



## OFFICE OF CIVIL RIGHTS AND ADJUDICATION

WASHINGTON, D.C. 20460

January 28, 2026

Gregory Patterson, Secretary  
Delaware Department of Natural Resources & Environmental Control  
Richardson & Robins Building  
89 Kings Highway SW  
Dover, DE 19901  
via email: [gregory.patterson@delaware.gov](mailto:gregory.patterson@delaware.gov)

### **Re: Closure of EPA Complaint No. 02RNO-23-R3**

Dear Secretary Patterson:

The U.S. Environmental Protection Agency (EPA), Office of Civil Rights and Adjudication (OCRA), External Civil Rights Division (ECRD) has reviewed information provided by the Delaware Department of Natural Resources and Environmental Control (DNREC). DNREC provided the information as part of an Informal Resolution Agreement (Agreement) it entered into with EPA.

Upon careful review, ECRD concludes DNREC has complied with the Agreement.

Specifically, DNREC submitted information regarding the following:

- Implementation of DNREC's grievance procedures and language access policy (LAP);
- Training of staff on its new LAP;
- Utilization of a map-based screening tool and field observations to determine language service needs;
- Notification on its website, social media, and pamphlets that it provides language services;
- 250 instances where it provided translation and interpretation services in 2025.

Based on ECRD's compliance determination, it is closing EPA Complaint No. 02RNO-23-R3 as of the date of this letter. DNREC remains responsible for complying with federal nondiscrimination laws and regulations, and EPA remains responsible for investigating alleged noncompliance of such.

ECRD appreciates DNREC's participation in this matter. ECRD remains available to provide technical assistance on federal nondiscrimination law obligations. If you have any questions, please do not hesitate to contact Case Manager Nell Cormack at 202-565-2242 or by email at [cormack.nell@epa.gov](mailto:cormack.nell@epa.gov).

Sincerely,

A handwritten signature in black ink that reads "Juan Carlos Hunt". The signature is fluid and cursive, with "Juan" and "Carlos" connected and "Hunt" written below them.

JuanCarlos M. Hunt, Director  
U.S. EPA, Office of Civil Rights and Adjudication

cc: Catherine A. Libertz, Deputy Regional Administrator/Deputy Civil Rights Official  
Allison Gardner, Regional Counsel  
U.S. EPA, Region 3