
8261	SWBU	09/18/2020		Complete			CUSTOMER CALLED TO SAY SEWER IS BACKING UP IN BASEMENT
		Completion Notes:		SEWER LINE IS CLEAR - CUSTOMER HAS WATER PIPE SOMEWHERE THAT IS LEAKING INTO BASEMENT - READING AS OF TODAY IS 139100 SO SHE HAS ALREADY USED 57,500 GALLONS SINCE LAST READ - TURNED OFF WATER UNTIL SHE CAN FIND LEAK AND HAVE REPAIRS DONE			
Subtotal for Account : 13833				Complete			
				1			
Cust: 13838	[REDACTED]	Lazarcheff / Cahokia, IL 622060000				9 - 3300 - 0 - 3	
Amt Owed (\$):	0.00						
5265	SP	05/06/2019	05/06/2019	Complete		[REDACTED]	CALLED AND REPORTED THIS.
		Completion Notes:		THERE IS A CAVED IN MANHOLE AT [REDACTED] KENNETH THAT IS EFFECTING THE SITUATION WE ARE SETTING UP A BY PASS AS OF MAY 7, 2019 RORY			
Subtotal for Account : 13838				Complete			
				1			
Cust: 13871	[REDACTED]	St James / Cahokia, IL 622060000				5 - 967 - 0 - 9	
Amt Owed (\$):	80.70						
8598	MSC	11/10/2020		Complete			METER BOOK HAS "LEAK AT METER"
		Completion Notes:		no leak, have to pump out water to read each month			
Subtotal for Account : 13871				Complete			
				1			

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Cust: 13875	[REDACTED]	Lazarcheff / Cahokia, IL 622060000					9 - 3900 - 0 - 9
Amt Owed (\$):	-0.14						
4499	SP	01/29/2019		Complete			CUSTOMER SAYS SEWER AND TISSUE IS STILL BACKING UP IN HER YARD AND WANTS SOMEONE TO COME OUT AND SEE WHY
Completion Notes:		CUSTOMER PROBLEM: CUSTOMER NOTIFIED					
8636	SP	11/18/2020	11/18/2020	Complete			BYPASS ON SIDE OF YARD IS BROKED AND RAW SEWAGE IS COMING OUT AND GETTING ALL AROUND THE HOUSE AND SMALL HORRIBLE. WANT SOMETHING DONE ASAP.
Completion Notes:		BY PASS PIPE CAME APART PUT BACK TOGETHER AND PUT DOWN POWERED BLEACH. PORKY					
Subtotal for Account : 13875			Complete	2			
Cust: 13961	[REDACTED]	Parklane / Cahokia, IL 622060000					9 - 6132 - 0 - 1
Amt Owed (\$):	13.88						
8495	MSC	10/27/2020	10/27/2020	Complete			CUSTOMER STATED THAT WE DID A JOB NEAR HIS HOUSE AND PUT DIRT AND STUFF IN HIS YARD. HE WANTS IT MOVED OFF HIS PROPERTY
Completion Notes:		THIS IS A JOB THAT COMMONFIELDS DID. HE NEEDS TO CONTACT THEM. RORY					
Subtotal for Account : 13961			Complete	1			
Cust: 13988	[REDACTED]	Parklane / Cahokia, IL 622060000					9 - 7500 - 0 - 1
Amt Owed (\$):	17.75						
7645	SWBU	05/18/2020		Complete			SEWER BACKING UP IN TOILET AND TUB [REDACTED]
Completion Notes:		CUSTOMER PROBLEM: CLEAN OUT IN BACK YARD IS COMPLETELY EMPTY [REDACTED]					

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7646	SP	05/18/2020		Complete	05/18/2020		customer paid roto rooter over \$400.00 on Saturday and is still having a problem. Wanting to make sure our line if ok before
		Completion Notes:		CUSTOMERS PROBLEM PORKY SPOKE W/CUSTOMER			
8588	SP	11/10/2020		Complete			CUSTOMER CALLED TO SAY HER TOILET IS NOT FLUSHING RIGHT
		Completion Notes:		CUSTOMER CALLED BACK TO SAY HER TOILET IS NOW CLEARED AND SHE DOESN'T NEED ANYONE TO COME OUT			
9080	SND	02/12/2021	02/12/2021	Complete			CUSTOMER STATED TOILET AND TUB ARE NOT DRAINING
		Completion Notes:		WENT AND CHECKED USMH SURCHARGED DOWN STREAM MANHOLE EMPTY, WE JETTED AND CLEARED THE CLDG ALL FLOWING SEEN CUSTOMER OUTSIDE HIS HOME, I TOLD HIM WE CLEARED THE LINE IF HE CONTINUES TO HAVE ISSUES TO CALL BACK. RORY			
Subtotal for Account : 13988			Complete	4			
Cust: 13992	[REDACTED]		Parklane / Cahokia, IL 0		9 - 7733 - 0 - 1		
Amt Owed (\$):	0.00						
6768	SWO	12/20/2019		Incomplete			customer wants to talk to sewer guys about the sewer smell. has been bad since the did work behind her house.
Subtotal for Account : 13992			Incomplete	1			
Cust: 13998	[REDACTED]		Parklane / Cahokia, IL 622060000		9 - 7800 - 0 - 6		
Amt Owed (\$):	0.00						
4637	SWBU	02/20/2019		Complete			
		Completion Notes:		CHECKED BYPASS & CITY SEWER MAINS, ALL SEEMED OK. WE RESET BYPASS PUMP 4' LOWER TO MOVE MORE WATER ALONG			

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8746	SP	12/09/2020		Complete			TENANT CALLED TO REPORT THERE IS SEWER STANDING IN FRONT OF HER HOUSE - SHE SAID IT HAS BEEN GOING ON FOR 4 MONTHS AND SHE HAS TRIED CALLING VILLAGE HALL AND EVERYTHING TO REPORT THIS
Completion Notes:		WATER SERVICE AT [REDACTED] PARKLANE IS LEAKING AND RUNNING IN FRONT OF [REDACTED] PARKLANE - TOLD CUSTOMER TO CALL COMMONFIELDS					
Subtotal for Account : 13998		Complete					
		2					
Cust: 14018	[REDACTED]	Parklane / Cahokia, IL 622060000				9 - 8333 - 0 - 8	
Amt Owed (\$):	11.30						
8480	SP	10/26/2020	10/26/2020	Complete			CUSTOMER STATED WE HAVE AN ONGOING REPAIR IN HER BACK YARD FOR 3 YEARS NOW. THERE IS A HORRIBLE SMELL AND IT HAS NOT BEEN FIXED YET.
Completion Notes:		THIS IS WHERE THE BLUE WATER STREET CAVE IN IS. I DONT KNOW WHEN REPAIRS WILL BE MADE!! ITS ON THE LIST AND ADMINISTRATION KNOWS ABOUT IT. I DID NOT SPEAK TO ANYONE AT [REDACTED] PROPERTY					
9162	SP	03/02/2021	03/01/2021	Complete			CUSTOMER STATED WE HAVE AN ONGOING REPAIR IN HER BACK YARD FOR THREE YEARS, HORRIBLE SMELL
Completion Notes:		[REDACTED] PARKLANE IS WHERE WE ARE DISCHARGING BYPASS PUMPING MANHOLE LID COCKED UP, NO TARP COVERING IT, SAFETY FENCE FALLING DOWN. I SPOKE WITH CUSTOMER EXPLAINED THAT I WILL GET IT CORRECTED TOMORROW SHE SAID OK.					
Subtotal for Account : 14018		Complete					
		2					
Cust: 14019	[REDACTED]	Parklane / Cahokia, IL 622060000				9 - 8400 - 0 - 1	
Amt Owed (\$):	17.75						
5970	SWBU	08/19/2019		Complete			SAYS THERES A TREE ON TOP OF SEWER LINE
Completion Notes:		CUSTOMER IS FLUSHING HE SAID JUST NOT FLUSHING AS FAST AS HE WOULD LIKE IT TO. SEEMS TO THINK THE TREE ON TOP OF THE SEWER MAIN IS CAUSING HIS ISSUE. WE ARE DOWN AND FLOWING					

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Subtotal for Account : 14019		Complete					
		1					
Cust: 14024	[REDACTED]	Parklane / Cahokia, IL 622060000		9 - 8700 - 0 - 1			
Amt Owed (\$):	40.12						
4256	SP	12/17/2018		Complete			OWNER [REDACTED] CALLED TO SAY THERE IS A SINKHOLE AT THE CORNER OF PARKLANE THAT HE BELIEVES MAY BE THE SEWER LINE. IT'S AT THE SIDE YARD OF [REDACTED] PARKLANE [REDACTED]
	Completion Notes:	THERE IS CAVE IN, FENCED OFF FOR THE NIGHT, H&H COMING TO VACTOR OFF TONIGHT, SETTING BYPASS ON 12/18/18					
4636	SWBU	02/20/2019		Complete			IN & OUTSIDE HOME
	Completion Notes:	CHECKED BYPASS & CITY SEWER MAINS. ALL SEEMED OK. WE RESET BYPASS PUMP 4" LOWER TO MOVE MORE WATER ALONG					
6781	SP	12/26/2019	12/26/2019	Complete			TEMP. SEWER PIPE LEAKING ON CORNER OF PARKLANE AND LAZERSCHEFF
	Completion Notes:	HAD TO REPAIR BY PASS					
Subtotal for Account : 14024		Complete					
		3					
Cust: 14088	[REDACTED]	Leonard / Cahokia, IL 622060000		9 - 17032 - 0 - 4			
Amt Owed (\$):	37.28						
7091	SWBU	02/07/2020	02/07/2020	Complete		[REDACTED]	
	Completion Notes:	CHECKED UP AND DOWNSTREAM MANHOLES. CITY SEWERS FLOWING, I TOL DCUSTOMER TO CALL PLUMBER. RORY					
Subtotal for Account : 14088		Complete					
		1					
Cust: 14097	[REDACTED]	Parklane / Cahokia, IL 622060000		9 - 10000 - 0 - 9			
Amt Owed (\$):	0.00						
2766	SWBU	05/01/2018	05/01/2018	Complete			SEWER BACKING UP

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		Completion Notes: CUSTOMER PROBLEM THEY HAVE NOT BEEN NOTIFIED, NOBODY HOME AND PHONE NUMBER ISNT GOOD.					
Subtotal for Account : 14097		Complete 1					
Cust: 14108	[REDACTED]	Parklane / Cahokia, IL 622060000					9 - 10332 - 0 - 3
Amt Owed (\$):	0.00						
2325	SP	03/08/2018		Complete			
2427	SP	03/21/2018		Complete			CUSTOMER STATES THAT WHATEVER WAS HAPPENING AT THE BEGINNING OF THE MONTH WHEN SHE CALLED IN IS HAPPENING AGAIN
		Completion Notes: BLUE WATER STATION DOWN, FLOAT WAS HUNG UP, CALLED CUSTOMER TO NOTIFY THE ISSUE IS FIXED					
2529	SWBU	04/03/2018	04/03/2018	Complete			MONDAY 4/2/2018 EMERGENCY CALL OUT, CUSTOMER PROBLEM, MET RORY WENT OUT LAST NIGHT. CUSTOMER WAS GOING TO CALL STEVE TO CLEAN HER LINE. WE'RE GOING TO CAMERA HER LINE FOR HER.
		Completion Notes: 4/3/2018 RETURNED TO CUSTOMERS HOUSE 2:50 PM. CUSTOMER CLEAN OUT DRAINED OUT, BUT ENTIRE LINE IS FULL OF GREASE AND DEBRIS. TOLD AND SHOWED CUSTOMER THAT SHE NEED TO GET HER LINE SNAKED, BEFORE A CAMERA CAN BE INSERTED.					
5088	SWBU	04/08/2019		Complete			
		Completion Notes: CUSTOMER EXPLAINED SHE WAS HAVING SEWER ISSUES ANROUND APRIL 3-5TH OF 2019. ON APRIL 5TH 2019 RORY DISCOVERED HUGE CAVE IN ON THE MAIN SEWER LINE, WHICH IS WITHIN A FEW HOUSES OF [REDACTED] PARKLANE. ON APRIL 5TH THEY SET 2" BYPASS PUMP, AS OF APRIL 18TH 2019 THEY ARE IN THE PROCESS OF PUTTING LARGER BYPASS PUMP IN PLACE.					
Subtotal for Account : 14108		Complete 4					
Cust: 14135	[REDACTED]	Parklane / Cahokia, IL 622060000					9 - 11200 - 0 - 1
Amt Owed (\$):	0.00						

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5774	SWO	07/19/2019		Complete			CUSTOMER CALLED TO SAY THERE IS A STRONG SEWER SMELL IN HER HOUSE - SHE SAID EVERYTHING IS DRAINING ALRIGHT AND HER TOILET FLUSHES BUT THERE IS A STRONG SMELL
		Completion Notes:		CUSTOMER PROBLEM, CUSTOMER NOTIFIED			
Subtotal for Account : 14135				Complete			
				1			
Cust: 14159	[REDACTED]	Kenneth / Cahokia, IL 622060000				9 - 12200 - 0 - 3	
Amt Owed (\$):	-22.72						
9419	SWBU	04/16/2021	04/16/2021	Complete			2 TIMES PLUMBERS WERE OUT THERE SAYING ITS ON OUR LINE
		Completion Notes:		CUSTOMER SAID SHE HAD 2 PLUMBING COMPANY'S OUT TO SNAKE THE LINE. I CHECKED USMH 78 LOCATED AT [REDACTED] KENNETH. H&H WAS IN TOWN SO I HAD THEM COME AND VACTOR DOWN THE ENTIRE MH COULD SEE BOTH THE INCOMING AND OUTGOING LINES. CITY FLOWING WITH CUSTOMER STILL HAVING ISSUES. I TOLD CUSTOMER SHE WILL HAVE TO CALL PLUMBER BACK AND IF THEY HAVE ISSUE TO CALL ME AND I WILL TALK TO THE PLUMBER. RORY			
Subtotal for Account : 14159				Complete			
				1			
Cust: 14220	[REDACTED]	Kenneth / Cahokia, IL 622060000				9 - 14500 - 0 - 3	
Amt Owed (\$):	262.74						
7280	SWBU	03/05/2020		Complete			CUSTOMER CALLED TO SAY THERE IS SEWER BACKING UP IN HOUSE SINCE WE DID SOME WORK BEHIND HER PROPERTY - CALLED IN BY [REDACTED]
		Completion Notes:		CHECKED UPSTREAM & DOWNSTREAM, CITY SEWER IS 7 FEET BELOW THEIR HOUSE - THEY NEED TO CALL PLUMBER TO SNAKE THEIR LINE			
Subtotal for Account : 14220				Complete			
				1			
Cust: 14258	[REDACTED]	Blue Water / Cahokia, IL 622060000				9 - 15700 - 0 - 3	
Amt Owed (\$):	36.58						

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7095	SND	02/10/2020	02/10/2020	Complete			CUSTOMER STATED WHEN THEY FLUSH THE TOILET THERE IS A GURGLING SOUND
		Completion Notes:		CHECKED UP AND DOWNSTREAM MANHOLES, CITY SEWERS ARE FLOWING. CUSTOMER PROBLEM, I DIDN NOT TALK TO CUSTOMER, RORY ... I CALLED CUSTOMER AND INFORMED THEM THAT IT WAS ON THEIR SIDE. SANDY			
Subtotal for Account : 14258			Complete	1			
Cust: 14294	[REDACTED]	Leonard / Cahokia, IL 622060000		9 - 16531 - 0 - 1			
Amt Owed (\$):	17.75						
3083	SP	06/20/2018	06/20/2018	Complete			standing sewer water behind their house and 4 others
Subtotal for Account : 14294			Complete	1			
Cust: 14336	[REDACTED]	Leonard / Cahokia, IL 622060000		9 - 17400 - 0 - 11			
Amt Owed (\$):	11.37						
5787	SWBU	07/23/2019		Complete			SEWER BACKING UP FOR THE LAST 3-4 DAYS - EAST SIDE SEWER TOLD HER IT'S ON OUR END
		Completion Notes:		CHECKED UPSTREAM AND DOWNSTREAM MANHOLES. CITY WAS HOLDING, WE VACTORED AT DOWNSTREAM MANHOLE PULLING ALL WATER FROM UPSTREAM, CITY FLOWING, TOLD CUSTOMER TO CALL A PLUMBER TO SNAKE LINE			
Subtotal for Account : 14336			Complete	1			
Cust: 14364	[REDACTED]	Leonard / Cahokia, IL 622060000		9 - 18000 - 0 - 1			
Amt Owed (\$):	0.00						
5977	SND	08/19/2019		Complete			DRAINING SLOW [REDACTED]
		Completion Notes:		CHECKED MH. CITY SURCHARGED. ANDREW BYPASS PUMP WAS DOWN EARLIER. UNCLOGGED PUMP. GOT J. ALLEN VICTORING OFF THE DOWNSTREAM MH. SHOULD BE OK			

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
8854	SWO	01/05/2021	01/05/2021	Complete			[REDACTED] STATED WHEN SHE GETS OUT OF HER CAR IN THE FRONT THERE IS A SEWER SMELL AND WHEN SHE IS CLOSER TO THE BACK OF THE DRIVEWAY ITS WORSE, SHE THINKS ITS COMING FROM ARMAND
		Completion Notes:		UPSTREAM MHS SURCHARGED WORKED ON IT UNTIL DARK CONTINUING WORKING ON IT WEDNESDAY JAN 5TH GOT ENTIRE STRETCH CLEANED & MANHOLD CLEANED. I DID NOT TALK TO ANYONE. RORY			
Subtotal for Account : 14364			Complete	2			
Cust: 14390	[REDACTED]	Leonard / Cahokia, IL 622060000				9 - 18832 - 0 - 3	
Amt Owed (\$):	34.29						
3282	SWBU	07/20/2018	07/20/2018	Complete			SEWER BACKING UP IN BACK YARD.
		Completion Notes: CUSTOMER PROBLEM. CUSTOMER WAS NOT THERE AT TIME. I CALLED HER CELL PHONE AND GAVE HER THE INFORMATION.					
7798	SWBU	06/24/2020		Complete			
		Completion Notes: CUSTOMER PROBLEM. SPOKE WITH CUSTOMER.					
7840	SWBU	07/07/2020		Complete	07/07/2020		sewer backing up in backyard
		Completion Notes: customers problem party notified					
Subtotal for Account : 14390			Complete	3			
Cust: 14394	[REDACTED]	St Barbara / Cahokia, IL 622060000				7 - 1428 - 0 - 6	
Amt Owed (\$):	0.00						
4468	MSC	01/23/2019		Complete			CUSTOMER SAYS METER LID IS OFF
		Completion Notes: PUT LID BACK ON PIT					
Subtotal for Account : 14394			Complete	1			
Cust: 14439	[REDACTED]	Blue Water / Cahokia, IL 622060000				9 - 20000 - 0 - 3	

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Amt Owed (\$):		0.00					
7794	SP	06/23/2020		Complete			WATER STANDING ON SIDE OF HOUSE SMELLS LIKE SEWER AND THE TUB IS NOT DRAINING - SINKS AND TOILET GOING DOWN ALRIGHT
<i>Completion Notes:</i>		WE ARE CLEAR - COULD BE RAIN WATER STILL SITTING THERE GETTING STAGNANT					
Subtotal for Account : 14439		Complete					
		1					
Cust: 14470	[REDACTED]	Melvin / Cahokia, IL 622060000		9 - 21000 - 0 - 2			
Amt Owed (\$):		17.75					
5111	SWBU	04/11/2019	04/11/2019	Complete			SEWER BACKING UP IN TOILET AND DRAIN [REDACTED]
<i>Completion Notes:</i>		CUSTOMER PROBLEM. THEY HAVE BEEN NOTIFIED. JAMES C [REDACTED]					
Subtotal for Account : 14470		Complete					
		1					
Cust: 14483	[REDACTED]	Melvin / Cahokia, IL 622060000		9 - 21332 - 0 - 5			
Amt Owed (\$):		0.00					
5972	SP	08/19/2019		Complete			WAS TOLD BY OUR WORKER TO CALL WHEN THERE WAS A HEAVY SEWER SMELL. ALSO THE MELVIN FIRE HYDRANT IS STILL LEAKING [REDACTED]
<i>Completion Notes:</i>		CITY MAIN WAS SURCHARGED. ANDREWS BYPASS PUMP WAS BLOWN EARLIER. UNCLOGGED IT. GOT J. ALLEN AND J. CULPEPPER VACUUMING OFF THE MANHOLES. IF THEY CALL BACK IN ON TUESDAY THEN J. ALLEN AND J. CULPEPPER DID NOT TAKE ENOUGH OFF THE SYSTEM.					
Subtotal for Account : 14483		Complete					
		1					
Cust: 14567	[REDACTED]	Kinder / Cahokia, IL 622060000		16 - 41500 - 0 - 10			
Amt Owed (\$):		0.00					

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5074	SWBU	04/05/2019	04/05/2019	Complete		RM	SEWER IS BACKING UP FOR MOST RESIDENTS ON KINDER
		Completion Notes:		GROUND WATER IS ABOVE ALL THE MANHOLES IN EASEMENT. SPOKE WITH TENANT EXPLAINED THE ISSUE. SAID ITS NO BIG DEAL BECAUSE HE'S MOVING OUT ANYWAY. UNTIL GROUND WATER GOES DOWN NOTHING CAN BE DONE. RORY MORGAN			
Subtotal for Account : 14567			Complete				
			1				
Cust: 14685	[REDACTED]	St James / Cahokia, IL 622060000				5 - 977 - 0 - 8	
Amt Owed (\$):	0.00						
6099	MSC	09/06/2019		Complete			TRASH
		Completion Notes:		647500			
Subtotal for Account : 14685			Complete				
			1				
Cust: 14732	[REDACTED]	Kinder / Cahokia, IL 622060000				16 - 39300 - 0 - 12	
Amt Owed (\$):	17.28						
5171	SWBU	04/23/2019		Complete			[REDACTED]
		Completion Notes:		OUR PROBLEM. CUSTOMER HAS BEEN NOTIFIED			
5297	SP	05/09/2019	05/09/2019	Complete			TOILET BACKING UP AND TUB NOT DRAINING.
		Completion Notes:		CUSTOMER NOT HOME. NOTHING WE CAN DO UNTIL THE RAIN STOPS. SYSTEM IS OVERLOADED. PUMPS ARE RUNNING AT FULL CAPACITY			
5363	SWBU	05/20/2019		Complete	05/20/2019		sewer backing up again
5493	SWBU	06/07/2019	06/07/2019	Complete			SEWER BACKING UP IN TOILET AND TUB
		Completion Notes:		SPOKE WITH CUSTOMER TOLD THEM ALL PUMPS ARE RUNNING AND HOPEFULLY WATER WILL RECEED OVER THE NEXT 24 HOURS. RORY			
6307	SWBU	10/02/2019		Complete			[REDACTED]
		Completion Notes:		WE TRIED TO GET OUR TRUCK TO MH. GROUND WAS TO SOFT. H&H SEWER IS GOING TO COME VACTOR IT DOWN SOMETIME AROUND NOON AN THURSDAY			

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
6537	SWBU	11/12/2019	11/12/2019	Complete			NOTHING IS DRAINING AND TOILET WONT FLUSH WITHOUT BACK UP
		Completion Notes: CUSTOMER PROBLEM BY PASS IS FLOWING CUSTOMER HAS BEEN NOTIFIED					
6592	SWBU	11/19/2019	11/19/2019	Complete			WE WENT OUT ON THE 12TH AND OUR BY PASS WAS FLOWING AND IT WAS ON CUSTOMER SIDE. CUSTOMER JUST CALLED AND SAID EAST SIDE SAID IT WAS ON OUR SIDE, CUSTOMER ASKED IS WE COULD RECHECK IT BEFORE THEY CALL EAST SIDE BACK
		Completion Notes: OUR BYPASS PUMP IS RUNNING. CUSTOMER PROBLEM THEY HAVE A BREAKIIN THEIR LINE UNDER THE BACK PORCH. JAMES ALLEN					
6643	SWBU	12/02/2019		Complete			SEWER COMING FROM MH
		Completion Notes: INSTALLING 2ND PUMP					
7141	SWBU	02/19/2020	02/19/2020	Complete			SEWER BACKING UP, PLUMBER STATED HE TRIED CALLING RORY BUT DIDNT GET A CALL BACK, CANT VERIFY THIS.
		Completion Notes: BY PASS PUMP WAS DOWN, GOT IT BACK OPERATING, WILL TAKE A LITTLE TIME TO CATCH UP. RORY					
7157	SWBU	02/25/2020		Complete			
		Completion Notes: LAST 2 DAYS OF RAINFALL HAS THE ENTIRE EASEMENT FLOODED AND COVERING THE SEWER SYSTEM. PUMPS AND BYPASS PUMP IS RUNNING, WILL MONITOR THE REST OF THE DAY ABD 1ST THING ON WEDNESDAY MORNING. IF SEWER IS NOT DROPPING OUT BY TOMORROW MORNING WE WILL TRY TO INSTALL A LARGER PUMP					
8601	SWBU	11/12/2020		Complete			LANDLORD CALLED TO SAY SEWER IS BACKING UP AND THEY HAVE HAD THE LINES LOOKED AT BUT IT IS STILL NOT WORKING
		Completion Notes: I CHECKED MANHOLE, CITY FLOWING, CUSTOMER PROBLEM - CALLED [REDACTED] TO NOTIFY					
Subtotal for Account : 14732				Complete			
				11			
Cust: 14759	[REDACTED]	Dorcas / Cahokia, IL 622060000					9 - 29400 - 0 - 3
Amt Owed (\$):	0.00						

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
3019	SP	06/07/2018		Complete			SEWER BACKING UP IN TOILET - SAYS THEIR CLEANOUT IS CLEAR AND THEY HAVE SNAKED THEIR LINE BUT IT IS STILL BACKED UP
		Completion Notes		CUSTOMER PROBLEM - HAVE BEEN NOTIFIED			
Subtotal for Account : 14759				Complete	1		
Cust: 14766	[REDACTED]	Dorcas / Cahokia, IL 622060000					9 - 29632 - 0 - 7
Amt Owed (\$):	37.28						
5993	SWBU	08/21/2019	08/21/2019	Complete			CUSTOMER PROBLEM, NOTIFIED [REDACTED]
Subtotal for Account : 14766				Complete	1		
Cust: 14775	[REDACTED]	Kenneth / Cahokia, IL 622060000					9 - 29800 - 0 - 4
Amt Owed (\$):	0.00						
8972	SP	02/01/2021		Complete			NEW OWNER [REDACTED] - CALLED TO SAY THERE IS STANDING WATER ON HIS PROPERTY AND WANTS TO KNOW IF IT IS DUE TO OUR SEWER LINE - HE ALSO SAID [REDACTED] HAS A CLEANOUT THAT IS OVERFLOWING AND CAUSING HIS PROPERTY TO FLOOD - HE DOES NOT HAVE ACTIVE WATER/SEWER AT THIS TIME
		Completion Notes		RORY, I WENT BY AND CHECKED THINGS OUT. 1ST THING IS [REDACTED] CLEANOUT IS NOT OVERFLOWING, IT'S COMPLETELY DOWN AND CITY SEWER IS DOWN AS WELL. THE STANDING WATER IS SITTING IN ALL THE LOW SPOTS OF THE PROPERTY. NONE OF IT IS CITY ISSUE OF [REDACTED] [REDACTED] CALLED CUSTOMER TO NOTIFY 2/1/2021 @ 11:50AM - HE SAID THE CITY SHOULD BE DRAINING FROM HIS PROPERTY SO I REFERRED HIM TO STREET DEPARTMENT AND I CALLED [REDACTED] TO NOTIFY, I GAVE HIM THE CUSTOMER'S NAME, ADDRESS, AND PHONE NUMBER FOR HIM TO CONTACT CUSTOMER.			
Subtotal for Account : 14775				Complete	1		
Cust: 14895	[REDACTED]	Louise / Cahokia, IL 622060000					11 - 3700 - 0 - 2

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note	
Amt Owed (\$):		0.00						
2424	MSC	03/21/2018		Complete			COMPANY CALLED AND TALKED TO RORY MORGAN ABOUT THE DEMO OF THIS PROPERTY.	
Completion Notes:		CONTRACTOR WILL SEAL OFF LATERAL PER RORY						
Subtotal for Account : 14895		Complete						
		1						
Cust: 14957	[REDACTED]	Louise / Cahokia, IL 622060000					11 - 12733 - 0 - 4	
Amt Owed (\$):		17.75						
6049	SP	08/29/2019	08/29/2019	Complete		[REDACTED]	CALLED AND SAID TO MAKE UP THIS WORK ORDER FOR SEWER PROBLEMS	
Completion Notes:		CUSTOMER PROBLEM: CUSTOMER HAS NT BEEN NOTIFIED. JAMES C.						
Subtotal for Account : 14957		Complete						
		1						
Cust: 15063	[REDACTED]	Ellen / Cahokia, IL 622060000					13 - 532 - 0 - 1	
Amt Owed (\$):		17.75						
9159	SWBU	03/01/2021	03/01/2021	Complete		[REDACTED]		
Completion Notes:		WENT CHECKED MANHOLE, SLIGHTLY SURCHARGED, JETTED FROM DSMH 53 TO USMH 54. HIT CLOG AROUND 100 FT, BUT BUSTED THROUGH, GOT HEAVY FLOW COMING BACK & ROOTS ON JETTER HEAD. WE SHOULD BE GOOD. SPOKE WITH CUSTOMER ON PHONE. SHE SAID SHE WOULD CALL HER HUSBAND AND TELL HIM. TOLD HER IF SHE STILL HAS AN ISSUE TO CALL BACK IN. RORY						
Subtotal for Account : 15063		Complete						
		1						
Cust: 15076	[REDACTED]	Ellen / Cahokia, IL 622060000					13 - 800 - 0 - 4	
Amt Owed (\$):		0.00						
6749	MSC	12/18/2019		Complete			wants a chlorine tab dropped in the lines	

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Subtotal for Account : 15076		Complete		1			
Cust: 15129	[REDACTED]	St Helena / Cahokia, IL 622060000					13 - 1900 - 0 - 3
Amt Owed (\$):	19.53						
4937	SWBU	03/26/2019	03/26/2019	Complete			CUSTOMER CALLED FROM [REDACTED] ST HELENA STATING THAT THE WATER HAS BEEN THERE 3 WEEKS IN THE EASTMENT BY OUR SEWERS
	<i>Completion Notes:</i>	OUR PROBLEM HAD TO JET LINE. CUSTOMER HAS BEEN NOTIFIED					
Subtotal for Account : 15129		Complete		1			
Cust: 15250	[REDACTED]	St Helena / Cahokia, IL 622060000					13 - 5000 - 0 - 1
Amt Owed (\$):	0.00						
1931	SWBU	01/19/2018		Complete			STARTED EARLIER THIS MORNING [REDACTED] OUR PROBLEM.HAD TO JET LINES. CUSTOMER NOTIFIED
3477	SND	08/21/2018		Complete			CUSTOMER CALLED AND SAID THE SEWER IS DRAINING SLOW
	<i>Completion Notes:</i>	CUSTOMER PROBLEM. CUSTOMER NOTIFIED					
6937	SND	01/14/2020		Complete			
	<i>Completion Notes:</i>	CUSTOMER PROBLEM, HAS BEEN NOTIFIED					
9025	SP	02/04/2021		Complete			JET JOB
Subtotal for Account : 15250		Complete		4			
Cust: 15331	[REDACTED]	Williams / Cahokia, IL 622060000					13 - 23300 - 0 - 9
Amt Owed (\$):	0.00						

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Cahokia Water And Sewer

FY 2020-2021

WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
6878	SWBU	01/07/2020		Complete			BACKING UP IN TUB WHEN SHE WASHES AND FLUSHES TOILET. STARTED OVER THE WEEKEND [REDACTED]
		Completion Notes:	CITY SEWER SURCHARGED. HAD TO JET FROM MH 39 TO MH 40. CITY SEWER NOW FLOWING AND SMELLS LIKE ROSES.				
Subtotal for Account : 15331			Complete	1			
Cust: 15344	[REDACTED]	St Michael / Cahokia, IL 622060000				13 - 7100 - 0 - 4	
Amt Owed (\$):	155.01						
8641	SWBU	11/20/2020		Complete			IN ALL DRAINS OF THE HOME [REDACTED]
		Completion Notes:	CUSTOMER SAID TUB AND TOILET IS DRAINING. BACKING UP WHEN DOING LAUNDRY. CUSTOMER PROBLEM. HAS BEEN NOTIFIED.				
8942	SP	01/22/2021		Complete			CUSTOMER CALLED TO ASK ABOUT SEWER CAVING IN BEHIND HOUSE - [REDACTED]
		Completion Notes:	WENT BY CHECKED OUT SITUATION - YES WE HAVE A CAVE IN AT EDGE OF BACKYARD - IT COULD BE CAUSING THEM PROBLEMS - OUR DAY WAS FULL OF REPAIRS ELSEWHERE - I TOLD THEM I WOULD CHECK THINGS OUT - AS OF RIGHT NOW LET'S SEE IF THEY CALL IN MORE THEN I WILL ADDRESS SITUATION				
8950	SP	01/25/2021	01/25/2021	Complete			SEWER CAVE IN, IN THE BACK OF THE YARD.
		Completion Notes:	WERE GOING OUT THERE ON TUESDAY MORNING TO SNAKE THE LINE AND LOATE, THEN DECISIONS WILL BE MADE AFTER THAT. 1/25/2021, RORY STATED TODAY 1/26/2021 THEY HE WILL PROBABLY HAVE TO PUT IN A PIT OR DIG UP CUSTOMERS BACK YARD TO THE CAVE IN.				
9471	SWBU	04/27/2021		Incomplete			CUSTOMER CALLED TO SAY HIS TOILET IS NOT FLUSHING - SAYS WE SHOULD BE REPAIRING SOMETHING IN HIS BACKYARD
Subtotal for Account : 15344			Complete	3	Incomplete	1	
Cust: 15356	[REDACTED]	St Paul / Cahokia, IL 622060000				5 - 1111 - 2 - 15	
Amt Owed (\$):	-0.54						
2517	SWBU	03/29/2018	03/29/2018	Complete			CUSTOMER PROBLEM. [REDACTED] HAS BEEN NOTIFIED

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Subtotal for Account : 15356				Complete			
				1			
Cust: 15383	[REDACTED]					St Michael / Cahokia, IL 622060000	
						13 - 8000 - 0 - 4	
Amt Owed (\$):	0.00						
2556	SWBU	04/05/2018	04/05/2018	Complete	CUSTOMER PROBLEM HAS BEEN NOTIFIED		
Subtotal for Account : 15383				Complete			
				1			
Cust: 15387	[REDACTED]					Mesker / Cahokia, IL 622060000	
						10 - 2233 - 0 - 5	
Amt Owed (\$):	17.75						
6783	SWBU	12/27/2019		Complete	Completion Notes: CUSTOMER PROBLEM HAS BEEN NOTIFIED		
Subtotal for Account : 15387				Complete			
				1			
Cust: 15430	[REDACTED]					St Zita / Cahokia, IL 622060000	
						13 - 9132 - 0 - 10	
Amt Owed (\$):	0.00						
4490	SP	01/28/2019	01/28/2019	Complete	SEWER MAIN HAS CAVED IN ONCE AGAIN, SETTING UP BYPASS		
		Completion Notes: AL SUPPOSE TO CONTACT WES ABOUT SEEING CUSTOMER TO GET PERMISSION TO GET ELECTRIC TO RUN BY PASS PUMP I SPOKE WITH HOMEOWNER [REDACTED] ABOUT ALL THIS RORY MORGAN					
5948	SWBU	08/14/2019		Complete	[REDACTED] CALLED AND SAID SEWER IS BACKING UP HE SAYS THERE IS A BYPASS THERE		
		Completion Notes: CUSTOMER PROBLEM. CUSTOMER HAS BEEN NOTIFIED					
Subtotal for Account : 15430				Complete			
				2			
Cust: 15431	[REDACTED]					St Zita / Cahokia, IL 622060000	
						13 - 9200 - 0 - 1	

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Cahokia Water And Sewer

FY 2020-2021

WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Amt Owed (\$):		0.00					
2022	SP	01/29/2018		Complete			WE HAVE TO JET THE LINE PER JAMES C
Subtotal for Account : 15431			Complete	1			
Cust: 15471	[REDACTED]	St Zita / Cahokia, IL 622060000					13 - 10534 - 0 - 9
Amt Owed (\$):		0.00					
1923	SWO	01/18/2018		Complete			[REDACTED] SMELL IS GONE. GUYS WERE CLEANING OUT HOLE
8644	SWO	11/23/2020		Complete			CUSTOMER CALLED TO SAY THERE IS A BAD SEWER SMELL AT HER PROPERTY - SHE SAID EVERYTHING IS DRAINING FINE
Completion Notes:		MH57 IN FRONT OF HOUSE SURCHARGED - HAD TO JET FROM MH51 ST MICHAEL & ST ZITA EASEMENT - CLEARED THE CLOG					
Subtotal for Account : 15471			Complete	2			
Cust: 15523	[REDACTED]	Preston / Cahokia, IL 622060000					12 - 37033 - 0 - 7
Amt Owed (\$):		227.24					
8645	SP	11/23/2020		Complete			
Completion Notes:		CHECKED DOWNSTREAM MH. ITS EMPTY AND FLOWING. HOWEVER GO I KNOW 100% FOR SURE ITS NOT ON THE CITY. I NEED TO CHECK MH DIRECTLY BEHIND THE HOUSE. I HAVE NO ACCESS AT THIS TIME. PRIVACY FENCE ALL THE WAY AROUND BACKYARD AND NOONE IS HOME.					
Subtotal for Account : 15523			Complete	1			
Cust: 15524	[REDACTED]	St Helena / Cahokia, IL 622060000					13 - 11600 - 0 - 1
Amt Owed (\$):		0.00					
9464	SWBU	04/26/2021		Complete			CUSTOMER'S SON [REDACTED] LEFT VOICEMAIL SUNDAY SAYING THE SEWER IS BACKING UP

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
		Completion Notes:		CUSTOMER PROBLEM; THEY WERE NOTIFIED			
Subtotal for Account : 15524				Complete			
				1			
Cust: 15554	[REDACTED]	St Helena / Cahokia, IL 622060000				13 - 12100 - 0 - 5	
Amt Owed (\$):	65.99						
2361	SNL	03/12/2018		Complete		[REDACTED]	CUSTOMER PROBLEM. HAS BEEN NOTIFIED
Subtotal for Account : 15554				Complete			
				1			
Cust: 15599	[REDACTED]	St Helena / Cahokia, IL 622060000				13 - 12633 - 0 - 10	
Amt Owed (\$):	0.00						
2210	SP	02/27/2018		Complete			HUNTER SEWER CALLED TO REPORT CUSTOMER HAVING SEWER BACKUP - CALL [REDACTED] WITH RESULTS AT [REDACTED]
		Completion Notes:		OUR PROBLEM - HAD TO JET LINE			
Subtotal for Account : 15599				Complete			
				1			
Cust: 15705	[REDACTED]	Jerome / Cahokia, IL 622060000				12 - 26300 - 0 - 4	
Amt Owed (\$):	0.00						
2764	SWO	05/01/2018	05/01/2018	Complete			CUSTOMER IS COMPLAINING ABOUT A BAD SEWER SMELL LANDLORD STATED HE SNAKED LINE
		Completion Notes:		CUSTOMER PROBLEM HAVE BEEN NOTIFIED...JAMES C			
Subtotal for Account : 15705				Complete			
				1			
Cust: 15794	[REDACTED]	St Robert / Cahokia, IL 622060000				5 - 870 - 0 - 8	

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Amt Owed (\$):		28.43					
3753	MSC	09/28/2018		Complete			RAISE RING & LID
Subtotal for Account : 15794			Complete	1			
Cust: 15852	[REDACTED]	Richard / Cahokia, IL 622060000				13 - 18200 - 0 - 2	
Amt Owed (\$):		0.00					
6415	SWO	10/21/2019	10/21/2019	Complete			CUSTOMER SAID SHE GOES OUTSIDE AND THERE IS A HORRIBLE SEWER SMELL
<i>Completion Notes:</i>		<i>CUSTOMER DIDNT ANSWER DOOR, I DIDNT SMELL ANYTHING AND PM 10/21/2019 JAMES C.</i>					
Subtotal for Account : 15852			Complete	1			
Cust: 16268	[REDACTED]	St Michael / Cahokia, IL 622060000				13 - 35700 - 0 - 1	
Amt Owed (\$):		0.00					
9112	SWO	02/23/2021		Incomplete			
Subtotal for Account : 16268			Incomplete	1			
Cust: 16380	[REDACTED]	Williams / Cahokia, IL 622060000				13 - 44900 - 0 - 3	
Amt Owed (\$):		0.00					
8212	SWBU	09/08/2020		Complete			SEWER BACKING UP OVER WEEKEND - CUSTOMER CALLED TO REPORT AND SAYS SOMEONE CAME OUT AND TOLD HIM THERE WAS NOTHING THEY COULD DO UNTIL TUESDAY (AFTER HOLIDAY) - HAS NOT USED HIS WATER ALL WEEKEND BECAUSE HE DID NOT WANT TO TAKE CHANCE OF ANYTHING COMING BACK UP
<i>Completion Notes:</i>		<i>CHECKED USMH47 & DSMH48 BOTH COMPLETELY DOWN AND FLOWING - SPOKE WITH TENANT AND TOLD HER TO TELL HER LANDLORD THE ISSUE IS ON THEIR SIDE AND NEED TO SNAKE THEIR LINE</i>					

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Subtotal for Account : 16380			Complete 1				
Cust: 16382	[REDACTED]		Williams / Cahokia, IL 622060000				13 - 45100 - 0 - 1
Amt Owed (\$):	-121.54						
9293	SWBU	03/25/2021	03/25/2021	Complete			SEWER BACKING UP. RORY CALLED IN
Completion Notes:		CHECKED MANHOLE CITY SURCHARGED. HAT TO JET. GOT CITY SEWER FLOWING. RORY					
Subtotal for Account : 16382			Complete 1				
Cust: 16474	[REDACTED]		Richard / Cahokia, IL 622060000				13 - 49300 - 0 - 2
Amt Owed (\$):	37.28						
3293	SWBU	07/24/2018		Complete			CUSTOMER SAYS SEWER IS BACKING UP IN PROPERTY AND SMELLS BAD - CHECK OUR LINES - CALL [REDACTED]
Completion Notes:		CUSTOMER PROBLEM - CALLED AND LEFT VOICEMAIL TO NOTIFY					
Subtotal for Account : 16474			Complete 1				
Cust: 16548	[REDACTED]		Richard / Cahokia, IL 622060000				13 - 55500 - 0 - 10
Amt Owed (\$):	17.57						
9325	SWBU	03/31/2021	03/31/2021	Complete			CUSTOMER STATED GREEN LIGHT AT PUMP STATION IS ON, AND SHE IS NOW GETTING BACKUP
Completion Notes:		OUR LINE ARE GOOD CUSTOMER PROBLEM					
Subtotal for Account : 16548			Complete 1				
Cust: 16602	[REDACTED]		Richard / Cahokia, IL 622060000				13 - 56700 - 0 - 1

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Cahokia Water And Sewer

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Amt Owed (\$):		35.50					
4488	SND	01/28/2019	01/28/2019	Complete			CHECK DOWN AND UP MANHOLES WE ARE FLOWING. CUSTOMER PROBLEM. KNOCKED AT DOOR NO ANSWER. JAMES A
7260	SND	03/09/2020	03/09/2020	Complete			CUSTOMER STATED HIS SEWER IS NOT DRAINING PROPERLY
Completion Notes:		CHECKED UP AND DOWN STREAM MANHOLES CITY IS FLOWING. CUSTOMER NEED TO CALL A PLUMBER, I DID NOT SPEAK TO CUSTOMER.					
8565	SWBU	11/06/2020		Complete			EASTSIDE SAYS ITS US. THEY RAN LINE
Completion Notes:		CITY SEWER SURCHARGED. FRIDAY LATE AFTERNOON WE JETTED LINE AND GOT LINE OPEN. CITY FLOWING GOOD NOW					
Subtotal for Account : 16602			Complete	3			
Cust: 16763	[REDACTED]	Richard / Cahokia, IL 622060000					13 - 4232 - 0 - 4
Amt Owed (\$):		0.00					
7266	SWBU	03/09/2020		Complete			[REDACTED]
Completion Notes:		CHECKED UPSTREAM AND DOWNSTREAM MHS. CITY FLOWING, TOLD CUSTOMER IF HE FOUND ANYTHING HE WOULD COME BACK. IF NOT THEY NEED TO CALL A PLUMBER. ALSO SHOWED THEM THEIR CLEANOUT PIPE WAS BROKEN					
Subtotal for Account : 16763			Complete	1			
Cust: 16791	[REDACTED]	Richard / Cahokia, IL 622060000					13 - 63800 - 0 - 1
Amt Owed (\$):		0.00					
8665	SND	11/30/2020		Complete			[REDACTED]
Completion Notes:		WE WENT OUT AND CHECKED - CITY SEWER FLOWING, BUT FOUND GREASE IN MANHOLE SO WE JETTED LINE ANYWAY - DID NOT HELP CUSTOMER - TOLD CUSTOMER TO CALL PLUMBER					
Subtotal for Account : 16791			Complete	1			
Cust: 16859	[REDACTED]	Morningstar / Cahokia, IL 622060000					13 - 72700 - 0 - 2

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Amt Owed (\$):		0.00					
6401	SP	10/17/2019		Complete			CUSTOMER CALLED TO SAY HIS DOWNSTAIRS TOILET ISNT FLUSHING PROPERLY AND USUALLY WHEN THAT HAPPENS THERE IS SOME SORT OF BACK UP STARTING - HE ASKED THAT WE CHECK OUT OUR LINE
8019	SWBU	08/10/2020		Complete	08/10/2020		sewer backing up [REDACTED]
Completion Notes:		CUSTOMER PROBLEM					
8059	SWBU	08/14/2020		Complete			CUSTOMER CALLED TO SAY HIS SEWER IS BACKING UP - WHEN HE CALLED A WEEK OR SO AGO WE TOLD HIM OUR LINE WAS CLEAR AND HE CALLED EAST SIDE SEWER OUT. THEY CAME OUT ON WEDNESDAY AND CLEARED HIS LINE BUT IT ONLY LASTED A DAY AND NOW IS BACKING UP AGAIN
Completion Notes:		JETTED OUR LINE BUT SAID IT WAS NOT ANYTHING THAT WOULD HAVE EFFECTED THIS PROPERTY - HE SPOKE WITH CUSTOMER [REDACTED] AND TOLD HIM TO CONTACT PLUMBER TO HAVE HIS LINE CLEARED AND/OR VIDEOED					
8880	SP	01/08/2021		Complete			[REDACTED] pump needed replaced porky talked to customer
Subtotal for Account : 16859				Complete	4		
Cust: 16862	[REDACTED]	Julie / Cahokia, IL 622060000				13 - 72934 - 0 - 2	
Amt Owed (\$):		0.00					
4613	SWBU	02/13/2019	02/13/2019	Complete			SEWER BACKING UP [REDACTED] GRANDSONS NUMBER [REDACTED]
Completion Notes:		WE HAD TO JET LINE ON 2/7/2019 SAID CARPET WAS WET WITH SEWER WATER					
Subtotal for Account : 16862				Complete	1		
Cust: 16917	[REDACTED]	Julie / Cahokia, IL 622060000				13 - 75400 - 0 - 2	

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Amt Owed (\$):		0.00					
1783	SP	12/28/2017		Complete			
Subtotal for Account : 16917			Complete	1			
Cust: 16925	[REDACTED]	Richard / Cahokia, IL 622060000					13 - 76200 - 0 - 1
Amt Owed (\$):		17.75					
6775	SWBU	12/23/2019	12/23/2019	Complete			SEWER HAS BEEN BACKING UP FOR 3 DAYS
Completion Notes:		JET JOB, CITY SEWER WAS HOLDING HAD TO JET LINE ALL CLEAR NOW RORY AND JOE					
8305	SWBU	09/28/2020		Complete			CUSTOMER CALLED TO SAY THAT YESTERDAY HER SEWER STARTED BACKING UP TO HER TOILET AND SHE BELIEVES IT IS SOMETHING CLOGGED UP ACROSS THE STREET
Completion Notes:		OUR PROBLEM, WE HAD TO JET LINE - CUSTOMER WAS NOTIFIED					
Subtotal for Account : 16925			Complete	2			
Cust: 17010	[REDACTED]	Miskell / Cahokia, IL 622060000					14 - 400 - 0 - 5
Amt Owed (\$):		39.06					
5219	SWBU	04/29/2019		Complete			[REDACTED]
Completion Notes:		CUSTOMER PROBLEM					
Subtotal for Account : 17010			Complete	1			
Cust: 17150	[REDACTED]	St Bartholomew / Cahokia, IL 622060000					15 - 2100 - 0 - 5
Amt Owed (\$):		37.28					

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
4850	SND	03/18/2019		Complete			[REDACTED] CALLED TO SAY HE HAS SNAKED THE LINE SEVERAL TIMES BUT THE SEWER KEEPS BACKING UP AND NOT DRAINING [REDACTED]
		Completion Notes:	MANHOLES ARE DOWN. RORY SAID WE ARE GOING TO JET LINE TO SEE IF IT IS IN THE RISER, CUSTOMER HAS BEEN NOTIFIED				
8443	SP	10/20/2020		Complete			SEWER SMELL. AFTER SEWER SMELL IT ALWAYS START TO BACK UP
Subtotal for Account : 17150			Complete	2			
Cust: 17193	[REDACTED]	St Patrick / Cahokia, IL 622060000				15 - 4000 - 0 - 2	
Amt Owed (\$):	0.00						
9441	SWBU	04/19/2021		Complete			CUSTOMER LEFT VOICEMAIL ON SUNDAY TO SAY HE IS HAVING SEWER ISSUES AND HAS HAD A PLUMBER COME OUT TO CLEAR HIS LINE - SENDING WORK ORDER TO CHECK OUR LINE TO BE SURE WE ARE CLEAR
		Completion Notes:	CHECKED USMH & DSMH, CITY FLOWING - DID NOT SPEAK TO ANYONE - CALLED AND SPOKE WITH KEVIN 4/23/21 TO NOTIFY				
Subtotal for Account : 17193			Complete	1			
Cust: 17197	[REDACTED]	St Patrick / Cahokia, IL 622060000				15 - 4300 - 0 - 4	
Amt Owed (\$):	17.75						
6286	SP	10/01/2019		Complete			CUSTOMER CALLED TO SAY THERE IS A SINKHOLE OF SOME SORT THAT IS IN HER BACKYARD, IN THE CORNER BETWEEN HER AND HER PARENTS AT [REDACTED] ST PATRICK. WANTS TO KNOW IF THIS IS SOMETHING ON THEIR END THAT HAS TO BE TAKEN CARE OF OR ON THE CITY - WORK# [REDACTED]
		Completion Notes:	YES, THERE IS A SINKHOLE IN BACKYARD. WE WILL FENCE IT OFF ON THURSDAY AND MONITOR THE SITUATION				

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
7910	MSC	07/24/2020		Complete			CUSTOMER CALLED TO QUESTION THE STATUS OF THE SINKHOLE IN BACKYARD THAT IS EFFECTING HER AND HER PARENTS NEXT DOOR. THEIR CONCRETE SLAB UNDER THEIR SHED IS STARTING TO FALL AND THE PRIVACY FENCE IS NOW FALLING AS WELL. WANTS TO KNOW IF THEY CAN GET A LETTER TO SAY IT IS ALRIGHT FOR THEM TO FILL THEMSELVES IF IT IS NOT OUR LINE CAUSING IT. SHE HAS AN INSURANCE ADJUSTER COMING OUT ON TUESDAY ABOUT HER ROOF AND FENCE DUE TO THE PREVIOUS STORM AND WANTED TO HAVE ANSWERS BEFORE THEY ASKED ABOUT THE SINKHOLE.
		Completion Notes:		RORY WILL CONTACT CUSTOMER WEDNESDAY WE HAVE TO VIDEO THE LINE- CALLED CUSTOMER AND LEFT MESSAGE TO NOTIFY 7/24/2020 @ 12:02PM			
				WENT AND SPOKE WITH CUSTOMER AT 4:35PM 7/27/2020. (NOTICED THE CAVE IN HAS GOTTEN LARGER) NEED TO GO BACK SOONER THERE NOW @ 4:45PM 7/28/2020			
Subtotal for Account : 17197			Complete	2			
Cust: 17201	[REDACTED]	St Patrick / Cahokia, IL 622060000		15 - 4400 - 0 - 2			
Amt Owed (\$):	0.00						
6439	SP	10/24/2019		Complete			SEWER SMELL NEXT DOOR ALSO HAS A SEWER CAVE IN [REDACTED]
		Completion Notes:		CUSTOMER IS AWARE OF THE CAVE IN SEWER SMELL IS GONE			
Subtotal for Account : 17201			Complete	1			
Cust: 17248	[REDACTED]	St Matthew / Cahokia, IL 622060000		7 - 1173 - 0 - 11			
Amt Owed (\$):	0.00						

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
2663	MSC	04/20/2018		Complete			OWNER SAYS WATER IS OFF. IF SO IT WOULD BE THE BOTTOM STOP. HASNT BEEN AT THE HOME SINCE FEB. [REDACTED]
		Completion Notes:		WATER WAS OFF INSIDE			
Subtotal for Account : 17248			Complete	1			
Cust: 17249	[REDACTED]	St Boniface / Cahokia, IL 622060000			15 - 5832 - 0 - 1		
Amt Owed (\$):	0.00						
2631	SP	04/13/2018		Complete			RORY MORGAN STATED THAT THIS AREA AND ST. BARTHOLOMEW ARE HAVING SEWER PROBLEMS
		Completion Notes: CHECKED UPSTREAM MH/SURCHARGED. WENT TO DOWNSTREAM MH-JETTED LINE GOT EVERYTHING FLOWING. ALL GOOD					
Subtotal for Account : 17249			Complete	1			
Cust: 17250	[REDACTED]	St Boniface / Cahokia, IL 622060000			15 - 5900 - 0 - 1		
Amt Owed (\$):	0.50						
5235	SWBU	05/01/2019		Complete			CUSTOMER CALLED TO SAY HER SEWER IS BACKING UP IN TOILET - SHE HASN'T TRIED TO RUN HER WASHING MACHINE BECAUSE HER NEIGHBOR ACROSS THE STREET TOLD HER THAT WHEN SHE RAN HERS THAT IT BACKED UP IN HER HOUSE
		Completion Notes: CITY SEWER MAIN WAS SURCHARGED. CALLED JAMES TO BRING JET TRUCK OUT. WE JETTED LINE HITTING HUGE CLOG OF GREASE. CLEARED THE GREASE AND ALL IS FLOWING WELL. LEFT MESSAGE 5:21 PM AT 2:43PM					
Subtotal for Account : 17250			Complete	1			
Cust: 17257	[REDACTED]	St Boniface / Cahokia, IL 622060000			15 - 6132 - 0 - 4		
Amt Owed (\$):	0.00						
7147	SP	02/20/2020		Complete			customers problem-porky talked to customer

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Subtotal for Account : 17257		Complete		1			
Cust: 17282	[REDACTED]	St Benedict / Cahokia, IL 622060000					15 - 7332 - 0 - 5
Amt Owed (\$):	0.00						
2405	SWBU	03/15/2018		Complete		[REDACTED]	
Completion Notes:		OUR PROBLEM. CUSTOMER HAS BEEN NOTIFIED. HAD TO JET LINES					
3348	SWBU	07/30/2018	07/30/2018	Complete			OUR PROBLEM, HAD TO JET LINE. CUSTOMER HAS BEEN NOTIFIED.
Subtotal for Account : 17282		Complete		2			
Cust: 17292	[REDACTED]	St Benedict / Cahokia, IL 622060000					15 - 8100 - 0 - 4
Amt Owed (\$):	76.34						
2675	SND	04/24/2018	04/24/2018	Complete		OWNER [REDACTED]	
Completion Notes:		CUSTOMER PROBLEM THEY HAVE BEEN NOTIFIED. JAMES C					
Subtotal for Account : 17292		Complete		1			
Cust: 17313	[REDACTED]	East 5Th / Cahokia, IL 622060000					6 - 1576 - 0 - 11
Amt Owed (\$):	0.00						
9361	MSC	04/06/2021		Complete			owner says there is a leak on our side
Completion Notes:		RORY IS AWARE					
Subtotal for Account : 17313		Complete		1			
Cust: 17340	[REDACTED]	Kutz / Cahokia, IL 622060000					14 - 33600 - 0 - 11
Amt Owed (\$):	17.48						

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
8137	SWBU	08/25/2020	08/25/2020	Complete			ASKS IF WE CAN CHECK OUR LINES.
		Completion Notes:		CHECKED DSMH 24 FLOWING-USMH25 SURCHARGED. HAD TO JET FROM 24 TO 25. ALL FLOWING NOW I DIDNT SPEAK TO RESIDENT. RORY [REDACTED] @ DARWYN'S FLUMBING CALLED-NOTIFIED OF ISSUE 08/26/2020 SL			
Subtotal for Account : 17340			Complete	1			
Cust: 17346	[REDACTED]	St Patrick / Cahokia, IL 622060000				15 - 9500 - 0 - 4	
Amt Owed (\$):	17.75						
2151	SP	02/16/2018		Complete			customers problem - city main flowing
Subtotal for Account : 17346			Complete	1			
Cust: 17364	[REDACTED]	St Cletus / Cahokia, IL 622060000				15 - 11133 - 0 - 2	
Amt Owed (\$):	55.32						
6349	SP	10/09/2019		Complete			SEWER CAVING IN AND TREE IS LEANING BECAUSE OF THE CAVE IN AND IS ABOUT TO FALL ON SHED [REDACTED]
		Completion Notes:		CONTRACTED MERRITS TREE SERVICE TO CUT TREE. SENDING BILL TO WATER AND SEWER DEPT			
Subtotal for Account : 17364			Complete	1			
Cust: 17391	[REDACTED]	St Benedict / Cahokia, IL 622060000				15 - 11900 - 0 - 5	
Amt Owed (\$):	56.81						
7736	SP	06/08/2020		Complete			CAVING IN AROUND MANHOLE #52 IN THE BACK YARD.
Subtotal for Account : 17391			Complete	1			
Cust: 17437	[REDACTED]	St Bartholomew / Cahokia, IL 622060000				15 - 13000 - 0 - 4	

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Amt Owed (\$):		37.28					
7685	SWBU	05/28/2020		Complete	05/28/2020		sewer backs up in toilet
	Completion Notes:		customer problem - porky spoke with customer				
Subtotal for Account : 17437		Complete					
		1					
Cust: 17440	[REDACTED]	St Bartholomew / Cahokia, IL 622060000				15 - 13200 - 0 - 2	
Amt Owed (\$):		-0.12					
5257	SWBU	05/03/2019	05/03/2019	Complete			SEWER BACKING UP,
	Completion Notes:		[REDACTED]				
5430	MSC	05/31/2019	05/31/2019	Complete			CUSTOMER TALKED TO RORY ABOUT TREES IN HER BACKYARD. SOMETHING ABOUT THE SEWER LINE AND HER TREES NOW LEANING .
	Completion Notes:		SPOKE WITH HER TODAY OVER THE PHONE, SHE IS SUPPOSE TO CALL ME ON MONDAY OR TUESDAY TO MEET ON THE ISSUE. RORY 5/31/2019				
7557	MSC	04/30/2020		Complete			[REDACTED] CUSTOMER IS UNHAPPY THAT WE HAVENT BEEN ABLE TO FIX HER YARD IN A TIMELY MANNER. WOULD LIKE TO SPEAK WITH RORY OR SOMEONE ABOVE HIM
	Completion Notes:		R. MORGAN SPOKE WITH HER AND GETTING SITUATION RESOLVES				
7706	SP	06/02/2020		Complete			SEWER SMELL. SOMEONE APPARENTLY WERE SUPPOSE TO GO OUT AND PUT LIME DOWN SO IT DOESNT SMELL
	Completion Notes:		CUSTOMER PROBLEM. SHE STATED SHE HAS SEWER SMELL IN HOME. PUT POWER BLEACH IN CLEAN OUT AND IN PIT WERE SEWER BYPASS. SHE STATED SHE WAS STILL HAVING BACK UP IN WASHER AND KITCHEN SINK				
8001	MSC	08/05/2020		Complete			CUSTOMER REQUESTED FOR RORY TO REMOVE VILLAGE PROPERTY OFF HER YARD. SHE STATED SHE DOESNT WANT TO SPEAK WITH RORY OR THE OFFICE AGAIN. SHE SAID IF WE DO NOT REMOVE IT SHE WILL DO IT HERSELF.
	Completion Notes:		REMOVED 8-6-2020				

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8064	MSC	08/14/2020		Complete			MESSAGE FROM MAYOR TO GIVE TO [REDACTED] PLEASE GET THIS HANDLED ASAP. REGARDING SERER. WAS TOLD TO CALL IF NOTHING IS DONE. COPY OF NOTE FROM MAYOR IN FILE
Subtotal for Account : 17440			Complete	6			
Cust: 17443	[REDACTED]	St Bartholomew / Cahokia, IL 622060000					15 - 13533 - 0 - 1
Amt Owed (\$):	0.00						
5208	SWBU	04/29/2019	04/29/2019	Complete			WASHING MACHING IS SHOOTING OUT WATER FROM DRAIN
Subtotal for Account : 17443			Complete	1			
Cust: 17497	[REDACTED]	St Bartholomew / Cahokia, IL 622060000					15 - 13300 - 0 - 3
Amt Owed (\$):	0.00						
5211	SWBU	04/29/2019	04/29/2019	Complete			WASHING MACHING IS SHOOTING OUT WATER FROM DRAIN. CALL [REDACTED]
Completion Notes:		CITY MAIN DOWN BELOW THEIR LATERAL TOLD [REDACTED] TO TELL LANDLORD TO HAVE SNAKED. I CALLED [REDACTED] AND LET HIM KNOW TO CALL IN A PLUMBER.					
Subtotal for Account : 17497			Complete	1			
Cust: 17500	[REDACTED]	St Dominic / Cahokia, IL 622060000					15 - 30300 - 0 - 3
Amt Owed (\$):	0.00						
9439	SWBU	04/19/2021		Complete	04/19/2021		customers problem been notified
Subtotal for Account : 17500			Complete	1			
Cust: 17512	[REDACTED]	St Patrick / Cahokia, IL 622060000					15 - 19400 - 0 - 2

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Amt Owed (\$):		19.43					
3002	SWBU	06/06/2018	06/06/2018	Complete			CUSTOMER PROBLEM AND THEY HAVE BEEN NOTIFIED
7365	SWBU	04/02/2020		Complete			MAIN SEWER LINE IS BACKING UP IN YARD WHERE THE PIPES ARE GOING
Completion Notes:		BYPASS PIPE CAME APART, HAD TO PUT IT BACK TOGETHER. SPEWED SEWAGE ALL OVER BACKYARD. SPRINKLED CHLORINE ALL OVER FOR NOW. GOING TO HAVE H&H VACTOR IT UP NEXT WEEK. MONDAY OR TUESDAY. RORY SPOKE WITH CUSTOMER					
7587	SWBU	05/06/2020		Complete			[REDACTED]
Completion Notes:		CUSTOMER PROBLEM, HAVE BEEN NOTIFIED					
Subtotal for Account : 17512			Complete				
			3				
Cust: 17545	[REDACTED]	St Cletus / Cahokia, IL 622060000				15 - 21400 - 0 - 1	
Amt Owed (\$):		0.00					
5126	SP	04/11/2019		Complete			SEWER COMING UP IN MH
Completion Notes:		NO SEWER ISSUES. CITY SEWER FLOWING GOOD. SHE IS CALLING ABOUT THE WATER THAT HER SUMP PUMP DISCHARGES INTO THE STREET. SHE CALLS ALOT AND ITS ALWAYS HER PUMP WATER					
5519	MSC	06/12/2019	06/12/2019	Complete			CUSTOMER STATED THAT THERE IS NOW WATER IN FRONT OF HER HOUSE. SHE SAID ITS COMING FROM HER HOUSE. SHE IS OLDER AND CONFUSED. DON'T KNOW IF ITS GROUND WATER FROM HER DRAINS OR COMING FROM OUR SEWER.
Completion Notes:		SENT JAMES BY THERE TO EXPLAIN EVERYTHING IS OK, ITS HER SUMP PUMP DOING A GOOD JOB.					
Subtotal for Account : 17545			Complete				
			2				
Cust: 17573	[REDACTED]	St Patrick / Cahokia, IL 622060000				15 - 23632 - 0 - 5	
Amt Owed (\$):		37.25					

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
8344	SWBU	10/02/2020		Complete			LANDLORD [REDACTED] CALLED TO SAY THE SEWER IS BACKING UP AT THIS PROPERTY
		Completion Notes:		CHECKED US/H 2 HOUSES AWAY, CITY SEWER FLOWING THROUGH. CUSTOMER HAS ISSUE. SPOKE WITH LANDLORD, TOLD THEM CALL A PLUMBER - LANDLORD CALLED BACK IN 10/5/2020 SAYING ROTOROOTER CAME OUT AND RAN 85 FEET OF SNAKE IN THE LINE. THEY CUT SEWER LATERAL JUST OUTSIDE THE HOUSE. APPEARS TO BE 3" CAST IRON. IF ROTOROOTER RAN A FULL 85' THEY ARE DEFINITELY IN THE MAIN BECAUSE MAIN IS ONLY 55' AWAY WITH POSSIBLE 10' FALL FROM RISER TO MAIN SO MAXIMUM TO MAIN IS 65 FEET			
Subtotal for Account : 17573			Complete				
			1				
Cust: 17582	[REDACTED]	St Patrick / Cahokia, IL 622060000		15 - 24000 - 0 - 2			
Amt Owed (\$):	17.75						
3189	SWBU	07/05/2018	07/05/2018	Complete			CUSTOMER PROBLEM AND THEY HAVE BEEN NOTIFIED. JAMES C
8805	SP	12/22/2020		Complete			SEWER PROBLEM IS WORSE SINCE WE PUT LINER IN
		Completion Notes:		CUSTOMER PROBLEM IS FROM THE BRAKE - RORY SPOKE TO CUSTOMER			
Subtotal for Account : 17582			Complete				
			2				
Cust: 17588	[REDACTED]	St Bernadette / Cahokia, IL 622060000		15 - 24200 - 0 - 2			
Amt Owed (\$):	-17.75						
9469	MSC	04/27/2021	04/27/2021	Complete			CUSTOMER STATED WE TOOK DOWN HER FENCE, LANDSCAPING AND LANDSCAPING ROCKS BEHIND HER HOUSE WHEN WILL THE FENCE BE PUT BACK UP AND WHEN WILL SHE BE REIMBURSED FOR HER SHRUBS, LANDSCAPING AND LANDSCAPING ROCKS.
		Completion Notes:		THIS WAS DUE TO SEWER REPAIR, ABOVE GROUND RESTORATIONS STILL NEED TO BE COMPLETED. FENCES, SHRUBS, ETC. I WILL CHECK WITH CONTRACTOR AS TO WHEN REPAIRS WILL CONTINUE. RORY			
Subtotal for Account : 17588			Complete				
			1				

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Cust: 17595		[REDACTED]		St Benedict / Cahokia, IL 622060000		15 - 24500 - 0 - 4	
Amt Owed (\$):		0.00					
5319	SWBU	05/13/2019	05/13/2019	Complete		[REDACTED]	
Completion Notes:		SUMP PUMP PIPE IS BROKEN- CUSTOMER PROBLEM CALLED CUSTOMER 5/13/2019 1:15 PM RORY M					
Subtotal for Account : 17595				Complete		1	
Cust: 17638		[REDACTED]		St Cletus / Cahokia, IL 622060000		15 - 28232 - 0 - 2	
Amt Owed (\$):		37.28					
4767	SP	03/07/2019	03/07/2019	Complete			AFTER HOURS CALL OUT
Completion Notes:		CALL OUT, HAD TO JET LINE. JAMES C. 3/7/19 IT IS CUSTOMER PROBLEM. OUR LINES ARE DOWN, CUSTOMER HAS NOT BEEN NOTIFIED.					
5250	SWBU	05/02/2019	05/02/2019	Complete			HE WANTS TO KNOW IF OUR PUMPS ARE ON, WATER IS BACKING UP IN HIS BASEMENT.
Completion Notes:		CHECKED DOWNSTREAM AND UPSTREAM MANHOLES CITY SEWER FLOWING- SPOKE WITH CUSTOMER, CUSTOMER UNDERSTANDS THE ISSUE OF GROUND WATER. RORY					
7069	SWBU	02/05/2020		Complete		[REDACTED]	
Completion Notes:		OUR PROBLEM, CUSTOMER HAS BEEN NOTIFIED					
8203	SWBU	09/02/2020		Complete			CUSTOMER CALLED TO SAY HIS DOWNSTAIRS BATHROOM TOILET IS BACKING UP INTO SHOWER WHEN HE FLUSHES AND USUALLY WHEN THIS HAPPENS THERE IS SOMETHING GOING ON WITH THE MAIN LINE
Completion Notes:		BYPASS PUMP WAS CLOGGED - JOE & AL PULLED IT AND RESET IT					
Subtotal for Account : 17638				Complete		4	
Cust: 17677		[REDACTED]		St Benedict / Cahokia, IL 0		15 - 31200 - 0 - 2	
Amt Owed (\$):		0.00					

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5268	SND	05/07/2019	05/07/2019	Complete			WHEN SHE FLUSHES TOILET WATER COMES OUT OF SUMP PUMP
		Completion Notes: CUSTOMER DIDNT UNDERSTAND WHAT THE SUMP PUMP WAS DESIGNED TO DO. I EXPLAINED THE GROUND WATER SITUATION TO THEM. THE NOW UNDERSTAND, RORY					
8211	SWBU	09/08/2020		Complete			CUSTOMER CALLED TO SAY THERE IS WATER BACKING UP AND THEY CALLED IN OVER THE WEEKEND AND SOMEONE CAME OUT AND SAID THEY WOULD BE BACK OUT TUESDAY (AFTER HOLIDAY) TO WORK ON THE LINE - SAYS SHE IS STILL HAVING BACKUP AND WANTS TO MAKE SURE SOMEONE IS STILL COMING OUT TO WORK ON PROBLEM
		Completion Notes: CHECKED USMH54 & DSMH53 WHERE BYPASS PUMP IS, CITY SEWER FLOWING - SPOKE WITH CUSTOMER, WENT INSIDE BASEMENT, THEY TURNED WATER ON FOR TOILET AND FLUSHED, IT FLUSHED OUT FINE					
Subtotal for Account : 17677		Complete					
		2					
Cust: 17681	[REDACTED] St Benedict / Cahokia, IL 622060000					15 - 35000 - 0 - 4	
Amt Owed (\$):	17.75						
1940	SWBU	01/22/2018		Complete			SEWER BACKING UP IN TUB
		Completion Notes: CUSTOMER PROBLEM AND THEY HAVE BEEN NOTIFIED. JAMES C					
4492	SWBU	01/28/2019		Complete			BACKING UP IN TUB, SAYS NEIGHBOR IS ALSO HAVING BACKUP. [REDACTED]
		Completion Notes: CHECKED UPSTREAM AND DOWNSTREAM MANHOLES, CITY SEWER IS FLOWING, CUSTOMER NEEDS TO CALL A PLUMBER, SPOKE WITH CUSTOMER					
5065	SWBU	04/04/2019		Complete			ALREADY HAD PLUMBER OUT
		Completion Notes: CUSTOMER PROBLEM. SPOKE WITH CUSTOMER					
5258	SWBU	05/03/2019	05/03/2019	Complete			[REDACTED] CUSTOMER NOT THERE, CALL HER WITH FINDINGS
		Completion Notes: FOUND CITY SEWER SLIGHTLY HOLDING WATER, JETTED ENTIRE SEWER MAIN, CITY MAIN FLOWING. ANY FURTHER ISSUES, CUSTOMER NEEDS TO CALL A PLUMBER.					
8823	SWBU	12/28/2020		Complete			SEWER BACKING UP IN TUB, STARTED ON THE 21ST, TOILET IS GURGLING [REDACTED]

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Completion Notes:		CUSTOMER PROBLEM					
Subtotal for Account : 17681				Complete			
				5			
Cust: 17685	[REDACTED]	St Benedict / Cahokia, IL 622060000				15 - 35200 - 0 - 3	
Amt Owed (\$):	36.44						
8510	SWBU	10/29/2020		Incomplete	CUSTOMER CALLED TO SAY WHEN HE WAS WASHING DISHES, SEWER WAS BACKING UP IN THE TUB - HE SAID IT HAS BEEN HAPPENING FOR A COUPLE OF DAYS BETWEEN THE TOILET AND TUB AND SINKS [REDACTED]		
Subtotal for Account : 17685				Incomplete			
				1			
Cust: 17693	[REDACTED]	St Benedict / Cahokia, IL 622060000				15 - 38300 - 0 - 2	
Amt Owed (\$):	-12.62						
2275	SND	03/05/2018	03/05/2018	Complete	CITY SEWER BACK UP. HAD TO JET LINE FROM MH 30 TO MH 31. RORY		
Subtotal for Account : 17693				Complete			
				1			
Cust: 17722	[REDACTED]	Range / Cahokia, IL 622060000				17 - 5701 - 0 - 1	
Amt Owed (\$):	-3.56						
3111	SP	06/22/2018		Complete	SAYS SEWER IS SEEPING IN DITCH AND SEEPING THROUGH GROUND CAUSING SMELL TO COME INTO DUCTWORK [REDACTED]		
Completion Notes:		BIG ELLEN PUMP STATION WAS DOWN, HAD TO PUT ANOTHER PUMP IN					
Subtotal for Account : 17722				Complete			
				1			

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Cust: 17729	[REDACTED]	[REDACTED]	[REDACTED]	Mississippi / Cahokia, IL 622060000			17 - 8132 - 0 - 2
Amt Owed (\$):	0.00						
2034	SP	01/31/2018		Complete			THEY SAID PLUMMER WENT OVER 100 FEET, AND CAME TO A BLOCK, AND AT A DIFFERENT SITE IN THE BACK THE MANHOLE IS SINKING
	Completion Notes:	OUR MAIN HOLE IS DOWN, SINK HOLE BEFORE OUR LINE CUSTOMER PROBLEM I THINK THEY NEED TO VIDEO THEIR LINE					
Subtotal for Account : 17729			Complete				
			1				
Cust: 17846	[REDACTED]	[REDACTED]	[REDACTED]	Blue Water / Cahokia, IL 622060000			17 - 40832 - 0 - 3
Amt Owed (\$):	0.00						
2388	SND	03/14/2018	03/14/2018	Complete			CUSTOMER PROBLEM AND THEY HAVE BEEN NOTIFIED. JAMES C
Subtotal for Account : 17846			Complete				
			1				
Cust: 17902	[REDACTED]	[REDACTED]	[REDACTED]	Range / Cahokia, IL 622060000			17 - 42001 - 0 - 3
Amt Owed (\$):	17.95						
6461	SP	10/30/2019		Complete			
	Completion Notes:	CHECKED ALL DOWNSTREAM MH AND ALL CLEAR. SPOKE WITH CUSTOMER AND THE WHOLE TIME SHES BEEN CALLING IS ABOUT HER KITCHEN SINK WONT DRAIN. TOILET FLUSHES NO PROBLEM WAS TOLD TO CALL LANDLORD					
9332	SWBU	03/31/2021	03/31/2021	Complete			CHECKED OUR LINE WE ARE DOWN AND FLOWING, CUSTOMER PROBLEM. JAMES
Subtotal for Account : 17902			Complete				
			2				
Cust: 18222	[REDACTED]	[REDACTED]	[REDACTED]	Judith / Cahokia, IL 622060000			17 - 98500 - 0 - 17
Amt Owed (\$):	0.00						

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5950	SP	08/15/2019		Complete			[REDACTED] CAME IN TO SAY THE MANHOLE IS FILLING AND HE WANTED TO LET US KNOW BEFORE IT BECAME A BACKUP ON HIS TENANT - WANTS RORY TO CALL HIM
		Completion Notes: PUMP IS RUNNING FINE, NO SURCHARGE RORY CALLED MIKE AND LEFT MESSAGE THAT ALL WAS OK					
8078	SWBU	08/17/2020	08/17/2020	Complete			TIGER PLUMBING STATED IT WAS ON OUR SIDE SHE HAS MUD AND WATER OVER HER CLEAN OUT
		Completion Notes: CHECKED MH IN THE BACKYARD, CITY SEWER IS FLOWING FINE. SPOKE WITH CUSTOMER, THEY SAID THEY WILL CALL TIGER PLUMBING BACK.					
Subtotal for Account : 18222				Complete	2		
Cust: 18235	[REDACTED]	Kinder / Cahokia, IL 622060000				17 - 55500 - 0 - 1	
Amt Owed (\$):	282.27						
5216	SWBU	04/29/2019	04/29/2019	Complete			SEWER BACKING UP [REDACTED]
		Completion Notes: SPOKE WITH CUSTOMER, SAYS MAINLY WHEN WASHER IS RUNNING SHE KNOWS THE ISSUE WERE HAVING. SHE IS PATIENT. SHE KNOWS WE'RE PUMPING, RORY					
Subtotal for Account : 18235				Complete	1		
Cust: 18382	[REDACTED]	erome / Cahokia, IL 622060000				17 - 18601 - 0 - 5	
Amt Owed (\$):	0.00						
3352	SWBU	07/30/2018	07/30/2018	Incomplete			[REDACTED] Jerome is having sewer back up [REDACTED]
7145	SWO	02/20/2020	02/20/2020	Complete			CUSTOMER PROBLEM, SHE HAD BEEN NOTIFIED.
Subtotal for Account : 18382				Complete	1	Incomplete	1
Cust: 18419	[REDACTED]	Jerome / Cahokia, IL 622060000				17 - 61000 - 0 - 2	
Amt Owed (\$):	17.75						

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5641	SWBU	07/01/2019	07/01/2019	Complete			THIS WAS DONE NO 6/27/2019. SEWER MANHOLES SURCHARGED FROM [REDACTED] EDGAR BACK TO [REDACTED] JEROME LANE, WE JETTED LINE GOT THINGS FLOWING, HOWEVER WE FOUND 2 CAVE INS ON THE EDGAR STRETCH ONE AT [REDACTED] WHITE ST AND OTHER AT [REDACTED] EDGAR.
		Completion Notes:		7/1/2019 JETTED BUT HE IS STILL BACKED UP WILL RE-JET TOMORROW. 7/2/2019 RORY			
Subtotal for Account : 18419				Complete		1	
Cust: 18491	[REDACTED]	Jerome / Cahokia, IL 622060000				17 - 84300 - 0 - 1	
Amt Owed (\$):	37.28						
6939	SP	01/14/2020		Complete			WATER OR SEWER IS COMING ALL THE WAY TO THE BUILDING. [REDACTED]
		Completion Notes:		TOLD THEM TO CALL VILLAGE HALL NEED TO GET AHOLD OF [REDACTED] STREET DEPT ISSUE			
Subtotal for Account : 18491				Complete		1	
Cust: 18508	[REDACTED]	Mississippi / Cahokia, IL 622060000				17 - 87600 - 0 - 2	
Amt Owed (\$):	134.93						
6054	MSC	08/30/2019	08/30/2019	Complete			NEED BOTH MANHOLES NEED TO BE LIFTED
		Completion Notes:		COMPLETED 10/17/2019 RORY M			
Subtotal for Account : 18508				Complete		1	
Cust: 18629	[REDACTED]	Joliet #3 / Cahokia, IL 622060000				17 - 92800 - 1 - 3	
Amt Owed (\$):	36.09						
7310	SWO	03/16/2020		Complete			[REDACTED]

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							Completion Notes: CITY DEWER WAS SURCHARGED. HAD TO JET THE LINE SEVERAL TIMES. 1ST TIME ON 3/16/2020 2ND TIME ON 3/17/2020 IS WHEN WE FINALLY GOT THE LINE CLEARED AND FLOWING. TENANT WAS OUT THERE WHEN WE WERE ON SITE. ALL SHOULD BE GOOD NOW. RORY
7842	SWO	07/07/2020		Complete			CUSTOMER CALLED TO SAY THERE IS A REAL BAD SEWER SMELL - HIS DRAINS ARE ALL DRAINING ALRIGHT BUT SAYS THE LAST TIME HE CALLED THAT IT WAS SOMETHING ON OUR END THAT WAS CAUSING THE SMELL
							Completion Notes: OUR PROBLEM, HAVE TO JET LINE. CUSTOMER HAS BEEN NOTIFIED
8040	SWBU	08/11/2020		Complete			CUSTOMER CALLED TO SAY SEWER IS BACKING UP BY HIS PROPERTY AGAIN
							Completion Notes: CHECKED UPSTREAM MH24 SURCHARGED, CALLED JAMES TOLD HIM TO MEET ME AT MH5 IN [REDACTED] FRONT LAWN WE HAD HARD TIME GET THROUGH THE CLOG AT JUST A FEW FEET INTO MH5 BUT AFTER A WHILE WE BUSTED IT LOOSE. ALL GOOD. CITY FLOWING. I DID NOT SPEAK WITH CUSTOMER
8322	SP	09/30/2020		Complete			CUSTOMER CALLED TO SAY IT SMELLS LIKE SEWER AND HE WAS TOLD TO CALL US IF THAT HAPPENS
							Completion Notes: TRIED JETTING LINE, FOUND 8" MAIN COMING INTO MH5 IN THE FRONT LAWN OF [REDACTED] TO BE COLLAPSED OUTSIDE THE MH - CALLED H&H, THEY CAME AND SUCKED SYSTEM DOWN - THIS WILL AT LEAST GET US OUT OF TROUBLE FOR A DAY OR TWO
Subtotal for Account : 18629			Complete	4			
Cust: 18662	[REDACTED]	Sparks [REDACTED] / Cahokia, IL 622060000				17 - 94201 - 0 - 5	
Amt Owed (\$):	17.75						
2414	SWBU	03/19/2018		Complete			SEWER BACKING UP - MANHOLE OUT BACK IS OVERFLOWING
							Completion Notes: BLOCKAGE ON OUR END - WE ARE JETTING THE LINES - CALLED [REDACTED] AT PFP TO NOTIFY
Subtotal for Account : 18662			Complete	1			
Cust: 18709	[REDACTED]	Jerome / Cahokia, IL 622060000				17 - 94632 - 0 - 4	
Amt Owed (\$):	0.00						

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7784	SWBU	06/22/2020		Complete			
		Completion Notes:	STATION HOLDING. NOT PUMPING FAST ENOUGH. HAS TO GIVE IT TIME				
7903	SWBU	07/23/2020	07/23/2020	Complete			[REDACTED]
		Completion Notes:	CUSTOMER PROBLEM, CHECKED IT AGAIN ON 7/24/2020 CLEAN OUT WAS EMPTY. JAMES ALLEN				
Subtotal for Account : 18709			Complete	2			
Cust: 18909	[REDACTED]	Range / Cahokia, IL 622060000				17 - 301900 - 0 - 1	
Amt Owed (\$):	0.00						
4362	SP	01/04/2019		Complete			DITCH BEHIND THEM FILLED WITH SEWER. LEAKING IN DUCTWORK
		Completion Notes:	OUR PROBLEM. NEED TO JET LINES				
Subtotal for Account : 18909			Complete	1			
Cust: 18975	[REDACTED]	Doris / Cahokia, IL 622060000				19 - 3200 - 0 - 2	
Amt Owed (\$):	340.86						
9267	SWBU	03/22/2021		Complete			SEWER BACKING UP IN TOILET AND TUB. [REDACTED]
		Completion Notes:	CHECK USMH AND DSMH CITY FLOWING. RORY SPOKE WITH CUSTOMER				
Subtotal for Account : 18975			Complete	1			
Cust: 19058	[REDACTED]	Doris / Cahokia, IL 622060000				19 - 7600 - 0 - 10	
Amt Owed (\$):	0.00						
2670	SND	04/23/2018	04/23/2018	Complete			CUSTOMER PROBLEM, CALLED CUSTOMER TODAY

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Subtotal for Account : 19058		Complete 1					
Cust: 19199	[REDACTED]	Doris / Cahokia, IL 622060000				19 - 15032 - 0 - 1	
Amt Owed (\$):	0.00						
1820	SWBU	01/04/2018		Complete			SEWER IS BOUNCING UP AND DOWN [REDACTED]
1821	SWBU	01/04/2018		Complete			CUSTOMER PROBLEM, THEY HAVE BEEN NOTIFIED
Subtotal for Account : 19199		Complete 2					
Cust: 19265	[REDACTED]	Doris / Cahokia, IL 622060000				19 - 20633 - 0 - 1	
Amt Owed (\$):	-2.50						
9389	SWBU	04/09/2021	04/09/2021	Complete			CITY SEWER SURCHARGED, ALL THE WAY TO DORIS. WE FOUND EMPTY MANHOLE, JETTED AND CLEARED THE BLOCKAGE. RORY
Subtotal for Account : 19265		Complete 1					
Cust: 19523	[REDACTED]	Doris / Cahokia, IL 622060000				19 - 13232 - 0 - 6	
Amt Owed (\$):	-39.04						
6954	SWBU	01/17/2020	01/17/2020	Complete			CUSTOMER PROBLEM. HAS BEEN NOTIFIED
Subtotal for Account : 19523		Complete 1					
Cust: 19535	[REDACTED]	Harvest / Cahokia, IL 622060000				19 - 43434 - 0 - 3	
Amt Owed (\$):	17.75						
4773	SWBU	03/07/2019		Complete			CUSTOMER CALLED TO SAY SEWER WATER IS COMING UP FROM MANHOLE AND SMELLS BAD
<i>Completion Notes:</i>		OUR PROBLEM - HAVE TO JET LINE					

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Subtotal for Account : 19535			Complete	1			
Cust: 19548	[REDACTED]			Mesker / Cahokia, IL 622060000			10 - 2233 - 0 - 3
Amt Owed (\$):	-49.42						
5034	SWBU	04/02/2019	04/02/2019	Complete			SEWER BACKING UP IN HOUSE
Completion Notes:		CUSTOMER PROBLEM HAVE BEEN NOTIFIED JAMES C					
Subtotal for Account : 19548			Complete	1			
Cust: 19603	[REDACTED]			Loretta / Cahokia, IL 622060000			19 - 53634 - 0 - 3
Amt Owed (\$):	37.20						
6482	SWBU	11/01/2019		Complete			HAD SEWER LNES REPLACED LAST WEEKEND AND STILL LHAVING BACKUP. PLUMBER COULDNT LOCATE HER MAIN SEWER LINE [REDACTED]
Completion Notes:		CITY SEWER FINE. CUSTOMER THOUGHT WE KNEW WHERE THEIR SEWER LINE RAN BUT WE DONT					
Subtotal for Account : 19603			Complete	1			
Cust: 19633	[REDACTED]			Loretta / Cahokia, IL 622060000			19 - 55800 - 0 - 2
Amt Owed (\$):	19.53						
9186	SWBU	03/04/2021		Complete			LOOKING AT PROPERTY ITS ON THE LEFT HAND SIDE
Completion Notes:		CHECK USMH 11 SURCHARGED, DSMH 10 EMPTY CAUSING SEWER TO BACK UP OUT OF A CLEANOUT AT VACANT LOT AT [REDACTED] TOOK JET TRUCK OVER AND JETED FROM MH 11 TO MH 10, CLEARED THE CLOG. NEED TO CAP OFF CLEANOUT AT [REDACTED]					
Subtotal for Account : 19633			Complete	1			
Cust: 19695	[REDACTED]			Mullins / Cahokia, IL 622060000			19 - 60032 - 0 - 10

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Amt Owed (\$):		-36.25					
6221	SND	09/18/2019	09/18/2019	Complete			SEWER NOT DRAINING
Completion Notes:		CUSTOMER PROBLEM. JAMES C.					
Subtotal for Account : 19695			Complete	1			
Cust: 19768	[REDACTED]	Andrews / Cahokia, IL 622060000					10 - 1533 - 0 - 9
Amt Owed (\$):		0.00					
5992	SWBU	08/21/2019	08/21/2019	Complete			CUSTOMER PROBLEM, NOTIFIED [REDACTED]
Subtotal for Account : 19768			Complete	1			
Cust: 19831	[REDACTED]	Fall / Cahokia, IL 622060000					19 - 70000 - 0 - 1
Amt Owed (\$):		56.21					
2827	SP	05/10/2018		Complete			SEWER LID MISSING. HAVING SEWER PROBLEMS. CALLED HUNTER SEWER AND COULDN'T GET THROUGH LINES
Completion Notes:		CITY SEWER MAIN WAS PACKED WITH GREASE & DIRT, JETTED AND CLEANED SEWER MAIN. CUSTOMER SAYS HER WATER IS STARTING TO RECEED. WILL FOLLOWUP TOMORROW. PLUS TRY TO LOCATE THE MANHOLE OR LAMPHOLE IN DORIS EASEMENT.					
Subtotal for Account : 19831			Complete	1			
Cust: 19832	[REDACTED]	Fall / Cahokia, IL 622060000					19 - 70232 - 0 - 1
Amt Owed (\$):		13.25					
6961	SWBU	01/17/2020		Complete			[REDACTED]
Completion Notes:		OUR PROBLEM. HAD TO JET LINES					

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Subtotal for Account : 19832			Complete				
			1				
Cust: 19854	[REDACTED]		Fall / Cahokia, IL 622060000				19 - 71400 - 0 - 1
Amt Owed (\$):	-4.50						
8803	SWBU	12/21/2020		Complete			CUSTOMER CALLED TO SAY SHE IS HAVING SEWER ISSUES AND HAS HAD TIGER PLUMBING OUT AND THEY REPLACED THE SEWER LINE IN FRONT OF HER PROPERTY BUT SHE IS STILL HAVING THE SAME PROBLEM
	Completion Notes:						CUSTOMER HAS ISSUE WITHIN THE HOME BETWEEN KITCHEN AND LAUNDRY ROOM - TOLD THEM TO CALL A PLUMBER
Subtotal for Account : 19854			Complete				
			1				
Cust: 19895	[REDACTED]		Rome / Cahokia, IL 622060000				19 - 74600 - 0 - 5
Amt Owed (\$):	0.00						
6405	SP	10/18/2019		Complete			SEWER LINE IS FLOODING [REDACTED]
7479	SP	04/22/2020	04/22/2020	Complete			CUSTOMER PROBLEM WE FOUND DEAD END MANHOLE CUT THE STREET TO FIND M.H. JET AND CLEAN LINE CUSTOMER WAS THERE TO SEE IT WAS THEIR PROBLEM.
Subtotal for Account : 19895			Complete				
			2				
Cust: 19919	[REDACTED]		Sandy Ridge / Cahokia, IL 622060000				19 - 82200 - 0 - 2
Amt Owed (\$):	17.75						
4841	SP	03/15/2019		Complete			SEWER BACKING UP [REDACTED]
	Completion Notes:						CUSTOMER PROBLEM. HAS BEEN NOTIFIED

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Subtotal for Account : 19919			Complete	1			
Cust: 20010	[REDACTED]			Doris / Cahokia, IL 622060000			19 - 86800 - 0 - 1
Amt Owed (\$):	0.00						
4595	SWBU	02/12/2019	02/12/2019	Complete			SEWER BACKING UP
		Completion Notes:		OUR PROBLEM HAD TO JET LINE JAMES C			
6924	SP	01/13/2020		Complete			
		Completion Notes:		OUR PROBLEM JETTED LINES			
Subtotal for Account : 20010			Complete	2			
Cust: 20014	[REDACTED]			Maynor / Cahokia, IL 622060000			19 - 87131 - 0 - 1
Amt Owed (\$):	0.00						
4983	SWO	03/29/2019	03/29/2019	Complete			SEWER SMELL IN SIDE HOME
		Completion Notes:		SPOKE WITH CUSTOMER, SAID SMELL WENT AWAY, CHECKED CITY SEWER MAINS ALL GOOD AND FLOWING, RM			
7877	SWBU	07/20/2020		Complete			[REDACTED]
		Completion Notes:		STATION 5 A FRONT WAS DOWN LAST NIGHT 7-19-20 RORY AND JOE GOT IT RUNNING LAST NIGHT HAD TO GO BACK THIS MORNING 7-20-20 TO JET FROM MH 73 ON JEROME LANE. JETTED LINE. ALL OK. RORY SPOKE WITH CUSTOMER. SHE SAID ALL IS GOOD.			
Subtotal for Account : 20014			Complete	2			
Cust: 20050	[REDACTED]			Fox Meadow / Cahokia, IL 622060000			19 - 89332 - 0 - 1
Amt Owed (\$):	-22.25						
1898	SWBU	01/16/2018		Complete			[REDACTED]

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Subtotal for Account : 20050			Complete	1			
Cust: 20097	[REDACTED]	Fox Meadow / Cahokia, IL 622060000					19 - 92200 - 0 - 3
Amt Owed (\$):	17.75						
4441	SP	01/17/2019		Complete			TOILET ISNT FLUSHING. SAYS OUR SEWER WAS BACKING UP INTO HOME A FEW DAYS AGO AND SHE SAID OUR GUYS JETTED LINES. [REDACTED]
	Completion Notes:	CUSTOMER PROBLEM: SPOKE WITH CUSTOMER					
6208	SP	09/16/2019		Complete	09/17/2019		customer had culler's check sewer and said our line is the problem this has been going on for about 3 weeks
Subtotal for Account : 20097			Complete	2			
Cust: 20126	[REDACTED]	Fox Meadow / Cahokia, IL 622060000					19 - 94400 - 0 - 2
Amt Owed (\$):	37.28						
5571	SWBU	06/18/2019	06/18/2019	Complete			
	Completion Notes:	ENTIRE SYSTEM IS FULL HAS BEEN SINCE LAST FRIDAY. ALDI PUMP WAS CLOGGED SUNDAY & HAD ELECTRIC ISSUES YESTERDAY 06/17/2019. TOOK 3 FULL LOADS OFF ON 6/17/2019 WITH PUMP RUNNING. SENT PORKY & JAMES TO TAKE AS MANY LOADS AS POSSIBLE OFF TODAY 6/18/2019. UNTIL TIME TO GO HOME OR UNLESS OTHERWISE TOLD DIFFERENT RORY					
Subtotal for Account : 20126			Complete	1			
Cust: 20151	[REDACTED]	Doris / Cahokia, IL 622060000					19 - 95500 - 0 - 1
Amt Owed (\$):	0.00						
5025	SWO	04/01/2019	04/01/2019	Complete			[REDACTED]
	Completion Notes:	CUSTOMER PROBLEM THEY HAVE BEEN NOTIFIED. JAMES C					

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Subtotal for Account : 20151			Complete	1			
Cust: 20213	[REDACTED]		Marseilles / Cahokia, IL 622060000				19 - 98432 - 0 - 2
Amt Owed (\$):	0.00						
5191	SWBU	04/25/2019		Complete			SEWER BACKING UP - CUSTOMER HAS EAST SIDE SEWER THERE AND THEY HAVE RUN 55 FEET OUT AND ARE RUNNING INTO SOMETHING BUT DON'T KNOW IF IT IS ON CUSTOMER LINE OR MAIN LINE. BOB FROM EAST SIDE SAID IT APPEARS THERE IS A SUNKEN PART RIGHT WHERE OUR LINE WOULD BE AND WAS ASKING IF THIS IS A PROBLEM ON OUR LINE OR THE CUSTOMER LINE
	Completion Notes:	SPOKE WITH CUSTOMER - AS OF RIGHT NOW CITY SEWER MAIN SEEMS TO BE FLOWING FINE. HOWEVER THERE IS A DEPRESSION OVER THE TOP OF THE SEWER MAIN. TOOK PHOTOS AND MEASUREMENTS. NEED TO JET LINE AND HAVE MAIN CAMERA. I WILL FOLLOW UP WITH CUSTOMER TOMORROW. - JETTED SEWER MAIN. CUSTOMER OPENED UP. TRIED TO CAMERA BUT PIPE TOO SLICK FOR CAMERA TO RUN THROUGH. WILL MONITOR					
5347	SWBU	05/16/2019		Complete			BACKING UP IN BASEMENT AND SINKS
	Completion Notes:	THERE IS A POSSIBLE CAVE IN AT THE REAR EASEMENT OF PROPERTY. WE WERE THERE ON 4-24-19 AND JETTED SEWER MAIN AND IT SEEMED TO OPEN THEIR LINE UP. WENT BACK OUT AND JETTED LINE TODAY 5-16-19. SEEMED TO GET THEM DRAINING. ADVISED CUSTOMER TO CALL A PLUMBER AND SEE ABOUT HAVING THEIR LINE VIDED. COULD BE THEIR LATERAL AT THE RISER CREATING THEIR BACK UP					
Subtotal for Account : 20213			Complete	2			
Cust: 20223	[REDACTED]		Loretta / Cahokia, IL 622060000				19 - 99200 - 0 - 2
Amt Owed (\$):	-5.00						
8989	SWBU	02/02/2021		Complete	02/02/2021	[REDACTED]	
Subtotal for Account : 20223			Complete	1			
Cust: 20249	[REDACTED]		Florence / Cahokia, IL 622060000				19 - 100200 - 0 - 4

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Amt Owed (\$):		0.00					
2152	SWBU	02/16/2018		Complete			SEWER BACKING UP. MAIN LINE IS BACKING UP. CUSTOMER PROBLEM. OWNER NOTIFIED
Subtotal for Account : 20249			Complete 1				
Cust: 20290		Marseilles / Cahokia, IL 622060000					19 - 101800 - 0 - 3
Amt Owed (\$):		0.00					
3023	SWBU	06/08/2018	06/08/2018	Complete			HER CONTRACTER IS TO OUR MAIN LINE AND ITS BACKED UP
		Completion Notes:	HAD TO JET LINE				
3488	SWBU	08/22/2018		Complete			SEWER BACKING UP IN UTILITY ROOM AND HALLWAY - JUST STARTED ABOUT 15 MIN AGO AND HAS STOPPED BUT WOULD LIKE IT CHECKED OUT
		Completion Notes:	CHECKED MANHOLE IN NEIGHBORS YARD. CITY MAINS ARE DOWN AND FLOWING. SPOKE WITH HOMEOWNER AND SHE SAID WATER HAS DISSIPATED AND IF SHE HAS ANY MORE ISSUES SHE WILL CALL PLUMBER.				
5971	SWBU	08/19/2019		Complete			SEWER BACKING UP IN LOWER LEVEL OF HOME
		Completion Notes:	OUR LINE WAS BACKED UP. JETTED FROM MH 8 IN THE INTERSECTION OF JEROME AND ROME TO MH27 ON ROME. SEWER LINE THEN DROPPED OUT AND WAS FLOWING				
Subtotal for Account : 20290			Complete 3				
Cust: 20310		Marseilles / Cahokia, IL 622060000					19 - 102700 - 0 - 2
Amt Owed (\$):		17.75					
3636	SWBU	09/10/2018	09/10/2018	Complete			
		Completion Notes:	WENT AND VISITED PROPERTY AND CUSTOMER ON MONDAY SEPT. 10TH AND SEPT. 11TH, 2018. CUSTOMER WILL NOT ACCEPT THE HEAVY RAINS CAUSED HIS PROBLEM. I HAVE FULL WRITTEN REPORT IF NEEDED. RORY MORGAN				

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Subtotal for Account : 20310			Complete	1				
Cust: 20346	[REDACTED]			Fleur De Lis / Cahokia, IL 622060000			19 - 300003 - 0 - 1	
Amt Owed (\$):	35.50							
3570	SP	08/30/2018	08/30/2018	Complete			CUSTOMER PROBLEM SEWER NOT BY DRIVEWAY	
Subtotal for Account : 20346			Complete	1				
Cust: 20374		Village Hall / 103 Main A / Cahokia, IL 622060000					20 - 297 - 2 - 1	
Amt Owed (\$):	0.00							
7666	MSC	05/22/2020		Complete			SEWER SMELL-CALLED IN BY [REDACTED]	
	Completion Notes:	COULDN'T FIND WHERE SMELL WAS COMING FROM						
Subtotal for Account : 20374			Complete	1				
Cust: 20534	[REDACTED]			Jerome / Cahokia, IL 622060000			21 - 66300 - 0 - 1	
Amt Owed (\$):	0.00							
8089	SWBU	08/18/2020		Complete			[REDACTED] CALLED TO SAY ONE HALLWAY OF THE [REDACTED] HAS SEWER BACKING UP - ASKED THAT WE CHECK OUR LINE	
	Completion Notes:	CUSTOMER PROBLEM, CUSTOMER NOTIFIED						
Subtotal for Account : 20534			Complete	1				
Cust: 20587	[REDACTED]			Lasalle / Cahokia, IL 622060000			12 - 71832 - 0 - 2	
Amt Owed (\$):	0.00							

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
8966	SWBU	01/28/2021		Complete			NO ACTIVE SERVICE AT THIS TIME - OWNER CALLED TO SAY THERE IS SEWER BACKING UP IN BASEMENT AND WANTED TO KNOW IF IT WAS SOMETHING ON OUR END [REDACTED]
		Completion Notes:		CHECKED OUR BYPASS, WE ARE DOWN AT NORMAL FLOW - THERE IS A LOT OF STANDING SURFACE WATER AROUND THE HOUSE FOUNDATION - WE RECENTLY JUST HAD HEAVY RAIN OVER LAST WEEKEND - MOST LIKELY GROUNDWATER			
9193	SP	03/08/2021	03/08/2021	Complete			[REDACTED]
		Completion Notes:		BYPASS PIPE CAME APART AT FENCE, REPAIRED IT AND ITS OPERATING CORRECTLY, TOOK 2 PICTURES, ENTIRE AREA DRY, BYPASS DID NOT CAUSE ANY WATER TO ENTER THE BASEMENT.			
9220	SWBU	03/10/2021	03/10/2021	Complete			SEWER BACKING UP IN BASEMENT, ROTOR ROOTER CALLED [REDACTED] AND STATED THEY SENT A CAMERA IN TO THE SYSTEM AND IT CAME TO A PUMP STATION THAT WAS DOWN.
		Completion Notes:		I WENT SPOKE WITH LADY AT [REDACTED] TOLD HER WE WOULD CLEAN UP THE YARD AND LOOK AT BASEMENT. BASEMENT HAS ALWAYS HAD ISSUES, WALLS LEAK, FLOOR DRAIN NOT CAPPED OFF. TOOK PICTURES OF BASEMENT WALLS, FURNACE IS OLD NOT NEW WATER HEATER IS NOT NEW EITHER I SENT GUYS OVER AND THEY CLEANED UP YARD AND PUT SOME ROCK IN DRIVEWAY. THEY HAULED OFF D DUMP TRUCK LOADS OF BRUSH AND OLD BUILDING MATERIALS. THEY NEED TO CAP BASEMENT FLOOR DRAIN RORY			
9326	SP	03/31/2021	03/31/2021	Complete			THE BYPASS IN BROKEN IN THE YARD AGAIN
		Completion Notes:		BYPASS CAME APART HAD TO PUT IT BACK TOGETHER JAMES			

Subtotal for Account : 20587 Complete 4

Cust: 20601 [REDACTED] Camp Jackson / Cahokia, IL 622060000 21 - 99200 - 0 - 2

Amt Owed (\$): 40.84

4334	SWBU	12/28/2018	12/28/2018	Complete			
		Completion Notes:		WENT CHECKED MANHOLE AND SEWER MAIN. ONCE AGAIN RALLYS HAS BEEN DUMPING LARGE AMOUNTS OF GREASE INTO THEIR SEWER & FLOOR DRAINS. THEREFORE MAKING ITS WAY INTO CITY SEWER MAIN AND CAUSING SEWER TO CLOG UP. HAD TO TAKE VAC TRUCK AND JET TRUCK OUT TO CLEAN AND CLEAR THE SEWER MAIN. A BILL WILL BE SUBMITTED FOR SERVICES CHARGES TO RALLYS CORPORATE OFFICE.			

Subtotal for Account : 20601 Complete 1

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Cust: 20602				Annable / Cahokia, IL 622060000			21 - 100001 - 0 - 2
Amt Owed (\$):	0.00						
3234	SWO	07/10/2018		Complete			
	Completion Notes:	CUSTOMER NOTIFIED HAS BEEN NOTIFIED					
Subtotal for Account : 20602			Complete	1			
Cust: 20654				Camp Jackson / Cahokia, IL 622060000			21 - 100039 - 0 - 5
Amt Owed (\$):	-17.75						
5980	SWO	08/20/2019	08/20/2019	Complete			CUSTOMER STATED THEY HAVE A HORRIBLE SEWER SMELL
	Completion Notes:	CUSTOMER PROBLEM. JAMES A					
Subtotal for Account : 20654			Complete	1			
Cust: 20715				St Monica / Cahokia, IL 622060000			7 - 1335 - 0 - 2
Amt Owed (\$):	0.00						
2892	SWBU	05/22/2018		Complete			customers problem
Subtotal for Account : 20715			Complete	1			
Cust: 20717				St Paul / Cahokia, IL 622060000			7 - 1209 - 0 - 6
Amt Owed (\$):	73.78						
6711	MSC	12/10/2019		Complete			DAUGHTER CALLED. MOM DOESNT SPEAK ENGLISH. PIPE BURST WANTS WATER OFF
Subtotal for Account : 20717			Complete	1			

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Cust: 20751	[REDACTED]	Richard / Cahokia, IL 622060000					13 - 18433 - 0 - 11
Amt Owed (\$):	0.00						
2398	SWBU	03/15/2018	03/15/2018	Complete			CUSTOMER PROBLEM AND THEY HAVE BEEN NOTIFIED. RORY M
6197	SWBU	09/16/2019	09/16/2019	Complete			CUSTOMER PROBLEM, THEY HAVE BEEN NOTIFIED.
7829	SWBU	07/02/2020	07/02/2020	Complete			WE JETTED CLEARED THE LINE
Subtotal for Account : 20751		Complete		3			
Cust: 20752	[REDACTED]	St Monica / Cahokia, IL 622060000					7 - 1351 - 0 - 4
Amt Owed (\$):	61.07						
7965	MSC	08/03/2020		Complete			GRASS
Completion Notes:		[REDACTED]					
8818	MSC	12/23/2020	12/23/2020	Complete			TENANT STATED THAT WATER IN THE METER PIT IS PUSHING UP OUR LID IN FRONT YARD
Completion Notes:		WE HAVE A LITTLE LEAK IN METER PIT ON OUR SIDE CUSTOMER HAS BEEN NOTIFIED. PORKY					
Subtotal for Account : 20752		Complete		2			
Cust: 20770	[REDACTED]	St Ambrose / Cahokia, IL 622060000					4 - 732 - 1 - 9
Amt Owed (\$):	57.82						
2146	MSC	02/15/2018		Complete			METER BOX IS SPRAYING WATER [REDACTED] HAD LEAK IN BACK OF HOUSE. CUSTOMER SAYS THEY FIXED IT
Subtotal for Account : 20770		Complete		1			
Cust: 20785	[REDACTED]	Andrews / Cahokia, IL 622060000					10 - 28334 - 0 - 6

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Amt Owed (\$):		0.00					
3073	SWBU	06/19/2018	06/19/2018	Complete			CUSTOMER PROBLEM THEY HAVE NOT BEEN NOTIFIED. I ALSO TRIED CALLING THEM BUT NO ANSWER WITH NUMBER LISTED ON ACCOUNT. CUSTOMER PROBLEM THEY HAVE BEEN NOTIFIED. I DON'T THINK THEY KNEW WHAT I WAS TALKING ABOUT. THEY MIGHT WANT TO CALL THEIR LANDLORD. JAMES C
3537	SWBU	08/28/2018	08/28/2018	Complete			
Subtotal for Account : 20785			Complete	2			
Cust: 20802	[REDACTED]		Levin / Cahokia, IL 622060000				2 - 323 - 0 - 6
Amt Owed (\$):		-47.97					
2419	MSC	03/21/2018		Complete			CANT GET LID OFF
Subtotal for Account : 20802			Complete	1			
Cust: 20817	[REDACTED]		St James / Cahokia, IL 622060000				7 - 1395 - 0 - 4
Amt Owed (\$):		38.92					
3042	MSC	06/14/2018		Complete			LOW WATER PRESSURE
Completion Notes:		CUSTOMER PROBLEM. HAS BEEN NOTIFIED					
Subtotal for Account : 20817			Complete	1			
Cust: 20819	[REDACTED]		St Margaret / Cahokia, IL 622060000				4 - 576 - 1 - 10
Amt Owed (\$):		0.00					
3314	MSC	07/26/2018		Complete			NEW RING LID

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Subtotal for Account : 20819			Complete				
			1				
Cust: 20820	[REDACTED]	Marion / Cahokia, IL 622060000					10 - 800 - 0 - 8
Amt Owed (\$):	37.28						
8490	SWBU	10/27/2020		Complete			LANDLORD [REDACTED] CALLED TO REPORT THERE IS SEWER COMING UP OUT OF THE CLEANOUT - TENANT [REDACTED]
Completion Notes:		CHECKED MH110 - CUSTOMER'S LATERAL COMES DIRECTLY INTO MANHOLE CITY COMPLETELY DOWN AND FLOWING - CALLED OFFICE, SPOKE WITH [REDACTED] SHE IS CALLING CUSTOMER - CALLED AND SPOKE WITH OWNER TO NOTIFY					
Subtotal for Account : 20820			Complete				
			1				
Cust: 20835	[REDACTED]	St Williams / Cahokia, IL 622060000					5 - 1005 - 1 - 6
Amt Owed (\$):	0.00						
1925	SP	01/18/2018		Complete			LANDLORD [REDACTED] SAYS THEY HAVE SEWER PROBLEMS AT THIS PROPERTY AND HAVE HAD THEIR LINE REPLACED AND STILL HAVE ISSUES. PLEASE CHECK OUR LINE TO BE SURE WE ARE CLEAR. CALL HIM TO NOTIFY AT [REDACTED]
Completion Notes:		CUSTOMER PROBLEM, PORKY SPOKE WITH [REDACTED] TO NOTIFY					
2646	SP	04/17/2018	04/17/2018	Complete			THIS PROPERTY IS HAVING CONTINUING SEWER PROBLEMS. OWNER CAME IN AND SAID WE TOLD HIM WE NEED TO CAMERA THE LINE.
2963	SWBU	05/31/2018		Complete			SEWER BACKING UP - LANDLORD SAYS THE PROBLEM IS WHERE THEY CONNECT TO THE MAIN LINE AND HAS ALWAYS BEEN EVEN THOUGH WE HAVE WENT OUT SEVERAL TIMES AND OUR LINES HAVE BEEN CLEAR. PLEASE CHECK TO SEE IF WE ARE BACKED UP AT THIS PROPERTY LANDLORD - [REDACTED]
Completion Notes:		CUSTOMER PROBLEM - HAVE BEEN NOTIFIED					

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Subtotal for Account : 20835			Complete				
			3				
Cust: 20841	[REDACTED]			Elm / Cahokia, IL 622060000			1 - 209 - 0 - 2
Amt Owed (\$):	0.00						
2518	MSC	03/29/2018		Complete			DIG OUT
Subtotal for Account : 20841			Complete				
			1				
Cust: 20850	[REDACTED]			Ruby / Cahokia, IL 622060000			2 - 499 - 0 - 11
Amt Owed (\$):	29.99						
6370	MSC	10/15/2019		Complete			LOTS OF WATER AROUND METER PIT
				Completion Notes:			SERVICE LEAK. OUR PROBLEM
6465	MSC	10/31/2019		Complete			CUSTOMER HASNT BEEN HOME FOR A MONTH AND A HALF.. OUT OF TOWN AND READINGS ARE EXTREMELY HIGH. WANTS TO KNOW IF OUR LEAK IS AFFECTING HIS WATER BILL
				Completion Notes:			[REDACTED]
				SEE NOTES IN FILE			
Subtotal for Account : 20850			Complete				
			2				
Cust: 20851	[REDACTED]			St Columba / Cahokia, IL 622060000			4 - 797 - 0 - 6
Amt Owed (\$):	-0.98						
2597	MSC	04/10/2018	04/10/2018	Complete			RE READ 572700. JAMES C
Subtotal for Account : 20851			Complete				
			1				

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Cust: 20860	[REDACTED]			Hwy 3 / Cahokia, IL 622060000			17 - 104232 - 0 - 5
Amt Owed (\$):	17.75						
7902	MSC	07/23/2020	07/23/2020	Complete			PLEASE MARK OUR SEWER LINE
	Completion Notes:	LATERAL COMES OUT TO US BUT NO SEWER LINES. WE HAVE NO SEWER LIN ON THE PROPERTY WENT BY AND LET [REDACTED] KNOW JAMES A					
Subtotal for Account : 20860			Complete	1			
Cust: 20874	[REDACTED]			Godin / Cahokia, IL 622060000			16 - 22300 - 0 - 6
Amt Owed (\$):	37.28						
5221	SWBU	04/29/2019		Complete			CUSTOMER CALLED TO SAY SEWER HAS BEEN BACKING UP FOR ABOUT A WEEK. LANDLORD HAS BEEN OUT AND HAD A SEWER COMPANY COME OUT BUT THEY SAY IT IS ON OUR END. I TOLD HER WE WOULD CHECK OUR MAIN LINE AND LET HER KNOW.
	Completion Notes:	CITY SEWER BACKED UP. TOOK VACTOR TRUCK OUT AND TOOK 2 LOADS OFF THE SYSTEM FOR THE EVENING. WILL RESUME TAKING A FEW MORE LOADS OFF ON TUESDAY. TOOK ANOTHER 2 LOADS OFF TODAY, 4/30/19					
5483	SWBU	06/06/2019	06/06/2019	Complete			[REDACTED] CALLED IN. CUSTOMER HAS SEWER BACKING UP IN HER YARD. SEWER COMPANY THEY HIRED STATED ITS ON OUR END.
	Completion Notes:	SENT JAMES TO CHECK CITY MAINS HOLDING, WILL TAKE VAC TRUCK OVER AFTER LUNCH AND TAKE A LOAD OR TWO OFF THE SYSTEM. DOING THIS HELPED LAST TIME.					
5826	SWBU	07/29/2019	07/29/2019	Complete			CALL [REDACTED]
	Completion Notes:	VACTOR 4 LOADS OFF SYSTEM, MIGHT ONLY HELP FOR A FEW DAYS					
7644	SWBU	05/18/2020		Complete	05/18/2020		sewer backing up in front of her house
	Completion Notes:	our system is backed up do to rain. Porky told them to call back Wed if still having a problem.					
7669	SWBU	05/22/2020		Complete			IN YARD
	Completion Notes:	SYSTEM WAS FULL. HAD TO TURN OFF SHACK PUMP STATION TO LET SYSTEM CATCH UP					
7675	SWBU	05/26/2020		Complete			SEWER BACKING UP IN FRONT YARD

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		Completion Notes: CUSTOMER PROBLEM, HAVE NOT BEEN NOTIFIED - CALLED CUSTOMER TO NOTIFY					
Subtotal for Account : 20874				Complete			
				6			
Cust: 20876	[REDACTED]	St Nicholas / Cahokia, IL 622060000				6 - 1702 - 0 - 3	
Amt Owed (\$):	29.99						
6843	MSC	01/02/2020		Complete	REPLACE RING AND LID		
Subtotal for Account : 20876				Complete			
				1			
Cust: 20888	[REDACTED]	St Margaret / Cahokia, IL 622060000				4 - 572 - 2 - 14	
Amt Owed (\$):	0.00						
2914	SWBU	05/23/2018	05/23/2018	Complete	SEWER BACKING UP IN CUSTOMERS BACK YARD FROM CLEANOUT		
		Completion Notes: CUSTOMER PROBLEM. CHECKED MAN HOLES UPSTREAM AND DOWNSTREAM. CITY FLOWING. SPOKE WITH CUSTOMER OVER PHONE AND REPEATEDLY EXPLAINED THEY NEED TO CALL PLUMBER TO SNAKE THEIR LINE. AFTER 10 TIMES SHE UNDERSTOOD.					
Subtotal for Account : 20888				Complete			
				1			
Cust: 20890	[REDACTED]	Sparks / Cahokia, IL 622060000				12 - 17233 - 0 - 10	
Amt Owed (\$):	75.21						
7098	SWBU	02/10/2020	02/10/2020	Complete	SEWER BACKING UP		
		Completion Notes: OUR BYPASS PUMP WAS CLOGGED HAD TO PULL PUMP AND RESET. ALL GOOD NOW 9:45 AM RORY					
Subtotal for Account : 20890				Complete			
				1			
Cust: 20894	[REDACTED]	St Gregory / Cahokia, IL 622060000				4 - 631 - 1 - 8	

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Amt Owed (\$):		0.00					
3108	MSC	06/22/2018		Complete			RAISE LID
Subtotal for Account : 20894			Complete	1			
Cust: 20906	[REDACTED]	St Paul / Cahokia, IL 622060000					7 - 1241 - 0 - 5
Amt Owed (\$):		0.00					
2759	MSC	05/01/2018		Complete			RISER
Completion Notes:		RISER DIDNT NEED REPLACED					
3211	MSC	07/09/2018		Complete			RAISE RING LID
Subtotal for Account : 20906			Complete	2			
Cust: 20909	[REDACTED]	St William / Cahokia, IL 622060000					5 - 993 - 0 - 5
Amt Owed (\$):		0.00					
3128	MSC	06/26/2018		Complete			YARD REPAIR
3358	MSC	07/31/2018		Complete			NEED BUCKET FULL OF DIRT AROUND METER
4840	SP	03/14/2019		Complete		[REDACTED]	
Completion Notes:		CUSTOMER PROBLEM. HAS BEEN NOTIFIED					
Subtotal for Account : 20909			Complete	3			
Cust: 20925	[REDACTED]	St Norbert / Cahokia, IL 622060000					7 - 1264 - 0 - 3
Amt Owed (\$):		48.31					
6338	MSC	10/07/2019		Complete			CUSTOMER CALLED TO SAY THE WATER IS COMING OUT OF HIS FAUCETS A BROWN COLOR
Completion Notes:		WE ARE FLUSHING HYDRANTS, LET THE FAUCET RUN A BIT AND IT SHOULD BE FINE.					

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Subtotal for Account : 20925			Complete	1			
Cust: 20926	[REDACTED]			Hissrich / Cahokia, IL 622060000			3 - 82900 - 0 - 4
Amt Owed (\$):	458.04						
4614	SP	02/13/2019		Complete			SEWER BACKING UP IN BACKYARD [REDACTED]
Subtotal for Account : 20926			Complete	1			
Cust: 20933	[REDACTED]			Edwards / Cahokia, IL 622060000			17 - 54900 - 0 - 4
Amt Owed (\$):	28.71						
7730	SP	06/08/2020	06/08/2020	Complete			RESIDENTS ON THE STREET COMPLAINING THAT [REDACTED] SEWER IS COMING OUT AND POOLING IN THE BACK AND SIDES OF THE HOUSE. THEY SAY ITS RUNNING IN THE YARD AND INTO THEIR YARDS AS WELL AS RUNNING DOWN THE STREET.
	<i>Completion Notes:</i>	CHECK OUT SYSTEM WE ARE HOLDING A LITTLE BUT WE ARE FLOWING [REDACTED] EDWARDS NEED TO HAVE A CAP PUT ON ITS CLEAN OUT, IT IS COMING OUT OF THE CLEAN OUT THEN RUNNING DOWN IN THE DRIVEWAY NEXT DOOR.					
Subtotal for Account : 20933			Complete	1			
Cust: 20952	[REDACTED]			Blue Water / Cahokia, IL 622060000			9 - 15132 - 0 - 7
Amt Owed (\$):	0.00						
6597	SWBU	11/20/2019		Complete			SEWER BACKING UP IN YARD. STARTED A WEEK AGO. [REDACTED]
Subtotal for Account : 20952			Complete	1			
Cust: 20955	[REDACTED]			St Barbara / Cahokia, IL 622060000			7 - 1448 - 0 - 9
Amt Owed (\$):	0.00						

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2349	SWBU	03/09/2018		Complete			BACKING UP IN YARD- [REDACTED]
		Completion Notes:		STEVE SAID "HE GOT THEM OUT. HE RAN A LOT OF WATER AND IT OPENED"			
Subtotal for Account : 20955			Complete 1				
Cust: 20969	[REDACTED]	Garden / Cahokia, IL 622060000		2 - 457 - 0 - 15			
Amt Owed (\$):	0.00						
2145	MSC	02/15/2018		Complete			LOW WATER PRESSURE [REDACTED] METER FINE. TOP STOP OPEN ALL THE WAY. CUSTOMER PROBLEM. HAS BEEN NOTIFIED
Subtotal for Account : 20969			Complete 1				
Cust: 20973	[REDACTED]	St Benedict / Cahokia, IL 622060000		15 - 28000 - 0 - 3			
Amt Owed (\$):	-2.72						
4327	SWBU	12/26/2018		Complete		[REDACTED]	
		Completion Notes:		CUSTOMER PROBLEM HAS BEEN NOTIFIED			
8834	SP	12/30/2020		Complete			customer is hear sounds in his drains and wanting us to check the lines to avoid prblms
		Completion Notes:		CUSTOMER PROBLEM PORKY NOTIFIED			
Subtotal for Account : 20973			Complete 2				
Cust: 20983	[REDACTED]	St Barbara / Cahokia, IL 622060000		5 - 1028 - 0 - 2			
Amt Owed (\$):	14.83						
3552	MSC	08/29/2018		Complete			METER LEAKING
		Completion Notes:		38600			

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Subtotal for Account : 20983			Complete	1			
Cust: 20990	[REDACTED]		St Cletus / Cahokia, IL 622060000				15 - 11732 - 0 - 5
Amt Owed (\$):	0.00						
7027	MSC	01/29/2020		Complete			2 SINK HOLES AND A CAVE IN BY SIDE WALK. POSSIBLE SEWER COLLAPSE PORPERTY OWNER CALLED [REDACTED] WIFE [REDACTED]
Completion Notes:		CITY SEWER RUNS UNDER STREET AND EDGE OF DRIVEWAY. SEWER IS COLLAPSING. WE BARRICADED OFF.					
Subtotal for Account : 20990			Complete	1			
Cust: 20996	[REDACTED]		East 5Th / Cahokia, IL 622060000				6 - 1574 - 0 - 4
Amt Owed (\$):	22.28						
4577	MSC	02/11/2019		Complete			METER PIT LEAKING
Subtotal for Account : 20996			Complete	1			
Cust: 20999	[REDACTED]		St Dorothy / Cahokia, IL 622060000				7 - 1487 - 0 - 3
Amt Owed (\$):	69.02						
4323	MSC	12/26/2018		Complete			SEWER IN PIT. CANT READ
Completion Notes:		913700					
6644	MSC	12/02/2019		Complete			NEIGHBOR CALLED AND SAID THIS HOME IS VACANT AND THERE IS WATER RUNNING COMING FROM THE METER BOX
Completion Notes:		WE HAVE LEAK ON OUR SIDE NEEDS TO REPAIR					
6757	MSC	12/19/2019		Complete			PIPE BURST. WATER RUNNING EVERYWHERE. TURN OFF

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Subtotal for Account : 20999			Complete	3			
Cust: 21007	[REDACTED]		St Dorothy / Cahokia, IL 622060000				7 - 1481 - 0 - 6
Amt Owed (\$):	30.47						
4572	SP	02/08/2019		Complete			SEWER BACKING UP - HAD EAST SIDE TO SNAKE THE LINE AND THEY SAID THEY WERE HITTING SOMETHING SOLID - [REDACTED] MAINTENANCE [REDACTED]
	Completion Notes:		CUSTOMER PROBLEM - CUSTOMER NOTIFIED				
Subtotal for Account : 21007			Complete	1			
Cust: 21009	[REDACTED]		St Barbara / Cahokia, IL 622060000				7 - 1432 - 0 - 4
Amt Owed (\$):	0.00						
2380	SWBU	03/13/2018		Complete			WATER NOT DRAINING RIGHT OUT OF TUB AND TOILET IS BUBBLING
	Completion Notes:		OUR PROBLEM, HAD TO JET LINE				
2575	SWBU	04/09/2018	04/09/2018	Complete			CUSTOMER PROBLEM
Subtotal for Account : 21009			Complete	2			
Cust: 21012	[REDACTED]		Mullins / Cahokia, IL 622060000				19 - 64000 - 0 - 3
Amt Owed (\$):	0.00						
1897	SWBU	01/16/2018		Complete			[REDACTED] CUSTOMER PROBLEM HAS BEEN NOTIFIED
2486	SWBU	03/27/2018		Complete			BACKING UP IN FRONT YARD [REDACTED]
	Completion Notes:		CUSTOMER PROBLEM. HAS BEEN NOTIFIED				

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Subtotal for Account : 21012			Complete	2			
Cust: 21029	[REDACTED]			udith / Cahokia, IL 622060000			17 - 98500 - 0 - 13
Amt Owed (\$):	0.00						
2096	SWBU	02/07/2018		Complete			SEWER BACKING UP IN YARD. CUSTOMER PROBLEM. HAS BEEN NOTIFIED
2535	SP	04/03/2018	04/03/2018	Complete			CHECKED BYPASS MANHOLE, CAN SEE THE LATERAL PIPE FROM [REDACTED] COMING INTO MANHOLD, CUSTOMER NEEDS TO SNAKE THEIR LINE
	Completion Notes:	WE DID NOT SPEAK TO CUSTOMER.					
Subtotal for Account : 21029			Complete	2			
Cust: 21031	[REDACTED]			Nelson Rear / Cahokia, IL 622060000			16 - 24400 - 0 - 7
Amt Owed (\$):	5.24						
1862	SP	01/09/2018	01/09/2018	Complete			CUSTOMER PROBLEM, HAS NOT BEEN NOTIFIED. JAMES C.... I CALLED AS FOLLOW UP AND NO ANSWER
Subtotal for Account : 21031			Complete	1			
Cust: 21038	[REDACTED]			St Nicholas / Cahokia, IL 622060000			6 - 1732 - 0 - 21
Amt Owed (\$):	0.00						
3626	MSC	09/06/2018		Incomplete			TOP STOP BROKE, NO BOTTOM STOP - REPAIR
Subtotal for Account : 21038			Incomplete	1			
Cust: 21043	[REDACTED]			Leonard / Cahokia, IL 622060000			9 - 17600 - 0 - 10

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Amt Owed (\$):		16.89					
1861	SWBU	01/09/2018	01/09/2018	Complete			CUSTOMER PROBLEM THEY HAVE BEEN NOTIFIED
	Completion Notes:	CUSTOMER PROBLEM CHECK UP AND DOWN MAN HOLE CUSTOMER PAID CLEAR ICE COLDWATER UNDER FRONT TOILET DON'T SMAELL LIKE SEWER					
Subtotal for Account : 21043			Complete	1			
Cust: 21055	[REDACTED]	St Gregory / Cahokia, IL 622060000					4 - 637 - 0 - 4
Amt Owed (\$):		30.35					
3504	MSC	08/24/2018		Complete			GRASS
	Completion Notes:	CANT FIND METER. GRASS TO HIGH. ESTIMATED @ 3,300 GALLONS					
Subtotal for Account : 21055			Complete	1			
Cust: 21057	[REDACTED]	Donald / Cahokia, IL 622060000					14 - 26700 - 0 - 3
Amt Owed (\$):		0.00					
2436	SWBU	03/21/2018		Complete			SEWER BACKING UP IN TUB AND UNDER TOILET [REDACTED] CUSTOMER PROBLEM. HAS BEEN NOTIFIED
6638	SP	12/02/2019	12/02/2019	Complete			CUSTOMER WANTS TO BE CALLED BEFORE WE GO OVER THERE SO HER HUSBAND CAN BE THERE. [REDACTED]
	Completion Notes:	[REDACTED]					
6951	SND	01/16/2020	01/16/2020	Complete			CUSTOMER SAID SEWER IS BACKING UP
	Completion Notes:	TOOK JET TRUCK OVER AND HYDRO BLASTED THE LATERAL GOT THEM OPEN AND FLOWING. RORY					
Subtotal for Account : 21057			Complete	3			
Cust: 21064	[REDACTED]	St Gregory / Cahokia, IL 622060000					4 - 657 - 0 - 5

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Amt Owed (\$):		0.00					
1813	MSC	01/03/2018		Complete			TURN OFF WATER. PIPES BURST PER [REDACTED]
Subtotal for Account : 21064			Complete	1			
Cust: 21066	[REDACTED]	St Columba / Cahokia, IL 622060000					4 - 776 - 0 - 9
Amt Owed (\$):		35.60					
6820	MSC	12/31/2019		Complete			CANT FIND
Completion Notes:		YARD IS MUDDY. CANT FIND METER. ESTIMATED BILL @ 5000GALLONS 318900					
8377	SWO	10/06/2020		Complete			sewer smell in home
Completion Notes:		Rory checked city is not having any problems					
Subtotal for Account : 21066			Complete	2			
Cust: 21067	[REDACTED]	Doris / Cahokia, IL 622060000					19 - 20200 - 0 - 4
Amt Owed (\$):		221.33					
4638	SND	02/20/2019	02/20/2019	Complete			CONTACT NUMBER [REDACTED]
Completion Notes:		CITY MAIN CLOGGED. JETTED LINE ALL FLOWING. TALKED TO CUSTOMER... RORY MORGAN					
5066	SWBU	04/04/2019	04/04/2019	Complete			SEWER BACKING UP
Completion Notes:		CITY SEWER WAS BACKED UP. JETTED LINE ALL FLOWING GOOD NOW. RORY					
6275	SWBU	09/30/2019		Complete			
Completion Notes:		OUR PROBLEM. JETTING LINE					
Subtotal for Account : 21067			Complete	3			
Cust: 21074	[REDACTED]	St Cecelia / Cahokia, IL 622060000					7 - 1318 - 0 - 10

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Amt Owed (\$):		0.00					
7411	SND	04/07/2020	04/07/2020	Complete			CUSTOMER STATES THAT WASHER, DRYER AND SINK ARE DRAINING JUST NOT THE TOILET.
		Completion Notes:	PROBLEM THEY HAVE BEEN NOTIFIED.				
7962	MSC	08/03/2020		Complete			GRASS
		Completion Notes:	[REDACTED] adjusted				
Subtotal for Account : 21074				Complete	2		
Cust: 21086	[REDACTED]	St Christopher / Cahokia, IL 622060000					8 - 2032 - 0 - 5
Amt Owed (\$):		-17.75					
6957	SP	01/17/2020	01/17/2020	Complete			CITY SEWERS SURCHARGED. HAD TO JET FROM [REDACTED] BLUEWATER THEN FROM [REDACTED] ST JOHN TO [REDACTED] ST CHRISTOPHER. GOT LINE CLEARED ALL FLOWING.
Subtotal for Account : 21086				Complete	1		
Cust: 21090	[REDACTED]	St Gregory / Cahokia, IL 622060000					4 - 651 - 0 - 12
Amt Owed (\$):		0.00					
2480	SWBU	03/26/2018		Complete			COMING UP TROUGH SEAL OF TOILET AND TUB. [REDACTED] DAUGHTER
		Completion Notes:	CUSTOMER PROBLEM HAVE BEEN NOTIFIED				
2906	MSC	05/23/2018		Complete			RAISE RING LID
Subtotal for Account : 21090				Complete	2		
Cust: 21091	[REDACTED]	East 5Th / Cahokia, IL 622060000					6 - 1580 - 0 - 9
Amt Owed (\$):		0.00					

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2600	MSC	04/10/2018		Complete			READING SEEMS TO BE GOING DOWN, RECHECK METER
		Completion Notes:		EVERYTHING APPEARS ALRIGHT WITH THE METER ITSELF, CHECK BACK NEXT MONTH TO SEE ABOUT READING CHANGE			
Subtotal for Account : 21091			Complete	1			
Cust: 21092	[REDACTED]	St William / Cahokia, IL 622060000		5 - 1010 - 0 - 10			
Amt Owed (\$):	0.00						
5407	SWO	05/29/2019	05/29/2019	Complete			HORRIBLE SEWER ODOR [REDACTED]
		Completion Notes:		CHECKED MANHOLES UPSTREAM AND DOWNSTREAM ALL FLOWING, SPOKE WITH CUSTOMER TOLD THEM THE CITYS SEWER IS FLOWING AND TO HAVE LANDLORD CHECK THE ROOF VENT. WE HAVE NOT HAD ANY CALLS WITHIN THE AREA OF [REDACTED] ST WILLIAM.			
Subtotal for Account : 21092			Complete	1			
Cust: 21107	[REDACTED]	St Paul / Cahokia, IL 622060000		7 - 1234 - 0 - 9			
Amt Owed (\$):	0.00						
2141	MSC	02/15/2018		Complete			CUSTOMER HAD LEAK AND HAD WATER TEMPORARILY TURNED OFF - REPAIR IS FINISHED AND THEY ARE READY TO HAVE SERVICE TURNED BACK ON
		Completion Notes:		TURNED BACK ON AT 1192000			
Subtotal for Account : 21107			Complete	1			
Cust: 21111	[REDACTED]	West 3Rd / Cahokia, IL 622060000		1 - 211 - 1 - 16			
Amt Owed (\$):	0.00						
2118	MSC	02/09/2018		Complete			TURN ON METER FROM NEW SIGN UP
		Completion Notes:		WATER BACK OFF WATER LINE BROKE UNDER THE HOUSE IN CONCRETE. JAMES C.			

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4003	SWBU	11/07/2018	11/07/2018	Complete			CUSTOMER PROBLEM, THEY HAVE BEEN NOTIFIED. JAMES C
Subtotal for Account : 21111				Complete			
				2			
Cust: 21129	[REDACTED]	St Dorothy / Cahokia, IL 622060000				5 - 1057 - 0 - 8	
Amt Owed (\$):	70.42						
6743	SWBU	12/17/2019	12/17/2019	Complete			CUSTOMER PROBLEM, THEY HAVE BEEN NOTIFIED.
7670	SWBU	05/22/2020	05/22/2020	Complete			ALL PREVIOUS PROBLEMS HAVE BEEN ON CUSTOMER SIDE. ROOTS IN LATERAL AND SUCH.
Completion Notes:		CUSTOMER PROBLEM THEY AHVE BEEN NOTIFIED					
Subtotal for Account : 21129				Complete			
				2			
Cust: 21132	[REDACTED]	St Leo / Cahokia, IL 622060000				5 - 912 - 0 - 8	
Amt Owed (\$):	0.00						
6135	MSC	09/09/2019		Incomplete			CUSTOMER CALLED TO SAY THERE IS A SINKHOLE THAT SEEMS TO BE GETTING BIGGER OVER THE LAST SEVERAL MONTHS NEAR HIS METER IN HIS YARD - DOES NOT HAVE ACTIVE WATER SERVICE AT THIS TIME - OWNER [REDACTED]
Subtotal for Account : 21132				Incomplete			
				1			
Cust: 21141	[REDACTED]	Theodore / Cahokia, IL 622060000				9 - 24100 - 0 - 5	
Amt Owed (\$):	106.59						
8923	SWBU	01/15/2021	01/15/2021	Complete			SEWER BACKING UP IN HOUSE [REDACTED]
Completion Notes:		CUSTOMER PROBLEM THEY WERE NOT NOTIFIED. I HAVE TRIED CALLING SEVERAL TIMES NO ANSWER.					

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Subtotal for Account : 21141			Complete	1			
Cust: 21142	[REDACTED]		West 3Rd / Cahokia, IL 622060000				1 - 227 - 0 - 6
Amt Owed (\$):	3.91						
5499	MSC	06/10/2019	06/10/2019	Complete			KEITH IN STREET DEPARTMENT TOLD OCCUPANTS THAT THE SINK HOLE IN FRONT YARD IS OUR PROBLEM.
<i>Completion Notes:</i>		THERE IS NO SINK HOLE. DISREGARD THIS WORK ORDER. RORY 3/23/2021					
Subtotal for Account : 21142			Complete	1			
Cust: 21148	[REDACTED]		School / Cahokia, IL 622060000				3 - 98400 - 0 - 3
Amt Owed (\$):	0.00						
2421	SWBU	03/21/2018	03/21/2018	Complete			PER JAMES C. CUSTOMER PROBLEM THEY HAVE NOT BEEN NOTIFIED. JAMES SAID THAT THEY WERE NOT ANSWERING THE PHONE
<i>Completion Notes:</i>		SUM I TRIED CALLING TO NOTIFY CUSTOMER WITH PHONE NUMBER WE HAVE LISTED ON ACCOUNT. LEFT MESSAGE					
Subtotal for Account : 21148			Complete	1			
Cust: 21151	[REDACTED]		White / Cahokia, IL 622060000				3 - 76700 - 0 - 2
Amt Owed (\$):	0.00						
6567	SP	11/18/2019	11/18/2019	Complete			A GUY CALLED IN AND STATED OUR MANHOLE IS FULL
<i>Completion Notes:</i>		MANHOLES ARE SURCHARGED. H&H IS GOING TO COME TODAY AND VACTOR THEM DOWN. RORY					
Subtotal for Account : 21151			Complete	1			

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Cust: 21153	[REDACTED]		Lasalle / Cahokia, IL 622060000				12 - 42200 - 0 - 9
Amt Owed (\$):	15.97						
3204	SWBU	07/09/2018	07/09/2018	Complete			CALL [REDACTED]
	Completion Notes:	CUSTOMER PROBLEM, I CALLED [REDACTED] AND LEFT A MESSAGE					
Subtotal for Account : 21153		Complete		1			
Cust: 21155	[REDACTED]		Howell / Cahokia, IL 622060000				12 - 8900 - 0 - 15
Amt Owed (\$):	0.00						
2944	SP	05/25/2018	05/25/2018	Complete			CUSTOMER HAS A BAD ODOR COMING FROM HER BASEMENT AS WELL AS HER TUB
	Completion Notes:	WE JETTED LINE EARLIER, PROBABLY SUCK HER P-TRAP DRY. CUSTOMER HAS BEEN NOTIFIED.					
Subtotal for Account : 21155		Complete		1			
Cust: 21161	[REDACTED]		St Dorothy / Cahokia, IL 622060000				5 - 1062 - 0 - 9
Amt Owed (\$):	0.00						
3381	MSC	08/02/2018		Complete			LOCKED OUT @ 353300 ON 7-16-18. WHILE READING METERS READING IS NOW 356400. PULL METER
	Completion Notes:	READING AS OF 8-3-18 357300. METER IS ALREADY LOCKED OUT. READING STILL GOING UP					
Subtotal for Account : 21161		Complete		1			
Cust: 21166	[REDACTED]		St Justin / Cahokia, IL 622060000				4 - 831 - 0 - 9
Amt Owed (\$):	30.71						
2438	SWBU	03/21/2018		Complete			WATER COMING UP IN TUB WHEN WASHER EMPTIES

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		Completion Notes:		CUSTOMER PROBLEM, CALLED CUSTOMER TO NOTIFY			
2505	SP	03/29/2018		Complete			TOILET FILLING UP AND ABOUT TO OVERFLOW
		Completion Notes:		CUSTOMER PROBLEM HAVE BEEN NOTIFIED. HAD LINE SNAKED BEFORE WE GOT THERE.			
3755	SND	09/28/2018	09/28/2018	Complete			CUSTOMER PROBLEM THEY HAVE BEEN NOTIFIED. JAMES C
Subtotal for Account : 21166				Complete	3		
Cust: 21169	[REDACTED]	St James / Cahokia, IL 622060000					5 - 953 - 0 - 2
Amt Owed (\$):	0.00						
4506	MSC	01/30/2019		Complete			CK TO SEE IF METER IS FROZEN [REDACTED]
		Completion Notes:		CUSTOMER PROBLEM, FROZEN IN HOME			
Subtotal for Account : 21169				Complete	1		
Cust: 21173	[REDACTED]	Leonard / Cahokia, IL 622060000					9 - 17932 - 0 - 8
Amt Owed (\$):	0.00						
2555	SWBU	04/04/2018	04/04/2018	Complete			CUSTOMER PROBLEM, RORY M
Subtotal for Account : 21173				Complete	1		
Cust: 21177	[REDACTED]	Leonard / Cahokia, IL 622060000					9 - 19200 - 0 - 7
Amt Owed (\$):	0.00						
5397	SWBU	05/28/2019		Complete			CUSTOMER CALLED TO SAY TOILET IS BACKING UP AND LEAKING FROM UNDERNEATH. HIS LANDLORD TOLD HIM THAT IT IS THE CITY SO HE CALLED US
		Completion Notes:		CITY SEWER SURCHARGED, CHECKED ANDREWS BYPASS AND PUMP IS RUNNING BUT I LOWERED THE FLOAT 6". CALLED GUYS TO BRING VACTRUCK OVER TO MH ON LEONARD TO TAKE A FEW LOADS OFF THE SYSTEM.			
5495	SWBU	06/07/2019		Complete			

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		Completion Notes:		THE ANDREWA BYPASS PUMP WAS CLOGGED. WE PULLED PUMP AND ALL STARTED PUMPING DOWN			
Subtotal for Account : 21177				Complete		2	
Cust: 21187	[REDACTED]	East 5Th / Cahokia, IL 622060000				6 - 1585 - 0 - 11	
Amt Owed (\$):	29.99						
3165	SP	06/28/2018		Complete			SEWER SMELLS REALLY BAD IN HOUSE AND GETS WORSE WHEN IT RAINS
		Completion Notes:		CUSTOMER PROBLEM, CUSTOMER NOTIFIED			
3498	SP	08/22/2018		Complete		[REDACTED]	SEWER SMELL IN HOME
		Completion Notes:		CUSTOMER PROBLEM, HAVE BEEN NOTIFIED			
Subtotal for Account : 21187				Complete		2	
Cust: 21189	[REDACTED]	St Christopher / Cahokia, IL 622060000				8 - 1200 - 0 - 3	
Amt Owed (\$):	-0.11						
2577	SWBU	04/09/2018	04/09/2018	Complete			CUSTOMER PROBLEM HAVE BEEN NOTIFIED.
Subtotal for Account : 21189				Complete		1	
Cust: 21194	[REDACTED]	Under / Cahokia, IL 622060000				16 - 41300 - 0 - 8	
Amt Owed (\$):	0.00						
5212	SWBU	04/29/2019	04/29/2019	Complete			SEWER BACKING UP BADLY. CUSTOMER SAID LANDLORD STATED IT WAS OUR PROBLEM.
		Completion Notes:		CITY SEWERS FLOWING GROUND WATER, GETTING INTO SYSTEM, PUMPS ARE RUNNING. I DID NOT SPEAK WITH ANYONE RORY			
5241	SP	05/01/2019		Complete			

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7603	SWBU	05/11/2020		Complete			Completion Notes: WENT BY AND JUST A CHILD ANSWERED THE DOOR. PARENT NOT HOME. GROUND WATER ENTERING BASEMENT FROM ABOVE GROUND.
							Completion Notes: PER WES GROUND WATER GETTING PUMPED INTO SEWER LINE. TOLD CUSTOMER TO GET A HOLD OF LANDLORD TO REROUTE.
Subtotal for Account : 21194			Complete	3			
Cust: 21197	[REDACTED]		St Monica / Cahokia, IL 622060000				7 - 1347 - 0 - 5
Amt Owed (\$):	-0.04						
4568	MSC	02/08/2019		Incomplete			BAD SHUTOFF - CAN'T TURN OFF
Subtotal for Account : 21197			Incomplete	1			
Cust: 21200	[REDACTED]		Cahokia / Cahokia, IL 622060000				3 - 71301 - 0 - 6
Amt Owed (\$):	0.00						
2669	SP	04/23/2018		Complete			SEWER STARTING TO GURGLE, STRONG SEWER SMELL
							Completion Notes: OUR BYPASS WAS DOWN. WE ARE GETTING THAT BACK UP AND RUNNING - LEFT MESSAGE WITH [REDACTED] TO NOTIFY
Subtotal for Account : 21200			Complete	1			
Cust: 21203	[REDACTED]		St Michael / Cahokia, IL 622060000				13 - 8232 - 0 - 2
Amt Owed (\$):	-194.72						
5592	SWBU	06/24/2019		Complete			SEWER BACKING UP SINCE LAST NIGHT
							Completion Notes: CHECKED MH DIRECTLY BEHIND HOUSE. CITY SEWER FLOWING. KNOCKED ON DOOR. YOUNG GIRL ANSWERED. TOLD HER TO TELL HER PARENTS TO CALL A PLUMBER.
Subtotal for Account : 21203			Complete	1			

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Cust: 21213	[REDACTED]	St Robert / Cahokia, IL 622060000					5 - 866 - 0 - 10
Amt Owed (\$):	62.70						
3116	MSC	06/26/2018		Complete			REBUILD PIT
8161	MSC	08/27/2020		Complete			GRASS
Completion Notes:		914100					
Subtotal for Account : 21213		Complete					
		2					
Cust: 21214	[REDACTED]	St Barbara / Cahokia, IL 622060000					5 - 1051 - 0 - 2
Amt Owed (\$):	101.00						
2613	MSC	04/11/2018		Complete			CALLED AFTER HOURS
Completion Notes:		SAYS WATER WAS RUNNING IN HOME. SAID WAS WAS ON CARPET. METER WAS OFF WHEN HE GOT THERE. STILL OFF					
Subtotal for Account : 21214		Complete					
		1					
Cust: 21217	[REDACTED]	Range / Cahokia, IL 622060000					12 - 14800 - 0 - 6
Amt Owed (\$):	225.33						
6836	SWBU	01/02/2020	01/02/2020	Complete		[REDACTED]	
Completion Notes:		CHECKED UP AND DOWNSTREAM MANHOLES CITY SEWER IS FLOWING TOLD CUSTOMER CALL PLUMBER. THEY SAID TIGER PLUMBING WAS THERE MONDAY. I TOLD THEM TO CALL THEM BACK OUT.					
7226	SWBU	03/03/2020		Complete			SEWER AND TRASH COMING UP FROM CLEANOUT, [REDACTED]
Completion Notes:		CHECKED UPSTREAM AND DOWNSTREAM MH. ALL SURCHARGED. HAD TO JET FROM BIG ELLEN WET WELL TO MH 10. SEWER WAS CLOGGED AT MH 10. CLEARED THE CLOG AND ALL IS FLOWING. DID NOT SPEAK WITH CUSTOMER.					
Subtotal for Account : 21217		Complete					
		2					
Cust: 21218	[REDACTED]	St Patrick / Cahokia, IL 622060000					15 - 12700 - 0 - 8

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Amt Owed (\$):		0.00					
7256	MSC	03/06/2020		Complete			STARTED OFF AS A SMALL WHOLE A FEW DAYS AGO. NOW ITS 5FT DEEP
Completion Notes:		AWARE OF THE CAVE IN ON 2-2-2020. CAVE IN HAS GOTTEN BIGGER. SAFETY FENCED IT OFF. MAINTAINING DAILY					
Subtotal for Account : 21218				Complete			
				1			
Cust: 21219	[REDACTED]	Donald / Cahokia, IL 622060000					14 - 18000 - 0 - 5
Amt Owed (\$):		0.00					
5096	SWBU	04/09/2019	04/09/2019	Complete			
Completion Notes:		CUSTOMER PROBLE [REDACTED]					
Subtotal for Account : 21219				Complete			
				1			
Cust: 21221	[REDACTED]	St Monica / Cahokia, IL 622060000					7 - 1364 - 0 - 8
Amt Owed (\$):		0.00					
5143	SWBU	04/15/2019		Complete			SEWER BACKING UP FOR 2 MONTHS. EASTSIDE SEWER HAS BEEN OUT 3 TIMES. CALLED HEALTH DPARTMENT AND AND TOLD THEM IT WAS A HEALTH CODE VIOLATION. THEY TOLD HER TO CALL US. [REDACTED]
Completion Notes:		CHECKED UPSTREAM & DOWNSTREAM.MH. ALL FLOWING. CUSTOMER PROBLEM. DID NOT SPEAK TO CUSTOMER. ID TELL THEM TO CALL					
Subtotal for Account : 21221				Complete			
				1			
Cust: 21222	[REDACTED]	Kinder / Cahokia, IL 622060000					3 - 73900 - 0 - 3
Amt Owed (\$):		227.24					
2904	SP	05/23/2018		Complete			SEWER GURGLING

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9260	SWBU	03/16/2021	03/16/2021	Complete			SEWER BACKING UP IN HOME [REDACTED]
		Completion Notes: CUSTOMER PROBLEM. HAS BEEN NOTIFIED					
		Completion Notes: [REDACTED]					
Subtotal for Account : 21222			Complete	2			
Cust: 21225	[REDACTED]	Andrews / Cahokia, IL 622060000		10 - 732 - 0 - 10			
Amt Owed (\$):	1.46						
2674	SP	04/23/2018		Complete			SEWER COMING UP FROM DRAINS [REDACTED]
		Completion Notes: CUSTOMER PROBLEM. HAS BEEN NOTIFIED					
Subtotal for Account : 21225			Complete	1			
Cust: 21226	[REDACTED]	St Stephen / Cahokia, IL 622060000		13 - 15000 - 0 - 8			
Amt Owed (\$):	301.80						
4532	SP	02/04/2019		Complete			[REDACTED]
		Completion Notes: OUR PROBLEM. STATION WAS DOWN. HAS BEEN NOTIFIED					
Subtotal for Account : 21226			Complete	1			
Cust: 21232	[REDACTED]	Nadine / Cahokia, IL 622060000		16 - 44600 - 0 - 11			
Amt Owed (\$):	0.00						
8206	SWBU	09/03/2020		Complete			CUSTOMER CALLED TO SAY THE SEWER IS BACKING UP IN YARD OUT BEHIND THE PROPERTY
		Completion Notes: HAD TO REPLACE BYPASS PUMP - OUR PROBLEM - CALLED TO NOTIFY [REDACTED]					

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8217	SWBU	09/09/2020		Complete			CUSTOMER CALLED TO SAY THE SEWER IS BACKING UP AGAIN. WHATEVER WE DID LAST WEEK WORKED BUT IT IS DOING THE SAME THING AGAIN
		Completion Notes: BYPASS PUMP AT [REDACTED] MACHINE FLOAT WAS HUNG UP - ALL RUNNING NOW - THINGS SHOULD BE OK NOW					
Subtotal for Account : 21232				Complete	2		
Cust: 21245	[REDACTED]	St Margaret / Cahokia, IL 622060000				4 - 620 - 1 - 12	
Amt Owed (\$):	0.21						
3105	MSC	06/22/2018		Complete			NEED RISER FOR LID
Subtotal for Account : 21245				Complete	1		
Cust: 21246	[REDACTED]	St Paul / Cahokia, IL 622060000				7 - 1208 - 0 - 7	
Amt Owed (\$):	0.00						
3134	MSC	06/26/2018		Complete			LID NEED RAISED
3716	MSC	09/24/2018		Complete			RAISE RING & LID
4312	MSC	12/26/2018		Complete			RAISE RING AND LID
4365	SWBU	01/04/2019	01/04/2019	Complete			CUSTOMER PROBLEM, [REDACTED] CALLED AND NOTIFIED CUSTOMER
Subtotal for Account : 21246				Complete	4		
Cust: 21260	[REDACTED]	Ernst / Cahokia, IL 622060000				2 - 335 - 0 - 3	
Amt Owed (\$):	44.34						

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4414	SP	01/10/2019		Complete			OWNER CALLED TO REPORT THAT HER CONTRACTORS CALLED HER TO SAY THE SEWER IS BACKING UP (THEY CURRENTLY DO NOT HAVE WATER SERVICE, WERE ON THE JAN SHUTOFF LIST)
		Completion Notes:		CUSTOMER PROBLEM			
8550	MSC	11/04/2020		Complete			SAYS HER METER LID ISNT ON ALL THE WAY. WANTS IT FIXED
		Completion Notes: LID WAS OFF. PUT BACK ON WHEN THE METER WAS READ. LOOKS LIKE THEY DRIVE ON IT					
Subtotal for Account : 21260			Complete	2			
Cust: 21261	[REDACTED]	St Maud / Cahokia, IL 622060000				7 - 1298 - 0 - 10	
Amt Owed (\$):	0.00						
3297	SWO	07/24/2018	07/24/2018	Complete			CUSTOMER PROBLEM SWER IS NOT BACKED UP. CUSTOMER HAS BEEN NOTIFIED BY PHONE
Subtotal for Account : 21261			Complete	1			
Cust: 21270	[REDACTED]	St Paul / Cahokia, IL 622060000				7 - 1236 - 0 - 8	
Amt Owed (\$):	83.17						
3718	MSC	09/24/2018		Complete			RAISE RING & LID
Subtotal for Account : 21270			Complete	1			
Cust: 21272	[REDACTED]	East 5Th / Cahokia, IL 622060000				6 - 1580 - 0 - 10	
Amt Owed (\$):	0.00						
3768	MSC	10/01/2018		Complete			OFF FROM SHUTOFF LIST AT 81200 - METER BOOK HAS 82200 - LOCK OUT
		Completion Notes: READING IS STILL 81200 METER STILL OFF - DID NOT LOCK OUT					

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Subtotal for Account : 21272			Complete	1			
Cust: 21274	[REDACTED]		Upper Cahokia / Cahokia, IL 622060000				16 - 14832 - 0 - 7
Amt Owed (\$):	29.17						
5392	SWBU	05/24/2019		Complete			SEWER BACKING UP IN BASEMENT [REDACTED]
	Completion Notes:	SYSTEM IS FULL OF GROUND WATER. NEED TO WAIT UNTIL WATER GOES DOWN TO SEE IF BACKED UP.					
5409	SWBU	05/29/2019		Complete			CUSTOMER CALLED TO SAY SEWER IS COMING UP OUT OF HER DRAINS WITH TISSUE AND EVERYTHING
	Completion Notes:	ARRIVED AND FOUND CUSTOMER INSTALLING A PLUG IN THE BASEMENT FLOOR DRAIN. THAT IS WHERE THE SEWER WATER AND RAIN WATER WAS ENTERING. ASKED ABOUT FILING A CLAIM FOR FURNACE AND WATER HEATER. I TOLD THEM THAT INSURANCE CO WILL NOT PAY OFF DUE TO ALL THE HEAVY RAINS AND THAT YOU JUST PLUGGED THE DRAIN TODAY AND THAT YOU LIVE IN A NATURAL DRAINAGE AREA 5/29/19 @ 4:20PM					
Subtotal for Account : 21274			Complete	2			
Cust: 21277	[REDACTED]		St Matthew / Cahokia, IL 62206-0000				7 - 1176 - 0 - 4
Amt Owed (\$):	0.00						
3084	MSC	06/20/2018	06/20/2018	Complete			customer called regarding lid off of sewer by the street. Porky said he had notified kevin about the storm lid being off .
	Completion Notes:	Lynn also called today and left Kevin a voicemail regarding this issue.					
Subtotal for Account : 21277			Complete	1			
Cust: 21279	[REDACTED]		St Thomas / Cahokia, IL 622060000				6 - 1616 - 0 - 6
Amt Owed (\$):	0.00						
6163	SWBU	09/12/2019		Complete			
	Completion Notes:	CUSTOMER PROBLEM					

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6217	MSC	09/18/2019	09/18/2019	Complete			WATER COMING OUT OF FAUCET YELLOW
		Completion Notes:		RORY: WENT BY CUSTOMERS HOUSE, CHECKED WATER SEEMED TO HAVE A SLIGHT YELLOW TINT TO IT. BUT AFTER RUNNING A FEW GLASSES OF WATER IT ALL SEEMED TO CLEAR UP. DO NOT HAVE DIFFERENT ANSWER AS TO WHY WATER HAS YELLOWISH TINT. AT THI TIME, COULD HAVE BEEN JUST SOME SETTLEMENT WITHIN THE CUSTOMERS LINE.			
Subtotal for Account : 21279			Complete				
			2				
Cust: 21281	[REDACTED]	St Monica / Cahokia, IL 622060000				7 - 1355 - 0 - 6	
Amt Owed (\$):	0.00						
4360	SWBU	01/03/2019		Complete			CUSTOMER CALLED TO SAY THAT SEWER IS BACKING UP IN HOLE IN FRONT YARD - [REDACTED]
		Completion Notes:		CUSTOMER PROBLEM. SEWER COMING OUT OF CLEAN OUT - CALLED CUSTOMER TO NOTIFY			
Subtotal for Account : 21281			Complete				
			1				
Cust: 21283	[REDACTED]	Leonard / Cahokia, IL 622060000				9 - 16400 - 0 - 14	
Amt Owed (\$):	17.75						
6969	SWBU	01/21/2020		Complete		[REDACTED]	
		Completion Notes:		CUSTOMER PROBLEM. HAVE BEEN NOTIFIED			
Subtotal for Account : 21283			Complete				
			1				
Cust: 21285	[REDACTED]	St Henry / Cahokia, IL 622060000				4 - 853 - 0 - 6	
Amt Owed (\$):	0.00						
9096	MSC	02/19/2021		Complete			WANTS SOMEONE TO CK WATER BC IS IS "DISGUSTING AND SHE CANT DRINK IT"
		Completion Notes:		NO THER CALLS IN THE AREA. ABOUT BAD WATER. WAIT TO SEE IF SHE CALLS AGAIN PER R MORGAN			
9233	SND	03/11/2021		Complete		[REDACTED]	STARTED YESTERDAY

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		Completion Notes:		OUR BYPASS PUMP FLOAT WAS HUNG UP, GOT PUMP GOING, J. MORGAN GOING TO CK AGAIN AT 2:46 TO MAKE SURE EVERYTHING IS OK. 3-12-2021 8:52 SEWER IS STILL BACKING UP, R.MORGAN WENT BACK OUT. OUR LINES ARE DOWN AND FLOWING, SPOKE WITH CUSTOMER.			
Subtotal for Account : 21285				Complete			
		2					
Cust: 21299	[REDACTED]	Edwards / Cahokia, IL 622060000		16 - 28032 - 0 - 15			
Amt Owed (\$):	0.00						
5374	SWBU	05/23/2019		Complete	05/23/2019		ENTIRE SYSTEM UNDER WATER-PUMP NEED TO CATCH UP
Subtotal for Account : 21299				Complete			
		1					
Cust: 21301	[REDACTED]	Kinder / Cahokia, IL 622060000		3 - 73800 - 0 - 2			
Amt Owed (\$):	0.00						
3774	SWBU	10/01/2018	10/01/2018	Complete		[REDACTED]	
		Completion Notes:		CUSTOMER PROBLEM HAVE BEEN NOTIFIED			
Subtotal for Account : 21301				Complete			
		1					
Cust: 21310	[REDACTED]	St Kevin / Cahokia, IL 622060000		13 - 24500 - 0 - 4			
Amt Owed (\$):	35.10						
3307	SP	07/26/2018		Complete			WHOLE WITH STANDING SEWER
		Completion Notes:		CUSTOMER PROBLEM. HAS BEEN NOTIFIED			
7672	SP	05/22/2020		Complete			LANDLORD [REDACTED] CALLED TO SAY THERE IS SEWER BACKING UP IN THE YARD
		Completion Notes:		CUSTOMER PROBLEM, SYSTEM DOWN AND FLOWING, CALLED LANDLORD TO NOTIFY			

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Subtotal for Account : 21310				Complete			
				2			
Cust: 21313	[REDACTED]	Hissrich / Cahokia, IL 622060000				3 - 82000 - 0 - 10	
Amt Owed (\$):	0.00						
3867	SWO	10/16/2018	10/16/2018	Complete	CUSTOMER PROBLEM AND THEY HAVE BEEN NOTIFIED. JAMES C		
Subtotal for Account : 21313				Complete			
				1			
Cust: 21333	[REDACTED]	East 5Th / Cahokia, IL 622060000				6 - 1582 - 0 - 9	
Amt Owed (\$):	0.00						
3439	SWBU	08/14/2018	08/14/2018	Complete	CUSTOMER STATES THAT SEWER IS BACKING UP SO BADLY ITS IN THE HALLWAY		
Completion Notes:		CUSTOMER PROBLEM. MAN SAID NOTHING BACKING UP. TOILET FLUSH GOOD. JAMES C					
Subtotal for Account : 21333				Complete			
				1			
Cust: 21336	[REDACTED]	Nadine / Cahokia, IL 622060000				16 - 47132 - 0 - 3	
Amt Owed (\$):	30.36						
4559	SWBU	02/07/2019	02/07/2019	Complete	SEWER BACKING UP IN BASEMENT [REDACTED]		
Completion Notes:		CHECKED UPSTREAM AND DOWNSTREAM MANHOLES-CITY SEWER FLOWING. SPOKE WITH CUSTOMER EXPLAINED IT IS ENTIRELY ALL GROUND WATER THAT IS ENTERING HER BASEMENT AND THAT SHE SHOULD INVEST INTO A SMALL UTILITY SUMP PUMP. SHE AGREED. RORY M					
Subtotal for Account : 21336				Complete			
				1			
Cust: 21339	[REDACTED]	St Thomas / Cahokia, IL 622060000				6 - 1633 - 0 - 10	
Amt Owed (\$):	0.00						

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3413	MSC	08/09/2018		Complete			TURN ON WATER. LEAK IS FIXED
		Completion Notes: 877500					
8837	SWBU	12/31/2020		Complete			CUSTOMER CALLED TO SAY DEBRIS IS COMING UP IN HER TUB AND THERE IS A BAD SEWER SMELL SO SHE CALLED EAST SIDE SEWER AND THEY CAME OUT AND SAID IT IS ON CITY END - TOLD HER WE WOULD CHECK OUR LINES AND LET HER KNOW
		Completion Notes: CUSTOMER PROBLEM, HAS NOT BEEN NOTIFIED, DID NOT ANSWER DOOR - CALLED CUSTOMER TO NOTIFY					
Subtotal for Account : 21339			Complete	2			
Cust: 21342	[REDACTED]	St Patrick / Cahokia, IL 622060000			15 - 12400 - 0 - 14		
Amt Owed (\$):	0.50						
3515	SP	08/27/2018		Complete			SEWER SMELL IN HOME [REDACTED]
		Completion Notes: CUSTOMER PROBLEM					
8417	SWO	10/16/2020		Incomplete			[REDACTED]
Subtotal for Account : 21342			Complete	1	Incomplete	1	
Cust: 21343	[REDACTED]	St Robert / Cahokia, IL 622060000			5 - 899 - 0 - 10		
Amt Owed (\$):	0.00						
3754	MSC	09/28/2018		Complete			RAISE RING & LID
5844	MSC	07/31/2019		Complete			RAISE RING AND LID
Subtotal for Account : 21343			Complete	2			
Cust: 21356	[REDACTED]	St Gregory / Cahokia, IL 622060000			4 - 633 - 1 - 7		
Amt Owed (\$):	0.00						

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3503	MSC	08/24/2018		Complete			GRASS
		Completion Notes:	462300				
Subtotal for Account : 21356			Complete	1			
Cust: 21359	[REDACTED]	Preston / Cahokia, IL 622060000					12 - 36900 - 0 - 7
Amt Owed (\$):	0.00						
3600	SWBU	09/05/2018	09/05/2018	Complete			[REDACTED] CALLED IN TO SAY SEWER WAS BACKING UP. [REDACTED]
		Completion Notes:	CUSTOMER PROBLEM, JASON LEWIS HAS BEEN NOTIFIED.				
Subtotal for Account : 21359			Complete	1			
Cust: 21372	[REDACTED]	St Margaret / Cahokia, IL 622060000					4 - 585 - 1 - 6
Amt Owed (\$):	25.80						
6960	MSC	01/17/2020		Complete			TURNED ON FROM AB SHUTOFF LIST. TENANT CALLED AND SAID WATER WAS RUNNING ALL OVER INSIDE THE HOME. RORY CALLED J.ALLEN TO TURN OFF
		Completion Notes:	SEE DAILY SHEET IN FILE				
Subtotal for Account : 21372			Complete	1			
Cust: 21387	[REDACTED]	Arthur / Cahokia, IL 622060000					2 - 380 - 0 - 8
Amt Owed (\$):	180.81						
9176	MSC	03/04/2021		Complete			METER IS STOLEN. PULL METER. NEED READING AND SERIAL NUMBER
		Completion Notes:	METER STILL IN PLACE. SOMEONE REMOVED THE REGISTER. IT HAS A LOCK AND SHIELD ON IT. NO INFORMATION ABOUT METER.				

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Subtotal for Account : 21387			Complete				
			1				
Cust: 21388	[REDACTED]			St Barbara / Cahokia, IL 622060000			7 - 1449 - 1 - 10
Amt Owed (\$):	-70.28						
4828	SND	03/13/2019		Complete			BACKING UP IN TUB [REDACTED]
	Completion Notes:		CUSTOMER PROBLEM. HAS BEEN NOTIFIED				
Subtotal for Account : 21388			Complete				
			1				
Cust: 21406	[REDACTED]			Camp Jackson / Cahokia, IL 622060000			18 - 3100 - 0 - 3
Amt Owed (\$):	0.00						
4879	SWBU	03/20/2019		Complete			REAR. IS BACKING UP IN BASEMENT [REDACTED] JOHN MAINTENANCE. [REDACTED] CALLED IT IN
	Completion Notes:		CUSTOMER PROBLEM. CUSTOMER HAD TO DIG UP HIS LATERAL AND REPLACE THE BAD SECTION AND INSTALL CLEANOUT				
Subtotal for Account : 21406			Complete				
			1				
Cust: 21407	[REDACTED]			St Thomas / Cahokia, IL 622060000			6 - 1524 - 0 - 5
Amt Owed (\$):	3.55						
5036	MSC	04/02/2019		Complete			NEW LID
5850	MSC	07/31/2019		Complete			REPLACE RING AND LID
Subtotal for Account : 21407			Complete				
			2				
Cust: 21408	[REDACTED]			Fall / Cahokia, IL 622060000			19 - 71500 - 0 - 3
Amt Owed (\$):	17.40						

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3644	SWBU	09/11/2018	09/12/2018	Complete			SEWER IS BACKING UP OUT OF THIS CLEAN OUT HOUSE IS EMPTY AND NO WATER OR SEWER IS BEING USED IN THE HOUSE
3884	SP	10/22/2018		Complete			CUSTOMER HAVING SEWER ISSUES
		Completion Notes: CUSTOMER PROBLEM, I CALLED AND NOTIFIED CUSTOMER. Completion Notes: CUSTOMER PROBLEM AND THEY HAVE BEEN NOTIFIED.					
Subtotal for Account : 21408			Complete	2			
Cust: 21432		St Benedict / Cahokia, IL 622060000					15 - 24500 - 0 - 6
Amt Owed (\$):	227.24						
7660	SP	05/20/2020	05/20/2020	Complete			NOT A SEWER PROBLEM, IT IS WATER COMING OUT OF THEIR SUB PUMP IN BASEMENT. CUSTOMER HAS BEEN NOTIFIED.
Subtotal for Account : 21432			Complete	1			
Cust: 21439		St John / Cahokia, IL 622060000					8 - 6400 - 0 - 9
Amt Owed (\$):	0.00						
3986	SWBU	11/05/2018		Complete			BACKING UP IN KITCHEN AND BATHROOM EVERYTIME SHE FLUSHES TOILET. STARTED YESTERDAY.
		Completion Notes: CUSTOMER PROBLEM. HAS BEEN NOTIFIED					
5512	SWBU	06/11/2019	06/11/2019	Complete			SEWER BACKING UP
		Completion Notes: HAD H & H TAKE A LOAD OFF THE SYSTEM FOR NOW 4:45 PM. RORY					
Subtotal for Account : 21439			Complete	2			
Cust: 21470		St John / Cahokia, IL 622060000					8 - 11732 - 0 - 3

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Amt Owed (\$):		134.93					
5976	SP	08/19/2019		Complete			SEWER SMELL
Completion Notes:		OUR LINES ARE FLOWING. SPOKE WITH CUSTOMER.					
Subtotal for Account : 21470			Complete	1			
Cust: 21471	[REDACTED]	West 2Nd / Cahokia, IL 622060000					1 - 21 - 0 - 2
Amt Owed (\$):		0.00					
4201	SWBU	12/07/2018	12/07/2018	Complete			CUSTOMER CALLED AT 4:10 TO SAY THERE IS WATER COMING UP IN THE BASEMENT
Completion Notes:		PORKY WENT BY AND WE ARE CLEAR. NOTIFIED CUSTOMER.					
Subtotal for Account : 21471			Complete	1			
Cust: 21473	[REDACTED]	Leonard / Cahokia, IL 622060000					9 - 19100 - 0 - 7
Amt Owed (\$):		15.69					
4108	MSC	11/28/2018		Complete			TENANT REQUESTING TO KEEP SERVICES ON IN HIS NAME
Completion Notes:		TENANT WANTED TO KEEP ACTIVE NOTE IN FILE					
5081	SWBU	04/05/2019		Complete			
Completion Notes:		WENT TO CHECK THE PROBLEM. SEVERAL MANHOLES SURCHARGED ALL THE WAY BACK TO MH 12 [REDACTED] ANDREWS DOUND HUGE CAVE IN AT [REDACTED] ANDREWS BETWEEN MH 12 & 11. SET UP BY PASS FROM MH 12 TO MH 107 IN [REDACTED]					
Subtotal for Account : 21473			Complete	2			
Cust: 21474	[REDACTED]	St Thomas / Cahokia, IL 622060000					6 - 1657 - 0 - 9
Amt Owed (\$):		0.00					

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
8315	MSC	09/28/2020	09/28/2020	Complete			[REDACTED] WATER COMING OUT UNDER METER LTD
		Completion Notes: WE HAVE A LEAK ON OUR SIDE OF METER, THE WATER IS OFF AND LOCKED OUT.					
Subtotal for Account : 21474		Complete 1					
Cust: 21480	[REDACTED]	St Norbert / Cahokia, IL 622060000					7 - 1266 - 0 - 8
Amt Owed (\$):	0.00						
6022	SP	08/27/2019		Complete			
		Completion Notes: LEAK IS FROM HOOUSE TO METER, WATER LINE LEAK. CUSTOMER IS AWARE. WATER WAS TUNRED OFF ***TURNED BACK ON 8-28-2019					
Subtotal for Account : 21480		Complete 1					
Cust: 21482	[REDACTED]	Fox Meadow / Cahokia, IL 622060000					19 - 90700 - 0 - 5
Amt Owed (\$):	-44.97						
4118	SWBU	11/29/2018		Complete			CUSTOMER CALLED TO SAY HER SEWER WAS BACKING UP OVERNIGHT LAST NIGHT, WANTED US TO CHECK OUR LINE BEFORE SHE CALLS PLUMBER
		Completion Notes: CUSTOMER PROBLEM, HAVE BEEN NOTIFIED					
Subtotal for Account : 21482		Complete 1					
Cust: 21501	[REDACTED]	St Paul / Cahokia, IL 622060000					7 - 1204 - 0 - 5
Amt Owed (\$):	0.00						
5674	MSC	07/05/2019	07/05/2019	Complete			[REDACTED] CUSTOMER STATES THAT THIS HAS BEEN HAPPENING FOR MONTHS, NOW THE WHOLE IS ALOT BIGGER AND WATER STILL COMING OUT.

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
		Completion Notes:		PULLED NEW SERVICE LINE FROM MAIN TO METER BOX 7/9/2019 COMPLETED. RORY			
Subtotal for Account : 21501				Complete 1			
Cust: 21506	[REDACTED]	St Lambert / Cahokia, IL 622060000		4 - 533 - 1 - 2			
Amt Owed (\$):	0.00						
8969	MSC	01/28/2021	01/28/2021	Complete	660500 NO CHANGE FROM TURN OFF. PORKY		
Subtotal for Account : 21506				Complete 1			
Cust: 21512	[REDACTED]	St Gregory / Cahokia, IL 622060000		4 - 632 - 1 - 5			
Amt Owed (\$):	0.00						
9397	SP	04/12/2021		Complete	04/12/2021	[REDACTED]	landlord called said tenant is having sewer issues.
		Completion Notes:		customers problem been notified			
Subtotal for Account : 21512				Complete 1			
Cust: 21536	[REDACTED]	Falling Springs #4 Rear / Cahokia, IL 622060000		17 - 300400 - 0 - 4			
Amt Owed (\$):	115.40						
4321	SND	12/26/2018		Complete	[REDACTED]		
		Completion Notes:		CHECKED SEWER PROBLEM WITH RORY. WE WERE DOWN AND FLOWING. CUSTOMER PROBLEM. HAS BEEN NOTIFIED			
Subtotal for Account : 21536				Complete 1			
Cust: 21539	[REDACTED]	Williams / Cahokia, IL 622060000		13 - 23732 - 0 - 7			
Amt Owed (\$):	0.00						
4514	SND	02/01/2019		Complete	SEWER NOT DRAINING		

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4849	SND	03/18/2019		Complete			Completion Notes: CUSTOMER PROBLEM. HAS BEEN NOTIFIED
							Completion Notes: BIG ELLEN STATION WAS DOWN BELIEVE WE HAVE IT FIXED. CUSTOMER SHOULD NOT HAVE ANY MORE ISSUES
Subtotal for Account : 21539				Complete			2
Cust: 21552	[REDACTED]			St Margaret / Cahokia, IL 622060000			4 - 592 - 1 - 10
Amt Owed (\$):	0.00						
7658	SWBU	05/20/2020		Complete		OWNER [REDACTED]	
							Completion Notes: CUSTOMER PROBLEM
Subtotal for Account : 21552				Complete			1
Cust: 21555	[REDACTED]			St Leo / Cahokia, IL 622060000			5 - 915 - 0 - 7
Amt Owed (\$):	0.00						
5845	MSC	07/31/2019		Complete			RAISE RING LID AND CLEAN OUT
Subtotal for Account : 21555				Complete			1
Cust: 21573	[REDACTED]			St Barbara / Cahokia, IL 622060000			7 - 1457 - 1 - 8
Amt Owed (\$):	0.00						
4518	MSC	02/01/2019		Complete			WAS OFF FOR TAMPER. TURN ON
Subtotal for Account : 21573				Complete			1
Cust: 21581	[REDACTED]			Isabell / Cahokia, IL 622060000			2 - 343 - 0 - 12
Amt Owed (\$):	0.00						

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8307	SP	09/28/2020		Complete			CUSTOMER CALLED TO SAY THERE IS A REALLY BAD SEWER SMELL IN HER HOUSE AND HER TOILET IS NOT DRAINING VERY WELL
		Completion Notes:		CUSTOMER PROBLEM - CUSTOMER NOTIFIED			
Subtotal for Account : 21581			Complete				
			1				
Cust: 21585	[REDACTED]	St Michael / Cahokia, IL 622060000			13 - 35034 - 0 - 8		
Amt Owed (\$):	206.86						
4622	SWBU	02/15/2019	02/15/2019	Complete			WASHER BACKING UP IN TUB AND TOILET
		Completion Notes: CUSTOMER PROBLEM DIDNT NOTIFY THEM. JAMES C. I CALLED AND LEFT MESSAGE WITH CUSTOMER [REDACTED]					
Subtotal for Account : 21585			Complete				
			1				
Cust: 21604	[REDACTED]	St James / Cahokia, IL 622060000			7 - 1410 - 0 - 11		
Amt Owed (\$):	0.00						
4836	MSC	03/14/2019	03/15/2019	Complete			TURN ON WATER
		Completion Notes: READING IS THE SAME AT SIGN UP. TURNED OFF. METER WAS SPINNING. 3-15-2019 @ 3:01 WATER WAS TURNED BACK ON. LEAK IN HOME IS FIXED					
Subtotal for Account : 21604			Complete				
			1				
Cust: 21606	[REDACTED]	David / Cahokia, IL 622060000			3 - 96800 - 0 - 10		
Amt Owed (\$):	17.75						
7908	SND	07/23/2020		Complete			CUSTOMER CALLED TO SAY HER TOILET IS NOT FLUSHING PROPERLY AND THE SEWER IS BACKED UP - DO NOT KNOCK, CALL CUSTOMER TO NOTIFY
		Completion Notes: IT DOES NOT APPEAR TO BE OUR LINE BUT WE WILL JET THE LINE TO BE SURE - CALLED CUSTOMER TO NOTIFY AND TOLD HER TO CALL US BACK TOMORROW IF HER LINE IS STILL BACKED UP					

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Subtotal for Account : 21606			Complete	1			
Cust: 21607	[REDACTED]		St Monica / Cahokia, IL 622060000				7 - 1356 - 0 - 3
Amt Owed (\$):	0.00						
9196	MSC	03/08/2021	03/08/2021	Complete			NEIGHBOR CALLED SAYING WATER WAS COMING OUT OF METER PIT INTO THE STREET
	Completion Notes:	METER WAS BAD HAD TO PUT IN NEW METER... NEW METER:17524030 ROCKWELL READING 649500... JAMES A					
Subtotal for Account : 21607			Complete	1			
Cust: 21609	[REDACTED]		Mildred / Cahokia, IL 622060000				17 - 45800 - 0 - 6
Amt Owed (\$):	0.00						
7674	SP	05/26/2020		Complete			SEWER IS COMING FROM OVERFLOW VALVE. SEWER GUY SAID A TRENCH NEEDS TO BE BUILT, HAS TO COVER HOLE IN BASEMENT BC SEWER KEEPS BACKNG UP. SEWER CAVE IN BEHIND PROPERTY [REDACTED]
	Completion Notes:	WE MIGHT HAVE TO PUT IN MINI SEWER STATION BEHIND HER HOUSE					
8533	SP	11/02/2020	11/02/2020	Complete			RESIDENT CALLED IN TO SAY PUMP LINE IN BACK OF HOUSE COULD EITHER BE DISCONNECTED OR BROKEN. STATED A CAR WAS PARKED BEHIND HER HOUSE THAT SHOULDNT HAVE BEEN BEHIND THERE.
	Completion Notes:	[REDACTED] BYPASS CAME APART WE RE CONNECTED IT [REDACTED] BYPASS PIT FULL OF SEWAGE WE VACTORED OUT AND RESET PUMP.					
9149	SWBU	02/26/2021	02/26/2021	Complete			[REDACTED] PUMP BEHIND HOUSE IS NOT WORKING
	Completion Notes:	BYPASS PUMP FLOAT WAS HUNG UP, PULLED PUMP & RESET ALL WORKING RORY.					

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Subtotal for Account : 21609			Complete				
			3				
Cust: 21612	[REDACTED]			St Marcella / Cahokia, IL 622060000			4 - 799 - 0 - 2
Amt Owed (\$):	0.00						
4796	MSC	03/08/2019		Complete			METER NEEDS TO BE PUT BACK IN AND TURNED ON. WATCH TO SEE IF METER CONTINUOUSLY SPIN
	Completion Notes:	PUT OLD METER BACK IN 741300					
Subtotal for Account : 21612			Complete				
			1				
Cust: 21616	[REDACTED]			St Dorothy / Cahokia, IL 622060000			5 - 1083 - 0 - 9
Amt Owed (\$):	38.56						
7354	MSC	04/01/2020		Complete			MH LID IS NOT ON PROPERLY
	Completion Notes:	RESET LID					
Subtotal for Account : 21616			Complete				
			1				
Cust: 21619	[REDACTED]			Wesley / Cahokia, IL 622060000			18 - 40100 - 0 - 7
Amt Owed (\$):	0.00						
7241	SWBU	03/05/2020		Complete			SEWER BACKING UP IN BACKYARD
	Completion Notes:	CHECKED UP & DOWN STREAM MANHOLES - CITY SEWER FLOWING- TOLD CUSTOMER TO CALL PLUMBER TO SNAKE THEIR LINE - CITY SEWER RUNS DOWN THE STREET					
Subtotal for Account : 21619			Complete				
			1				
Cust: 21620	[REDACTED]			Sauget / Cahokia, IL 622060000			1 - 144 - 0 - 3
Amt Owed (\$):	246.90						

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8748	SP	12/10/2020		Complete			CUSTOMER CALLED TO SAY SHE HAD HER LINES CAMERAED AND THEY TOLD HER THERE ARE ROOTS IN THE LINE BUT SHE WANTS TO KNOW IF IT IS ON OUR END OR HERS
		Completion Notes:		SPOKE WITH RORY AND HE SAID THE LINE FOR SAUGET IS CLEAR AND FLOWING - CUSTOMER PROBLEM			
Subtotal for Account : 21620			Complete	1			
Cust: 21635	[REDACTED]	Delores / Cahokia, IL 622060000				11 - 3100 - 0 - 7	
Amt Owed (\$):	37.28						
4835	SWBU	03/14/2019	03/14/2019	Complete			CHECKED UPSTREAM AND DOWNSTREAM MANHOLES CITY MAINS FLOWING
Subtotal for Account : 21635			Complete	1			
Cust: 21638	[REDACTED]	Jerome / Cahokia, IL 622060000				12 - 26600 - 0 - 5	
Amt Owed (\$):	0.00						
5548	SWBU	06/17/2019		Complete			CUSTOMER CALLED TO SAY SHE IS HAVING SEWER PROBLEMS AND THEY HAD TIGER COME OUT AND TIGER SAYS THEY ARE NOT SURE WHERE THE MASSIVE AMOUNTS OF MUD ARE COMING FROM BUT THAT IS WHAT IS IN THE LINE
		Completion Notes:		WENT AND CHECKED POSSIBLE SINKHOLE OCCURING IN BACKYARD OVER THE TOP OF THE CITY'S SEWER MAIN, CHECKED UPSTREAM & DOWNSTREAM MANHOLES, EACH WERE SLIGHTLY SURCHARGED, SO WE BROUGHT VAC TRUCK OUT AND STARTED VACTORING FROM THE DOWNSTREAM MANHOLE, WHICH PULLED WATER DOWN AT THE UPSTREAM MANHOLE, THEREFORE IT TELLS ME THAT THE CITY'S SEWER IS FLOWING. HOWEVER THIS DID NOT ALLOW [REDACTED] CLEANOUT TO DRAIN OUT, TOLD CUSTOMER TO CALL PLUMBER OUT			
Subtotal for Account : 21638			Complete	1			
Cust: 21641	[REDACTED]	Parklane / Cahokia, IL 622060000				9 - 4600 - 0 - 4	
Amt Owed (\$):	0.00						

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
4883	SWBU	03/21/2019		Complete			217-670-7986 AMBER
		Completion Notes: CITY SEWER BACKED UP-MH20 & 21 SURCHARGED...JETTED & VACTORED FROM MH 20 TOWARDS MH21					
Subtotal for Account : 21641			Complete 1				
Cust: 21650	[REDACTED]	Edwards / Cahokia, IL 622060000					16 - 29300 - 0 - 2
Amt Owed (\$):	0.00						
5106	SP	04/10/2019		Complete			HE CALLED AND SAID THERE IS A HOLE IN HIS NEIGHBORS YARD [REDACTED] THERE HAS BEEN SEWER FLOWING OUT OF IT FOR 13 DAYS. HE SAID CODE HAS ALREADY BEEN OVER AND PUT A NOTICE ON THE DOOR. SAID SEWER IS RUNNING ALL OVER HIS YARD
		Completion Notes: NIEGHBOR HOUSE WAS DISHARGING SUMP PUMP INTO THEIR OWN SEWER PIPE IN BASEMENT. THEREFORE CAUSING FECES TO COME OUT OF CLEANOUT ALONG SIDE OF HOUSE THEREFORE FLOWING INTO NEIGHBORS [REDACTED] EDWARDS DRIVEWAY. SPOKE WITH [REDACTED] WHO OWNS THE HOUSE THAT WAS DISCHARGING SUMP PUMP INTO SEWER LINE. HE REROUTED IT TO PUMP OUT TO THE STREET.					
5180	SWBU	04/24/2019		Complete			CUSTOMER CALLED TO SAY SEWER IS BACKING UP WHEN USING WASHING MACHINE. EAST SIDE SEWER HAS BEEN OUT AND SNAKED HIS LINE AND SAYS HE SHOULD CALL US. ALSO, HIS NEIGHBOR IS TURNING THEIR PUMP ON AFTER WE CLOSE FOR THE DAY AND STILL DISCHARGING SEWER THAT IS RUNNING IN FRONT OF HIS HOUSE AND DRIVEWAY.
		Completion Notes: ENTIRE REAR EASEMENT FLOODED ABOVE MANHOLES. I'VE BEEN PUMPING OVER THERE FOR A WEEK NOW. JUST TO KEEP THE FLOW. THE RAIN IS THE CULPRIT. I SPOKE WITH NEIGHBOR ABOUT HIS SUMP PUMP COMING OUT THE SIDE OF THE HOUSE. HE DID REROUTE IT AND IT IS ONLY WATER FROM SUMP PUMP NOT SEWER.					
5381	SWBU	05/23/2019		Complete	05/23/2019		system is full of water from stroms and pumps are working
Subtotal for Account : 21650			Complete 3				
Cust: 21670	[REDACTED]	St Thomas / Cahokia, IL 622060000					6 - 1499 - 0 - 18

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Amt Owed (\$):		49.98					
7223	SWBU	03/03/2020		Complete			CUSTOMER SAYS WHEN SHE RAN THE WASHER IN CAME UP AND OVERFLOWED HER TOILET
Completion Notes:		CUSTOMER PROBLEM - CUSTOMER HAS BEEN NOTIFIED					
Subtotal for Account : 21670			Complete	1			
Cust: 21675	[REDACTED]	Mullins / Cahokia, IL 622060000				19 - 68000 - 0 - 5	
Amt Owed (\$):		0.59					
5355	SWBU	05/17/2019	05/17/2019	Complete		[REDACTED]	SEWER IS BAKING UP IN SINK, TOILETS AND TUB.
Completion Notes:		CHECKED UPSTREAM AND DOWNSTREAM MANHOLDS CITY SEWERS FLOWING. CUSTOMER PROBLEM.					
Subtotal for Account : 21675			Complete	1			
Cust: 21703	[REDACTED]	St Christopher / Cahokia, IL 622060000				8 - 3100 - 0 - 11	
Amt Owed (\$):		131.80					
6379	SWBU	10/15/2019	10/15/2019	Complete			OUR PROBLEM HACE NOT BEEN NOTIFIED.
6702	SWBU	12/09/2019		Complete			SEWER BACKING UP - PLUMBER HAS SAID IT'S ON OUR END
Completion Notes:		WE ARE NOT HOLDING IN OUR MAIN - CUSTOMER CLEAN OUT IS EMPTY - CUSTOMER HAS BEEN NOTIFIED					
Subtotal for Account : 21703			Complete	2			
Cust: 21709	[REDACTED]	Preston / Cahokia, IL 622060000				12 - 35600 - 0 - 4	
Amt Owed (\$):		17.75					
9436	SWBU	04/19/2021	04/19/2021	Complete		[REDACTED]	
Completion Notes:		CHECKED USMH & DSMH CITY FLOWING CUSTOMER ISSUE I DID NOT SPEAK TO ANYONE. RORY					

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note	
Subtotal for Account : 21709			Complete	1				
Cust: 21719	[REDACTED]	Mildred / Cahokia, IL 622060000						12 - 5533 - 0 - 7
Amt Owed (\$):	0.00							
7180	SWBU	02/27/2020		Incomplete			SEWER BACKING UP [REDACTED]	
7758	MSC	06/16/2020		Complete			STANDING WATER IN YARD [REDACTED]	
Completion Notes:		NOT SEWER. DOESNT HAVE TOILET PAPER OR SEWER SMELL						
Subtotal for Account : 21719			Complete	1	Incomplete	1		
Cust: 21722	[REDACTED]	Andrews / Cahokia, IL 622060000						10 - 31300 - 0 - 8
Amt Owed (\$):	0.00							
5991	SWBU	08/21/2019	08/21/2019	Complete			CUSTOMER PROBLEM, NOTIFIED [REDACTED]	
Subtotal for Account : 21722			Complete	1				
Cust: 21733	[REDACTED]	Falling Springs Apt C / Cahokia, IL 622060000						16 - 5103 - 1 - 2
Amt Owed (\$):	-82.25							
7683	SWBU	05/28/2020		Complete				
Completion Notes:		CUSTOMER PROBLEM						
Subtotal for Account : 21733			Complete	1				
Cust: 21749	[REDACTED]	St Matthew / Cahokia, IL 622060000						7 - 1190 - 0 - 2
Amt Owed (\$):	0.00							
7071	MSC	02/05/2020		Complete			CANT FIND METER	

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
		Completion Notes:		ESTIMATED FOR 2000 GAL			
Subtotal for Account : 21749			Complete				
			1				
Cust: 21768	[REDACTED]	St Gregory / Cahokia, IL 622060000				4 - 659 - 0 - 6	
Amt Owed (\$):	35.71						
9113	SWBU	02/24/2021	02/24/2021	Complete		[REDACTED]	CUSTOMER STATED SEWAGE IS COMING OUT OF HIS CLEANOUT
		Completion Notes:		CUSTOMER PROBLEM, DID NOT SEE A CLEANOUT IN YARD, THEY WAS NOT NOTIFIED, NO ONE ANSWERED THE DOOR.			
Subtotal for Account : 21768			Complete				
			1				
Cust: 21771	[REDACTED]	Main / Cahokia, IL 622060000				1 - 235 - 0 - 2	
Amt Owed (\$):	0.00						
6917	SP	01/10/2020		Complete			DRAINS ARE GURGLING
		Completion Notes:		CHECK MH UP AND DOWNSTREAM. CITY FLOWING. CUSTOMER ISSUE			
Subtotal for Account : 21771			Complete				
			1				
Cust: 21776	[REDACTED]	Williams / Cahokia, IL 622060000				13 - 45500 - 0 - 4	
Amt Owed (\$):	15.80						
8018	SWBU	08/10/2020		Complete	08/10/2020	[REDACTED]	sewer backing up
Subtotal for Account : 21776			Complete				
			1				
Cust: 21779	[REDACTED]	St Marcella / Cahokia, IL 622060000				4 - 799 - 0 - 3	
Amt Owed (\$):	62.92						

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
7053	SWO	02/03/2020	02/03/2020	Complete			CUSTOMER STATES SHE HAS SEWER SMELL IN HER HOUSE OFF AND ON, NO BACKING UP THOUGH
		Completion Notes:		CUSTOMER PROBLEM, SEWER DOWN HAS NOT BEEN NOFITIED. JAMES C			
Subtotal for Account : 21779			Complete	1			
Cust: 21782	[REDACTED]	Andrews / Cahokia, IL 622060000				10 - 29200 - 0 - 8	
Amt Owed (\$):	17.75						
5689	SND	07/09/2019		Complete		[REDACTED]	
		Completion Notes:		CUSTOMER PROBLEM. RORY TALKED TO CUSTOMER.			
Subtotal for Account : 21782			Complete	1			
Cust: 21799	[REDACTED]	East 5Th / Cahokia, IL 622060000				6 - 1555 - 0 - 6	
Amt Owed (\$):	0.00						
6158	SWBU	09/12/2019	09/12/2019	Complete	09/12/2019		SEWER REPAIR WAS JUST COMPLETED IN FRONT OF HER HOUSE AND SHE IS NOW HAVE SEWER ISSUES. SHE DID CALL POLICE LINE BUT WANTED TO TALK TO MANAGER.
		Completion Notes:		customers problem			
6412	SND	10/21/2019		Complete		[REDACTED]	TOILET NOT DRAINING
		Completion Notes:		CUSTOMER PROBLEM			
Subtotal for Account : 21799			Complete	2			
Cust: 21809	[REDACTED]	Nadine / Cahokia, IL 622060000				16 - 46500 - 0 - 8	
Amt Owed (\$):	0.00						

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
7136	SWO	02/18/2020	02/18/2020	Complete			CONSTAND SEWER SMELL IN THE HOME. EAST SIDE AND LANDLORD HAVE BEEN THERE MULTI TIMES AND CANT FIND A REASON ON THEIR END WHY THERE WOULD BE A SEWER SMELL.
		Completion Note:	TALKED TO RENTER TOLD HER OUR MAIN IS DOWN AND FLOWING FOR THE SMELL IN THE HOUSE I TOLD HER TO CHECK ALL THE S TRAPS IN THE HOUSE THAT SHE PROBABLY HAS A BAD S TRAP SHE HAS NOT PROBLEM.				
Subtotal for Account : 21809			Complete				
			1				
Cust: 21832	[REDACTED]	Andrews / Cahokia, IL 622060000				10 - 27632 - 0 - 6	
Amt Owed (\$):	0.00						
6161	SWBU	09/12/2019	09/12/2019	Complete			CUSTOMER PROBLEM THEY HAVE NOT BEEN NOTIFIED.
Subtotal for Account : 21832			Complete				
			1				
Cust: 21833	[REDACTED]	St Patrick / Cahokia, IL 622060000				15 - 23700 - 0 - 4	
Amt Owed (\$):	17.75						
8416	SWBU	10/16/2020		Complete			CUSTOMER CALLED TO SAY HER SEWER IS BACKING - STARTED MONDAY AND SHE HAS BEEN PLUNGING THE TUB BUT NOW IT IS HER KITCHEN SINK AS WELL
		Completion Note:	CUSTOMER PROBLEM - CALLED CUSTOMER TO NOTIFY 10/16/2020 @ 1:34PM				
Subtotal for Account : 21833			Complete				
			1				
Cust: 21847	[REDACTED]	Williams / Cahokia, IL 622060000				13 - 63432 - 0 - 5	
Amt Owed (\$):	37.28						
7105	SWBU	02/11/2020	02/11/2020	Complete			SEWER IS BACKING UP IN THE HOUSE

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
		Completion Notes:		CITY SEWER SURCHARGED. WE STARTED JETTING FROM DOWNSTREAM MH 46 HIT SOMETHING HARD AT APPROX 485 FEET COULD NEVER GET IT TO BREAK THROUGH, SO WE WENT TO UPSTREAM MH 47 AND WNET IN WET, JETTER AND HIT SOMETHING HARD, SLOWLY WE SEEMED TO BUST LOOSE THE CLOG AND STARTED DROPPING OUT. SEEM'S WE KEPT HITTING THE SAME OBJECT FROM EACH DIRECTION. MOST LIKELY HUGE GREASE CLOG. I SPOKE WITH RESIDENT AT [REDACTED] AND THEY WERE STILL BACKED UP. I TOLD THEM TO CALL A PLUMBER TO SNAKE THEIR LINE. RORY			
7673	SWBU	05/26/2020		Complete			SEWER BACKING UP IN TUB AND KITCHEN SINK [REDACTED]
		Completion Notes:		HOUSE SITS ON A SLAB. OUR MH WAS HOLDING. ITS 9FT DEEP AND WE JETTED [REDACTED] WAS STILL HOLDING. OUR SYSTEM IS DOWN AND FLOWING			
7935	MSC	07/30/2020		Complete			GRASS
		Completion Notes:		905100			
8930	SWBU	01/19/2021		Complete			[REDACTED] CALLED AND SAID THERE SEEMS TO BE A SEWER ISSUE. SOMETHING IS COMING OUT OF HOLE
9117	SWBU	02/24/2021	02/24/2021	Complete			SEWER BACKING UP, SEWAGE COMING OUT OF THE CLEAN OUT IN THE BACK YARD. [REDACTED]
		Completion Notes:		CHECKED MANHOLE DIRECTLY IN FRONT OF HOUSE COMPLETELY EMPTY. KNOCKED ON DOOR. NOBODY ANSWER. CUSTOMER ISSUE. I DID NOT SPEAK TO ANYONE.			
Subtotal for Account : 21847				Complete			
				5			
Cust: 21859	[REDACTED]	Williams / Cahokia, IL 622060000				13 - 23000 - 0 - 2	
Amt Owed (\$):	0.00						
6386	SP	10/16/2019		Complete			slow drainage [REDACTED]
		Completion Notes:		CUSTOMER PROBLEM			
Subtotal for Account : 21859				Complete			
				1			
Cust: 21868	[REDACTED]	Garrison / Cahokia, IL 622060000				12 - 54300 - 0 - 7	
Amt Owed (\$):	17.75						
6230	SWBU	09/20/2019		Complete			

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7919	SP	07/28/2020		Complete			<p>Completion Notes: CHECKED UPSTREAM AND DOWNSTREAM MH. CITY SEWER IS FLOWING. R.MORGAN TALKED TO CUSTOMER. TOLD HER TO CALL LANDLORD AND HAVE A PLUMBER COME OUT</p> <p>CUSTOMER CALLED TO SAY SEWER IS BACKING UP AND SHE CONTACTED HER LANDLORD YESTERDAY BUT HADN'T HEARD ANYTHING AND WANTED TO BE SURE WE CHECKED OUR LINES BEFORE SHE CALLED A PLUMBER HERSELF</p> <p>Completion Notes: CHECKED DSMH #67 EMPTY, CHECKED USMH #68 SURCHARGED. JETTING FROM MH 88 TO MH 67, BUSTED THROUGH, ALL FLOWING NOW - AL & JOE HAD TO HELP TO PULL HOSE</p>
Subtotal for Account : 21868			Complete	2			
Cust: 21875	[Redacted]		Sparks [Redacted] / Cahokia, IL 622060000	17 - 94208 - 0 - 13			
Amt Owed (\$):	13.49						
7582	SP	05/05/2020		Complete			CUSTOMER CALLED TO SAY SEWER IS COMING UP IN HER SINK AND HER TOILET IS FLUSHING RIGHT
		Completion Notes:	CUSTOMER PROBLEM - HAVE BEEN NOTIFIED				
Subtotal for Account : 21875			Complete	1			
Cust: 21881	[Redacted]		St Norbert / Cahokia, IL 622060000	7 - 1266 - 0 - 9			
Amt Owed (\$):	77.57						
6639	SWBU	12/02/2019		Complete			
		Completion Notes:	STATION WAS DOWN. AL GOT STATION GOING. SHOULD DROP OUT				
6649	SWBU	12/03/2019	12/03/2019	Complete			CONTINUING PROBLEMS
		Completion Notes:	OUR PROBLEM STATION IS DOWN I WILL CALL AL TO SEE IF IT IS ELECTRIC PROBLEM.				
Subtotal for Account : 21881			Complete	2			

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Cust: 21888	[REDACTED]			St Leo / Cahokia, IL 622060000			5 - 934 - 0 - 7
Amt Owed (\$):	76.47						
7218	SP	03/02/2020		Complete			SEWER AROUND TOILET [REDACTED]
	Completion Notes:	CUSTOMER PROBLEM. HAS BEEN NOTIFIED					
Subtotal for Account : 21888		Complete					
		1					
Cust: 21913	[REDACTED]			Melvin / Cahokia, IL 622060000			9 - 20332 - 0 - 6
Amt Owed (\$):	17.75						
6647	SWBU	12/02/2019	12/02/2019	Complete			SEWER IS BACKING UP FROM ALL AREAS
	Completion Notes:	CHECKED UPSTREAM AND DOWNSTREAM MANHOLDS CITY SEWER FLOWING, SPOKE WITH CUSTOMER TOLD THEM TO CALL PLUMBER TO SNAKE THEIR LINE. RORY					
Subtotal for Account : 21913		Complete					
		1					
Cust: 21914	[REDACTED]			St Henry / Cahokia, IL 622060000			4 - 836 - 0 - 4
Amt Owed (\$):	66.45						
7703	SWBU	06/01/2020		Complete		[REDACTED]	
	Completion Notes:	SYSTEM WAS FULL. HAD TO VAC OFF 5 LOADS WITH THE JET TRUCK					
Subtotal for Account : 21914		Complete					
		1					
Cust: 21924	[REDACTED]			Ellen / Cahokia, IL 622060000			13 - 1234 - 0 - 6
Amt Owed (\$):	55.89						
9268	MSC	03/22/2021		Complete			NOT SURE IF ITS SEWER OR WATER COMING UP IN YARD [REDACTED]
	Completion Notes:	CUSTOMER PROBLEM					

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Subtotal for Account : 21924			Complete	1			
Cust: 21933	[REDACTED]		St Paul / Cahokia, IL 622060000				7 - 1200 - 0 - 6
Amt Owed (\$):	-126.94						
6566	SWBU	11/18/2019	11/18/2019	Complete			CUSTOMER STATED SEWER IS COMING OUT OF THE CLEAN OUT IN THE FRONT YARD.
Completion Notes:		JETTED FROM EAST [REDACTED] TO ST PAUL INTERSECTION 180 FT. DEFINATELY WENT PAS [REDACTED] ST PAUL CITY SEWER FLOWING. CUSTOMER NEEDS TO SNAKE THEIR LINE. I DIDNT SPEAK TO ANYONE. RORY					
Subtotal for Account : 21933			Complete	1			
Cust: 21947	[REDACTED]		Judith / Cahokia, IL 622060000				16 - 42100 - 0 - 3
Amt Owed (\$):	209.49						
7277	SWBU	03/10/2020		Complete			CUSTOMER CALLED AND SAID THAT WHEN HE FLUSHES THAT IT COMES UP IN THE OVERFLOW BY WASHER
Completion Notes:		PORKY CHECKED ON THIS. CUSTOMER PROBLEM					
Subtotal for Account : 21947			Complete	1			
Cust: 21950	[REDACTED]		Jerome / Cahokia, IL 622060000				18 - 25800 - 0 - 6
Amt Owed (\$):	17.75						
8215	SWBU	09/08/2020	09/08/2020	Complete			CHECKED USMH 73 & DSMH 720 OUT IN FRONT OF HOUSE CITY SEWER FLOWING FINE, CUSTOMER ISSUE, DIDNT SPEAK TO CUSTOMER.
Subtotal for Account : 21950			Complete	1			
Cust: 21953	[REDACTED]		St Monica / Cahokia, IL 622060000				7 - 1355 - 0 - 7

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Amt Owed (\$):		115.04					
7119	MSC	02/14/2020		Complete			METER FROZEN [REDACTED]
Completion Notes:		NOTHING WRONG WITH METER. THEY ARE GETTING WATER					
8733	MSC	12/08/2020		Complete			WANTS SOMEONE TO TURN WATER OFF TO SEE IF THE METER IS STILL SPINNING FOR A LEAK THEN TURN IT BACK ON [REDACTED]
Completion Notes:		LEAK ON THEIR END PAST THE SHUTOFF VALVE					
Subtotal for Account : 21953			Complete	2			
Cust: 21959	[REDACTED]	St Robert / Cahokia, IL 622060000				5 - 868 - 0 - 11	
Amt Owed (\$):		32.49					
7770	SWBU	06/17/2020	06/17/2020	Complete			CUSTOMER NUMBER [REDACTED]
Completion Notes:		VAC OUT MANHOLE #40 AND 41 AND JETTED FROM #40 AND 41 TO 42 LINE DROPPED OUT AND WAS FLOWING					
8638	SP	11/20/2020		Complete			CUSTOMER CALLED TO SAY SEWER IS COMING UP OUT OF THE CLEANOUT IN FRONT YARD - TRIED SNAKING HER LINE BUT HAS NOT STOPPED IT
Completion Notes:		CUSTOMER PROBLEM, HAVE BEEN NOTIFIED					
Subtotal for Account : 21959			Complete	2			
Cust: 21972	[REDACTED]	Andrews / Cahokia, IL 622060000				10 - 25932 - 0 - 8	
Amt Owed (\$):		17.75					
8084	SWBU	08/17/2020	08/17/2020	Complete			ITS COMING FROM THE PUMP OR PUMP IS OUT. SEWER IS GETTING IN THE YARDS. [REDACTED] SEWER WATER IS IN THE STREET AND THEY NEED IT OFF THE STREET
Completion Notes:		PORKY AND RORY VAC OFF 2 LOADS OF SEWER WATER THAT WAS COMING OUT OF MANHOLE BOTH SIDES OF STREET.					

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
8093	SP	08/18/2020	08/18/2020	Complete			CUSTOMER CALLED BACK TODAY AND STATED THAT THE SEWER IS NOW IN HER YARD AND DRIVEWAY. YESTERDAY IT WAS NEAR HER HOUSE.
		Completion Notes:		IT RAINED LAST NIGHT, THAT IS RAIN WATER IN HER DRIVEWAY TODAY. PORKY			
8408	SP	10/14/2020		Complete			
		Completion Notes:		WE HAD SEWER COMING OUT OF MH MONDAY. ALL SEWER WATER HAS BEEN CLEANED UP			
Subtotal for Account : 21972			Complete	3			
Cust: 21977	[REDACTED]	Andrews / Cahokia, IL 622060000				10 - 25500 - 0 - 5	
Amt Owed (\$):	17.75						
7109	SP	02/12/2020		Incomplete	02/12/2020		sewer problem [REDACTED]
Subtotal for Account : 21977			Incomplete	1			
Cust: 21979	[REDACTED]	Parklane / Cahokia, IL 622060000				9 - 5700 - 0 - 8	
Amt Owed (\$):	0.00						
7430	SWBU	04/09/2020	04/09/2020	Complete			CUSTOMER PROBLEM, HAVE BEEN NOTIFIED. JAMES C
Subtotal for Account : 21979			Complete	1			
Cust: 21980	[REDACTED]	Cahokia / Cahokia, IL 622060000				3 - 63200 - 0 - 9	
Amt Owed (\$):	226.77						
6777	SND	12/24/2019		Complete			
		Completion Notes:		CUSTOMER PROBLEM. HAS BEEN NOTIFIED			

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Subtotal for Account : 21980			Complete	1			
Cust: 21995	[REDACTED]		Edgar / Cahokia, IL 622060000				3 - 83900 - 0 - 8
Amt Owed (\$):	128.45						
7459	SP	04/17/2020	04/17/2020	Complete			BAD SEWER SMELL MOSTLY IN THE EVENINGS. [REDACTED]
	Completion Notes:	CUSTOMER PROBLEM THEY HAVE BEEN NOTIFIED.					
Subtotal for Account : 21995			Complete	1			
Cust: 22008	[REDACTED]		Morningstar / Cahokia, IL 622060000				13 - 20000 - 0 - 3
Amt Owed (\$):	0.00						
7818	SWBU	07/01/2020		Incomplete			[REDACTED] SEWER BACKING UP IN BASEMENT
Subtotal for Account : 22008			Incomplete	1			
Cust: 22027	[REDACTED]		St Margaret / Cahokia, IL 622060000				4 - 597 - 1 - 12
Amt Owed (\$):	74.74						
8358	MSC	10/02/2020		Complete			IN BOOK NOTE WRITTEN SAYING FOR METER PIT
	Completion Notes:	I ASSUME NEVER DONE NEVER GOT WO BACK					
9143	MSC	02/25/2021		Incomplete			NEED DIRT AROUND RING
Subtotal for Account : 22027			Complete	1	Incomplete	1	
Cust: 22036	[REDACTED]		St Nicholas / Cahokia, IL 622060000				6 - 1724 - 0 - 11
Amt Owed (\$):	68.40						
8602	SWBU	11/12/2020		Complete			

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
		Completion Notes:	CUSTOMER PROBLEM				
Subtotal for Account : 22036		Complete 1					
Cust: 22037	[REDACTED]	Andrews / Cahokia, IL 622060000					10 - 732 - 0 - 14
Amt Owed (\$):	260.97						
7395	SWBU	04/06/2020		Complete		[REDACTED]	
		Completion Notes:	JAMES CHECKED UPSTREAM AND DOWNSTREAM MH. CITY IS DOWN AND FLOWING. CUSTOMER PROBLEM CALLED BUT NO ANSWER				
8945	SND	01/25/2021		Complete	01/25/2021		sewer problem [REDACTED]
		Completion Notes:	customers problem porky spoke with customer				
Subtotal for Account : 22037		Complete 2					
Cust: 22038	[REDACTED]	East 5Th / Cahokia, IL 622060000					6 - 1564 - 0 - 4
Amt Owed (\$):	168.27						
8611	SP	11/13/2020		Complete			been having sewer problem for severale months-east side said it was the main line about monthago
		Completion Notes:	CUSTOMER PROBLEM - THEY FLOW INTO THE 30" MAIN, NO WAY WE ARE BACKED UP - TOLD CUSTOMER TO CALL PLUMBER				
Subtotal for Account : 22038		Complete 1					
Cust: 22051	[REDACTED]	Falling Springs / Cahokia, IL 622060000					17 - 51800 - 0 - 15
Amt Owed (\$):	-0.72						
8196	SWBU	09/01/2020		Complete			[REDACTED] WANTS TO KNOW IF OUR PUMP STATION IS DOWN BC THERE IS SEWER BACKING UP [REDACTED]
		Completion Notes:	SHACK STATION FLOAT WAS HUNG UP PLLED AND RESET PUMP FLOAT, ALL GOOD NOW				

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Subtotal for Account : 22051			Complete	1			
Cust: 22057	[REDACTED]		St Bartholomew / Cahokia, IL 622060000				15 - 3400 - 0 - 5
Amt Owed (\$):	26.12						
7233	SWBU	03/03/2020		Complete			
	Completion Notes:	CHECKED UPSTREAM AND DOWNSTREAM MH CITY SEWER FLOWING. TOLD CUSTOMER TO CALL A PLUMBER					
8021	SWBU	08/10/2020		Complete			CUSTOMER CALLED TO SAY HER SEWER IS BACKING UP IN YARD OUTSIDE AND WHEN HER WASHER EMPTIES IT COMES UP IN HER TUB. COURTNEY [REDACTED]
	Completion Notes:	CHECKED USMH & DSMH - CITY FLOWING - TOLD CUSTOMER TO CALL A PLUMBER					
Subtotal for Account : 22057			Complete	2			
Cust: 22078	[REDACTED]		Parklane / Cahokia, IL 622060000				9 - 9100 - 0 - 9
Amt Owed (\$):	37.28						
8901	SWO	01/13/2021		Complete	01/13/2021	[REDACTED]	
	Completion Notes:	CUSTOMER PROBLEM					
9440	SWO	04/19/2021		Complete			OWNER [REDACTED] CALLED TO SAY HIS TENANT REPORTED TO HIM THERE IS A SEWER SMELL THAT STARTED WHEN THE CITY DID SOME WORK IN THE AREA AROUND FEBRUARY - HE WANTS US TO CHECK OUR LINE AND LET HIM KNOW WHAT IS CAUSING THIS
	Completion Notes:	CHECKED USMH & DSMH, CITY SEWER FLOWING, CANNOT EXPLAIN SEWER ODOR - DID NOT SPEAK TO ANYONE - CALLED AND LEFT VOICEMAIL 4/23/21 @ 11:32 AM TO NOTIFY					
Subtotal for Account : 22078			Complete	2			

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Cust: 22087	[REDACTED]						4 - 570 - 1 - 12
Amt Owed (\$):	79.69						
7837	MSC	07/06/2020		Complete			WATER NOT COMING FROM DRAINS CORRECTY [REDACTED]
Completion Notes:	CUSTOMER PROBLEM						
Subtotal for Account : 22087			Complete	1			
Cust: 22096	[REDACTED]						13 - 4232 - 0 - 5
Amt Owed (\$):	76.34						
8952	SWBU	01/25/2021	01/25/2021	Complete			SEWER BACKING UP CUSTOMER PHONE [REDACTED]
Completion Notes:	PORKY WENT AND CHECKED. ITS A CUSTOMER PROBLEM. HE DID NOTIFY CUSTOMER						
Subtotal for Account : 22096			Complete	1			
Cust: 22101	[REDACTED]						12 - 19200 - 0 - 3
Amt Owed (\$):	76.34						
7379	SWBU	04/03/2020		Complete			SEWER BACKING UP IN BATHTUB [REDACTED]
Completion Notes:	CITY FLOWING. NEED THEIR LINE SNAKED. SPOKE WITH CUSTOMER						
Subtotal for Account : 22101			Complete	1			
Cust: 22104	[REDACTED]						19 - 101800 - 0 - 4
Amt Owed (\$):	-7.84						
8829	SWBU	12/28/2020	12/28/2020	Complete			PER WES CALL IN . CHECKED DOWNSTREAM MANHOLE, COMPLETELY DOWN AND FLOWING. I DID NOT SPEAK TO ANYONE.

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Subtotal for Account : 22104			Complete	1			
Cust: 22115	[REDACTED]			Richard / Cahokia, IL 622060000			13 - 58833 - 0 - 7
Amt Owed (\$):	55.24						
8016	SWBU	08/07/2020		Complete			CUSTOMER CALLED TO SAY SEWER IS BACKING UP IN TOILET - SHE SAID USUALLY IT THEN WILL BACK UP IN TUB AS WELL BUT HASNT DONE THAT YET THIS TIME
Completion Notes:		CHECKED UP & DOWN STREAM MANHOLE - WE ARE DOWN AND FLOWING - CUSTOMER PROBLEM					
Subtotal for Account : 22115			Complete	1			
Cust: 22121	[REDACTED]			St Monica / Cahokia, IL 622060000			7 - 1332 - 0 - 13
Amt Owed (\$):	88.70						
7735	SP	06/08/2020	06/08/2020	Complete			WASHER BACKING UP IN TOILET
Completion Notes:		OUR LINE IS DOWN AND FLOWING. LET RENTER KOW IT WAS ON THEIR END. CUSTOMER PROBLEM					
Subtotal for Account : 22121			Complete	1			
Cust: 22123	[REDACTED]			Parklane / Cahokia, IL 622060000			9 - 4300 - 0 - 14
Amt Owed (\$):	0.00						
7782	SWBU	06/19/2020	06/19/2020	Complete		[REDACTED]	
Completion Notes:		HAD TO FIX BY PASS LINE AND ELECTRIC TO PUMP. CUSTOMER HAS BEEN NOTIFIED					
8270	SP	09/21/2020		Complete			CUSTOMER CALLED TO SAY SEWER IS BACKING UP IN HER BACKYARD - EVERYTHING INSIDE THE PROPERTY IS DRAINING FINE AT THIS TIME
Completion Notes:		BYPASS CAME APART - REPAIRED IT - CALLED CUSTOMER TO NOTIFY					

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8297	SP	09/25/2020		Complete			THINKS BYPASS CAME APART AGAIN. SEWER IN YARD AGAIN [REDACTED]
		Completion Notes:		PUT BACK TOGETHER			
Subtotal for Account : 22123			Complete				
			3				
Cust: 22124	[REDACTED]	St Gregory / Cahokia, IL 622060000				4 - 631 - 1 - 11	
Amt Owed (\$):	32.85						
8318	MSC	09/29/2020		Complete		[REDACTED]	WATER IS REALLY BROWN
Subtotal for Account : 22124			Complete				
			1				
Cust: 22135	[REDACTED]	lazarcheff / Cahokia, IL 622060000				9 - 1100 - 0 - 5	
Amt Owed (\$):	56.81						
7475	SWBU	04/21/2020		Complete			CUSTOMER CALLED TO SAY SEWER IS NOT DRAINING ANYWHERE IN THE HOUSE AND SHE IS UNABLE TO FLUSH THE TOILETS
		Completion Notes:		CUSTOMER PROBLEM. HAVE BEEN NOTIFIED			
Subtotal for Account : 22135			Complete				
			1				
Cust: 22140	[REDACTED]	West 2Nd / Cahokia, IL 622060000				1 - 14 - 0 - 7	
Amt Owed (\$):	65.63						
8924	SP	01/19/2021		Complete			CUSTOMER CALLED ABOUT STRONG SEWER SMELL - HE SAID EVERYTHING IS DRAINING FINE
		Completion Notes:		CUSTOMER PROBLEM - HAS BEEN NOTIFIED			
Subtotal for Account : 22140			Complete				
			1				

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Cust: 22150			St John / Cahokia, IL 622060000				8 - 6500 - 0 - 11
Amt Owed (\$):	154.46						
7926	SP	07/29/2020		Complete			LANDLORD CALLED TO SAY THERE IS A PART OF THE YARD THAT HAS CAVED IN LAST NITE AND SHE IS CONCERNED THIS IS THE SEWER COLLAPSING
	Completion Notes:	ARRIVED AND FOUND HUGE CAVE IN NEAR THE WEST SIDE OF THE HOUSE WHERE THEIR LATERAL WENT TO MAIN - CAVE IN BETWEEN MH1 DOWNSTREAM BY DEPAUL STATION AND UPSTREAM MH2 - ALSO MH2 HAS SUNK BY 3 FEET AS WELL - INSTALLED BYPASS 4" FROM MH3 TO DEPAUL STATION					
8593	SP	11/10/2020		Complete			CUSTOMER CALLED COMPLAINING AND QUESTIONING WHEN WE WERE GOING TO REPAIR THE SINKHOLE THAT IS IN HER BACKYARD BECAUSE SHE HAS SMALL CHILDREN THAT CANNOT PLAY OUT THERE DUE TO HOLE IN YARD
	Completion Notes:	I DID NOT SPEAK TO CUSTOMER BUT YOU CAN TELL HER IT'S ON LIST TO GET REPAIRED ASAP					
Subtotal for Account : 22150			Complete	2			
Cust: 22151			Florence / Cahokia, IL 622060000				18 - 36532 - 0 - 2
Amt Owed (\$):	0.00						
8410	SWBU	10/14/2020		Complete			CUSTOMER CALLED TO SAY SEWER IS BACKING UP IN HIS HOUSE
	Completion Notes:	RORY SENT PORKY TO CHECK IT OUT - HE SAID IT WAS CUSTOMER PROBLEM - CUSTOMER WAS NOTIFIED					
Subtotal for Account : 22151			Complete	1			
Cust: 22159			St Paul / Cahokia, IL 622060000				7 - 1222 - 0 - 4
Amt Owed (\$):	62.10						
7859	SWBU	07/13/2020		Complete	07/13/2020		sewer backing up out of her cleanout
	Completion Notes:	customers problem per james allen					
7932	MSC	07/30/2020		Complete			SEWER WATER IN PIT

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
		Completion Notes:	239900				
Subtotal for Account : 22159			Complete	2			
Cust: 22179	[REDACTED]		St Dorothy / Cahokia, IL 622060000				7 - 1487 - 0 - 5
Amt Owed (\$):	80.27						
7981	MSC	08/03/2020		Canceled			GRASS
Subtotal for Account : 22179			Canceled	1			
Cust: 22187	[REDACTED]		Andrews / Cahokia, IL 622060000				10 - 1200 - 0 - 11
Amt Owed (\$):	-1.41						
7740	SWBU	06/10/2020		Complete			[REDACTED] SEWER COMING UP IN TUB AND COMING FROM BOTTOM OF TOILET
		Completion Notes:	CUSTOMER PROBLEM HAS BEEN NOTIFIED				
Subtotal for Account : 22187			Complete	1			
Cust: 22192	[REDACTED]		Marion / Cahokia, IL 622060000				10 - 27700 - 0 - 14
Amt Owed (\$):	0.00						
7830	SWBU	07/06/2020		Complete			
		Completion Notes:	CUSTOMER PROBLEM HAS BEEN NOTIFIED				
8564	SP	11/06/2020		Complete			landlord called -tentant having sewer problem [REDACTED]
		Completion Notes:	SPOKE WITH PLUMBER, PLUMBER SAID THAT THEIR LINE IS IN BAD SHAPE AND NEEDS REPLACED - CITY SEWER HAS NO ISSUES - I CALLED AND SPOKE TO OWNER, [REDACTED] TOLD HIM WHAT PLUMBER SAID AND NO ISSUES ON CITY END				
Subtotal for Account : 22192			Complete	2			

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Cust: 22206			Donald / Cahokia, IL 622060000				14 - 26700 - 0 - 4
Amt Owed (\$):	173.99						
8017	SWBU	08/07/2020		Complete			LANDLORD [REDACTED] ILLINOIS REALTY GROUP, [REDACTED] CALLED TO SAY TENANT IS HAVING WATER BACKING UP IN SHOWER - PLUMBER CAME OUT AND RAN LINE OUT TO OUR LINE AND SAID THE CUSTOMER'S LINE IS CLEAR - CHECK OUR LINE
		Completion Notes:	CHECKED UP & DOWN STREAM MANHOLES- DOWN AND FLOWING - CUSTOMER PROBLEM				
8122	SWBU	08/20/2020		Complete			[REDACTED] WITH ILLINOIS REALTY GROUP
		Completion Notes:	CUSTOMER PROBLEM HAS BEEN NOTIFIED				
8271	SWBU	09/21/2020		Complete			SEWER BACKING UP IN THE STREET AND IN HOME. [REDACTED] ILLINOIS REALTY GROUP. [REDACTED]
		Completion Notes:	CUSTOMER PROBLEM WAS TOLD TO CONTACT PLUMBER				
8503	SWBU	10/28/2020	10/28/2020	Complete			PLUMBER THERE AND RAN LINE TO THE STREET AND STATED IT IS BLOCKED
		Completion Notes:	CHECKED UP AND DOWN STREAM MANHOLE BOTH DOWN AND FLOWING. CALLED CUSTOMER TO NOTIFY THEM.				
Subtotal for Account : 22206			Complete	4			
Cust: 22238			St Bartholomew / Cahokia, IL 622060000				15 - 24800 - 0 - 3
Amt Owed (\$):	0.00						

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9221	SWBU	03/10/2021		Complete			CUSTOMER CALLED TO SAY THAT HER SEWER HAS BEEN BACKING UP IN HER TUB AND SHE HAD HER HOME WARRANTY CALL A PLUMBER (ACTION MECHANICAL PLUMBING) OUT TO CHECK HER LINE. THEY SAID THEY RAN 75 FEET AND HIT SOMETHING SOLID AND TOLD HER THAT INDICATES A COLLAPSE AND HER WARRANTY WOULD NOT COVER THAT BUT SHE NEEDED TO GET SOMEONE TO CAMERA HER LINE AND POSSIBLY REPLACE HER LINE. I TOLD HER TO HOLD OFF ON DOING ANYTHING UNTIL WE GET A CHANCE TO CHECK THE MAIN LINE FOR ANY ISSUES
		Completion Notes:	CHECKED MANHOLE DIRECTLY BEHIND HER HOUSE AND HER LATERAL TIES DIRECTLY INTO MANHOLE CITY SEWER FLOWING GOOD - SPOKE WITH CUSTOMER AND TOLD HER TO GET LINE SNAKED				
Subtotal for Account : 22238			Complete				
			1				
Cust: 22245	[REDACTED]	Wesley / Cahokia, IL 622060000					18 - 42100 - 0 - 5
Amt Owed (\$):	0.00						
8506	SWBU	10/28/2020	10/28/2020	Complete		[REDACTED]	
		Completion Notes:	CUSTOMER PROBLEM. JAMES A TALKED TO CUSOTMER				
Subtotal for Account : 22245			Complete				
			1				
Cust: 22262	[REDACTED]	St Paul / Cahokia, IL 622060000					7 - 1233 - 0 - 12
Amt Owed (\$):	-43.13						
8181	SND	08/28/2020		Complete			
		Completion Notes:	CITY SEWER FLOWING. CUSTOMER PROBLEM				
Subtotal for Account : 22262			Complete				
			1				
Cust: 22266	[REDACTED]	Doris / Cahokia, IL 622060000					19 - 102832 - 0 - 4

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Amt Owed (\$):		37.28					
8295	SWBU	09/25/2020		Complete			[REDACTED] SEWER BACKING UP, OWNER SNAKED LINE SAID IT WAS ON OUR SIDE
		Completion Notes:	CUSTOMER PROBLEM THEY HAVE BEEN NOTIFIED				
8304	SWBU	09/25/2020		Complete			CUSTOMER STATED LANDLORD SNAKED LINE STILL BACKING UP [REDACTED]
Subtotal for Account : 22266			Complete	2			
Cust: 22276	[REDACTED]		Price / Cahokia, IL 622060000				14 - 56000 - 0 - 4
Amt Owed (\$):		-0.71					
9261	SWBU	03/17/2021	03/17/2021	Complete			FLOAT WAS DIRTY AND NEEDED CLEANED ACCORDING TO EAST SIDE SEWER EVERYTHING OK. RORY
Subtotal for Account : 22276			Complete	1			
Cust: 22277	[REDACTED]		Harvest / Cahokia, IL 622060000				19 - 33800 - 0 - 3
Amt Owed (\$):		17.75					
8587	SP	11/10/2020		Complete			sewer problem [REDACTED]
		Completion Notes:	CUSTOMER PROBLEM				
Subtotal for Account : 22277			Complete	1			
Cust: 22278	[REDACTED]		Lazarcheff / Cahokia, IL 622060000				9 - 2432 - 0 - 6
Amt Owed (\$):		34.28					

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
8218	SWBU	09/09/2020		Complete			CUSTOMER CALLED TO SAY SEWER IS BACKING UP - WHEN THEY FLUSH TOILET, IT COMES UP IN TUB AND WHEN THEY USE SINK IT IS COMING UP IN TUB ALSO
		Completion Notes:		PORKY WAS CALLED OUT TO THIS PROPERTY LAST NIGHT AND DETERMINED THAT OUR LINES ARE FLOWING, HE SPOKE WITH A GENTELMAN THERE AND TOLD HIM IT WAS ON THEIR END AND THEY WOULD HAVE TO CALL SOMEONE OUT - I CALLED VANESSA BACK TO INFORM HER OF THIS			
Subtotal for Account : 22278			Complete	1			
Cust: 22322	[REDACTED]	St Leo / Cahokia, IL 622060000				7 - 1369 - 0 - 4	
Amt Owed (\$):	29.99						
9005	SP	02/03/2021		Incomplete		[REDACTED]	
Subtotal for Account : 22322			Incomplete	1			
Cust: 22325	[REDACTED]	Andrews / Cahokia, IL 622060000				10 - 30500 - 0 - 5	
Amt Owed (\$):	15.77						
8730	SWBU	12/08/2020		Complete			
		Completion Notes: CUSTOMER PROBLEM. THEIR CLEANOUT IS EMPTY					
Subtotal for Account : 22325			Complete	1			
Cust: 22333	[REDACTED]	Fox Meadow / Cahokia, IL 622060000				13 - 65400 - 0 - 11	
Amt Owed (\$):	-25.00						
8732	SWBU	12/08/2020		Complete			
		Completion Notes: CUSTOMER PROBLEM PORKY TALKED TO CUSTOMER					
Subtotal for Account : 22333			Complete	1			

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Cust: 22336				St Nicholas / Cahokia, IL 622060000			6 - 1668 - 1 - 3
Amt Owed (\$):	3.28						
8558	SWBU	11/05/2020		Complete			
	Completion Notes:		CUSTOMER PROBLEM	HAS BEEN NOTIFIED			
8679	SWBU	12/02/2020		Complete			CUSTOMER CALLED TO SAY SEWER IS BACKING UP IN TUB - WANTS TO BE SURE WE ARE CLEAR BEFORE CALLING PLUMBER OUT
	Completion Notes:		CUSTOMER PROBLEM - CALLED CUSTOMER TO NOTIFY	TOLD HER TO GET PLUMBER TO CHECK HER LINE			
Subtotal for Account : 22336			Complete	2			
Cust: 22353				St Leo / Cahokia, IL 622060000			5 - 922 - 0 - 11
Amt Owed (\$):	62.92						
9242	SWBU	03/15/2021		Complete			
	Completion Notes:		CUSTOMER PROBLEM	SPOKE WITH CUSTOMER			
Subtotal for Account : 22353			Complete	1			
Cust: 22354				St Henry / Cahokia, IL 622060000			4 - 855 - 0 - 3
Amt Owed (\$):	0.00						
9288	SWBU	03/25/2021	03/25/2021	Complete			SEWER BACKING UP IN THE FRONT YARD AND IN THE TUB. THEY CANT TAKE A SHOWER. WHEN NEIGHBORS FLUSH THEIR TOILETS IT COMES UP IN THEIR FRONT YARD.
	Completion Notes:		NOT A CITY ISSUE. I SPOKE WITH OWNER. THEY ARE SENDING A PLUMBER OUT.	RORY			
Subtotal for Account : 22354			Complete	1			
Cust: 22356				Halloran / Cahokia, IL 622060000			14 - 35200 - 0 - 9

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
Amt Owed (\$): 17.75							
8850	SWBU	01/04/2021		Complete			CLEANOUT IS BACKING UP. TOILET IS BACKING UP FROM THE BOTTOM OF TOILET. STARTED TO DAY. [REDACTED]
Completion Notes:		CUSTOMER PROBLEM. HAVE BEEN NOTIFIED					
9355	SP	04/06/2021		Complete	04/06/2021		landlord said his tenant is still having sewer problem. landlordlord number [REDACTED] This problem has been going on for awhile and he has been told this is not his problem. can you please call him if you do not see anything on our side.
Completion Notes:		our line is okay. James called landlord and told him he needs to video line and we need to be there when it is done.					
9369	MSC	04/07/2021		Complete			landlord called and said he has appointment to have sewer line videoed on Friday April 9, 2021 at 11:00 am
Completion Notes:		[REDACTED] had spoke with him [REDACTED]					
Subtotal for Account : 22356		Complete		3			
Cust: 22377	[REDACTED]	Parklane / Cahokia, IL 622060000				9 - 8800 - 0 - 11	
Amt Owed (\$): 56.81							
8994	SWBU	02/02/2021	02/02/2021	Complete			SEWER COMING OUT IN THE BACKYARD. [REDACTED]
Completion Notes:		CUSTOMER PROBLEM. CHECKED ASMH & DSMH CITY DOWN AND FLOWING. I DID NOT SPEAK TO ANYONE RORY					
9185	SP	03/04/2021		Complete			SEWER BACKING UP IN YARD
Completion Notes:		RORY SPOKE WITH CUSTOMER. CUSTOMER ISSUE. CITY SEWER FLOWING					
Subtotal for Account : 22377		Complete		2			
Cust: 22382	[REDACTED]	St John / Cahokia, IL 622060000				8 - 9900 - 0 - 9	
Amt Owed (\$): 37.28							

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
9055	SWBU	02/09/2021		Complete			CUSTOMER CALLED TO SAY THAT STARTING YESTERDAY WHEN SHE FLUSHES HER TOILET IT COMES UP UNDER THE TOILET AND IN THE TUB
		Completion Notes:		CHECKED USMH & DSMH, CITY FLOWING - CUSTOMER PROBLEM, CALLED CUSTOMER TO NOTIFY			
Subtotal for Account : 22382			Complete				
			1				
Cust: 22403	[REDACTED]	Cooper / Cahokia, IL 622060000				12 - 51032 - 0 - 3	
Amt Owed (\$):	17.75						
9416	SWBU	04/15/2021		Complete		[REDACTED]	
		Completion Notes: CUTOMER PROBLEM, HAS BEEN NOTIFIED					
Subtotal for Account : 22403			Complete				
			1				
Cust: 22416	[REDACTED]	West 3Rd / Cahokia, IL 622060000				1 - 227 - 0 - 8	
Amt Owed (\$):	60.97						
9278	SP	03/24/2021	03/24/2021	Complete		[REDACTED]	CUSTOMER STATED THAT TUB AND TOILET ARE DRAINING SLOW AND ITS BACKING UP IN THE BASEMENT
		Completion Notes: CHECKED USMH & DSMH CITY FLOWING; CUSTOMER PROBLEM I DID NOT SPEAK TO ANYONE					
Subtotal for Account : 22416			Complete				
			1				
Cust: 22442	[REDACTED]	Ellen / Cahokia, IL 622060000				13 - 900 - 0 - 4	
Amt Owed (\$):	17.75						
9362	SWBU	04/06/2021		Complete			
		Completion Notes: CUSTOMER PROBLEM					

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Subtotal for Account : 22442			Complete	1			
Cust: 22468	[REDACTED]		St Nicholas / Cahokia, IL 622060000				6 - 1693 - 1 - 5
Amt Owed (\$):	27.28						
9418	SWBU	04/16/2021	04/16/2021	Complete			RAN A WATER JET THROUGH IT SAID OUR SEWER IS COLLAPSED
	Completion Notes:	[REDACTED]					
Subtotal for Account : 22468			Complete	1			
Cust: 22507	[REDACTED]		Miskell / Cahokia, IL 622060000				14 - 2700 - 0 - 4
Amt Owed (\$):	0.00						
9360	SWBU	04/06/2021		Complete			
	Completion Notes:	CUSTOMER PROBLEM. CLEAN OUT WAS EMPTY BY THE FRONT DOOR. CUSTOMER NOTIFIED					
Subtotal for Account : 22507			Complete	1			
GRAND TOTAL			Canceled	Complete	Incomplete	TOTAL	
			1	1,118	31	1,150	

Ex. 7f (Water Infrastructure)

Ex. 7f (Water Infrastructure)

Ex. 7f (Water Infrastructure)

Ex. 7f (Water Infrastructure)

Ex. 7f (Water Infrastructure)

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Cust: 22140		West 2Nd / Cahokia, IL 622060000			1 - 14 - 0 - 7		
Amt Owed (\$):		65.63					
8924	SP	01/19/2021		Complete			CUSTOMER CALLED ABOUT STRONG SEWER SMELL - HE SAID EVERYTHING IS DRAINING FINE
Completion Notes:		CUSTOMER PROBLEM - HAS BEEN NOTIFIED					
Cust: 1150		Denovion / Cahokia, IL 622060000			1 - 72 - 0 - 3		
Amt Owed (\$):		29.99					
8475	SWBU	10/26/2020		Complete			LANDLORD [REDACTED] CALLED TO SAY HIS TENANT IS HAVING SEWER BACKUPS AND WANTED US TO CHECK OUR LINE BEFORE HE CALLS A PLUMBER
Completion Notes:		CHECKED BOTH USMH & DSMH, CITY FLOWING - CUSTOMER ISSUE, DID NOT SPEAK TO ANYONE - CALLED [REDACTED] TO NOTIFY					
Cust: 21620		Sauget / Cahokia, IL 622060000			1 - 144 - 0 - 3		
Amt Owed (\$):		246.90					
8748	SP	12/10/2020		Complete			CUSTOMER CALLED TO SAY SHE HAD HER LINES CAMERAED AND THEY TOLD HER THERE ARE ROOTS IN THE LINE BUT SHE WANTS TO KNOW IF IT IS ON OUR END OR HERS
Completion Notes:		SPOKE WITH RORY AND HE SAID THE LINE FOR SAUGET IS CLEAR AND FLOWING - CUSTOMER PROBLEM					
Cust: 22416		West 3Rd / Cahokia, IL 622060000			1 - 227 - 0 - 8		
Amt Owed (\$):		60.97					
9278	SP	03/24/2021	03/24/2021	Complete			[REDACTED] CUSTOMER STATED THAT TUB AND TOILET ARE DRAINING SLOW AND ITS BACKING UP IN THE BASEMENT
Completion Notes:		CHECKED USMH & DSMH CITY FLOWING. CUSTOMER PROBLEM DID NOT SPEAK TO ANYONE.					
Cust: 3789		Water / Cahokia, IL 622060000			1 - 246 - 0 - 2		
Amt Owed (\$):		24.58					

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8538	SWBU	11/04/2020		Complete			CUSTOMER CALLED TO SAY HER SEWER IS BACKING UP AND SHE HAD A PLUMBER COME OUT AND THEY SNAKED ALL THE WAY OUT AND SHE IS STILL BLOCKED
		Completion Notes: CHECKED USMH & DSMH, CITY SEWER FLOWING - CUSTOMER PROBLEM, I DID NOT SPEAK WITH ANYONE - CALLED CUSTOMER TO NOTIFY AND SHE SAID PLUMBER WENT OUT 75 FEET SO I TOLD HER MAYBE HE NEEDED TO GO FURTHER THAN THAT					
Cust: 21581	[REDACTED]	Isabell / Cahokia, IL 622060000				2 - 343 - 0 - 12	
Amt Owed (\$):	0.00						
8307	SP	09/28/2020		Complete			CUSTOMER CALLED TO SAY THERE IS A REALLY BAD SEWER SMELL IN HER HOUSE AND HER TOILET IS NOT DRAINING VERY WELL
		Completion Notes: CUSTOMER PROBLEM - CUSTOMER NOTIFIED					
Cust: 13833	[REDACTED]	Water / Cahokia, IL 622060000				2 - 344 - 0 - 8	
Amt Owed (\$):	547.52						
8261	SWBU	09/18/2020		Complete			CUSTOMER CALLED TO SAY SEWER IS BACKING UP IN BASEMENT
		Completion Notes: SEWER LINE IS CLEAR - CUSTOMER HAS WATER PIPE SOMEWHERE THAT IS LEAKING INTO BASEMENT - READING AS OF TODAY IS 139100 SO SHE HAS ALREADY USED 57,500 GALLONS SINCE LAST READ - TURNED OFF WATER UNTIL SHE CAN FIND LEAK AND HAVE REPAIRS DONE					
Cust: 2262	[REDACTED]	Garden / Cahokia, IL 622060000				2 - 436 - 0 - 1	
Amt Owed (\$):	30.71						
8724	SWBU	12/04/2020		Complete			
		Completion Notes: LINES WERE JETTED. CUSTOMER PROBLEM					
Cust: 21222	[REDACTED]	Kinder / Cahokia, IL 622060000				3 - 73900 - 0 - 3	
Amt Owed (\$):	227.24						
9260	SWBU	03/16/2021	03/16/2021	Complete			SEWER BACKING UP IN HOME [REDACTED]
		Completion Notes: [REDACTED]					
Cust: 13302	[REDACTED]	Kinder / Cahokia, IL 622060000				3 - 74400 - 0 - 1	

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Amt Owed (\$):		17.75					
8055	SP	08/13/2020	08/13/2020	Complete			TOILET DIDNT FLUSH AT ALL YESTERDAY, TODAY ITS NOT FLUSHING PROPERLY
Completion Notes:		CITY SEWER SURCHARGED TOOK 2 LOADS OFF SYSTEM PLUS JETTER FROM CHURCH TO DEADEND MANHOLE ALL FLOWING.					
9040	SP	02/05/2021		Complete			CUSTOMER CALLED TO SAY TOILET IS NOT FLUSHING RIGHT AND USUALLY THAT INDICATES SOMETHING HAPPENING ON THE CITY'S END
Completion Notes:		CHECKED THE MANHOLE IN THE BACKYARD OF [REDACTED] KINDER [REDACTED] KINDER, BOTH ARE DOWN AND FLOWING - CUSTOMER PROBLEM - CALLED AND LEFT VOICEMAIL TO NOTIFY 2/5/21 @ 11:11 AM					
Cust: 13308	[REDACTED]	Kinder / Cahokia, IL 622060000				3 - 74700 - 0 - 2	
Amt Owed (\$):		58.59					
8058	SP	08/13/2020		Complete			
Completion Notes:		JETTED LINES					
Cust: 13622	[REDACTED]	School / Cahokia, IL 622060000				3 - 91832 - 0 - 5	
Amt Owed (\$):		33.82					
9250	SWBU	03/15/2021		Complete			SEWER BACKING UP IN ALLEY, COMING INTO HOME. STARTED YESTERDAY. [REDACTED]
Completion Notes:		JAMES VAC. LINE YESTERDAY ALL FLOWING, PORKY WENT BACK AND CHECKED LINE, STILL DOWN AND FLOWING, I CALLED CUSTOMER AND TOLD THEM THEIR LINE SHOULD BE EMPTYING UNLESS THEY HAVE A PROBLEM ON THEIR END. THEY ARE CALLING A PLUMBER AND WILL CALL US BACK IF WE NEED TO GO BACK OUT.					
Cust: 13718	[REDACTED]	Mississippi / Cahokia, IL 622060000				3 - 99800 - 0 - 1	
Amt Owed (\$):		0.00					
8355	SWBU	10/02/2020		Complete			SEWER BACKING UP IN BATHTUB AND TOILET IS OVERFLOWING
Completion Notes:		CUSTOMER PROBLEM					
Cust: 3457	[REDACTED]	St Gregory / Cahokia, IL 622060000				4 - 627 - 1 - 5	
Amt Owed (\$):		-42.14					
8128	SP	08/24/2020		Incomplete			landlord said sewer problem [REDACTED]

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WO Number	Code	Date Initiated	Date Required	Status	Completed Date	By	Note
8183	SP	08/31/2020		Complete	08/31/2020		landlord called said sewer bcking up agian
Cust: 21512			St Gregory / Cahokia, IL 622060000				4 - 632 - 1 - 5
Amt Owed (\$):	0.00						
9397	SP	04/12/2021		Complete	04/12/2021		landlord called said tenant is having sewer issues.
		Completion Notes:	customers problem been notified				
Cust: 21768			St Gregory / Cahokia, IL 622060000				4 - 659 - 0 - 6
Amt Owed (\$):	35.71						
9113	SWBU	02/24/2021	02/24/2021	Complete			CUSTOMER STATED SEWAGE IS COMING OUT OF HIS CLEANOUT
		Completion Notes:	CUSTOMER PROBLEM, DID NOT SEE A CLEANOUT IN YARD, THEY WAS NOT NOTIFIED, NO ONE ANSWERED THE DOOR.				
Cust: 2750			St Columba / Cahokia, IL 622060000				4 - 774 - 0 - 4
Amt Owed (\$):	34.28						
9396	SP	04/12/2021		Complete			SEWER BACKING UP INTO THE HOME. ALL THE SEWER LINES WERE JUST REPLACED BUT STILL HAS SEWER BACKING UP
		Completion Notes:	FOUND CITY SEWER SURCHARGED. HAD TO JET LINE. OBSTRUCTION CLEARED. WE ARE FLOWING				
Cust: 21066			St Columba / Cahokia, IL 622060000				4 - 776 - 0 - 9
Amt Owed (\$):	35.60						
8377	SWO	10/06/2020		Complete			sewer smell in home
		Completion Notes:	Rory checked city is not having any problems				
Cust: 6449			St Henry / Cahokia, IL 622060000				4 - 851 - 0 - 6
Amt Owed (\$):	63.29						
8045	SWBU	08/11/2020		Complete			
		Completion Notes:	GUYS ALREADY CLOCKED OUT. PORKY AND JAMES WERE CALLED TO TAKE A FEW LOADS OFF THE SYSTEM				

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Cust: 21285		St Henry / Cahokia, IL 622060000						4 - 853 - 0 - 6
Amt Owed (\$):		0.00						
9233	SND	03/11/2021		Complete			[REDACTED] STARTED YESTERDAY	
Completion Notes:		OUR BYPASS PUMP FLOAT WAS HUNG UP. GOT PUMP GOING. J. MORGAN GOING TO CK AGAIN AT 2:45 TO MAKE SURE EVERYTHING IS OK. 3-12-2021 8:52 SEWER IS STILL BACKING UP. R.MORGAN WENT BACK OUT. OUR LINES ARE DOWN AND FLOWING. SPOKE WITH CUSTOMER						
Cust: 22354		St Henry / Cahokia, IL 622060000						4 - 855 - 0 - 3
Amt Owed (\$):		67.98						
9288	SWBU	03/25/2021	03/25/2021	Complete			SEWER BACKING UP IN THE FRONT YARD AND IN THE TUB. THEY CANT TAKE A SHOWER. WHEN NEIGHBORS FLUSH THEIR TOILETS IT COMES UP IN THEIR FRONT YARD [REDACTED]	
Completion Notes:		NOT A CITY ISSUE. I SPOKE WITH OWNER, THEY ARE SENDING A PLUMBER OUT. RORY						
Cust: 21959		St Robert / Cahokia, IL 622060000						5 - 868 - 0 - 11
Amt Owed (\$):		32.49						
8638	SP	11/20/2020		Complete			CUSTOMER CALLED TO SAY SEWER IS COMING UP OUT OF THE CLEANOUT IN FRONT YARD - TRIED SNAKING HER LINE BUT HAS NOT STOPPED IT	
Completion Notes:		CUSTOMER PROBLEM, HAVE BEEN NOTIFIED						
Cust: 4975		St Leo / Cahokia, IL 622060000						5 - 913 - 0 - 7
Amt Owed (\$):		48.87						
8531	SWBU	11/02/2020		Complete			SEWER BACKING UP IN TOILET AND TUB - STARTED THURSDAY - CALLED LANDLORD AND HE SAID IT WAS DUE TO RAIN BUT IT HASN'T CORRECTED ITSELF SO HE WANTS US TO COME CHECK OUR LINE - ALTERNATE PHONE [REDACTED]	
Completion Notes:		CUSTOMER PROBLEM - CALLED CUSTOMER TO NOTIFY						
Cust: 22353		St Leo / Cahokia, IL 622060000						5 - 922 - 0 - 11
Amt Owed (\$):		62.92						

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9242	SWBU	03/15/2021		Complete			[REDACTED]
		Completion Notes: CUSTOMER PROBLEM SPOKE WITH CUSTOMER					
Cust: 4344	[REDACTED]	St James / Cahokia, IL 622060000				5 - 943 - 0 - 2	
Amt Owed (\$):	110.65						
8402	SP	10/13/2020		Complete	10/13/2020		[REDACTED]
		Completion Notes: CUSTOMER PROBLEM. HAS BEEN NOTIFIED					
Cust: 5268	[REDACTED]	St James / Cahokia, IL 622060000				5 - 981 - 0 - 2	
Amt Owed (\$):	29.99						
8576	SP	11/09/2020		Complete			CUSTOMER CALLED TO SAY HIS SEWER IS BACKING UP IN TOILET AND TUB - [REDACTED]
		Completion Notes: CUSTOMER PROBLEM - CUSTOMER NOTIFIED					
Cust: 5279	[REDACTED]	St William / Cahokia, IL 622060000				5 - 986 - 0 - 1	
Amt Owed (\$):	34.63						
8643	SWBU	11/23/2020		Complete			CUSTOMER CALLED TO SAY SEWER IS BACKING UP UNDER THE TOILET SINCE FRIDAY AND IS RUNNING ALL OVER THE FLOOR
		Completion Notes: CUSTOMER PROBLEM, CALLED CUSTOMER TO NOTIFY					
Cust: 4225	[REDACTED]	St Barbara / Cahokia, IL 622060000				5 - 1015 - 0 - 4	
Amt Owed (\$):	34.28						
8618	SP	11/16/2020		Complete			CUSTOMER CALLED TO SAY SHE IS HAVING A BAD SEWER SMELL IN HER HOUSE - SHE SAYS EVERYTHING IS DRAINING FINE AND IT DOESN'T SEEM TO BE CLOGGED BUT IT SMELLS BAD
		Completion Notes: SEWER IS GOOD, CUSTOMER PROBLEM, HAS BEEN NOTIFIED					
9153	SWBU	03/01/2021	03/01/2021	Complete			[REDACTED] SEWER IS COMING OUT OF CLEANOUT
		Completion Notes: DOWN AND FLOWING, CHECKED UP AND DOWN STREAM MHS, CUSTOMER PROBLEM, KNOCKED ON DOOR NO ANSWER. RORY					

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Cust: 4569	[REDACTED]	[REDACTED]	St Dorothy / Cahokia, IL 622060000				5 - 1067 - 0 - 2
Amt Owed (\$):	48.10						
9128	SWBU	02/25/2021		Complete			[REDACTED] CUSTOMER CALLED BACK ON 3/2/2021 SHE IS STILL HAVING SAME PROBLEM. SHE IS GOING TO CALL A PLUMBER.
Completion Notes: WE HAD NO JET TRUCK, WE WERE SURCHARGED FROM E 5TH & ST PAUL MANHOLE #7. ALL THE WAY TO FRONT OF SUBDIVISION. HAD TO WAIT ON COMMONFIELDS TO BRING THEIR TRUCK OUT, GOT LINE CLEARED AROUND 4:00 PM.							
Cust: 22038	[REDACTED]	[REDACTED]	East 5Th / Cahokia, IL 622060000				6 - 1564 - 0 - 4
Amt Owed (\$):	168.27						
8611	SP	11/13/2020		Complete			been having sewer problem for severale months-east side said it was the main line about monthago
Completion Notes: CUSTOMER PROBLEM - THEY FLOW INTO THE 30" MAIN, NO WAY WE ARE BACKED UP - TOLD CUSTOMER TO CALL PLUMBER							
Cust: 21339	[REDACTED]	[REDACTED]	St Thomas / Cahokia, IL 622060000				6 - 1633 - 0 - 11
Amt Owed (\$):	107.12						
8837	SWBU	12/31/2020		Complete			CUSTOMER CALLED TO SAY DEBRIS IS COMING UP IN HER TUB AND THERE IS A BAD SEWER SMELL SO SHE CALLED EAST SIDE SEWER AND THEY CAME OUT AND SAID IT IS ON CITY END - TOLD HER WE WOULD CHECK OUR LINES AND LET HER KNOW
Completion Notes: CUSTOMER PROBLEM, HAS NOT BEEN NOTIFIED, DID NOT ANSWER DOOR - CALLED CUSTOMER TO NOTIFY							
Cust: 22336	[REDACTED]	[REDACTED]	St Nicholas / Cahokia, IL 622060000				6 - 1668 - 1 - 3
Amt Owed (\$):	3.28						
8558	SWBU	11/05/2020		Complete			
Completion Notes: CUSTOMER PROBLEM. HAS BEEN NOTIFIED.							
8679	SWBU	12/02/2020		Complete			CUSTOMER CALLED TO SAY SEWER IS BACKING UP IN TUB - WANTS TO BE SURE WE ARE CLEAR BEFORE CALLING PLUMBER OUT
Completion Notes: CUSTOMER PROBLEM - CALLED CUSTOMER TO NOTIFY - TOLD HER TO GET PLUMBER TO CHECK HER LINE							

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Cust: 22468	[REDACTED]	[REDACTED]	[REDACTED]	St Nicholas / Cahokia, IL 622060000			6 - 1693 - 1 - 5
Amt Owed (\$):	27.28						
9418	SWBU	04/16/2021	04/16/2021	Complete			RAN A WATER JET THROUGH IT SAID OUR SEWER IS COLLAPSED
Completion Notes:	[REDACTED]						
Cust: 22036	[REDACTED]	[REDACTED]	[REDACTED]	St Nicholas / Cahokia, IL 622060000			6 - 1724 - 0 - 11
Amt Owed (\$):	68.40						
8602	SWBU	11/12/2020		Complete			
Completion Notes:	CUSTOMER PROBLEM						
Cust: 7394	[REDACTED]	[REDACTED]	[REDACTED]	St Martin / Cahokia, IL 622060000			7 - 1136 - 0 - 9
Amt Owed (\$):	62.92						
9115	SWO	02/24/2021	02/24/2021	Complete		[REDACTED]	SEWER OROR
Completion Notes:	WENT CHECKED USMH & DSMH CITY SEWER FLOWING. TOLD CUSTOMER TO CALL HER LAND LORD TO CALL PLUMBER OUT, CHECK VENT. RORY						
Cust: 22262	[REDACTED]	[REDACTED]	[REDACTED]	St Paul / Cahokia, IL 622060000			7 - 1233 - 0 - 12
Amt Owed (\$):	-43.13						
8181	SND	08/28/2020		Complete			
Completion Notes:	CITY SEWER FLOWING. CUSTOMER PROBLEM						
Cust: 22322	[REDACTED]	[REDACTED]	[REDACTED]	St Leo / Cahokia, IL 622060000			7 - 1369 - 0 - 4
Amt Owed (\$):	29.99						
9005	SP	02/03/2021		Incomplete		[REDACTED]	
Cust: 21847	[REDACTED]	[REDACTED]	[REDACTED]	St Barbara / Cahokia, IL 622060000			7 - 1432 - 0 - 7
Amt Owed (\$):	57.82						
8930	SWBU	01/19/2021		Complete		[REDACTED]	CALLED AND SAID THERE SEEMS TO BE A SEWER ISSUE. SOMETHING IS COMING OUT OF HOLE

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9117	SWBU	02/24/2021	02/24/2021	Complete			SEWER BACKING UP, SEWAGE COMING OUT OF THE CLEAN OUT IN THE BACK YARD. [REDACTED]
Completion Notes: CHECKED MANHOLE DIRECTLY IN FRONT OF HOUSE COMPLETELY EMPTY. KNOCKED ON DOOR NOBODY ANSWER. CUSTOMER ISSUE. I DID NOT SPEAK TO ANYONE.							
Cust: 7180	[REDACTED]	St Barbara / Cahokia, IL 622060000				7 - 1451 - 0 - 2	
Amt Owed (\$):	41.56						
8766	SWBU	12/15/2020		Complete			CUSTOMER CALLED TO SAY SHE IS HAVING SEWER BACKUPS AND HAD EAST SIDE SEWER OUT YESTERDAY AND THEY SAID IT'S ON OUR END
Completion Notes: CITY SEWERS WERE SURCHARGED - JETTED LINES AND ALL FLOWING 11:45AM							
8797	SP	12/21/2020		Complete			customer called back today and said she is still having problem
Completion Notes: OUR LINE IS RUNNING FINE PER RORY							
Cust: 8067	[REDACTED]	St Christopher / Cahokia, IL 622060000				8 - 2900 - 0 - 1	
Amt Owed (\$):	-142.00						
8094	SWO	08/18/2020	08/18/2020	Complete			CUSTOMER PROBLEM, THEY HAVE BEEN NOTIFIED.
8316	SWBU	09/29/2020		Complete			CUSTOMER CALLED TO SAY SEWER IS BACKING UP AT THE CLEANOUT - WANTS TO KNOW IF IT IS ON HER END OR OURS
Completion Notes: CUSTOMER PROBLEM. OUR LINES ARE DOWN AND FLOWING							
8471	SP	10/23/2020		Complete			[REDACTED] CALLED TO SAY THERE IS A BAD SEWER SMELL AND WHEN HER HUSBAND WENT TO CHECK THE CLEANOUT IT WAS BACKED UP
Completion Notes: WE ARE CURRENTLY WORKING ON THE PUMP AT DEPAUL STATION - CALLED AND NOTIFIED CUSTOMER - 10/25/20 GUYS CHANGED OUT THE PUMP / AL, JOE, JAMES							
Cust: 22150	[REDACTED]	St John / Cahokia, IL 622060000				8 - 6500 - 0 - 11	
Amt Owed (\$):	154.46						

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8593	SP	11/10/2020		Complete			CUSTOMER CALLED COMPLAINING AND QUESTIONING WHEN WE WERE GOING TO REPAIR THE SINKHOLE THAT IS IN HER BACKYARD BECAUSE SHE HAS SMALL CHILDREN THAT CANNOT PLAY OUT THERE DUE TO HOLE IN YARD
Completion Notes: I DID NOT SPEAK TO CUSTOMER BUT YOU CAN TELL HER IT'S ON LIST TO GET REPAIRED ASAP							
Cust: 22382	[REDACTED]	St John / Cahokia, IL 622060000			8 - 9900 - 0 - 9		
Amt Owed (\$):	37.28						
9055	SWBU	02/09/2021		Complete			CUSTOMER CALLED TO SAY THAT STARTING YESTERDAY WHEN SHE FLUSHES HER TOILET IT COMES UP UNDER THE TOILET AND IN THE TUB
Completion Notes: CHECKED USMH & DSMH, CITY FLOWING - CUSTOMER PROBLEM, CALLED CUSTOMER TO NOTIFY							
Cust: 22278	[REDACTED]	Lazarcheff / Cahokia, IL 622060000			9 - 2432 - 0 - 6		
Amt Owed (\$):	34.28						
8218	SWBU	09/09/2020		Complete			CUSTOMER CALLED TO SAY SEWER IS BACKING UP - WHEN THEY FLUSH TOILET, IT COMES UP IN TUB AND WHEN THEY USE SINK IT IS COMING UP IN TUB ALSO
Completion Notes: PORKY WAS CALLED OUT TO THIS PROPERTY LAST NIGHT AND DETERMINED THAT OUR LINES ARE FLOWING. HE SPOKE WITH A GENTELMAN THERE AND TOLD HIM IT WAS ON THEIR END AND THEY WOULD HAVE TO CALL SOMEONE OUT - I CALLED [REDACTED] BACK TO INFORM HER OF THIS							
Cust: 13875	[REDACTED]	Lazarcheff / Cahokia, IL 622060000			9 - 3900 - 0 - 9		
Amt Owed (\$):	-0.14						
8636	SP	11/18/2020	11/18/2020	Complete			BYPASS ON SIDE OF YARD IS BROKED AND RAW SEWAGE IS COMING OUT AND GETTING ALL AROUND THE HOUSE AND SMALL HORRIBLE. WANT SOMETHING DONE ASAP.
Completion Notes: BYPASS PIPE CAME APART PUT BACK TOGETHER AND PUT DOWN POWERED BLEACH. PORKY							
Cust: 22123	[REDACTED]	Parklane / Cahokia, IL 622060000			9 - 4300 - 0 - 14		
Amt Owed (\$):	0.00						

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8270	SP	09/21/2020		Complete			CUSTOMER CALLED TO SAY SEWER IS BACKING UP IN HER BACKYARD - EVERYTHING INSIDE THE PROPERTY IS DRAINING FINE AT THIS TIME
Completion Notes: BYPASS CAME APART - REPAIRED IT - CALLED CUSTOMER TO NOTIFY							
8297	SP	09/25/2020		Complete			THINKS BYPASS CAME APART AGAIN. SEWER IN YARD AGAIN [REDACTED]
Completion Notes: PUT BACK TOGETHER							
Cust: 13988	[REDACTED]	Parklane / Cahokia, IL 622060000				9 - 7500 - 0 - 1	
Amt Owed (\$):	17.75						
8588	SP	11/10/2020		Complete			CUSTOMER CALLED TO SAY HER TOILET IS NOT FLUSHING RIGHT
Completion Notes: CUSTOMER CALLED BACK TO SAY HER TOILET IS NOW CLEARED AND SHE DOESN'T NEED ANYONE TO COME OUT							
9080	SND	02/12/2021	02/12/2021	Complete			CUSTOMER STATED TOILET AND TUB ARE NOT DRAINING
Completion Notes: WENT AND CHECKED USMH SURCHARGED DOWN STREAM MANHOLE EMPTY, WE JETTED AND CLEARED THE CLOG ALL FLOWING SEEN CUSTOMER OUTSIDE HIS HOME, I TOLD HIM WE CLEARED THE LINE. IF HE CONTINUES TO HAVE ISSUES TO CALL BACK. RORY							
Cust: 13998	[REDACTED]	Parklane / Cahokia, IL 622060000				9 - 7800 - 0 - 6	
Amt Owed (\$):	17.75						
8746	SP	12/09/2020		Complete			TENANT CALLED TO REPORT THERE IS SEWER STANDING IN FRONT OF HER HOUSE - SHE SAID IT HAS BEEN GOING ON FOR 4 MONTHS AND SHE HAS TRIED CALLING VILLAGE HALL AND EVERYTHING TO REPORT THIS
Completion Notes: WATER SERVICE AT [REDACTED] PARKLANE IS LEAKING AND RUNNING IN FRONT OF [REDACTED] PARKLANE - TOLD CUSTOMER TO CALL COMMONFIELDS							
Cust: 14018	[REDACTED]	Parklane / Cahokia, IL 622060000				9 - 8333 - 0 - 8	
Amt Owed (\$):	11.30						

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8480	SP	10/26/2020	10/26/2020	Complete			CUSTOMER STATED WE HAVE AN ONGOING REPAIR IN HER BACK YARD FOR 3 YEARS NOW. THERE IS A HORRIBLE SMELL AND IT HAS NOT BEEN FIXED YET.
		Completion Notes: THIS IS WHERE THE BLUE WATER STREET CAVE IN IS. I DONT KNOW WHEN REPAIRS WILL ME MADE!! ITS ON THE LIST AND ADMINISTRATION KNOWS ABOUT IT. I DID NOT SPEAK TO ANYONE AT 1609. RORY					
9162	SP	03/02/2021	03/01/2021	Complete			CUSTOMER STATED WE HAVE AN ONGOING REPAIR IN HER BACK YARD FOR THREE YEARS. HORRIBLE SMELL
		Completion Notes: [REDACTED] PARKLANE IS WHERE WE ARE DISCHARGING BYPASS PUMPING MANHOLE LID COCKED UP, NO TARP COVERING IT. SAFETY FENCE FALLING DOWN. I SPOKE WITH CUSTOMER EXPLAINED THAT I WILL GET IT CORRECTED TOMORROW SHE SAID OK.					
Cust: 22377		[REDACTED] Parklane / Cahokia, IL 622060000				9 - 8800 - 0 - 11	
Amt Owed (\$):		56.81					
8994	SWBU	02/02/2021	02/02/2021	Complete			SEWER COMING OUT IN THE BACKYARD.
		Completion Notes: CUSTOMER PROBLEM. CHECKED ASMH & DSMH CITY DOWN AND FLOWING. I DID NOT SPEAK TO ANYONE RORY					
9185	SP	03/04/2021		Complete			SEWER BACKING UP IN YARD
		Completion Notes: RORY SPOKE WITH CUSTOMER. CUSTOMER ISSUE. CITY SEWER FLOWING					
Cust: 22078		[REDACTED] Parklane / Cahokia, IL 622060000				9 - 9100 - 0 - 9	
Amt Owed (\$):		37.28					
8901	SWO	01/13/2021		Complete	01/13/2021		[REDACTED]
		Completion Notes: CUSTOMER PROBLEM					
9440	SWO	04/19/2021		Incomplete			OWNER [REDACTED] CALLED TO SAY HIS TENANT REPORTED TO HIM THERE IS A SEWER SMELL THAT STARTED WHEN THE CITY DID SOME WORK IN THE AREA AROUND FEBRUARY - HE WANTS US TO CHECK OUR LINE AND LET HIM KNOW WHAT IS CAUSING THIS
Cust: 14159		[REDACTED] Kenneth / Cahokia, IL 622060000				9 - 12200 - 0 - 3	
Amt Owed (\$):		37.28					

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9419	SWBU	04/16/2021	04/16/2021	Complete			2 TIMES PLUMBERS WERE OUT THERE SAYING ITS ON OUR LINE
Completion Notes:		CUSTOMER SAID SHE HAD 2 PLUMBING COMPANYYS OUT TO SNAKE THE LINE. I CHECKED USMH 78 LOCATED AT [REDACTED] KENNETH, H&H WAS IN TOWN SO I HAD THEM COME AND VACTOR DOWN THE ENTIRE MH COULD SEE BOTH THE INCOMING AND OUTGOING LINES. CITY FLOWING WITH CUSTOMER STILL HAVING ISSUES. I TOLD CUSTOMER SHE WILL HAVE TO CALL PLUMBER BACK AND IF THEY HAVE ISSUE TO CALL ME AND I WILL TALK TO THE PLUMBER. RORY					
Cust: 14364	[REDACTED]	Leonard / Cahokia, IL 622060000			9 - 18000 - 0 - 1		
Amt Owed (\$):	17.75						
8854	SWO	01/05/2021	01/05/2021	Complete			[REDACTED] STATED WHEN SHE GETS OUT OF HER CAR IN THE FRONT THERE IS A SEWER SMELL AND WHEN SHE IS CLOSER TO THE BACK OF THE DRIVEWAY ITS WORSE, SHE THINKS ITS COMING FROM ARMAND
Completion Notes:		UPSTREAM MHS SURCHARGED WORKED ON IT UNTIL DARK CONTINUING WORKING ON IT WEDNESDAY JAN 6TH. GOT ENTIRE STRETCH CLEANED & MANHOLD CLEANED. I DID NOT TALK TO ANYONE. RORY					
Cust: 21141	[REDACTED]	Theodore / Cahokia, IL 622060000			9 - 24100 - 0 - 5		
Amt Owed (\$):	106.59						
8923	SWBU	01/15/2021	01/15/2021	Complete			SEWER BACKING UP IN HOUSE [REDACTED]
Completion Notes:		CUSTOMER PROBLEM THEY WERE NOT NOTIFIED. I HAVE TRIED CALLING SEVERAL TIMES NO ANSWER.					
Cust: 14775	[REDACTED]	Kenneth / Cahokia, IL 622060000			9 - 29800 - 0 - 4		
Amt Owed (\$):	0.00						
8972	SP	02/01/2021		Complete			NEW OWNER [REDACTED] CALLED TO SAY THERE IS STANDING WATER ON HIS PROPERTY AND WANTS TO KNOW IF IT IS DUE TO OUR SEWER LINE - HE ALSO SAID [REDACTED] HAS A CLEANOUT THAT IS OVERFLOWING AND CAUSING HIS PROPERTY TO FLOOD - HE DOES NOT HAVE ACTIVE WATER/SEWER AT THIS TIME

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Completion Notes:		RORY: I WENT BY AND CHECKED THINGS OUT. 1ST THING IS [REDACTED] CLEANOUT IS NOT OVERFLOWING, IT'S COMPLETELY DOWN AND CITY SEWER IS DOWN AS WELL. THE STANDING WATER IS SITTING IN ALL THE LOW SPOTS OF THE PROPERTY. NONE OF IT IS CITY ISSUE OF [REDACTED] CALLED CUSTOMER TO NOTIFY 2/17/2021 @ 11:50AM - HE SAID THE CITY SHOULD BE DRAINING FROM HIS PROPERTY SO I REFERRED HIM TO STREET DEPARTMENT AND I CALLED KEVIN TO NOTIFY. I GAVE HIM THE CUSTOMER'S NAME, ADDRESS, AND PHONE NUMBER FOR HIM TO CONTACT CUSTOMER.					
Cust: 22037	[REDACTED]	Andrews / Cahokia, IL 622060000					10 - 732 - 0 - 14
Amt Owed (\$):	260.97						
8945	SND	01/25/2021		Complete	01/25/2021		sewer problem [REDACTED]
Completion Notes:		customers problem porky spoke with customer					
Cust: 20820	[REDACTED]	Marion / Cahokia, IL 622060000					10 - 800 - 0 - 8
Amt Owed (\$):	37.28						
8490	SWBU	10/27/2020		Complete			LANDLORD [REDACTED] CALLED TO REPORT THERE IS SEWER COMING UP OUT OF THE CLEANOUT - TENANT [REDACTED]
Completion Notes:		CHECKED MH110 - CUSTOMER'S LATERAL COMES DIRECTLY INTO MANHOLE, CITY COMPLETELY DOWN AND FLOWING - CALLED OFFICE, SPOKE WITH [REDACTED] SHE IS CALLING CUSTOMER - CALLED AND SPOKE WITH OWNER TO NOTIFY					
Cust: 8567	[REDACTED]	Andrews / Cahokia, IL 622060000					10 - 25700 - 0 - 1
Amt Owed (\$):	37.28						
8407	SWBU	10/14/2020		Complete			CUSTOMER CALLED TO SAY SHE WAS IN HOSPITAL THE LAST 10 DAYS AND WHEN SHE GOT HOME THERE IS SEWER BACKED UP IN HER BASEMENT SO SHE IS NOT SURE WHEN IT HAPPENED
Completion Notes:		WENT BY AND LOOKED IN BASEMENT. SOME WATER DID BACKUP COMING IN THROUGH FLOOR DRAIN. TOLD HER SHE NEEDS TO HAVE SOMEONE SEAL THE DRAIN SHUT. CUSTOMER CALLED IN TODAY ASKING FOR A CONTACT NUMBER OF THE MAN WHO HELPED HER LAST MONTH. RORY IS TAKING CARE OF THIS. 10/26/2020. SLM					
Cust: 21972	[REDACTED]	Andrews / Cahokia, IL 622060000					10 - 25932 - 0 - 8
Amt Owed (\$):	17.75						
8084	SWBU	08/17/2020	08/17/2020	Complete			ITS COMING FROM THE PUMP OR PUMP IS OUT. SEWER IS GETTING IN THE YARDS. [REDACTED] SEWER WATER IS IN THE STREET AND THEY NEED IT OFF THE STREET

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Completion Notes: PORKY AND RORY VAC OFF 2 LOADS OF SEWER WATER THAT WAS COMING OUT OF MANHOLE BOTH SIDES OF STREET.							
8093	SP	08/18/2020	08/18/2020	Complete			CUSTOMER CALLED BACK TODAY AND STATED THAT THE SEWER IS NOW IN HER YARD AND DRIVEWAY. YESTERDAY IT WAS NEAR HER HOUSE.
Completion Notes: IT RAINED LAST NIGHT, THAT IS RAIN WATER IN HER DRIVEWAY TODAY. PORKY							
8408	SP	10/14/2020		Complete			
Completion Notes: WE HAD SEWER COMING OUT OF MH MONDAY. ALL SEWER WATER HAS BEEN CLEANED UP							
Cust: 8613							Melvin / Cahokia, IL 622060000 10 - 27100 - 0 - 1
Amt Owed (\$):	17.75						
9237	SWBU	03/12/2021	03/12/2021	Complete			PLUMBER CAME OUT AND FIXED HER LINES BUT SAID WE NEED TO CHECK OUR LINES.
Completion Notes: THERE IS NO PIT NEAR HERE. CHECKED DOWNSTREAM MH OK. CANNOT FIND UPSTREAM MANHOLD IS BURIED UNDER ASPHALT. WE JETTED THE MAIN ANYWAY. WE DID CLEAR A CLOG. RORY							
Cust: 22192							Marion / Cahokia, IL 622060000 10 - 27700 - 0 - 14
Amt Owed (\$):	17.75						
8564	SP	11/06/2020		Complete			Ianlord called -tentant having sewer problem
Completion Notes: SPOKE WITH PLUMBER, PLUMBER SAID THAT THEIR LINE IS IN BAD SHAPE AND NEEDS REPLACED - CITY SEWER HAS NO ISSUES - I CALLED AND SPOKE TO OWNER, TOLD HIM WHAT PLUMBER SAID AND NO ISSUES ON CITY END							
Cust: 22325							Andrews / Cahokia, IL 622060000 10 - 30500 - 0 - 5
Amt Owed (\$):	15.77						
8730	SWBU	12/08/2020		Complete			
Completion Notes: CUSTOMER PROBLEM. THEIR CLEANOUT IS EMPTY							
Cust: 8676							Andrews / Cahokia, IL 622060000 10 - 30600 - 0 - 1
Amt Owed (\$):	17.75						

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9381	SWBU	04/08/2021	04/08/2021	Complete			CUSTOMER STATED HIS SEWER IS BACKING UP IN HIS WASHING MACHINE, LAST TIME THIS HAPPENED IT WAS ON OUR END.
Completion Notes: HE WAS BACK UP IN MANHOLE, VAC OUT 2 LOADS. JAMES C							
Cust: 8818	[REDACTED]	Range A / Cahokia, IL 622060000					12 - 3801 - 0 - 1
Amt Owed (\$):	17.75						
8909	SP	01/14/2021		Complete			Sewer problem [REDACTED]
Completion Notes: OUR PROBLEM							
Cust: 8960	[REDACTED]	Lasalle / Cahokia, IL 622060000					12 - 8500 - 0 - 2
Amt Owed (\$):	0.00						
7952	SWBU	08/03/2020		Complete			SEWER BACKING UP IN BASEMENT [REDACTED]
Completion Notes: CHECKED BYPASS PUMP AND IT WAS RUNNING AND FLOW LINE IS DOWN ENOUGH THAT THEY SHOULDNT HAVE ANY ISSUES. HOWEVER I AM HAVING H & H VACTOR DOWN THE MANHOLES AFTER 4 TODAY							
8509	SWBU	10/29/2020		Complete			CUSTOMER CALLED TO SAY SEWER IS BACKING UP IN HIS BASEMENT DUE TO RAIN AND GROUNDWATER AND USUALLY WE HAVE TO COME OUT AND DO SOMETHING TO GET IT TO GO DOWN
Completion Notes: CHECKED PUMP AT BYPASS. PUMP WORKING, WATER LEVEL IS WHERE IT'S BEEN SINCE WE PUT IT IN - CUSTOMER NEEDS TO REALIZE WE JUST RECEIVED OVER 2" OF RAIN AND GROUND WATER LEVELS ARE HIGH AND THAT'S WHY HE'S GETTING WATER - I DID NOT SPEAK TO ANYONE - CUSTOMER CALLED BACK AND DAWN SPOKE WITH HIM							
8617	SP	11/16/2020		Complete			
Completion Notes: CUSTOMER PROBLEM - HAVE BEEN NOTIFIED							
Cust: 9022	[REDACTED]	Lowell / Cahokia, IL 622060000					12 - 10932 - 0 - 2
Amt Owed (\$):	-4.75						
8323	SP	09/30/2020		Complete			CUSTOMER CALLED TO SAY HER TOILET IS NOT FLUSHING RIGHT AND IT STARTED YESTERDAY
Completion Notes: BYPASS PUMP WAS DOWN, AL & JAMES GOT IT GOING, NOBODY SPOKE WITH CUSTOMER							
9364	SND	04/07/2021	04/07/2021	Complete			CUSTOMER CALLED IN SAYING HER TOILET, TUB AND SINK ARE NOT DRAINING

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Cust: 9329		Completion Notes: BYPASS IN THEIR BACK YARD WAS CLOGGED WITH A MOP HEAD, HAD TO CLEAN IT OUT AND RESET IT. TALKED TO CUSTOMER. JAMES A					
Amt Owed (\$):		37.28					
8592	SWBU	11/10/2020		Complete			CUSTOMER CALLED TO SAY SEWER IS BACKING UP IN TUB AND KITCHEN SINK RIGHT NOW, SAYS IT JUST STARTED AND IS FLOWING RIGHT NOW SO I ASKED IF IT WAS A WATER LEAK OR SEWER AND SHE SAID IT WAS SEWER COMING UP
Cust: 9429		Completion Notes: CHECKED USMH & DSMH, CITY FLOWING, SPOKE WITH CUSTOMER, THEY ARE CALLING PLUMBER					
Amt Owed (\$):		0.00					
8573	SP	11/09/2020		Complete			CUSTOMER CALLED TO SAY SEWER IS BACKING UP IN TUB AND KITCHEN SINK RIGHT NOW, SAYS IT JUST STARTED AND IS FLOWING RIGHT NOW SO I ASKED IF IT WAS A WATER LEAK OR SEWER AND SHE SAID IT WAS SEWER COMING UP
Cust: 9578		Completion Notes: CITY SEWER FLOWING - SPOKE WITH CUSTOMER, HIS LINE TAPS DIRECTLY INTO MANHOLE IN FRONT OF HOUSE					
Amt Owed (\$):		0.00					
8935	SND	01/20/2021	01/20/2021	Complete			CUSTOMER STATED THAT HER DRAINS ARE SLOW. LAST TIME THIS HAPPENED WE HAD A CLOG ON OUR SIDE.
Cust: 21709		Completion Notes: WENT CHECKED MANHOLE IN THEIR BACKYARD, CITY DOWN AND FLOWING CUSTOMER PROBLEM. RORY					
Amt Owed (\$):		17.75					
9436	SWBU	04/19/2021	04/19/2021	Complete			
Cust: 15523		Completion Notes: CHECKED USMH & DSMH CITY FLOWING CUSTOMER ISSUE. I DID NOT SPEAK TO ANYONE. RORY					
Amt Owed (\$):		227.24					
8645	SP	11/23/2020		Complete			

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		Completion Notes: CHECKED DOWNSTREAM MH. ITS EMPTY AND FLOWING. HOWEVEVER SO I KNOW 100% FOR SURE ITS NOT ON THE CITY. I NEED TO CHECK MH DIRECTLY BEHIND THE HOUSE. I HAVE NO ACCESS AT THIS TIME. PRIVACY FENCE ALL THE WAY AROUND BACKYARD AND NOONE IS HOME.					
Cust: 18222	[REDACTED]	Otto / Cahokia, IL 622060000					12 - 40700 - 0 - 3
Amt Owed (\$):	76.41						
8078	SWBU	08/17/2020	08/17/2020	Complete			TIGER PLUMBING STATED IT WAS ON OUR SIDE SHE HAS MUD AND WATER OVER HER CLEAN OUT
		Completion Notes: CHECKED MH IN THE BACKYARD, CITY SEWER IS FLOWING FINE. SPOKE WITH CUSTOMER, THEY SAID THEY WILL CALL TIGER PLUMBING BACK.					
Cust: 9721	[REDACTED]	Lasalle / Cahokia, IL 622060000					12 - 42400 - 0 - 1
Amt Owed (\$):	29.81						
9109	SP	02/23/2021	02/23/2021	Complete		[REDACTED]	CUSTOMER SAID THAT OUR LINE RUNNING ACROSS HER YARD IS BROKEN.
		Completion Notes: BY PASS BROKE I FIX IT. PORKY					
Cust: 9764	[REDACTED]	Champlain / Cahokia, IL 622060000					12 - 45200 - 0 - 2
Amt Owed (\$):	17.75						
8946	SP	01/25/2021		Complete			CUSTOMER CALLED TO SAY HIS SEWER IS BACKING UP - SAID WE HAVE SOME WORK BEING DONE OVER THERE SO WE ALREADY ARE AWARE AND JUST HAVE TO CHECK ON THINGS
		Completion Notes: BYPASS PUMP RUNNING AT FULL SPEED - GOING TO INSTALL ANOTHER BYPASS PUMP AT [REDACTED] MILDRED TODAY. THIS SHOULD HELP TO PULL SYSTEM DOWN - CALLED AND LEFT VOICEMAIL TO NOTIFY CUSTOMER					
Cust: 9904	[REDACTED]	Joliet / Cahokia, IL 622060000					12 - 49932 - 0 - 1
Amt Owed (\$):	17.75						
8350	SWBU	10/02/2020		Complete		[REDACTED]	SEWER BACKING UP IN BASEMENT
		Completion Notes: JETTED LINE					
Cust: 9930	[REDACTED]	Suttle / Cahokia, IL 622060000					12 - 50950 - 0 - 2
Amt Owed (\$):	17.75						

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8403	SP	10/13/2020		Complete			SEWER BACKING UP IN HOME ON FLOOR. TOILET ISNT FILLING UP. STARTED THIS MORNING. [REDACTED] HAS CRAWL SPACE
		Completion Notes: CUSTOMER PROBLEM. HAS BEEN NOTIFIED					
Cust: 22403	[REDACTED]	Cooper / Cahokia, IL 622060000				12 - 51032 - 0 - 3	
Amt Owed (\$):	17.75						
9416	SWBU	04/15/2021		Complete			[REDACTED]
		Completion Notes: CUSTOMER PROBLEM. HAS BEEN NOTIFIED					
Cust: 9975	[REDACTED]	Garrison / Cahokia, IL 622060000				12 - 54000 - 0 - 3	
Amt Owed (\$):	17.75						
8947	SWBU	01/25/2021		Complete			CUSTOMER CALLED TO SAY SEWER IS BACKING UP IN HER BASEMENT - SAYS TO LET WES KNOW BECAUSE HE KNOWS HER SITUATION
		Completion Notes: OUR PUMPS ARE RUNNING BUT THE HEAVY RAINS NEED TIME TO GO DOWN - CALLED CUSTOMER TO NOTIFY, SHE SAID WE DID NOT CHECK THE "RIGHT" ONE BEHIND HER COUSIN'S HOUSE BECAUSE SHE DIDN'T SEE ANYONE - RORY CALLED AND SPOKE WITH HER AND EXPLAINED IT WAS ALL DUE TO HEAVY RAINFALL AND SHE SAID THE WATER HAS SUBSIDED					
Cust: 10078	[REDACTED]	Garrison / Cahokia, IL 622060000				12 - 57500 - 0 - 3	
Amt Owed (\$):	37.28						
9230	SWBU	03/11/2021		Complete			[REDACTED]
		Completion Notes: CHECKED MH DIRECTLY BEHIND THE RESIDENCE. CITY SEWER FLOWING. CUSTOMER NEEDS TO CALL A PLUMBER					
Cust: 10084	[REDACTED]	Garrison / Cahokia, IL 622060000				12 - 58000 - 0 - 2	
Amt Owed (\$):	308.85						
8022	SWBU	08/10/2020		Complete			CUSTOMER CALLED TO SAY SEWER IS BACKING UP OUTSIDE BETWEEN THE 2 PROPERTIES - STARTED LAST WEEKEND
		Completion Notes: CHECKED USMH & DSMH - CITY FLOWING - TOLD CUSTOMER TO CALL A PLUMBER					
Cust: 20587	[REDACTED]	Cahokia, IL 622060000				12 - 71832 - 0 - 2	

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Amt Owed (\$):		0.00					
8966	SWBU	01/28/2021		Complete			NO ACTIVE SERVICE AT THIS TIME - OWNER CALLED TO SAY THERE IS SEWER BACKING UP IN BASEMENT AND WANTED TO KNOW IF IT WAS SOMETHING ON OUR END [REDACTED]
Completion Notes:		CHECKED OUR BYPASS, WE ARE DOWN AT NORMAL FLOW - THERE IS A LOT OF STANDING SURFACE WATER AROUND THE HOUSE FOUNDATION - WE RECENTLY JUST HAD HEAVY RAIN OVER LAST WEEKEND - MOST LIKELY GROUNDWATER					
9193	SP	03/08/2021	03/08/2021	Complete			[REDACTED]
Completion Notes:		BYPASS PIPE CAME APART AT FENCE, REPAIRED IT AND ITS OPERATING CORRECTLY. TOOK 2 PICTURES. ENTIRE AREA DRY. BYPASS DID NOT CAUSE ANY WATER TO ENTER THE BASEMENT.					
9220	SWBU	03/10/2021	03/10/2021	Complete			SEWER BACKING UP IN BASEMENT, ROTOR ROOTER CALLED [REDACTED] AND STATED THEY SENT A CAMERA IN TO THE SYSTEM AND IT CAME TO A PUMP STATION THAT WAS DOWN.
Completion Notes:		I WENT SPOKE WITH LADY AT [REDACTED] TOLD HER WE WOULD CLEAN UP THE YARD AND LOOK AT BASEMENT. BASEMENT HAS ALWAYS HAD ISSUES, WALLS LEAK, FLOOR DRAIN NOT CAPPED OFF. TOOK PICTURES OF BASEMENT WALLS. FURNACE IS OLD NOT NEW WATER HEATER IS NOT NEW EITHER. I SENT GUYS OVER AND THEY CLEANED UP YARD AND PUT SOME ROCK IN DRIVEWAY. THEY HAULED OFF D DUMP TRUCK LOADS OF BRUSH AND OLD BUILDING MATERIALS. THEY NEED TO CAP BASEMENT FLOOR DRAIN. RORY					
9326	SP	03/31/2021	03/31/2021	Complete			THE BYPASS IN BROKEN IN THE YARD AGAIN
Completion Notes:		BYPASS GAVE APART HAD TO PUT IT BACK TOGETHER JAMES					
Cust: 15063	[REDACTED]	Ellen / Cahokia, IL 622060000				13 - 532 - 0 - 1	
Amt Owed (\$):		17.75					
9159	SWBU	03/01/2021	03/01/2021	Complete			[REDACTED]
Completion Notes:		WENT CHECKED MANHOLE, SLIGHTLY SURCHARGED, JETTED FROM DSMH 53 TO USMH 54. HIT CLOG AROUND 100 FT, BUT BUSTED THROUGH, GOT HEAVY FLOW COMING BACK & ROOTS ON JETTER HEAD. WE SHOULD BE GOOD. SPOKE WITH CUSTOMER ON PHONE, SHE SAID SHE WOULD CALL HER HUSBAND AND TELL HIM. TOLD HER IF SHE STILL HAS AN ISSUE TO CALL BACK IN...RORY					
Cust: 22442	[REDACTED]	Ellen / Cahokia, IL 622060000				13 - 900 - 0 - 4	
Amt Owed (\$):		17.75					
9362	SWBU	04/06/2021		Incomplete			

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Cust: 22096		[REDACTED]		Richard / Cahokia, IL 622060000		13 - 4232 - 0 - 5	
Amt Owed (\$):		76.34					
8952	SWBU	01/25/2021	01/25/2021	Complete			SEWER BACKING UP CUSTOMER PHONE [REDACTED]
Completion Notes:		PORKY WENT AND CHECKED, ITS A CUSTOMER PROBLEM. HE DID NOTIFY CUSTOMER					
Cust: 15250		[REDACTED]		St Helena / Cahokia, IL 622060000		13 - 5000 - 0 - 1	
Amt Owed (\$):		17.75					
9025	SP	02/04/2021		Complete			JET JOB
Cust: 15344		[REDACTED]		St Michael / Cahokia, IL 622060000		13 - 7100 - 0 - 4	
Amt Owed (\$):		155.01					
8641	SWBU	11/20/2020		Complete			IN ALL DRAINS OF THE HOME [REDACTED]
Completion Notes:		CUSTOMER SAID TUB AND TOILET IS DRAINING. BACKING UP WHEN DOING LAUNDRY. CUSTOMER PROBLEM. HAS BEEN NOTIFIED					
8942	SP	01/22/2021		Complete			CUSTOMER CALLED TO ASK ABOUT SEWER CAVING IN BEHIND HOUSE - [REDACTED]
Completion Notes:		WENT BY CHECKED OUT SITUATION - YES WE HAVE A CAVE IN AT EDGE OF BACKYARD - IT COULD BE CAUSING THEM PROBLEMS - OUR DAY WAS FULL OF REPAIRS ELSEWHERE - I TOLD THEM I WOULD CHECK THINGS OUT - AS OF RIGHT NOW LET'S SEE IF THEY CALL IN MORE THEN I WILL ADDRESS SITUATION					
8950	SP	01/25/2021	01/25/2021	Complete			SEWER CAVE IN, IN THE BACK OF THE YARD.
Completion Notes:		WERE GOING OUT THERE ON TUESDAY MORNING TO SNAKE THE LINE AND LOATE, THEN DECISIONS WILL BE MADE AFTER THAT. 1/25/2021, RORY STATED TODAY 1/26/2021 THEY HE WILL PROBABLY HAVE TO PUT IN A PIT OR DIG UP CUSTOMERS BACK YARD TO THE CAVE IN.					
Cust: 15471		[REDACTED]		St Zita / Cahokia, IL 622060000		13 - 10534 - 0 - 9	
Amt Owed (\$):		0.00					
8644	SWO	11/23/2020		Complete			CUSTOMER CALLED TO SAY THERE IS A BAD SEWER SMELL AT HER PROPERTY - SHE SAID EVERYTHING IS DRAINING FINE
Completion Notes:		MH57 IN FRONT OF HOUSE SURCHARGED - HAD TO JET FROM MH51 ST MICHAEL & ST ZITA EASEMENT - CLEARED THE CLOG					
Cust: 8212		[REDACTED]		St Zita / Cahokia, IL 622060000		13 - 10800 - 0 - 8	

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Amt Owed (\$):		123.99					
8897	SWBU	01/12/2021	01/12/2021	Complete			CUSTOMER STATED SEWER WAS BACKING UP IN HER HOUSE
Completion Notes:		OUR LINES WAS DOWN AND FLOWING.. CUSTOMER PROBLEM. JAMES A					
Cust: 4289	[REDACTED]	Williams / Cahokia, IL 622060000					13 - 22000 - 0 - 11
Amt Owed (\$):		209.25					
8456	SWBU	10/22/2020		Complete			CUSTOMER CALLED TO SAY SEWER IS BACKING UP - STARTED HAPPENING LAST NIGHT
Completion Notes:		CHECKED ALL MANHOLES, CITY SEWER FLOWING - TOLD CUSTOMER TO CALL LANDLORD TO HAVE PLUMBER SNAKE THE LINE					
Cust: 16268	[REDACTED]	St Michael / Cahokia, IL 622060000					13 - 35700 - 0 - 1
Amt Owed (\$):		0.00					
9112	SWO	02/23/2021		Incomplete			
Cust: 16380	[REDACTED]	Williams / Cahokia, IL 622060000					13 - 44900 - 0 - 3
Amt Owed (\$):		17.75					
8212	SWBU	09/08/2020		Complete			SEWER BACKING UP OVER WEEKEND - CUSTOMER CALLED TO REPORT AND SAYS SOMEONE CAME OUT AND TOLD HIM THERE WAS NOTHING THEY COULD DO UNTIL TUESDAY (AFTER HOLIDAY) - HAS NOT USED HIS WATER ALL WEEKEND BECAUSE HE DID NOT WANT TO TAKE CHANCE OF ANYTHING COMING BACK UP
Completion Notes:		CHECKED USMH47 & DSMH46, BOTH COMPLETELY DOWN AND FLOWING - SPOKE WITH TENANT AND TOLD HER TO TELL HER LANDLORD THE ISSUE IS ON THEIR SIDE AND NEED TO SNAKE THEIR LINE					
Cust: 16382	[REDACTED]	Williams / Cahokia, IL 622060000					13 - 45100 - 0 - 1
Amt Owed (\$):		-121.54					
9293	SWBU	03/25/2021	03/25/2021	Complete			SEWER BACKING UP. RORY CALLED IN
Completion Notes:		CHECKED MANHOLE CITY SURCHARGED. HAT TO JET. GOT CITY SEWER FLOWING. RORY					

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Cust: 21776				Williams / Cahokia, IL 622060000			13 - 45500 - 0 - 4
Amt Owed (\$):	15.80						
8018	SWBU	08/10/2020		Complete	08/10/2020		sewer backing up
Cust: 16548				Richard / Cahokia, IL 622060000			13 - 55500 - 0 - 10
Amt Owed (\$):	17.57						
9325	SWBU	03/31/2021	03/31/2021	Complete			CUSTOMER STATED GREEN LIGHT AT PUMP STATION IS ON, AND SHE IS NOW GETTING BACKUP
		Completion Notes: OUR LINE ARE GOOD CUSTOMER PROBLEM					
Cust: 16602				Richard / Cahokia, IL 622060000			13 - 56700 - 0 - 1
Amt Owed (\$):	35.50						
8565	SWBU	11/06/2020		Complete			EASTSIDE SAYS ITS US. THEY RAN LINE
		Completion Notes: CITY SEWER SURCHARGED. FRIDAY LATE AFTERNOON WE JETTED LINE AND GOT LINE OPEN. CITY FLOWING GOOD NOW					
Cust: 22115				Richard / Cahokia, IL 622060000			13 - 58833 - 0 - 7
Amt Owed (\$):	55.24						
8016	SWBU	08/07/2020		Complete			CUSTOMER CALLED TO SAY SEWER IS BACKING UP IN TOILET - SHE SAID USUALLY IT THEN WILL BACK UP IN TUB AS WELL BUT HASNT DONE THAT YET THIS TIME
		Completion Notes: CHECKED UP & DOWN STREAM MANHOLE - WE ARE DOWN AND FLOWING - CUSTOMER PROBLEM					
Cust: 16791				Richard / Cahokia, IL 622060000			13 - 63800 - 0 - 1
Amt Owed (\$):	17.75						
8665	SND	11/30/2020		Complete			
		Completion Notes: WE WENT OUT AND CHECKED - CITY SEWER FLOWING, BUT FOUND GREASE IN MANHOLE SO WE JETTED LINE ANYWAY - DID NOT HELP CUSTOMER - TOLD CUSTOMER TO CALL PLUMBER					
Cust: 22333				Fox Meadow / Cahokia, IL 622060000			13 - 65400 - 0 - 11
Amt Owed (\$):	0.00						

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8732	SWBU	12/08/2020		Complete			
Completion Notes: CUSTOMER PROBLEM PORKY TALKED TO CUSTOMER							
Cust: 16859	[REDACTED]	Morningstar / Cahokia, IL 622060000				13 - 72700 - 0 - 2	
Amt Owed (\$):	17.75						
8019	SWBU	08/10/2020		Complete	08/10/2020		sewer backing up [REDACTED]
Completion Notes: CUSTOMER PROBLEM							
8059	SWBU	08/14/2020		Complete			CUSTOMER CALLED TO SAY HIS SEWER IS BACKING UP - WHEN HE CALLED A WEEK OR SO AGO WE TOLD HIM OUR LINE WAS CLEAR AND HE CALLED EAST SIDE SEWER OUT. THEY CAME OUT ON WEDNESDAY AND CLEARED HIS LINE BUT IT ONLY LASTED A DAY AND NOW IS BACKING UP AGAIN
Completion Notes: JETTED OUR LINE BUT SAID IT WAS NOT ANYTHING THAT WOULD HAVE EFFECTED THIS PROPERTY - HE SPOKE WITH CUSTOMER [REDACTED] AND TOLD HIM TO CONTACT PLUMBER TO HAVE HIS LINE CLEARED AND/OR VIDEOED							
8880	SP	01/08/2021		Complete			[REDACTED] pump needed replaced porky talked to customer
Cust: 16925	[REDACTED]	Richard / Cahokia, IL 622060000				13 - 76200 - 0 - 1	
Amt Owed (\$):	17.75						
8305	SWBU	09/28/2020		Complete			CUSTOMER CALLED TO SAY THAT YESTERDAY HER SEWER STARTED BACKING UP TO HER TOILET AND SHE BELIEVES IT IS SOMETHING CLOGGED UP ACROSS THE STREET
Completion Notes: OUR PROBLEM, WE HAD TO JET LINE - CUSTOMER WAS NOTIFIED							
Cust: 22507	[REDACTED]	Miskell / Cahokia, IL 622060000				14 - 2700 - 0 - 4	
Amt Owed (\$):	0.00						
9360	SWBU	04/06/2021		Complete			
Completion Notes: CUSTOMER PROBLEM. CLEAN OUT WAS EMPTY BY THE FRONT DOOR. CUSTOMER NOTIFIED							
Cust: 10494	[REDACTED]	Camp Jackson / Cahokia, IL 622060000				14 - 6633 - 0 - 1	

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Amt Owed (\$):		17.75					
8941	SND	01/22/2021		Complete			CUSTOMER CALLED TO ASK IF WE WOULD CHECK OUR SEWER LINE - HE SAID HIS DOWNSTAIRS TOILET IS NOT DRAINING PROPERLY SO HE WAS BEING PROACTIVE
Completion Notes:		CUSTOMER PROBLEM - HAVE BEEN NOTIFIED					
Cust: 10553	[REDACTED]	George / Cahokia, IL 622060000				14 - 10232 - 0 - 1	
Amt Owed (\$):		17.75					
8727	SWBU	12/08/2020		Complete			CUSTOMER STOPPED BY THE OFFICE THIS MORNING TO SAY HE HAS SEWER BACKING UP AND HAS HAD HIS LINED ROTORED AND IT WAS OUT FAR ENOUGH TO THE MAIN LINE - HE HAS TOPS OFF THE CLEAN OUT AND SEWER IS BACKING UP INTO YARD
Completion Notes:		JETTED MAIN - EVERYTHING BROKE LOOSE					
Cust: 22206	[REDACTED]	Donald / Cahokia, IL 622060000				14 - 26700 - 0 - 4	
Amt Owed (\$):		173.99					
8017	SWBU	08/07/2020		Complete			LANDLORD [REDACTED] CALLED TO SAY TENANT IS HAVING WATER BACKING UP IN SHOWER - PLUMBER CAME OUT AND RAN LINE OUT TO OUR LINE AND SAID THE CUSTOMER'S LINE IS CLEAR - CHECK OUR LINE
Completion Notes:		CHECKED UP & DOWN STREAM MANHOLES - DOWN AND FLOWING - CUSTOMER PROBLEM					
8122	SWBU	08/20/2020		Complete			[REDACTED]
Completion Notes:		CUSTOMER PROBLEM. HAS BEEN NOTIFIED.					
8271	SWBU	09/21/2020		Complete			SEWER BACKING UP IN THE STREET AND IN HOME. [REDACTED]
Completion Notes:		CUSTOMER PROBLEM. WAS TOLD TO CONTACT PLUMBER.					
8503	SWBU	10/28/2020	10/28/2020	Complete			PLUMBER THERE AND RAN LINE TO THE STREET AND STATED IT IS BLOCKED

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Completion Notes: CHECKED UP AND DOWN STREAM MANHOLE BOTH DOWN AND FLOWING. CALLED CUSTOMER TO NOTIFY THEM.							
Cust: 10708	[REDACTED]	Donald / Cahokia, IL 622060000					14 - 27000 - 0 - 2
Amt Owed (\$):	149.46						
8369	SP	10/05/2020	10/05/2020	Complete			SEWER SMELL AND BACK UP IN THE TUB
Completion Notes: CUSTOMER PROBLEM THEY HAVE BEEN NOTIFIED. PORKY							
Cust: 10820	[REDACTED]	Jones / Cahokia, IL 622060000					14 - 31400 - 0 - 1
Amt Owed (\$):	17.75						
8419	SWBU	10/19/2020		Complete			CUSTOMER CALLED TO FIND OUT WHY THERE IS STILL BACKUPS HAPPENING IF CALLS WENT IN TO DISPATCH STARTING AT 1:00AM - SHE CALLED DISPATCH AROUND 4:00 AM AND WAS TOLD BY THEM THAT SEVERAL PEOPLE ON HER STREET HAD ALREADY CALLED IN
Completion Notes: CLEANED ALL MANHOLES FROM JONES TO SMITH - PUMP WAS DOWN DUE TO STORM AND AS SOON AS WE RECEIVED THE CALL FROM DISPATCH WE WENT TO GET IT RUNNING, IT JUST NEEDED TIME TO GET CAUGHT UP AND CLEAR THE SYSTEM - CALLED CUSTOMER BACK TO NOTIFY AND SHE SAID SHE UNDERSTANDS AND THANKED US FOR CALLING HER BACK							
Cust: 17340	[REDACTED]	Kutz / Cahokia, IL 622060000					14 - 33600 - 0 - 11
Amt Owed (\$):	17.48						
8137	SWBU	08/25/2020	08/25/2020	Complete			ASKS IF WE CAN CHECK OUR LINES.
Completion Notes: CHECKED DSMH 24 FLOWING-USMH25 SURCHARGED. HAD TO JET FROM 24 TO 25. ALL FLOWING NOW. I DIDNT SPEAK TO RESIDENT. RORY [REDACTED] @ DARWYN'S FLUMING CALLED-NOTIFIED OF ISSUE 08/23/2020 SL							
Cust: 22356	[REDACTED]	Halloran / Cahokia, IL 622060000					14 - 35200 - 0 - 9
Amt Owed (\$):	17.75						
8850	SWBU	01/04/2021		Complete			CLEANOUT IS BACKING UP. TOILET IS BACKING UP FROM THE BOTTOM OF TOILET. STARTED TO DAY. [REDACTED]
Completion Notes: CUSTOMER PROBLEM. HAVE BEEN NOTIFIED							

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9355	SP	04/06/2021		Complete	04/06/2021		landlord said his tenanet is still having sewer problem. landordlord number [REDACTED] This problem has been going on for awhile and he has been told this is not his problem. can you please call him if you do not see anything on our side.
Completion Notes: our line is okay, James called landlord and told him he needs to video line and we need to be their when it is done.							
Cust: 3580	[REDACTED]	Smith / Cahokia, IL 622060000			14 - 37633 - 0 - 5		
Amt Owed (\$):	58.59						
8501	SP	10/28/2020		Complete	10/28/2020		SEWER PROBLEM - james allen said customers problem & spoke to them
Cust: 10944	[REDACTED]	Smith / Cahokia, IL 622060000			14 - 38800 - 0 - 3		
Amt Owed (\$):	56.81						
8213	SWBU	09/08/2020		Complete			CUSTOMER CALLED TO SAY HER SEWER IS BACKING UP AND WANTED TO SEE IF IT WAS ON OUR END BEFORE SHE CALLED A PLUMBER
Completion Notes: CHECKED USMH21 & DSMH20, CITY FLOWING - SPOKE WITH CUSTOMER, TOLD HER TO CALL PLUMBER TO SNAKE IT AT THE CLEANOUT JUST OUTSIDE FRONT DOOR WHERE SEWER IS BACKING UP							
Cust: 8738	[REDACTED]	Miskell / Cahokia, IL 622060000			14 - 44700 - 0 - 4		
Amt Owed (\$):	115.72						
9280	SP	03/24/2021		Complete			ROTOROOTER CAME OUT AND SAID THE LATERAL LINE IS BROKEN AT THE CAP. THATS CONNECTED TO THE MAIN SEWER LINE IS BROKEN. OWNER [REDACTED]
Completion Notes: HOLD ON TO THIS. DIDNT WANT TO OPEN UP A CAN OF WORMS. LETS SEE IF THEY WILL CALL BACK WITH ANY ISSUES							
Cust: 11025	[REDACTED]	Price / Cahokia, IL 622060000			14 - 55500 - 0 - 1		
Amt Owed (\$):	0.00						
9100	SWBU	02/19/2021	02/19/2021	Complete			[REDACTED] GETTING BACKUP IN HER BASEMENT
Completion Notes: WE WENT THERE. IT WAS CUSTOMERS WASHING MACHINE DRAIN FROZE UP. CUSTOMER PROBLEM. RORY							

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Cust: 22276							
Amt Owed (\$):							
9261	SWBU	03/17/2021	03/17/2021	Complete			FLOAT WAS DIRTY AND NEEDED CLEANED ACCORDING TO EAST SIDE SEWER EVERYTHING OK. RORY
Cust: 11059							
Amt Owed (\$):							
9422	SP	04/16/2021	04/16/2021	Complete			SEWER BACKING UP. [REDACTED]
	Completion Notes:	USMH 32 SURCHARGED, DSMH 31 EMPTY THIS TOLD ME THAT THERE IS A CLOG BETWEEN MANHOLES, PORKY BROUGHT JET TRUCK OVER ME, HIM, JAMES JETTED FROM DSMH 31 TO USMH 32 BUSTED CLOG. CITY FLOWING NOW. I DID NOT SPEAK TO ANYONE. RORY					
Cust: 17150							
Amt Owed (\$):							
8443	SP	10/20/2020		Complete			SEWER SMELL. AFTER SEWER SMELL IT ALWAYS START TO BACK UP
Cust: 22057							
Amt Owed (\$):							
8021	SWBU	08/10/2020		Complete			CUSTOMER CALLED TO SAY HER SEWER IS BACKING UP IN YARD OUTSIDE AND WHEN HER WASHER EMPTIES IT COMES UP IN HER TUB [REDACTED]
	Completion Notes:	CHECKED USMH & DSMH - CITY FLOWING - TOLD CUSTOMER TO CALL A PLUMBER					
Cust: 17193							
Amt Owed (\$):							
9441	SWBU	04/19/2021		Incomplete			CUSTOMER LEFT VOICEMAIL ON SUNDAY TO SAY HE IS HAVING SEWER ISSUES AND HAS HAD A PLUMBER COME OUT TO CLEAR HIS LINE - SENDING WORK ORDER TO CHECK OUR LINE TO BE SURE WE ARE CLEAR

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Cust: 21342	[REDACTED]			St Patrick / Cahokia, IL 622060000			15 - 12400 - 0 - 14
Amt Owed (\$):	0.50						
8417	SWO	10/16/2020		Incomplete			[REDACTED]
Cust: 17573	[REDACTED]			St Patrick / Cahokia, IL 622060000			15 - 23632 - 0 - 5
Amt Owed (\$):	37.25						
8344	SWBU	10/02/2020		Complete			LANDLORD [REDACTED] CALLED TO SAY THE SEWER IS BACKING UP AT THIS PROPERTY
	Completion Notes:	CHECKED USMH 2 HOUSES AWAY. CITY SEWER FLOWING THROUGH, CUSTOMER HAS ISSUE, SPOKE WITH LANDLORD, TOLD THEM CALL A PLUMBER - LANDLORD CALLED BACK IN 10/5/2020 SAYING ROTOROOTER CAME OUT AND RAN 85 FEET OF SNAKE IN THE LINE. THEY CUT SEWER LATERAL JUST OUTSIDE THE HOUSE, APPEARS TO BE 3" CAST IRON. IF ROTOROOTER RAN A FULL 85' THEY ARE DEFINITELY IN THE MAIN BECAUSE MAIN IS ONLY 55' AWAY WITH POSSIBLE 10' FALL FROM RISER TO MAIN SO MAXIMUM TO MAIN IS 65 FEET					
Cust: 21833	[REDACTED]			St Patrick / Cahokia, IL 622060000			15 - 23700 - 0 - 4
Amt Owed (\$):	17.75						
8416	SWBU	10/16/2020		Complete			CUSTOMER CALLED TO SAY HER SEWER IS BACKING - STARTED MONDAY AND SHE HAS BEEN PLUNGING THE TUB BUT NOW IT IS HER KITCHEN SINK AS WELL
	Completion Notes:	CUSTOMER PROBLEM - CALLED CUSTOMER TO NOTIFY 10/16/2020 @ 1:34PM					
Cust: 17582	[REDACTED]			St Patrick / Cahokia, IL 622060000			15 - 24000 - 0 - 2
Amt Owed (\$):	17.75						
8805	SP	12/22/2020		Complete			SEWER PROBLEM IS WORSE SINCE WE PUT LINER IN
	Completion Notes:	CUSTOMER PROBLEM IS FROM THE BRAKE - DRY SPOKE TO CUSTOMER					
Cust: 22238	[REDACTED]			St Bartholomew / Cahokia, IL 622060000			15 - 24800 - 0 - 3
Amt Owed (\$):	0.00						

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9221	SWBU	03/10/2021		Complete			CUSTOMER CALLED TO SAY THAT HER SEWER HAS BEEN BACKING UP IN HER TUB AND SHE HAD HER HOME WARRANTY CALL A PLUMBER (ACTION MECHANICAL PLUMBING) OUT TO CHECK HER LINE. THEY SAID THEY RAN 75 FEET AND HIT SOMETHING SOLID AND TOLD HER THAT INDICATES A COLLAPSE AND HER WARRANTY WOULD NOT COVER THAT BUT SHE NEEDED TO GET SOMEONE TO CAMERA HER LINE AND POSSIBLY REPLACE HER LINE. I TOLD HER TO HOLD OFF ON DOING ANYTHING UNTIL WE GET A CHANCE TO CHECK THE MAIN LINE FOR ANY ISSUES
		Completion Notes:		CHECKED MANHOLE DIRECTLY BEHIND HER HOUSE AND HER LATERAL TIES DIRECTLY INTO MANHOLE - CITY SEWER FLOWING GOOD - SPOKE WIHT CUSTOMER AND TOLD HER TO GET LINE SNAKED			
Cust: 20973			St Benedict / Cahokia, IL 622060000				15 - 28000 - 0 - 3
Amt Owed (\$):	17.28						
8834	SP	12/30/2020		Complete			customer is hear sounds in his drains and wanting us to check the lines to avoid prblems
		Completion Notes:		CUSTOMER PROBLEM PORKY NOTIFIED			
Cust: 17638			St Cletus / Cahokia, IL 622060000				15 - 28232 - 0 - 2
Amt Owed (\$):	37.28						
8203	SWBU	09/02/2020		Complete			CUSTOMER CALLED TO SAY HIS DOWNSTAIRS BATHROOM TOILET IS BACKING UP INTO SHOWER WHEN HE FLUSHES AND USUALLY WHEN THIS HAPPENS THERE IS SOMETHING GOING ON WITH THE MAIN LINE
		Completion Notes:		BYPASS PUMP WAS CLOGGED - JOE & AL PULLED IT AND RESET IT			
Cust: 17500			St Dominic / Cahokia, IL 622060000				15 - 30300 - 0 - 3
Amt Owed (\$):	17.75						
9439	SWBU	04/19/2021		Complete	04/19/2021		customers problem been notified
Cust: 17677			St Benedict / Cahokia, IL 0				15 - 31200 - 0 - 2

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Amt Owed (\$):		17.75					
8211	SWBU	09/08/2020		Complete			CUSTOMER CALLED TO SAY THERE IS WATER BACKING UP AND THEY CALLED IN OVER THE WEEKEND AND SOMEONE CAME OUT AND SAID THEY WOULD BE BACK OUT TUESDAY (AFTER HOLIDAY) TO WORK ON THE LINE - SAYS SHE IS STILL HAVING BACKUP AND WANTS TO MAKE SURE SOMEONE IS STILL COMING OUT TO WORK ON PROBLEM
Completion Notes:		CHECKED USMH54 & DSMH53 WHERE BYPASS PUMP IS, CITY SEWER FLOWING - SPOKE WITH CUSTOMER, WENT INSIDE BASEMENT, THEY TURNED WATER ON FOR TOILET AND FLUSHED, IT FLUSHED OUT FINE					
Cust: 17681	[REDACTED]	St Benedict / Cahokia, IL 622060000		15 - 35000 - 0 - 4			
Amt Owed (\$):		17.75					
8823	SWBU	12/28/2020		Complete			SEWER BACKING UP IN TUB. STARTED ON THE 21ST. TOILET IS GURGLING. [REDACTED]
Completion Notes:		CUSTOMER PROBLEM					
Cust: 17685	[REDACTED]	St Benedict / Cahokia, IL 622060000		15 - 35200 - 0 - 3			
Amt Owed (\$):		36.44					
8510	SWBU	10/29/2020		Incomplete			CUSTOMER CALLED TO SAY WHEN HE WAS WASHING DISHES, SEWER WAS BACKING UP IN THE TUB - HE SAID IT HAS BEEN HAPPENING FOR A COUPLE OF DAYS BETWEEN THE TOILET AND TUB AND SINKS - [REDACTED]
Cust: 11244	[REDACTED]	Upper Cahokia / Cahokia, IL 622060000		16 - 4100 - 0 - 14			
Amt Owed (\$):		0.00					
8774	SWBU	12/16/2020		Complete			LANDLORD, [REDACTED] CALLED TO SAY HIS TENANT REPORTED HAVING SEWER BACKING UP
Completion Notes:		OUR LINES ARE DOWN AND FLOWING - CUSTOMER PROBLEM - NO ANSWER AT THE DOOR					

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8835	SP	12/30/2020	12/30/2020	Complete			[REDACTED] CALLED IN.. CUSTOMER PROBLEM THEY WERE NOT NOTIFIED. I CALLED [REDACTED] AND LEFT A MESSAGE THAT IT WAS ON THEIR END.
8891	SWBU	01/08/2021	01/08/2021	Complete			PORKY WENT AND CHECKED, CUSTOMER PROBLEM..RORY
Cust: 11262	[REDACTED]	Falling Springs / Cahokia, IL 622060000					16 - 5034 - 0 - 2
Amt Owed (\$):	17.75						
8828	SWBU	12/28/2020		Complete			BACKING UP IN BASEMENT. STARTED OVER THE WEEKEND. [REDACTED]
Completion Notes:		ok on our end. spoke with customer					
Cust: 11296	[REDACTED]	Upper Cahokia / Cahokia, IL 622060000					16 - 10600 - 0 - 5
Amt Owed (\$):	17.75						
9189	SWBU	03/05/2021		Complete			SEWER BACKING UP
Completion Notes:		WHEN HE ARRIVED [REDACTED] WAS DIGGING AT A SEPTIC TANK. NOT CITY ISSUE					
Cust: 11482	[REDACTED]	Godin / Cahokia, IL 622060000					16 - 21300 - 0 - 2
Amt Owed (\$):	0.00						
8394	SWBU	10/08/2020		Complete			CUSTOMER CALLED TO SAY SEWER IS BACKING UP OUT OF THE CLEANOUT IN HIS YARD, STARTED LAST WEEK SOMETIME
Completion Notes:		CUSTOMER PROBLEM - CUSTOMER HAS BEEN NOTIFIED					
Cust: 11495	[REDACTED]	Godin / Cahokia, IL 622060000					16 - 22400 - 0 - 1
Amt Owed (\$):	17.75						
9435	SP	04/19/2021		Incomplete			SEWER BACKING UP
Cust: 10909	[REDACTED]	Nelson Front / Cahokia, IL 62206-					16 - 24400 - 1 - 1
Amt Owed (\$):	56.81						

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8300	SWBU	09/25/2020		Complete			SEWER IN BASEMENT AND INSIDE WASHING MACHINE. STARTED LAST NIGHT. SEWER IS COMING UP FROM PIPE. CANT USE RESTROOM. SEWER IS ALSO BACKING UP IN THE STREET BY [REDACTED]
		Completion Notes: CUSTOMER PROBLEM. NO ANSWER ON DOOR					
Cust: 11576	[REDACTED]	Edwards / Cahokia, IL 622060000				16 - 26732 - 0 - 2	
Amt Owed (\$):	36.71						
8869	SWBU	01/06/2021	01/06/2021	Complete			WHEN THEY FLUSH TOILET WATER BACKS UP IN THE TUB
		Completion Notes: CUSTOMER PROBLEM					
Cust: 11637	[REDACTED]	Edwards / Cahokia, IL 622060000				16 - 28100 - 0 - 1	
Amt Owed (\$):	0.25						
9274	SWBU	03/23/2021	03/23/2021	Complete			PLUMBER IS OUT THERE AND SAID WE NEED TO JET LINE [REDACTED]
		Completion Notes: I SPOKE WITH [REDACTED] THE KINDER/EDWARDS BYPASS PUMP WAS BURNT UP, CHANGED PUMP ...RORY					
Cust: 11787	[REDACTED]	Leon / Cahokia, IL 622060000				16 - 37300 - 0 - 1	
Amt Owed (\$):	17.75						
8660	SP	11/25/2020		Complete			sewer bump must be down per the customer, she said her clean out is holding water
		Completion Notes: BYPASS PUMP WAS DOWN - WE GOT EM RUNNING - I DID NOT SPEAK TO ANYONE					
8948	SP	01/25/2021		Complete	01/25/2021		city sewer backed up per rory he spoke with customer
8973	SP	02/01/2021		Complete	02/01/2021		CUSTOMER HAD SEWER PROBLEM OVER WEEKEND - NEED TO CHECK MANHOLE IN BACKYARD.
Cust: 14732	[REDACTED]	Kinder / Cahokia, IL 622060000				16 - 39300 - 0 - 12	
Amt Owed (\$):	17.28						

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8601	SWBU	11/12/2020		Complete			LANDLORD CALLED TO SAY SEWER IS BACKING UP AND THEY HAVE HAD THE LINES LOOKED AT BUT IT IS STILL NOT WORKING
		Completion Notes:		I CHECKED MANHOLE, CITY FLOWING, CUSTOMER PROBLEM - CALLED [REDACTED] TO NOTIFY			
Cust: 21232	[REDACTED]	Nadine / Cahokia, IL 622060000		16 - 44600 - 0 - 11			
Amt Owed (\$):	0.00						
8206	SWBU	09/03/2020		Complete			CUSTOMER CALLED TO SAY THE SEWER IS BACKING UP IN YARD OUT BEHIND THE PROPERTY
		Completion Notes:		HAD TO REPLACE BYPASS PUMP - OUR PROBLEM - CALLED TO NOTIFY [REDACTED] AT [REDACTED]			
8217	SWBU	09/09/2020		Complete			CUSTOMER CALLED TO SAY THE SEWER IS BACKING UP AGAIN. WHATEVER WE DID LAST WEEK WORKED BUT IT IS DOING THE SAME THING AGAIN
		Completion Notes:		BYPASS PUMP AT [REDACTED] NADINE FLOAT WAS HUNG UP - ALL RUNNING NOW - THINGS SHOULD BE OK NOW			
Cust: 11756	[REDACTED]	Leon / Cahokia, IL 622060000		16 - 64500 - 0 - 7			
Amt Owed (\$):	31.59						
8983	SWBU	02/01/2021		Complete			[REDACTED]
		Completion Notes:		CHECKED MH IN BACKYARD. CUSTOMER PROBLEM			
Cust: 17902	[REDACTED]	Range / Cahokia, IL 622060000		17 - 42001 - 0 - 3			
Amt Owed (\$):	17.95						
9332	SWBU	03/31/2021	03/31/2021	Complete			CHECKED OUR LINE WE ARE DOWN AND FLOWING, CUSTOMER PROBLEM. JAMES
Cust: 21609	[REDACTED]	Mildred / Cahokia, IL 622060000		17 - 45800 - 0 - 6			
Amt Owed (\$):	0.00						
8533	SP	11/02/2020	11/02/2020	Complete			RESIDENT CALLED IN TO SAY PUMP LINE IN BACK OF HOUSE COULD EITHER BE DISCONNECTED OR BROKEN. STATED A CAR WAS PARKED BEHIND HER HOUSE THAT SHOULDNT HAVE BEEN BEHIND THERE.

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Completion Notes: [REDACTED] BYPASS CAME APART WE RE CONNECTED IT. [REDACTED] BYPASS PIT FULL OF SEWAGE WE VACTORED OUT AND RESET PUMP. RORY								
9149	SWBU	02/26/2021	02/26/2021	Complete			[REDACTED] PUMP BEHIND HOUSE IS NOT WORKING	
Completion Notes: BYPASS PUMP FLOAT WAS HUNG UP. PULLED PUMP & RESET ALL WORKING RORY.								
Cust: 22051	[REDACTED]	Falling Springs / Cahokia, IL 622060000						17 - 51800 - 0 - 15
Amt Owed (\$):	37.28							
8196	SWBU	09/01/2020		Complete			[REDACTED] WANTS TO KNOW IF OUR PUMP STATION IS DOWN BC THERE IS SEWER BACKING UP. [REDACTED]	
Completion Notes: SHACK STATION FLOAT WAS HUNG UP. PULLED AND RESET PUMP FLOAT. ALL GOOD NOW.								
Cust: 18629	[REDACTED]	Joliet / Cahokia, IL 622060000						17 - 92800 - 1 - 3
Amt Owed (\$):	36.09							
8040	SWBU	08/11/2020		Complete			CUSTOMER CALLED TO SAY SEWER IS BACKING UP BY HIS PROPERTY AGAIN	
Completion Notes: CHECKED UPSTREAM MH24 SURCHARGED. CALLED JAMES TOLD HIM TO MEET ME AT MH5 IN [REDACTED] WE HAD HARD TIME GET THROUGH THE CLOG AT JUST A FEW FEET INTO MH5 BUT AFTER A WHILE WE BUSTED IT LOOSE. ALL GOOD, CITY FLOWING. I DID NOT SPEAK WITH CUSTOMER								
8322	SP	09/30/2020		Complete			CUSTOMER CALLED TO SAY IT SMELLS LIKE SEWER AND HE WAS TOLD TO CALL US IF THAT HAPPENS	
Completion Notes: TRIED JETTING LINE, FOUND 8" MAIN COMING INTO MH5 IN THE FRONT LAWN [REDACTED] TO BE COLLAPSED OUTSIDE THE MH - CALLED H&H, THEY CAME AND SUCKED SYSTEM DOWN - THIS WILL AT LEAST GET US OUT OF TROUBLE FOR A DAY OR TWO								
Cust: 12364	[REDACTED]	Jerome / Cahokia, IL 622060000						18 - 20600 - 0 - 2
Amt Owed (\$):	39.06							
8123	SWBU	08/20/2020		Complete				
Completion Notes: CUSTOMER PROBLEM								
Cust: 12404	[REDACTED]	Jerome / Cahokia, IL 622060000						18 - 23200 - 0 - 6

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Amt Owed (\$):		17.75					
8667	SWBU	11/30/2020	11/30/2020	Complete			[REDACTED]
Completion Notes:		CITY SEWER FLOWING-CUSTOMER PROBLEM, I DID NOT TALK TO ANYONE.					
Cust: 21950	[REDACTED]	Jerome / Cahokia, IL 622060000			18 - 25800 - 0 - 6		
Amt Owed (\$):		17.75					
8215	SWBU	09/08/2020	09/08/2020	Complete			CHECKED USMH 73 & DSMH 720 OUT IN FRONT OF HOUSE CITY SEWER FLOWING FINE, CUSTOMER ISSUE, DIDNT SPEAK TO CUSTOMER.
Cust: 22151	[REDACTED]	Florence / Cahokia, IL 622060000			18 - 36532 - 0 - 2		
Amt Owed (\$):		0.00					
8410	SWBU	10/14/2020		Complete			CUSTOMER CALLED TO SAY SEWER IS BACKING UP IN HIS HOUSE
Completion Notes:		RORY SENT PORKY TO CHECK IT OUT - HE SAID IT WAS CUSTOMER PROBLEM - CUSTOMER WAS NOTIFIED					
Cust: 22245	[REDACTED]	Wesley / Cahokia, IL 622060000			18 - 42100 - 0 - 5		
Amt Owed (\$):		0.00					
8506	SWBU	10/28/2020	10/28/2020	Complete			[REDACTED]
Completion Notes:		CUSTOMER PROBLEM. JAMES A TALKED TO CUSOTMER					
Cust: 12618	[REDACTED]	Wesley / Cahokia, IL 622060000			18 - 42500 - 0 - 1		
Amt Owed (\$):		17.75					
9383	SWBU	04/08/2021		Complete			CUSTOMER LEFT VOICEMAIL ASKING IF OUR LINES ARE CLEAR BECAUSE THEY HAVE A PLUMBER THAT RAN 80 FEET OF LINE ON THEIR END
Completion Notes:		WE ARE DOWN IN OUR MANHOLE, CUSTOMER WAS NOT NOTIFIED - CALLED [REDACTED] @ MORRISON PLUMBING TO NOTIFY AND LEFT VOICEMAIL 4/8/2021 @ 2:25PM					
Cust: 12813	[REDACTED]	Oak Tree / Cahokia, IL 622060000			18 - 56600 - 0 - 2		
Amt Owed (\$):		56.85					

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8759	SP	12/14/2020		Complete			CUSTOMER CALLED TO SAY THAT WHEN WE JETTED OUR LINE AND SHE WAS STILL HAVE PROBLEMS, SHE CALLED A PLUMBER OUT AND THEY CLEARED HER LINE AND DID VIDEO AND FOUND ROOTS IN LINE THAT THEY SAY ARE AT THE TAP - THEY HAVE MARKED WHERE THE ROOTS ARE IN GREEN PAINT
		Completion Notes: WENT AND LOOK. MANHOLE IS DOWN AND FLOWING. CUSTOMER CAN HAVE PLUMBING COMPANY TELL HER THERE ARE ROOTS AT THE TAP, IF THERE IS ROOTS IN TAP THEY ARE COMING FROM CUSTOMER'S TREE. SEE PHOTO IN FILE CUSTOMER NEEDS PLUMBING COMPANY TO SEND ROOT CUTTER DOWN THEIR LINE - MORRIS PLUMBING CO DID THE WORK. I SPOKE WITH CUSTOMER AT 5:00 PM 12/15/2020. SHE SENDING ME THE VIDEO. I EXPLAINED I WAS GOING TO BE OFF WORK UNTIL 12/21/2020 IN WHICH I WILL CONTACT HER					
Cust: 18975		[REDACTED]		Doris / Cahokia, IL 622060000		19 - 3200 - 0 - 2	
Amt Owed (\$):		340.80					
9267	SWBU	03/22/2021		Complete			SEWER BACKING UP IN TOILET AND TUB. [REDACTED]
		Completion Notes: CHECK USMH AND DSMH CITY FLOWING. RORY SPOKE WITH CUSTOMER					
Cust: 19265		[REDACTED]		Doris / Cahokia, IL 622060000		19 - 20633 - 0 - 1	
Amt Owed (\$):		17.50					
9389	SWBU	04/09/2021	04/09/2021	Complete			CITY SEWER SURCHARGED, ALL THE WAY TO DORIS. WE FOUND EMPTY MANHOLE, JETTED AND CLEARED THE BLOCKAGE. RORY
Cust: 22277		[REDACTED]		Harvest / Cahokia, IL 622060000		19 - 33800 - 0 - 3	
Amt Owed (\$):		17.75					
8587	SP	11/10/2020		Complete			sewer problem [REDACTED]
		Completion Notes: CUSTOMER PROBLEM					
Cust: 19633		[REDACTED]		Loretta / Cahokia, IL 622060000		19 - 55800 - 0 - 2	
Amt Owed (\$):		19.53					
9186	SWBU	03/04/2021		Complete			LOOKING AT PROPERTY ITS ON THE LEFT HAND SIDE

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		Completion Notes: CHECK USMH 11 SURCHARGED, DSMH 10 EMPTY CAUSING SEWER TO BACK UP OUT OF A CLEANOUT AT VACANT LOT AT [REDACTED] TOOK JET TRUCK OVER AND JETED FROM MH 11 TO MH 10. CLEARED THE CLOG. NEED TO CAP OFF CLEANOUT AT [REDACTED]					
Cust: 19854	[REDACTED]	[REDACTED]	Fall / Cahokia, IL 622060000				19 - 71400 - 0 - 1
Amt Owed (\$):	15.50						
8803	SWBU	12/21/2020		Complete			CUSTOMER CALLED TO SAY SHE IS HAVING SEWER ISSUES AND HAS HAD TIGER PLUMBING OUT AND THEY REPLACED THE SEWER LINE IN FRONT OF HER PROPERTY BUT SHE IS STILL HAVING THE SAME PROBLEM
		Completion Notes: CUSTOMER HAS ISSUE WITHIN THE HOME BETWEEN KITCHEN AND LAUNDRY ROOM - TOLD THEM TO CALL A PLUMBER					
Cust: 20223	[REDACTED]	[REDACTED]	Loretta / Cahokia, IL 622060000				19 - 99200 - 0 - 2
Amt Owed (\$):	-5.00						
8989	SWBU	02/02/2021		Complete	02/02/2021	[REDACTED]	
Cust: 22104	[REDACTED]	[REDACTED]	Marseilles / Cahokia, IL 622060000				19 - 101800 - 0 - 4
Amt Owed (\$):	-7.84						
8829	SWBU	12/28/2020	12/28/2020	Complete			PER WES CALL IN. CHECKED DOWNSTREAM MANHOLE, COMPLETELY DOWN AND FLOWING. I DID NOT SPEAK TO ANYONE.
Cust: 22266	[REDACTED]	[REDACTED]	Doris / Cahokia, IL 622060000				19 - 102832 - 0 - 4
Amt Owed (\$):	37.28						
8295	SWBU	09/25/2020		Complete		[REDACTED]	SEWER BACKING UP, OWNER SNAKED LINE SAID IT WAS ON OUR SIDE
		Completion Notes: CUSTOMER PROBLEM THEY HAVE BEEN NOTIFIED					
8304	SWBU	09/25/2020		Complete			CUSTOMER STATED LANDLORD SNAKED LINE STILL BACKING UP [REDACTED]
Cust: 20534	[REDACTED]	[REDACTED]	Jerome / Cahokia, IL 622060000				21 - 66300 - 0 - 1
Amt Owed (\$):	542.61						

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8089	SWBU	08/18/2020		Complete			[REDACTED] CALLED TO SAY ONE HALLWAY OF THE [REDACTED] HAS SEWER BACKING UP - ASKED THAT WE CHECK OUR LINE
		Completion Notes:	CUSTOMER PROBLEM, CUSTOMER NOTIFIED				

GRAND TOTAL	Complete	Incomplete	TOTAL
	187	9	196