

Municipality/Organization: Town of Andover

EPA NPDES Permit Number: MAR041178

MassDEP Transmittal Number: W-041021

Annual Report Number

& Reporting Period: No. 11: May 1, 2013-April 30, 2014

NPDES PII Small MS4 General Permit Annual Report

Part I. General Information

Contact Person: Reginald Stapczynski

Title: Town Manager

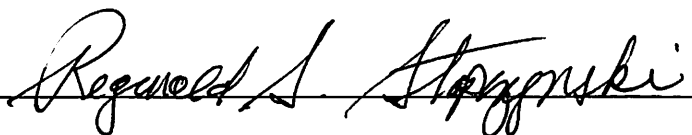
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Certification:

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

Signature:



Printed Name: Reginald Stapczynski

Title: Town Manager

Date:

April 30, 2014

Part II. Self-Assessment

The Town of Andover has completed the required self-assessment of the annual compliance review for the Phase II Stormwater Program. In accordance with the NPDES Phase II Stormwater requirements, the following topics were evaluated for the completion of the Annual Report:

1. Compliance with the Phase II Permit Conditions
2. Appropriateness of the Selected BMPs
3. Progress Towards Achieving the Program's Measurable Goals
4. Results of Any Information that has been Collected and Analyzed
5. Activities for the Next Reporting Cycle
6. Changes in Identified BMPs or Measurable Goals

The Town has determined that our municipality is in compliance with all permit conditions.

Part III. Summary of Minimum Control Measures

1. Public Education and Outreach

BMP ID #	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) – Permit Year 11 (Reliance on non-municipal partners indicated, if any)	Planned Activities – Next Permit Term
1A	Develop Stormwater Section of Town Website	Dept. of Public Works/Engineering Dept., Water Dept, and Town Website Manager(s)	Measure number of hits over permit term.	The “Stormwater Management” section of the Town’s website was maintained and updated as necessary. Information on stormwater and illicit discharges, as well as links to additional resources were provided. There were 926 visitors to the stormwater section during this reporting period.	Continue to track website hits and update with pertinent information and links.
Revised					
1B	Distribute Brochures and Fact Sheets to Businesses and Residents	Department of Public Works/Engineering Dept., and Water Dept.	Number of articles and copies of materials.	A section on stormwater management was published in the annual “Recycling and Trash Collection Guide for Residents”, which was made available to the public via the Town website and email. 2000 additional printed copies were made available for pickup at various public buildings during Permit Year 11. The publication generally discussed the Town’s requirements on recycling, household hazardous waste, yard waste, illicit discharge and detection, and other items. Stormwater Pollution Prevention information was included in the annual Consumer	Continue mailings as in years past to residents, businesses, and institutions. Continue providing informational brochures and materials for pickup at public locations. Continue to update and direct interested residents to the Stormwater Management section of the Town website.
Revised				(continued on next page)	

BMP ID #	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) – Permit Year 11 (Reliance on non-municipal partners indicated, if any)	Planned Activities – Next Permit Term
1B				<i>(continued)</i> Confidence Report (i.e., Water Quality Report) that was distributed to 15,832 homes and businesses in Town. Additional information on the Greenscapes Program was also included in the 2013 report. Information on hazardous waste disposal events was also included as outlined under BMP 6Y. The Town participated as a sponsor of the 2013 Greenscapes Massachusetts Program which provides residents with environmentally friendly yard care and landscaping information and services. A link to Greenscapes.org was posted to the website, providing information on low impact development techniques for homeowners and green landscape tips.	
1C Revised	Submit Advertisements/Articles on Stormwater Protection for Local Newspaper	Department of Public Works/Engineering Dept., and Water Dept.	Clippings of articles and advertisements printed in local newspaper.	A newspaper article announcing participation with Greenscapes North Shore and pet waste awareness entitled "Keeping local waters safe from pollution" was published in the Andover Townsman on May 30, 2013. Additionally, a press release about a Public Service Announcements on stormwater was shown on local cable stations. A copy of the press release was sent to the Andover Townsman <i>(continued on next page)</i>	Continue to inform residents of upcoming activities in conjunction with Minimum Measures 1 and 2 by publishing articles in the newspaper. Continue to issue press releases and articles in the Andover Townsman and/or Eagle Tribune to publicize the Greenscapes program and other town programs as they become available.

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1C				(continued) and the Eagle Tribune. Two Greenscapes North Shore PSA videos were shown on the Town's local cable-TV stations and the DPW's Facebook page, "Think Blue Massachusetts Stormwater Duckies" and "Stormwater Pollution" on January 28, 2014 and March 31, 2014.	

2. Public Involvement and Participation

BMP ID #	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) – Permit Year 11 (Reliance on non-municipal partners indicated, if any)	Planned Activities – Next Permit Term
2A	Establish a Pesticide Reduction Task Force (PRTF)	Committee of Town Staff, League of Women Voters, and Residents	Copies of mailers, meeting minutes, list of attendees.	During past permit years, the Pesticide Reduction Task Force was joined with the Fish Brook Watershed Advisory Committee (FBWAC). The FBWAC created a Pesticide Use Policy that was adopted by the Town for use in the watershed to help protect water quality. During Permit Year 8, the FBWAC issued its final report as outlined in BMP 2E, and has since disbanded. The Pesticide Use Policy remains in effect and is available from the Health Department and on the Town website.	Continue to enforce the Pesticide Use Policy under existing regulatory methods. Provide education to residents and businesses about proper pesticide usage and potential water quality impacts under BMP 1B.
Revised	Reduce Pesticide Usage in the Fish Brook Watershed	Town Departments and Residents	Implement a Pesticide Use Policy		
2B	Establish a Stormwater Telephone Hotline	Department of Public Works/Engineering Dept., Water Dept., and Town Website Manager(s)	Record number of phone calls to hotline, copies of articles.	6 calls and complaints were received and logged as part of the Stormwater Call Directory as outlined in BMP 4B, set up through the DPW Engineering Division and advertised on the Town website. Complaints pertained to various stormwater issues including: roof drain location problems, flooding, and drainage structure maintenance. Each location was investigated and documented in the complaint log as part of the process. The log includes investigation findings, actions taken, and follow-up actions.	Continue to receive calls made to the Stormwater Call Directory and take corrective actions. Continue to document the complaint in the log including investigation findings, actions taken, and follow-up actions.
Revised	Establish a Stormwater Call Directory		Record number of calls to each Department		

BMP ID #	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) – Permit Year 11 (Reliance on non-municipal partners indicated, if any)	Planned Activities – Next Permit Term
2C	Establish Classroom Education/Field Trip Program	Department of Public Works/Engineering Dept., Water Dept., and Education Department	Field Trip Curriculum, # of field trips organized each year.	Personal tours are no longer offered due to security issues; however a virtual tour of the Town's water treatment plant is available to schools and other interested parties through the Town's website.	Continue to visit classrooms and encourage utilization of the Virtual Tour. Encourage class projects and activities related to stormwater issues.
Revised			Virtual tour available on the website		
2D	Install Storm Drain Markers or Stencils	Department of Public Works/Engineering Dept., Water Dept., and Volunteers	50% of storm drains marked by year 5 with door hangers placed in associated neighborhoods. 100% of storm drains marked, with door hangers placed in associated neighborhoods.	A goal of marking 50% of storm drains was met in year 5. Through collaboration between Town employees and other volunteers, an additional 1,720 markers were installed at catch basins during Permit Years 9 and 10, completing town-wide coverage. During Permit Year 11, 4 additional markers were installed on Crystal Cir., which was accepted in May 2013.	Continue marking storm drains throughout the watersheds as new development occurs and refresh markers as needed through the use of Town personnel and volunteers. Additional marking and door hanger distribution will be performed as volunteers and materials become available in the future.
Revised					
2E	Work With Watershed Organizations to Incorporate Stormwater Information into Their Programs	Department of Public Works/Engineering Dept., Water Dept., and Conservation Commission	Document quarterly meeting topics. Agenda, meeting notes, and attendance sheets.	The Town has partnered with the Greenscapes Watershed Association, and Eight Towns and the Bay watershed organization. The Greenscapes North Shore Program hosted one presentation called "Gardeners and Climate Change: Saving the Planet One Garden at a Time" on April 7, 2014 attended by residents, representatives of Ecological Landscaping Alliance, and local gardeners. The Conservation Director has partnered with the Shawsheen River Watershed Association (SRWA) to locate outfalls with excessive sediment flow. Watershed association volunteers	Continue working with local watershed groups and residents to discuss stormwater concerns. Encourage additional projects to improve water quality. The amended Fish Brook Watershed Bylaw is now in effect and is enforced by applicable town departments. Continue to implement items identified in the final FBWAC report as feasible.
Revised				(continued on next page)	

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2E				<i>(continued)</i> actively check river outfalls and work to pinpoint areas not in compliance for further investigation by Conservation staff. As part of this project, the Brickstone Square property completed a \$1,000,000 renovation project during previous permitting years to protect the Shawsheen River from sediment-laden parking lot runoff. The project installed Stormceptor permanent sedimentation controls designed to remove sand and grit. In year 11, the Conservation Commission has also partnered with the Merrimack River Watershed Council and a staff member has joined their water sampling team to test and protect water quality in the Merrimack River and its tributaries. The Andover Conservation Commission and the MRWC hosted a river wide cleanup effort involving 200 volunteers on April 26, 2014.	

3. Illicit Discharge Detection and Elimination

BMP ID #	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) – Permit Year 11 (Reliance on non-municipal partners indicated, if any)	Planned Activities – Next Permit Term
3A	Develop Primary Town Storm Drain System Map	Department of Public Works/Engineering Dept., Consultant	90% of system mapped on GIS.	90% of the drainage system was mapped during Permit Year 1 using existing plans. Through subsequent mapping efforts, 99.9% of the drainage system has now been mapped. Additional storm drain pipe, structures and outfalls were mapped as outlined in BMP 3B.	Continue to map newly installed or located structures as part of BMP 3B
Revised					
3B	Complete Storm Drain System Map	Department of Public Works/Engineering Dept., Consultant	Outfalls map completed.	Storm drain pipes, structures and outfalls were added to the GIS drainage map from new subdivisions and site developments, most of which are privately owned. An additional 155 outfalls were identified on various plans and records; 145 private or state-owned, and 10 that are Town owned. 3 new Town outfalls were field located, inspected, and mapped with GPS coordinates, 2 of which are buried and require maintenance. Additional stormwater infrastructure, mostly private, has been added through research of existing records and through field inspections with GPS equipment during Permit Year 11 as follows: 83,370 l.f. of pipe; 313 catch basins; 313 manholes; 155 outfalls (10 public, 145 private or state owned); 20 grit/oil separators; and 34 inlets. The GIS base map was updated to reflect all new information.	Continue verifying the location of the drainage system as mapped under BMP 3A and incorporate changes as funds, manpower, and equipment are available. The Town will also update the GIS map as new drainage systems and new roads and developments are constructed. Excavation and flushing will likely be required to find remaining outfalls.
Revised					

BMP ID #	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) – Permit Year 11 (Reliance on non-municipal partners indicated, if any)	Planned Activities – Next Permit Term
3C	Develop Illicit Discharge Prohibition Ordinance	Planning Board, Board of Health, and Selectmen	Obtain authorization to control inputs to the municipal drainage system.	Illicit Discharge Rules and Regulations were adopted by the Board of Health on July 9, 2007. Enforcement is ongoing.	Continue to enforce the Illicit Discharge Rules and Regulations.
Revised					
3D	Develop Illicit Discharge Detection and Elimination Plan and Implement Activities	Department of Public Works/Engineering Dept., Water Dept., Board of Health, and Consultant	All outfalls examined. Sources traced and results documented within one year of discovery.	An IDDE plan was established in Permit Year 1 and continues to be used during IDDE investigations. 3 additional outfalls were found and inspected, however none exhibited dry weather flows nor evidence of illicit discharges. Reinspection, sampling and investigation was performed at 5 previously identified outfalls; Investigation continued at OUT-71 behind 87 Haverhill Street. Existing 15" and 18" drainage lines were flushed along Sterling Street. A new drainage manhole was installed at the connection location on Sterling Street at Sutherland Street on 4/18/13 and a plug was installed in the underdrain. Follow-up sampling showed water quality parameters below acceptable limits. As such, this source appears eliminated. Follow-up sampling was also performed at OUT-604 behind 10 Mary Lou Lane. Previous efforts found a leaking water main and an animal living in the pipe, contributing to elevated bacteria levels. Follow-up sampling showed	Continue work on locating the remaining 4 outfalls and inspecting for signs of illicit discharges as funding is available. Funding and manpower is limited at this time for further major repairs or reconstruction. Continue follow up on suspect outfall locations identified during previous permit years as necessary and obtain necessary funding. Evaluate connections for future dye testing or additional inspection. Requirements of the new permit will determine when this BMP will be completed.
Revised					

(continued on next page)

BMP ID #	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) -- Permit Year 11 (Reliance on non-municipal partners indicated, if any)	Planned Activities -- Next Permit Term
3D				(continued) water quality parameters below acceptable limits. As such, this source appears eliminated. Follow-up sampling at OUT-1013 behind 11 Lupine Road, OUT-689 behind 28 Foster Circle, and OUT-103 behind 236 Haggetts Pond Road all showed inconsistent water quality results. Further follow-up sampling will continue at these locations. An illicit connection was discovered during Permit Year 11 during a proposed plan for a new gymnasium at the St. Augustines School. It was determined that the sanitary sewer service to 49 School Street went through a drainage manhole on St. Augustines Drive. As part of site construction this sewer service was relocated to eliminate further illicit discharge.	

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3E	Incorporate Information on Illicit Discharges into Public Education and Outreach Topics	Department of Public Works/ Engineering Dept., Water Dept., and Board of Health	Copies of materials.	General information on illicit discharges is posted on the Stormwater Management section of the Town website as outlined in BMP 1A. A link to an interactive “Illicit Discharge Interactive Demonstration” was also included. A section on IDDE was published in the “Recycling and Trash Collection Guide” from July 2013 through the end of this reporting period. The guide was made available to residents via the Town website and for pickup as outlined in BMP 1B. Stormwater management information was included in the annual Consumer Confidence Report (i.e., Water Quality Report) that was distributed to 15,832 homes and businesses in Town. Copies of the report were also available at the Town Offices, library and water treatment plant	Continue incorporating information on illicit discharge into public education and outreach topics.
Revised					

BMP ID #	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) – Permit Year 11 (Reliance on non-municipal partners indicated, if any)	Planned Activities – Next Permit Term
3F	Setup and Advertise a Hotline for Illicit Discharges	Department of Public Works/ Engineering Dept., and Board of Health	Log of complaints and actions taken.	6 calls were received and logged by the Engineering Division under the Stormwater Call Directory during Permit Year 11, however none pertained to illicit discharges. The Health Division received and logged 12 calls under the Stormwater Call Directory during Permit Year 11. Complaints involved leaking sewers, hazardous materials, dumping of solid waste and animal issues. All complaints were investigated and actions taken to alleviate the problem, including bringing in LSPs to oversee area cleanup, repair and replacement of sewer connections, and additional public education. All non-illicit discharge calls were addressed as outlined in BMP 4B. A link was provided from the Health Division website to the stormwater website and call directory.	Continue to receive complaints and take corrective actions based on calls to the Stormwater Call Directory outlined in BMP 2B. Continue to document the complaint in the log including investigation findings, actions taken, and follow-up actions.
Revised	Establish a Procedure to Receive Calls				

4. Construction Site Stormwater Runoff Control

BMP ID #	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) – Permit Year 11 (Reliance on non-municipal partners indicated, if any)	Planned Activities – Next Permit Term
4A Revised	Develop Erosion Control Bylaw	Planning Board and Selectmen	Bylaw at Town meeting by year 3	The Stormwater Management & Erosion Control Bylaw was adopted at the 2008 Annual Town Meeting. The Planning Board adopted the accompanying Stormwater Management Rules and Regulations in February of 2009. Enforcement is ongoing.	Continue to enforce the Stormwater Management & Erosion Control Bylaw and accompanying Stormwater Management Rules and Regulations.
4B Revised	Establish a Procedure for the Receipt of Information Submitted by the Public	Planning Board and Department of Public Works/ Engineering Dept.	Record number of phone calls, copies of articles.	A Stormwater Call Directory as outlined in BMP 2B, has been set up through the DPW Engineering Division and advertised on the Town website. A total of 18 complaints were received and logged by Engineering and Health Departments under the Stormwater Call Directory during Permit Year 11 (see also BMP 3F). Complaints involved leaking sewers, hazardous materials, dumping of solid waste, animal issues, roof drain location problems, flooding, and drainage structure maintenance. All complaints were investigated and actions taken to alleviate the problem, including bringing in LSPs to oversee area cleanup, repair and replacement of sewer connections, and additional public education. Each location was investigated and documented in the complaint log as part of the process. The log includes investigation findings, actions taken, and follow-up actions.	Continue to receive calls made to the Stormwater Call Directory and take corrective actions. Continue to document the complaint in the log including investigation findings, actions taken, and follow-up actions.

BMP ID #	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) – Permit Year 11 (Reliance on non-municipal partners indicated, if any)	Planned Activities – Next Permit Term
4C	Develop Guidance for Erosion Controls & Conduct Inspections	Planning Board, Dept of Public Works/ Eng Dept., Conservation Commission, & Consultant	Inspection checklist and documented inspections.	The Stormwater Management & Erosion Control Regulations implemented during Permit Year 5 provide specific guidelines of erosion controls and inspections along with annual reporting.	Continue to abide by the design standards set forth in the Stormwater Management & Erosion Control Regulations when managing erosion controls.
Revised					

5. Post-Construction Stormwater Management in New Development and Redevelopment

BMP ID #	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) – Permit Year 11 (Reliance on non-municipal partners indicated, if any)	Planned Activities – Next Permit Term
5A Revised	Develop BMP Bylaws	Planning Board	Bylaw at Town meeting by year 3.	The Stormwater Management & Erosion Control Bylaw was adopted at the 2008 Annual Town Meeting. The Planning Board adopted the accompanying Stormwater Management Rules and Regulations in February of 2009. Enforcement is ongoing.	Continue to enforce the Stormwater Management & Erosion Control Bylaw and accompanying Stormwater Management Rules and Regulations.
5B Revised	Develop and Implement Inspection Program	Planning Board, Department of Public Works/ Engineering Dept., Conservation Commission, Selectmen and Consultant	Copies of maintenance reports received annually, plus records of inspections completed and results.	The Conservation Commission required that post-construction development projects conform to conservation standards for stormwater control annual inspection and maintenance before a Certificate of Compliance is issued. Projects must also conform to state standards as required. For every Homeowners' Association (HOA) documented, a comprehensive file has been assembled to track HOA BMP inspections and maintenance. The Conservation Commission requires that construction projects submit an Operation and Maintenance Plan for final approval. The Conservation Commission has also instituted a program of periodic inspections conducted by outside independent engineers of ongoing constructing projects. Inspections are terminated when work is completed and the site is <i>(continued on next page)</i>	Continue to document annual maintenance and inspection of HOA BMPs. Follow-up meetings and reminder letters to the Homeowners' Associations will be necessary on a yearly basis to ensure that the drainage areas are being inspected and maintained and Operation and Maintenance Plans are being followed.

BMP ID #	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) – Permit Year 11 (Reliance on non-municipal partners indicated, if any)	Planned Activities – Next Permit Term
5B				<i>(continued)</i> stabilized. The Planning and Engineering Departments received annual inspection reports during Permit Year 11 for 10 Connector Road, Winterberry Lane, Murray Hill Estates, Regency Ridge, Steeple Court, Cider Hill Way, and Crystal Circle. Due to the minimal responses received, follow-up meetings and letters will be necessary to ensure compliance.	
5C	Develop BMP Design Standards	Planning Board, Dept of Public Works/ Eng Dept., Conservation Commission, & Consultant	Copy of draft bylaws.	Design standards consistent with the Stormwater Management Handbook were adopted as part of the Stormwater Management & Erosion Control Regulations, adopted in February 2009. No additional work took place during Permit Year 11.	Continue to abide by the design standards in the Stormwater Management Handbook for all BMP designs.
Revised					

6. Pollution Prevention and Good Housekeeping in Municipal Operations

BMP ID #	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) – Permit Year 11 (Reliance on non-municipal partners indicated, if any)	Planned Activities – Next Permit Term
6A	Sweep Streets in Town	Department of Public Works/Highway Division	Priority plan of sweeping based on water quality impact.	All streets are swept in Town at least twice annually. Streets in the downtown area are swept multiple times per month from April through November.	Continue implementing the current street sweeping program.
Revised					
6B	Clean Catch Basins	Department of Public Works/Highway Division and Consultant	Records of cleaning, inspections and maintenance.	Catch basins are cleaned approximately every other year, with high priority catch basins cleaned more frequently as identified. Limited resources reduced the number of catch basin cleanings performed, however a total of 2,141 catchbasins were cleaned during Permit Year 11. Remaining catch basins will be cleaned when resources are available.	Continue to clean all catch basins in Town approximately every two years, pending available resources and funding. Continue to identify problem areas and modify cleaning frequency as needed.
Revised					
6C	Develop and Implement an Inspection and Maintenance Plan	Department of Public Works/Highway Division, Plant and Facilities Dept., Water/Sewer Dept.	Written policy. Records of inspections and maintenance.	A plan has been developed and implemented by Highway Department to inspect and maintain the drainage facilities at the Town Yard. A standard maintenance checklist was developed during previous permitting years and utilized during inspection and cleaning operations. All Plant and Facilities oil/water separators were inspected during Permit Year 11. Structures that required cleaning were maintained as needed. 4 oil/water separators were inspected at the Public Safety Center, 1 at the Water Shop, 1 at the Central	Continue to perform inspection and maintenance of BMPs and catch basins. Modify maintenance frequency as necessary.
Revised				(continued on next page)	

BMP ID #	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) – Permit Year 11 (Reliance on non-municipal partners indicated, if any) <i>(continued)</i>	Planned Activities – Next Permit Term
				Fire Station, 1 at the Ballardvale Fire Station, 1 at the West Fire Station, 2 at the West Middle School, 6 at the Andover High School and 1 at the town garage, with maintenance performed as needed. 3 additional oil/waters separators located on West Hollow Street were inspected, however did not require maintenance. 1 oil/water separator on River Street was inspected and maintained.	
6D Revised	Berm Sand/Salt Pile and Evaluate Options for Protection	Department of Public Works/Highway Division	Records of modifications, including photos.	A storage shed was constructed in Permit Year 1 to store the sand/salt pile away from stormwater runoff. All salt and sand are currently being stored within the shed, and no further action was performed.	Continue utilizing the shed for storage of all salt and sand materials.
6E Revised	Store Paving Tools and Equipment Indoors	Department of Public Works/Highway Division	Designated indoor storage area. Record of Memo.	All paving tools and equipment are now stored indoors in designated areas.	Continue to store all tools and equipment indoors in designated areas.
6F Revised	Rinse Marking Paint Buckets to the Sanitary Sewer System and Store Buckets Indoors	Department of Public Works/Highway Division	Designated indoor storage area. Record of Memo.	All marking paint buckets are rinsed to the sanitary sewer system and stored indoors.	Continue to rinse all marking paint buckets to the sanitary sewer system and store indoors.

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6G Revised	Implement BMPs to Reduce Sediments Entering the Drainage System	Department of Public Works/Highway Division	Records of sweeping and inspection records.	The paved roadway and catch basins at the DPW Yard were swept and cleaned regularly. Catch basins cleaned on a schedule and as needed/able as outlined in BMP 6B.	Continue to sweep the paved roadway and clean the catch basins at the DPW Yard on a frequent basis.
6H Revised	Bring Floor Drain System at the Water/Sewer Building into Compliance	Department of Public Works/Engineering Dept.	As-built sketches.	Floor drain was brought into compliance in Permit Year 1.	No further action is required.
6I Revised	Bring Floor Drain System at the Vehicle Maintenance Building into Compliance	Department of Public Works/Engineering Dept.	As-built sketches.	Floor drain was brought into compliance in Permit Year 1.	No further action is required.
6J Revised	Wash Vehicles in Accordance with DEP Regulations	Department of Public Works/Highway Division	Record of Memo.	Vehicles are washed indoors to floor drains that discharge into an oil/water separator and the sanitary sewer system.	Continue washing vehicles indoors.
6K Revised	Implement Stormwater BMPs at the Fueling Station	Plant and Facilities Dept. and Consultant	Repair Records. Better housekeeping for small spills. As-built sketches or plans. Record of memo.	A fully stocked spill kit and disposal containers are maintained onsite to clean up future leaks. Any waste will be disposed of properly.	Continue to keep fully stocked spill kit and disposal container on-site to clean up any future leaks and to dispose of wastes properly.

BMP ID #	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) – Permit Year 11 (Reliance on non-municipal partners indicated, if any)	Planned Activities – Next Permit Term
6L Revised	Develop an Inspection and Maintenance Program for the Liquid Calcium Chloride (CaCl) ASTs.	Department of Public Works/Highway Division	Inspection and Maintenance Plan. As-built sketches or action taken. Record of memo.	An inspection and maintenance plan and procedures for handling large leaks and spills was completed in Permit Year 2. Calcium Chloride tanks are inspected daily / weekly and maintained as needed.	Continue with the current inspection and maintenance program consistent with previous years.
6M Revised	Implement BMPs at the Ledge Road Landfill	Department of Public Works	Complete landfill cap.	A Comprehensive Site Assessment (CSA) and semi-annual groundwater & air sampling was performed during Permit Year 6, and an additional risk study as requested by MassDEP was completed. Voters approved a \$7.34M construction bond during Permit Year 6. Consultant CDM Smith is in testing and pre-design investigation/remediation process of groundwater extraction and treatment system.	An extension of Town deadlines has been requested and is currently pending with MADEP. This BMP is ongoing and anticipated to continue through at least 2014.
6N Revised	Provide Additional Slope Stabilization at the Snow Dump and Storage Location	Department of Public Works/Engineering Dept. and Highway Division	As-built sketches or plans and photos.	Slope stabilization at the snow dump location was completed during Permit Year 1.	No additional work is needed.
6O Revised	Ensure Compliance for Floor Drains and Vehicle Washing Activities at the West Fire Station	Plant and Facilities Dept. and Fire Dept.	Sketches or inspection memos. Record of memo.	Continued washing vehicles indoors to prevent discharges to the Town's MS4.	Continue to prohibit outdoor vehicle washing and wash vehicles indoors.

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6P	Ensure Compliance for Floor Drains and Vehicle Washing Activities at the Ballardvale Fire Station	Plant and Facilities Dept. and Fire Dept.	Sketches or inspection memos. Record of memo.	Continued washing vehicles indoors to prevent discharges to the Town's MS4.	Continue to prohibit outdoor vehicle washing and wash vehicles indoors.
Revised					
6Q	Wash Vehicles at the Approved Vehicle Wash Area at the Police Station (Public Safety Building)	Plant and Facilities Dept. and Police Dept.	Record of memo.	Continued washing vehicles at approved wash areas. Outdoor vehicle washing is prohibited.	Continue to wash all vehicles indoors at approved vehicle wash areas.
Revised					
6R	Prohibit Vehicle Washing at the Cemetery Buildings	Plant and Facilities Dept. and Fire Dept.	Record of memo.	Continued washing vehicles at approved wash areas. Vehicle washing at the Cemetery Buildings is prohibited.	Continue washing vehicles at approved sites.
Revised					
6S	Rinse Marking Paint Buckets to the Sanitary Sewer System at the Park Shop	Plant and Facilities Dept. and School Dept.	Record of memo.	Continued rinsing all marking paint buckets to the sanitary sewer system.	Continue rinsing all marking paint buckets to the sanitary sewer system.
Revised					
6T	Ensure Compliance with SPCC Plans for the West, Shawsheen, and Bancroft Elementary Schools	Plant and Facilities Dept. and School Dept.	Record of inspections and activities in accordance with the plan.	Continued inspecting facilities in accordance with the SPCC Plans. During Permit 11 the Bancroft, West Elementary and Shawsheen facilities were inspected.	Continue inspecting facilities in accordance with the SPCC Plans. Update SPCC plans as required under applicable regulations.
Revised					

BMP ID #	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) – Permit Year 11 (Reliance on non-municipal partners indicated, if any)	Planned Activities – Next Permit Term
6U Revised	Use IPM Program for Application of Pesticides in Town	Plant and Facilities Dept.	Copy of "Chapter 85 of the Acts of 2000".	Continued Integrated Pest Management (IPM) Program for application of pesticides (herbicides and insecticides) and fertilizers on Town-owned lands. Abided by the rules contained in Commonwealth of Massachusetts Chapter 85 of the Acts of 2000 (an act protecting children and families from harmful pesticides).	Continue Integrated Pest Management (IPM) Program. Survey the mosquito population to identify potential virus outbreaks of West Nile or Eastern Equine Encephalitis. If a virus outbreak is threatening, the Town will spray for adult mosquitoes.
6V Revised	Use Licensed Applicators for Fertilizers and Pesticides in Town	Plant and Facilities Dept	Record quantities of fertilizers and pesticides purchased annually.	Continued to use licensed applicators to apply fertilizers and pesticides in Town.	Continue to use licensed applicators to apply fertilizers and pesticides in Town.
6W Revised	Store Road Salt Under Cover and Clean Loading Area	Department of Public Works/Highway Division	Minimize stormwater contact with salt.	Stored all road salt materials under cover at the Town Yard Facilities and cleaned loading area as needed.	Continue to store all road salt materials under cover at the Town Yard Facilities and clean loading area as needed.

BMP ID #	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) – Permit Year 11 (Reliance on non-municipal partners indicated, if any)	Planned Activities – Next Permit Term
6X	Use Low Salt Applications at Designated Areas	Department of Public Works/Highway Division	Use less salt within the Haggets Pond watershed, as demonstrated with application rate.	Deicing practices modified during Permit Year 6 to reduce salt application within the Fish Brook and Haggets Pond watershed were continued. Low salt applications are performed when able within the watershed. The Water Department and Health Department staff continue to work with MassDOT, and lawmakers to relocate the MassDOT salt storage shed out of the Fish Brook subbasin in an effort to reduce sodium levels and preserve the quality of the subbasin. Design of the new shed and location is complete, and construction is underway.	Continue to use low salt applications in the Fish Brook and Haggets Pond watershed for water supply protection. Continue to meet with applicable agencies and departments on shed relocation. Complete salt shed construction for use during the 2014-2015 winter season.
Revised					
6Y	Ensure Proper Waste Disposal in Town for Hazardous and Special Wastes	Department of Public Works and Consultant	Document quantity of wastes collected annually.	Hazardous household wastes (HHW) and electronics waste were collected at annual drop-off events. A HHW collection event was held on May 18, 2013 while a collection event for cathode ray tubes, batteries, and electronics was held on June 1, 2013. A total of 14.5 tons of material were collected for safe disposal.	Continue to ensure proper waste disposal in Town for hazardous and special wastes as conducted in the past. A HHW event is currently scheduled for May 17, 2014, and an event for disposal of cathode ray tubes (CRTs), batteries, and electronic equipment is scheduled for June 7, 2014.
Revised					
6Z	Ensure Compliance for Snow Disposal in Town	Department of Public Works/Highway Division	Utilize designated snow disposal location.	Continued existing practices for snow disposal activities at the designated snow dump on High St.	Continue existing practices for snow disposal activities in Town to ensure surface water quality protection.
Revised					

BMP ID #	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) – Permit Year 11 (Reliance on non-municipal partners indicated, if any)	Planned Activities – Next Permit Term
6AA	Conduct Town Employee Stormwater Training	Town Manager, Department of Public Works, Plant and Facilities Dept., Police and Fire Dept. and Consultant	Attendance sheet and copy of program.	Town employees involved in implementing the Phase II program received day-long training on October 15, 2013. Topics covered included a permit overview, illicit discharges, good housekeeping measures, erosion and sediment control, pollution prevention, and proper operation and maintenance of stormwater BMPs.	Conduct formal refresher training as in years past. Also conduct informal training at applicable work sites.
Revised					

7. BMPs for Meeting Total Maximum Daily Load (TMDL) Waste Load Allocations (WLA) <<if applicable>>

BMP ID #	BMP Description	Responsible Dept./Person Name	Measurable Goal(s)	Progress on Goal(s) – Permit Year 11 (Reliance on non-municipal partners indicated, if any)	Planned Activities – Next Permit Term
7A	Develop a Water Quality Strategy for 303d Waters	Town Engineer & Consultant	Summary of pollution prevention efforts, future needs, and responsible parties. Copy of surface water quality strategic plan.	The Town discussed developing a strategy to meet the TMDL considering existing actions under the Phase II stormwater management program and available resources during previous permit years. The next steps for developing a water quality strategy are pending the reissuance of the Phase II Permit. No additional progress occurred during Permit Year 11.	Once issued, review the Phase II Permit and develop an implementation strategy to meet the TMDL that considers the goals of the TMDL, available resources, actions currently being undertaken by Andover and actions by others under the MassDEP RIA Permit.
Revised					
7B	Implement BMPs from Water Quality Strategy	Town Engineer, Consultant, & Town Departments (to be determined)	Photographs, logs, and BMP descriptions for completed efforts and water quality improvements.	Progress on this BMP will follow the progress made on BMP 7A.	Progress on this BMP will follow the progress made on BMP 7A.
Revised					

7b. WLA Assessment

A TMDL, No. 2587, was completed for the entire Shawsheen River Basin for pathogens only. The following waterbodies were included in this TMDL and are listed on the 303d list as impaired due to pathogens:

- 1) Unnamed Tributary (8349105)- Also known as Pinnacle Brook- from a small wetland east of Route 93, Andover to the confluence with Meadow Brook in Tewksbury.
- 2) Unnamed Tributary (8349030)- Also known as Fosters Brook- from the outlet of Fosters Pond through River Street Pond to the confluence with the Shawsheen River at Lowell Junction Pond in Andover.
- 3) Rogers Brook from the Outlet of first unnamed pond to the confluence with the Shawsheen River in Andover.
- 4) Shawsheen River from the confluence with Spring Brook in Bedford to Central Street in Andover.
- 5) Shawsheen River from Central Street to the confluence with the Merrimack River in Lawrence.

The TMDL Report set a WLA for fecal coliform standard of 200 organisms/100 mL per outfall. The report also points out that outfalls from Roger's Brook will need an 89.5% reduction in coliform to reach the standard of 200 organisms/100mL at each outfall. To meet these standards the Report suggests the following measures, many of which are already included in Andover's Stormwater Management Plan:

- 1) Implement an illegal connection identification and removal program;
- 2) Collect additional monitoring data to isolate coliform sources;
- 3) Implement more intensive "good housekeeping" practices; and
- 4) Assess water quality in response to implementation activities.

Andover's Phase II program addresses general water quality concerns associated with 303d waters through the implementation of BMPs under the six minimum measures for Phase II. The approach for addressing impaired waters will be updated based on the new permit.

The final 2012 303d list (list of impaired waters) outlines several waterbodies in Andover that are classified as Category 5, meaning waters in need of a TMDL:

1. Brackett Pond: segment ID MA92004; impaired for turbidity
2. Collins Pond: segment ID MA92010; impaired for excess algal growth and turbidity
3. Frye Pond: segment ID MA92023; impaired for excess algal growth
4. Salem Pond: segment ID MA92057; impaired for turbidity
5. Fish Brook: segment ID MA84A-40; impaired for Chloride and E. coli
6. Haggets Pond: segment ID MA84022; impaired for mercury in fish tissue

7. Bellardvale Impoundment: segment ID MA83011; impaired for mercury in fish tissue, aquatic plants (macrophytes) and non-native aquatic plants
8. Fosters Pond: segment ID MA83005; impaired for non-native aquatic plants, mercury in fish tissue and dissolved oxygen
9. Hussey Pond: segment ID MA83009; impaired for excess algal growth
10. Poms Pond: segment ID MA83014; impaired for mercury in fish tissue and non-native aquatic plants
11. Rabbit Pond: segment ID MA83015; impaired for turbidity

Once TMDLs are developed for any of the above waterbodies, Section 7 of the annual reports will be updated to reflect changes associated with each TMDL.

Part IV. Summary of Information Collected and Analyzed

Copies of all educational materials, newspaper articles, and memos distributed have been kept on file. Meeting memos, phone logs, and website hits have also been kept on file. Locations and physical descriptions of approximately 1,067 outfalls have been gathered since Permit Year 1. All outfalls, along with catch basins, manholes, pipes and stormwater BMPs are incorporated into a GIS-based map. To date 99.8% of the system has been mapped. During outfall inspections, each Town owned outfall was inspected for potential dry weather flows. 11 illicit discharges have been detected since Permit Year 1. Detailed records of all illicit discharges and follow-up actions are maintained by the DPW. BMP inspections and maintenance activities are tracked and documented.

Part V. Program Outputs & Accomplishments (OPTIONAL)

Programmatic			
Stormwater management position created/staffed		(y/n)	No
Annual program budget/expenditures		(\$)	

Education, Involvement, and Training			
Estimated number of residents reached by education program(s)		(# or %)	95%
Stormwater management committee established		(y/n)	
Stream teams established or supported		(# or y/n)	
Shoreline clean-up participation or quantity of shoreline miles cleaned		(y/n or mi.)	

Household Hazardous Waste Collection Days (including collection events for cathode ray tubes (CRTs), batteries, and electronic equipment)			
▪ days sponsored	(#)		1
▪ community participation	(%)		
▪ material collected	(tons or gal)		14.5 tons
School curricula implemented	(y/n)		yes

Legal/Regulatory

	In Place Prior to Phase II	Under Review	Drafted	Adopted
Regulatory Mechanism Status (indicate with "X")				
▪ Illicit Discharge Detection & Elimination				X
▪ Erosion & Sediment Control				X
▪ Post-Development Stormwater Management				X
Accompanying Regulation Status (indicate with "X")				
▪ Illicit Discharge Detection & Elimination				X
▪ Erosion & Sediment Control				X
▪ Post-Development Stormwater Management				X

Mapping and Illicit Discharges

Outfall mapping complete	(%)	99.8%
Estimated or actual number of outfalls	(#)	1,077
System-Wide mapping complete	(%)	99.8%
Mapping method(s)		
▪ Paper/Mylar	(%)	
▪ CADD	(%)	
▪ GIS	(%)	

Outfalls inspected/screened	(# or %)	1,070
Illicit discharges identified	(#)	11 since Permit Year 1
Illicit connections removed	(#)	11 since Permit Year 1
% of population on sewer	(est. gpd)	
% of population on septic systems	(%)	55%
	(%)	45%

Construction

Number of construction starts (>1-acre)	(#)	
Estimated percentage of construction starts adequately regulated for erosion and sediment control	(%)	
Site inspections completed	(# or %)	
Tickets/Stop work orders issued	(# or %)	
Fines collected	(# and \$)	
Complaints/concerns received from public	(#)	

Post-Development Stormwater Management

Estimated percentage of development/redevelopment projects adequately regulated for post-construction stormwater control	(%)	
Site inspections completed	(# or %)	
Estimated volume of stormwater recharged	(gpy)	

Operations and Maintenance

Average frequency of catch basin cleaning (non-commercial/non-arterial streets)	(times/yr)	Once every 2 years
Average frequency of catch basin cleaning (commercial/arterial or other critical streets)	(times/yr)	Once every 2 years
Total number of structures cleaned	(#)	2,141
Storm drain cleaned	(If or mi.)	

Qty. of screenings/debris removed from storm sewer infrastructure	(lbs. or tons)	
Disposal or use of sweepings (landfill, POTW, compost, recycle for sand, beneficial use, etc.)		
Cost of screenings disposal	(\$)	

Average frequency of street sweeping (non-commercial/non-arterial streets)	(times/yr)	1/year
Average frequency of street sweeping (commercial/arterial or other critical streets)	(times/yr)	1/year
Qty. of sand/debris collected by sweeping	(lbs. or tons)	
Disposal of sweepings (landfill, POTW, compost, beneficial use, etc.)	(location)	
Cost of sweepings disposal	(\$)	
Vacuum street sweepers purchased/leased	(#)	
Vacuum street sweepers specified in contracts	(y/n)	

Reduction in application on public land of: ("N/A" = never used; "100%" = elimination)		
▪ Fertilizers	(lbs. or %)	
▪ Herbicides	(lbs. or %)	
▪ Pesticides	(lbs. or %)	

Anti-/De-Icing products and ratios	% NaCl % CaCl ₂ % MgCl ₂ % CMA % Kac % KCl % Sand	
Pre-wetting techniques utilized	(y/n)	
Manual control spreaders used	(y/n)	
Automatic or Zero-velocity spreaders used	(y/n)	
Estimated net reduction in typical year salt application	(lbs. or %)	
Salt pile(s) covered in storage shed(s)	(y/n)	Yes
Storage shed(s) in design or under construction	(y/n)	No