

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1060769

Scheduled Date: 01/06/2020

Scheduled Time:

CUSTOMER INFORMATION

Customer No.:

Customer Name:

Mailing Address:

Service Address:

Ex. 6 (Personal Privacy)

Description:

SEWER BACKING UP

Assigned To:

FRANK

Created By:

felicia

Meter Rte/Seq:

Route:0

Sequence: 0

Special Instructions:

LOCATE WHERE OUR MAIN SEWER LINE RUN FOR CUST -

Completed Comments:

READING INFORMATION

Description:

SEWER BACKING UP

METER MAKE:

Meter Size:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

Service Person

Reading

Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1060932  
Scheduled Date: 01/10/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.:  
Customer Name:  
Mailing Address:  
Service Address:

Ex. 6 (Personal Privacy)

Description: SEWER BACKING UP  
Assigned To: FRANK  
Created By: felicia  
Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP PER CUST

Completed Comments:

Due to East St. Louis not taking sewage at 71st  
system is Backed up. Talked to Cust.

Ex. 7 (Water Infra)

Ex. 6 (Personal Privacy)

READING INFORMATION

Description: SEWER BACKING UP  
METER MAKE:  
Meter Number:  
EMR ID:

Meter Size:  
Previous Read:  
Previous Read Date:  
Read:

F.P.

Service Person

Reading

1-10-20

Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1060944  
Scheduled Date: 01/10/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: Ex. 6 (Personal Privacy)  
Customer Name: [REDACTED]  
Mailing Address: [REDACTED]  
Service Address: [REDACTED]

Description: SEWER BACKING UP  
Assigned To: FRANK  
Created By: felicia  
Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER SMELL COMING FROM MAIN BATHROOM TOLIET

Completed Comments: Due to Heavy Rain - System Backed up,

READING INFORMATION

Description: SEWER BACKING UP  
METER MAKE:  
Meter Number:  
EMR ID:

Meter Size:  
Previous Read:  
Previous Read Date:  
Read:

F.P.  
Service Person

Reading

1-10-20  
Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1060951  
Scheduled Date: 01/13/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 16193 01

Customer Name:

Mailing Address:

Service Address:

Description:

SEWER BACKING UP

Assigned To:

GARY

Created By:

felicia

Meter Rte/Seq:

Route:0

Sequence: 0

Special Instructions:

SEWER BACKING UP PER CUST SINCE FRIDAY

Ex. 71 (Water Infra.)

Completed Comments:

CHECKED STATIONS AT CRESTON & [REDACTED] BOTH STATIONS  
ARE UP & PUMPING, - NO BLOCKS IN LINES - DUE TO  
HEAVY RAINS WE THINK.

READING INFORMATION

Description:

SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

F.P. - B.S.

Service Person

Reading

1-13-20

Date Completed

Job Start Time: \_\_\_\_\_

Job End Time: \_\_\_\_\_

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1060958  
Scheduled Date: 01/13/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: Ex. 6 (Personal Privacy)  
Customer Name:  
Mailing Address:  
Service Address:

Description: SEWER BACKING UP  
Assigned To: GARY  
Created By: JOANN  
Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER NOT DRAINING FOR 3 DAYS -

Completed Comments: Due to heavy rains & E. St. Louis not taking  
Sewage at 73rd Ex. 7f (Water Infra.)

READING INFORMATION

Description: SEWER BACKING UP  
METER MAKE:  
Meter Number:  
EMR ID:

Meter Size:  
Previous Read:  
Previous Read Date:  
Read:

F.P.  
Service Person

Reading

1-13-20  
Date Completed

Job Start Time:

Job End Time:



COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: **1061024**

Scheduled Date: 01/14/2020

Scheduled Time:

CUSTOMER INFORMATION

Customer No.: **Ex. 6 (Personal Privacy)**

Customer Name: **Ex. 6 (Personal Privacy)**

Mailing Address: **Ex. 6 (Personal Privacy)**

Service Address: **Ex. 6 (Personal Privacy)**

Description: **SEWER BACKING UP**

Assigned To: GARY

Created By: JOANN

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER NOT DRAINING AT ALL, CUST COMPLAINED

Completed Comments:

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

Service Person

Reading

Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1061019  
Scheduled Date: 01/14/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No. 12440000

Customer Name

Mailing Address

Service Address

Ex. 6 (Personal Privacy)

Description: MISC WORK ORDER

Assigned To: Denny

Created By: sharlin

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: INSTALL NEW MAGNETIC STARTER FOR PUMP #2 REQUESTED BY FRANK

Completed Comments:

READING INFORMATION

Description: MISC WORK ORDER

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

Remove old Starter Contactor for #2  
Pumps (GE) General Electric  
Install new (AR) Allen Bradley Starter  
Contactor AND Overload.

New Starter # AR 100-230-D10

New Overload # AR 193-EEED

OT  
Service Person

-  
Reading

1-14-20  
Date Completed

Job Start Time: 9:10

Job End Time: 11:45

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1061056  
Scheduled Date: 01/15/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 1265402  
Customer Name: Ex. 6 (Personal Privacy)  
Mailing Address:  
Service Address:

Description: SEWER BACKING UP  
Assigned To: FRANK  
Created By: felicia  
Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP PER CUST

Completed Comments:

READING INFORMATION

Description: SEWER BACKING UP  
METER MAKE:  
Meter Number:  
EMR ID:

Meter Size:  
Previous Read:  
Previous Read Date:  
Read:

OUR LINES ARE DOWN

BS  
Service Person

Reading

1-16-20  
Date Completed

Job Start Time:

Job End Time:



COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1061087  
Scheduled Date: 01/15/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 12075-07

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address

Service Address

Description: SEWER BACKING UP

Assigned To: GARY

Created By: JOANN

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: H/O ADVISED SEWER BACKING UP?

Completed Comments:

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

ALL LINES ARE  
DOWN

Service Person

Reading

Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1061102  
Scheduled Date: 01/15/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 10460-00

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER IS BACKING UP PER CUST

Completed Comments:

READING INFORMATION

Description: SEWER BACKING UP

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

OUR LINES ARE DOWN

BS  
Service Person

Reading

1-16-20  
Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1061184  
Scheduled Date: 01/21/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 16025/04

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP PER CUST

Completed Comments:

DUE TO E. ST, LOUIS NOT TAKING SEWAGE  
AT BELLEVIEW

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

B.S.  
Service Person

Reading

1-21-20  
Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1061202  
Scheduled Date: 01/21/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 10588-05

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP

Completed Comments:

*Settled line to relieve Backup*

READING INFORMATION

Description: SEWER BACKING UP

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

*F.P. - B.S. - D.T.*

Service Person

Reading

*1-22-20*

Date Completed

Job Start Time: \_\_\_\_\_

Job End Time: \_\_\_\_\_

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1061248  
Scheduled Date: 01/23/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 12135-00

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP; CUST HAD HUNTER CLEAN OUT YESTERDAY AND DID NOT WORK

Completed Comments: jettied line to Relieve Backup.

READING INFORMATION

Description: SEWER BACKING UP

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

A.T. - F.R. - T.C.

Service Person

Reading

1-23-20

Date Completed

Job Start Time:

Job End Time:



COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1061407  
Scheduled Date: 01/28/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 12135-00

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER IS STILL BACKING UP - CUST HAD A SEWER CO OUT AGAIN AND CO IS SAYING ITS THE CITY LINE CLOGGED IN BACK - NEIGHBORS ARE ALSO

Completed Comments:

*Jetted line / SPOK to Relieve Backup.*

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

*D.I.-F.P.-T.C.*

Service Person

Reading

*1-29-20*

Date Completed

Job Start Time: \_\_\_\_\_

Job End Time: \_\_\_\_\_

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1061581

Scheduled Date: 02/03/2020

Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 16648-00

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKED UP PER CUST

Completed Comments:

Pumped wet well down at 71st &  
to Relieve System

Ex. 7f (Water Infra.)

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

K.M.  
Service Person

Reading

2-3-20  
Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: **1061667**  
Scheduled Date: 02/05/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 16648-00

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: JOANN

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP - CK LATERAL & CLEAN OUT

Completed Comments: OUR LINES ARE DOWN.

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

Service Person

Reading

Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1061676  
Scheduled Date: 02/06/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 16426-10

Customer Name:

Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:



Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: TOILET NOT FLUSHING PROPERLY PER CUST - BELIEVES ITS THE SEWER BACKING UP

Completed Comments:

Bypass pumped 71st + pillbox, system is down. Customer is not home currently to speak with.

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

N/A

Service Person

Reading

Date Completed

Job Start Time:

Job End Time:



Did a hand written  
memo for  
this.

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1061675  
Scheduled Date: 02/06/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 16192-03

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route: 0 Sequence: 0

Ex. 6 (Personal Privacy)

Special Instructions: CUST AID HOLE IN ROAD RITE PASSED DRIVEWAY & IS IN  
LINE WITH SEWER & SEEMS TO BE WASHING AWAY INTO SEWER CUST PUT  
A 2x4 IN IT

Completed Comments:

READING INFORMATION

Description: SEWER BACKING UP

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

Service Person

Reading

Date Completed

Job Start Time:

Job End Time:



✓ COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1061677

Scheduled Date: 02/06/2020

Scheduled Time:

CUSTOMER INFORMATION

Customer No.:

Customer Name:

Billing Address:

Service Address:

Ex. 6 (Personal Privacy)

Description:

MISC WORK ORDER

Assigned To:

FRANK

Created By:

SHARLIN

Meter Rte/Seq:

Route: 0

Sequence: 0

Special Instructions:

CUSTOMER  
Ex. 6 (Personal Privacy)

Ex. 6 (Personal Privacy)

FRANVUE CALLED SAYS ROAD COLLAPSING IN FRONT

FRANVUE - PLEASE CHECK FOR POSSIBLE SEWER LINE CAVE IN

Completed Comments:

Checked Manholes on Both sides of hole in Road.  
Both manholes are Clean & flowing - filled hole  
with Cold Patch

READING INFORMATION

Description:

MISC WORK ORDER

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

F.P. - B.3.  
Service Person

Reading

2-6-20  
Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1061723  
Scheduled Date: 02/07/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 10481-02

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: TURN ON SERVICE

Assigned To: GARY

Created By: JOANN

Meter Rte/Seq: Route:229 Sequence: 1,075

Special Instructions: TURN ON METER (SHOULD BE IN ??)

Completed Comments:

TURN ON FOR CUST.

READING INFORMATION

Description: TURN ON SERVICE

METER MAKE: NEPTUNE

Meter Number: 91533621

EMR ID: 1548789772

Meter Size: 5/8 INCH

Previous Read: 4

Previous Read Date: 02/07/20

Read:

MP

Service Person

4

Reading

2-7-20

Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #:	<b>1061818</b>
Scheduled Date:	02/11/2020
Scheduled Time:	

CUSTOMER INFORMATION

Customer No.: 16825-02

Customer Name: **Ex. 6 (Personal Privacy)**

Mailing Address:

Service Address:

Description: **SEWER BACKING UP**

Assigned To: FRANK

Created By: JOANN

Meter Rte/Seq: Route: 0 Sequence: 0

Special Instructions: STANDING SEWER WATER IN DITCH OF FRONT AND ON THE SIDE, WITH AN ODOR

Completed Comments:

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

Service Person

Reading

Date Completed

Job Start Time: \_\_\_\_\_

Job End Time: \_\_\_\_\_

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1061881  
Scheduled Date: 02/13/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 1603500  
Customer Name: Ex. 6 (Personal Privacy)  
Mailing Address: [REDACTED]  
Service Address: [REDACTED]

Description: SEWER BACKING UP  
Assigned To: FRANK  
Created By: felicia  
Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: EAST SIDE SEWER JUST CALLED SAID SEWER IS BACKING UP AND THEY RAN  
NOTHING CLOGGED THEIR - SAYING OUR PROBLEM *Re-set starters*

Completed Comments: *Due to system backing up. - Turned on Pershing  
station to Pump down system - Talked to Cust.*

READING INFORMATION

Description: SEWER BACKING UP  
METER MAKE:  
Meter Number:  
EMR ID:

Meter Size:  
Previous Read:  
Previous Read Date:  
Read:

*F.P.*  
Service Person

Reading

*2-13-20*  
Date Completed

Job Start Time: \_\_\_\_\_

Job End Time: \_\_\_\_\_



COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1061884  
Scheduled Date: 02/13/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 10516-01

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: CUST COMPLAINING MAIN SEWER LINE IS BACKING UP - NOT HIS

Completed Comments: Checked our Station AT Ex. 6 (Personal Privacy) it is down.  
Checked manholes on Lakewood - Both are down  
in Channel + flowing - No one Home

READING INFORMATION

Description: SEWER BACKING UP

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

Service Person

Reading

Date Completed

Job Start Time:

Job End Time:



COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1061885

Scheduled Date:

Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 1222459

Customer Name:

Mailing Address:

Service Address:

Ex. 6 (Personal Privacy)

Description: SEWER NOT DRAINING  
Assigned To: FRANK  
Created By: felicia  
Requested By: FELICIA

Special Instructions: CUST COMPLAINING SEWER IS FLOODING

Completed Comments:

our lines are down - **Ex. 6 (Personal Privacy)** station govt.  
talked to customer & she said she was calling  
about water in Ditches & Yard

READING INFORMATION

Description: SEWER NOT DRAINING

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

F.P. - 2-13-20

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1061983  
Scheduled Date: 02/17/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 16762-00

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: TOILET IS NOT FLUSHING PER CUST; SEWER BACKING UP

Completed Comments:

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

CUR MANHOLES ARE FULL  
DUE TO E ST LOUIS  
NOT TAKING SEWAGE

BS

Service Person

Reading

2-18-20

Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1062038

Scheduled Date:

Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 17327.03

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER NOT DRAINING

Assigned To: FRANK

Created By: felicia

Requested By: FELICIA

Special Instructions: CUST SAID ROOTS ARE IN OUR SEWER LINES WHICH IS BACKING THEM UP

Completed Comments: our lines are down & flowing

READING INFORMATION

Description: SEWER NOT DRAINING

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

2-25-20

F.P.-T.C.

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1062437

Scheduled Date: 03/09/2020

Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 10516-01

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address

Service Address

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Sq: Route:0 Sequence: 0

Special Instructions: SEWER IS BACKING UP PER CUST

Completed Comments:

Sewer line was down. Customer will call if happens again.

READING INFORMATION

Description: SEWER BACKING UP

METER MAKE:

Meter Number:

EMR ID:

Meter Size:


Previous Read:

Previous Read Date:

Read:

N/A

  
Service Person

  
Reading

3-11-20  
Date Completed

Job Start Time: \_\_\_\_\_

Job End Time: \_\_\_\_\_

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1062436  
Scheduled Date: 03/09/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 12462-14

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP IN THE BACK YARD

Completed Comments:

checked manholes on both sides of House &  
They are down & flowing - Customer Problem  
Talked to Customer

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

F.P.-T.C.  
Service Person

Reading

3-11-20  
Date Completed

Job Start Time:

Job End Time:



COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1062477  
Scheduled Date: 03/10/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 16515-01

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: JOANN

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP IN THE HOME

Completed Comments: SEWER BACKING UP

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

Service Person

Reading

Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1062750  
Scheduled Date: 03/19/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 16888-04

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP PER CUST

Completed Comments:

Pumps are pumping all they can  
due to heavy rain

READING INFORMATION

Description: SEWER BACKING UP

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

Service Person

Reading

Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1062783  
Scheduled Date: 03/25/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 16388-04

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP PER CUST

Completed Comments: Due To Rain - ~~Call~~ pumping against Head

READING INFORMATION

Description: SEWER BACKING UP

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

F.P.  
Service Person

          
Reading

3-26-20  
Date Completed

Job Start Time:         

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1062808  
Scheduled Date: 03/26/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 16130-08

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

# 2, 1d Request  
per cust

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP IN TOILET, SHOWER & BASEMENT

Completed Comments:

our pumps are pumping + lines are down - Customer  
problems - Talked to Customer,

READING INFORMATION

Description: SEWER BACKING UP

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

F.P. & B.S.  
Service Person

Reading

3-31-20  
Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1062830  
Scheduled Date: 03/30/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 13285.02

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP PER CUST

Completed Comments:

*Jettied Lateral to Relieve Backup*

READING INFORMATION

Description: SEWER BACKING UP

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

*3-31-20*  
Service Person

Reading

*F.L. B.S. - G.T.*  
Date Completed

Job Start Time:

Job End Time:



COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1062871  
Scheduled Date: 04/03/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 16192-03

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER IS BACKING UP PER CUST - RAN SEWER SNAKE 100" AND STILL DID NOT CLEAR LINE

Completed Comments:

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

OUR LINES ARE DOWN

BS

Service Person

Reading

4-6-20

Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1062919  
Scheduled Date: 04/08/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 12756-10

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: BRIAN S

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER IS BACKING UP IN TUB AND TOILET PER CUST

Completed Comments:

our pumps are pumping a system is down  
customer problem - talked to customer

READING INFORMATION

Description: SEWER BACKING UP

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

Service Person

Reading

Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1062857  
Scheduled Date: 04/02/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 10000-10  
Customer Name: Ex. 6 (Personal Privacy)  
Mailing Address: [Redacted]  
Service Address: [Redacted]

Description: SEWER BACKING UP  
Assigned To: GARY  
Created By: JOANN  
Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP IN BACK YARD

Completed Comments:

*Jetted line to Relieve Backup*

READING INFORMATION

Description: SEWER BACKING UP  
METER MAKE:  
Meter Number:  
EMR ID:

Meter Size:  
Previous Read:  
Previous Read Date:  
Read:

*D.T. - F.P. - B.S.*

Service Person

Reading

*4-14-20*

Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1062939

Scheduled Date: 04/13/2020

Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 10010-00

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP IN TUB PER CUST - PLUMBER OUT OVER WEEKEND SAID  
MANHOLE IS FULL

Completed Comments: *Settled line to Relieve Backup  
Talked to Customer*

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

*D.T. - F.P. - B.S.*

Service Person

Reading

*4-14-20*

Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1062996

Scheduled Date: 04/20/2020

Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 12010-08

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP IN YARD

Completed Comments:

manhole was down behind house,  
lateral was down also

READING INFORMATION

Description: SEWER BACKING UP

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

F.P. - B.S.  
Service Person

Reading

4-20-20  
Date Completed

Job Start Time: \_\_\_\_\_

Job End Time: \_\_\_\_\_



COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1062997  
Scheduled Date: 04/20/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 12020-13

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER NOT DRAINING

Completed Comments:

*Jetted lateral to Relieve Backup.*

READING INFORMATION

Description: SEWER BACKING UP

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

*F.P. - D.T.*  
Service Person

Reading

*4-20-20*  
Date Completed

Job Start Time: \_\_\_\_\_

Job End Time: \_\_\_\_\_

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1063134

Scheduled Date:

Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 12706 02

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER NOT DRAINING

Assigned To: FRANK

Created By: felicia

Requested By: FELICIA

Special Instructions: CUST CALLED SAID SEWER IS FULL AND NEEDS CLEANED OUT

Completed Comments: Pulled Back off pump & cleaned out Rags

READING INFORMATION

Description: SEWER NOT DRAINING

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

F.P.-B.S.

5-4-20

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1063139  
Scheduled Date: 05/04/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 10222-05

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: sharlin

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP - PLEASE CHECK

Completed Comments:

BY-PASS PUMPED TO RELIEVE SYSTEM

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

Service Person

Reading

Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1063135  
Scheduled Date: 05/04/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 12476-01

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: TOILET WILL NOT FLUSH, CUST SAYING Ex. 6 (Personal Privacy) ANHOLE IS FULL

Completed Comments:

*Pulled Back off pump & Cleaned out Regs*

READING INFORMATION

Description: SEWER BACKING UP

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

*F.P. - B.S.*  
Service Person

Reading

*5-4-20*  
Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1063143  
Scheduled Date: 05/05/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 12228-04

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BAKCING UP IN TUB PER CUST

Completed Comments:

*Jetted line to Relieve Backup*

READING INFORMATION

Description: SEWER BACKING UP

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

*D.T. - F.P. - B.S.*  
Service Person

Reading

*5-5-20*  
Date Completed

Job Start Time:

Job End Time:



COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1063144  
Scheduled Date: 05/05/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 12219-06

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SERER BACKING UP IN BACK YARD

Completed Comments:

*Settled line to Relieve Backup*

READING INFORMATION

Description: SEWER BACKING UP

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

*D.T. - F.P. - B.S.*

Service Person

Reading

*5-5-20*

Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1063185  
Scheduled Date: 05/07/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 16104-00

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: CUST CLAIMS SEWER BACKING UP

Completed Comments: SIST<sup>Ex. 77 (Water Infra)</sup> STATION WAS DOWN -  
REPAIRED STATION & PUMPING NOW

READING INFORMATION

Description: SEWER BACKING UP

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

F.P.  
Service Person

Reading

5-8-20  
Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1063259  
Scheduled Date: 05/18/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.:  
Customer Name:  
Mailing Address:  
Service Address:

Ex. 6 (Personal Privacy)

Description: SEWER BACKING UP  
Assigned To: FRANK  
Created By: lynn  
Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP

Completed Comments:

By - Pass pumped on 5-18-20

READING INFORMATION

Description: SEWER BACKING UP  
METER MAKE:  
Meter Number:  
EMR ID:

Meter Size:  
Previous Read:  
Previous Read Date:  
Read:

Service Person

Reading

Date Completed

Job Start Time:

Job End Time:

F.P.

5-18-20

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1063256  
Scheduled Date: 05/18/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: Ex. 6 (Personal Privacy)  
Customer Name:  
Mailing Address:  
Service Address:



Description: SEWER BACKING UP  
Assigned To: FRANK  
Created By: felicia  
Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: TOILET IS BACKING UP

Completed Comments: Due to Heavy Rain

READING INFORMATION

Description: SEWER BACKING UP  
METER MAKE:  
Meter Number:  
EMR ID:

Meter Size:  
Previous Read:  
Previous Read Date:  
Read:

Service Person

F.P.

Reading

Date Completed

5-18-20

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1063255

Scheduled Date:

Scheduled Time:

CUSTOMER INFORMATION

Customer No.:

Customer Name:

Mailing Address:

Service Address:

Ex. 6 (Personal Privacy)

Ex. 6 (Personal Privacy)

Description:

SEWER NOT DRAINING

Assigned To:

FRANK

Created By:

felicia

Requested By:

FELICIA

Special Instructions:

MANHOLE IS FULL AND SEWER IS BACKING UP INTO CUST CLEANOUT  
IN HER YARD

Completed Comments:

our lines are down - manhole in yard is  
down - Customer problem - Talked to customer

READING INFORMATION

Description:

SEWER NOT DRAINING

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

B.S. - 5-18-20  
FP & B.S. - 5-19-20



COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1063268  
Scheduled Date: 05/20/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: Ex. 6 (Personal Privacy)  
Customer Name:  
Mailing Address:  
Service Address:

Description: SEWER BACKING UP  
Assigned To: FRANK  
Created By: felicia  
Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER IS BACKING UP FROM PUMP TO LINE

Completed Comments: TURNED ON STATION - B.S.

READING INFORMATION

Description: SEWER BACKING UP  
METER MAKE:  
Meter Number:  
EMR ID:

Meter Size:  
Previous Read:  
Previous Read Date:  
Read:

Service Person

Reading

Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1063282  
Scheduled Date: 05/22/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 17513-01

Customer Name:

Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER IS BACKING UP AGAIN

Completed Comments:

READING INFORMATION

Description: SEWER BACKING UP

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

OUR LINES ARE DOWN

BS

Service Person

Reading

5-26-20

Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1063305  
Scheduled Date: 05/26/2020  
Scheduled Time:

INFORMATION

Ex. 6 (Personal Privacy)

SEWER BACKING UP  
RANK

alicia

Route:0

Sequence: 0

IS: SEWER BACKING UP PER

Ex. 6 (Personal Privacy)

Comments:

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

Service Person

Reading

Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1063318  
Scheduled Date: 05/27/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No: 10222-05

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: sharlin

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP

Completed Comments:

By-pass pumped to Relieve System  
Laterals are down

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

F.P. - B.S.  
Service Person

Reading

5-27-20  
Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1063340  
Scheduled Date: 05/29/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No. Ex. 6 (Personal Privacy)

Customer Name

Mailing Address

Service Address

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER IS BACKING UP IN YARD & TUB

Completed Comments:

our lines down

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

6-1-20

F.P.

Service Person

Reading

Date Completed

Job Start Time:

Job End Time:



COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1063415

Scheduled Date: 06/04/2020

Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 10222-05

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:



Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP

BY-PASS PUMPED TO RELIEVE SYSTEM

Completed Comments:

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

B.S.  
Service Person

Reading

6-5-20  
Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1063417  
Scheduled Date: 05/04/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 16000 04

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP - CUST WOULD LIKE A CALL WHEN U OR ON YOUR WAY TO HIS HOME Ex. 6 (Personal Privacy)

Completed Comments:

Re-inserted discharge line at Belleview  
Pumping down now

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

Service Person

Reading

Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1063418  
Scheduled Date: 06/04/2020  
Scheduled Time:

CUSTOMER INFORMATION

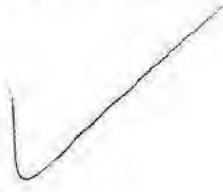
Customer No.: 10676-04

Customer Name:

Mailing Address:

Service Address:

Ex. 6 (Personal Privacy)



Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP PER CUST

Completed Comments:

Our lines are down - Cust. Problem  
No one answered door

READING INFORMATION

Description: SEWER BACKING UP

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

Service Person

F.P.

Reading

Date Completed

6-5-20

Job Start Time:

Job End Time:

✓  
COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1063349

Scheduled Date:

Scheduled Time:

CUSTOMER INFORMATION

Customer No.

Customer Name

Mailing Address

Ex. 6 (Personal Privacy)

Service Address

Description:

SEWER NOT DRAINING

Assigned To:

FRANK

Created By:

felicia

Requested By:

FELICIA

Special Instructions:

SEWER NOT DRAINING; ALSO MANHOLE DOWN THE STREET IS FULL AS WELL

Completed Comments:

Jettied line to Relieve Backup  
(VILLAGE TRUCK)

READING INFORMATION

Description:

SEWER NOT DRAINING

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

F.P.

6-5-20

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1063441  
Scheduled Date: 06/08/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 117104

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: MISC WORK ORDER

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: MANHOLE IS FULL PER CUST

Completed Comments:

Pulled Both Pumps & Cleaned out Rags at  
Ex. 7f (Water Infra.) Violet Station

READING INFORMATION

Description: MISC WORK ORDER

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

F.R. - G.F.  
Service Person

          
Reading

6-9-20  
Date Completed

Job Start Time:         

Job End Time:



COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: **1063470**  
Scheduled Date: 06/15/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: **Ex. 6 (Personal Privacy)**  
Customer Name: **[REDACTED]**  
Mailing Address: **[REDACTED]**  
Service Address: **[REDACTED]**



Description: **SEWER BACKING UP**  
Assigned To: **FRANK**  
Created By: **felicia**  
Meter Rte/Seq: **Route:0** Sequence: 0

Special Instructions: **SEWER BACKING UP IN TOILET**

Completed Comments:

*Cust. problem - our lines are down*

READING INFORMATION

Description: **SEWER BACKING UP**  
METER MAKE:  
Meter Number:  
EMR ID:

Meter Size:  
Previous Read:  
Previous Read Date:  
Read:

F.R.  
Service Person

          
Reading

6-18-20  
Date Completed

Job Start Time:         

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1063476  
Scheduled Date: 06/15/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: Ex. 6 (Personal Privacy)  
Customer Name:  
Mailing Address:  
Service Address:

Description: SEWER BACKING UP  
Assigned To: FRANK  
Created By: felicia  
Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER IS GUSHING

Completed Comments:

*pulled & cleaned both pumps at creston  
to relieve backup*

READING INFORMATION

Description: SEWER BACKING UP  
METER MAKE:  
Meter Number:  
EMR ID:

Meter Size:  
Previous Read:  
Previous Read Date:  
Read:

*F.R. - G.F.*  
Service Person

Reading

*6-15-20*  
Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1063506

Scheduled Date: 06/17/2020

Scheduled Time:

CUSTOMER INFORMATION

Customer No:

Customer Name:

Mailing Address:

Service Address:

Ex. 6 (Personal Privacy)

Description: SEWER BACKING UP

Assigned To: GARY

Created By: JOANN

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING IN CUST YARD AND INTO HE STATED ITS DUE TO THE MAN HOLE BEING FULL PLEASE HELP

Completed Comments:

Ex. 7f (Water Infra.)

Bp - Pass pumped with 3" gas pump at  
Violet station to Relieve Backup.  
Talked to Customer

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

Service Person

Reading

Date Completed

Job Start Time:

Job End Time:

F.P. - G.F.

6-18-20

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1063677  
Scheduled Date: 07/10/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: Ex. 6 (Personal Privacy)  
Customer Name:  
Mailing Address:  
Service Address:

Description: SEWER BACKING UP  
Assigned To: FRANK  
Created By: felicia  
Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP IN KITCHEN SINK

Completed Comments: our lines are down - Customer's Problem

READING INFORMATION

Description: SEWER BACKING UP  
METER MAKE:  
Meter Number:  
EMR ID:

Meter Size:  
Previous Read:  
Previous Read Date:  
Read:

Service Person

Reading

Date Completed

Job Start Time:

Job End Time:



COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1063678

Scheduled Date: 07/10/2020

Scheduled Time:

CUSTOMER INFORMATION

Customer No: 15040-00

Customer Name

Mailing Address

Service Address

Ex. 6 (Personal Privacy)

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP IN TOILET

Completed Comments:

our lines are down - Customer Problem

READING INFORMATION

Description: SEWER BACKING UP

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

Service Person

Reading

Date Completed

Job Start Time:

Job End Time:



COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1063757  
Scheduled Date: 07/22/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 16762-00

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: UNABLE TO FLUSH TOILET - SEWER BACKING UP

Completed Comments:

Due to heavy Rain - our stations are Running  
& pumping

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

F.P.  
Service Person

Reading

7-22-20  
Date Completed

Job Start Time: \_\_\_\_\_

Job End Time: \_\_\_\_\_

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: **1063774**  
Scheduled Date: 07/24/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 14174-01

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP IN BACK YARD PER CUST

Completed Comments:

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

Punted Down

Ex. 7f (Water Infra.)

Violet

BS- GF

Service Person

Reading

7-27-20

Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1063801  
Scheduled Date: 07/31/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No. 10221 01

Customer Name Ex. 6 (Personal Privacy)

Mailing Address

Service Address

Description: SEWER BACKING UP

Assigned To: BRIAN S

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP

Completed Comments:

JET BLOCKED LINE AT MARKET

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

Service Person

Reading

Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1063802  
Scheduled Date:  
Scheduled Time:

CUSTOMER INFORMATION

Customer No. 63441-00

Customer Name

Mailing Address

Service Address

Ex. 6 (Personal Privacy)



Description: SEWER NOT DRAINING  
Assigned To: GARY  
Created By: felicia  
Requested By: FELICIA

Special Instructions: SEWER BACKING UP

Completed Comments:

LINE IS DOWN IN CHARGE

READING INFORMATION

Description: SEWER NOT DRAINING  
METER MAKE:  
Meter Number:  
EMR ID:

Meter Size:  
Previous Read:  
Previous Read Date:  
Read:

HA

7-31-20

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1063838

Scheduled Date:

Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 17039-01

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER NOT DRAINING

Assigned To: FRANK

Created By: felicia

Requested By: FELICIA

Special Instructions: SEWER DRAINING VERY SLOW PER CUSTOMER

Ex. 7f (Water Infra.)

Completed Comments:

BY-Pass Pumped at 71ST & Relieve  
system.

READING INFORMATION

Description: SEWER NOT DRAINING

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

F.R.

8-7-20



COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1063875

Scheduled Date:

Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 14164-01

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:



Description: SEWER ODOR

Assigned To: FRANK

Created By: felicia

Requested By: FELICIA

Special Instructions: SEWER ODOR IN BASEMENT

Ex. 7T (Water Infra.)

Completed Comments:

By pass pumped to Relieve system

READING INFORMATION

Description: SEWER ODOR

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

8-12-20

F.P.

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1063935

Scheduled Date: 08/18/2020

Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 17288-00

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP

Completed Comments:

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

OUR SYSTEM IS  
DOWN

BS

Service Person

Reading

8-19-20

Date Completed

Job Start Time: \_\_\_\_\_

Job End Time: \_\_\_\_\_

24C1

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1064036

Scheduled Date: 08/28/2020

Scheduled Time:

CUSTOMER INFORMATION

Customer No.:

Customer Name:

Mailing Address:

Service Address:

Ex. 6 (Personal Privacy)

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP IN BATHROOM FLOOR, BATH TUB & KITCHEN SINK PER CUST

BY-PASS PUMPED SYSTEM DOWN

Completed Comments:

51st & STATION OUT

Ex. 71 (Water Infra.)

READING INFORMATION

Description: SEWER BACKING UP

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

F.P.  
Service Person

Reading

8-28-20  
Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1064130

Scheduled Date: 09/10/2020

Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 17187.00

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER IS BACKING UP - MANHOLE IS FULL PER CUST

Completed Comments: Jetted line with Village Truck to Relieve Backup

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

Service Person

Reading

Date Completed

Job Start Time:

Job End Time:



IS POSSIBLE  
Leave a door  
hanger to let  
know we was  
there

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1064192

Scheduled Date:

Scheduled Time:

CUSTOMER INFORMATION

Customer No. 1019130

Customer Name

Mailing Address

Ex. 6 (Personal Privacy)

Service Address

Description: SEWER NOT DRAINING

Assigned To: FRANK

Created By: felicia

Requested By: FELICIA

Special Instructions: SEWER IS BACKING UP - CUST SAYS DEBRI IS IN DRAIN

Completed Comments:

our lines are down in Chamel & Flowing.  
left door hanger on door. No one home

READING INFORMATION

CUST, CLEANOUT IS DOWN ALSO

Description: SEWER NOT DRAINING

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

F.P.

9-17-20



COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1064222  
Scheduled Date: 09/21/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 16707.00

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP

Completed Comments: By-pass pumped system down

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

Service Person

Reading

Date Completed

Job Start Time:

Job End Time:

CUC4

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1064250

Scheduled Date: 09/21/2020

Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 12722-04

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP

Completed Comments:

our lines are down & flowing  
Customer problem

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

F.P.  
Service Person

Reading

9-22-20  
Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1064310

Scheduled Date: 09/25/2020

Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 14174-01

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: MISC WORK ORDER

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: MAN HOLE IS FULL OUT BACK PER CUST -

Completed Comments:

BY-PASS PUMPED DOWN SYSTEM

READING INFORMATION

Description: MISC WORK ORDER

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

F.P.  
Service Person

Reading

9-25-20  
Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1064448

Scheduled Date: 10/13/2020

Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 16748-01

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: BRIAN S

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER IS BACKING UP

Completed Comments:

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

TURNED ON  
BLOWERS AT  
PERSHING.

BS

Service Person

Reading

10-13-20

Date Completed

Job Start Time: \_\_\_\_\_

Job End Time: \_\_\_\_\_



COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: **1064458**  
Scheduled Date: 10/13/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 10222-05

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: BRIAN S

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP IN BSMT & FRONT YD

Completed Comments:

READING INFORMATION

Description: SEWER BACKING UP

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

HANKS IS REPLACING  
MAIN LINE - I WILL HAVE  
THEM BY PASS MAN HOLE

BS

Service Person

Reading

10-14-20

Date Completed

Job Start Time:

Job End Time:



COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1064488  
Scheduled Date: 10/15/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 10351-06

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: BRIAN S

Created By: felicia

Meter Rte/Seq: Route: 0 Sequence: 0

Special Instructions: SEWER BACKING

Completed Comments:

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

OUR LINES ARE DOWN  
CUSTOMERS Problem

BS

Service Person

Reading

10-15-20

Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1064509  
Scheduled Date: 10/16/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: Ex. 6 (Personal Privacy)  
Customer Name:  
Mailing Address:  
Service Address:



Description: SEWER BACKING UP  
Assigned To: BRIAN S  
Created By: felicia  
Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER STILL BACKING UP IN CUST YARD

Completed Comments:

READING INFORMATION

Description: SEWER BACKING UP  
METER MAKE:  
Meter Number:  
EMR ID:  
Meter Size:  
Previous Read:  
Previous Read Date:  
Read:

OUR LINES ARE DOWN

BS  
Service Person

Reading

10-16-20  
Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1064543  
Scheduled Date: 10/21/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 16748-01

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: CUST HAS CALLED AGAIN SAID SEWER IS STILL BACKING UP IN YARD - SAID IT IS COMING OUT OF THE GREEN PIPE BY HER HOME

Completed Comments: *No visible leaks. Kitchen full of rainwater. But standing still & not backing up. our lines are down station is cycling.*

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

*F.P. - B.S.*  
Service Person

Reading

*10-21-20*  
Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1064623  
Scheduled Date: 10/28/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No: 15300-01  
Customer Name: Ex. 6 (Personal Privacy)  
Mailing Address: [REDACTED]  
Service Address: [REDACTED]



Description: SEWER BACKING UP  
Assigned To: FRANK  
Created By: sharlin  
Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP

Completed Comments: Jetted line to Relieve Backup (Village Truck)

READING INFORMATION

Description: SEWER BACKING UP  
METER MAKE:  
Meter Number:  
EMR ID:  
Meter Size:  
Previous Read:  
Previous Read Date:  
Read:

Service Person

F.P.-B.S.

Reading

Date Completed

10-29-20

Job Start Time:

Job End Time:



COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1064638  
Scheduled Date: 10/29/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 16484-03

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP - HAD PLUMBER THERE SAID MAIN SEWER IS CLOGGED

Completed Comments:

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

CUSTOMERS PROBLEM

I Pumped The well down  
And She is Still Holding

BS

Service Person

Reading

10-30-20

Date Completed

Job Start Time:

Job End Time:



COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1064768

Scheduled Date:

Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 10522-00

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER ODOR

Assigned To: FRANK

Created By: felicia

Requested By: FELICIA

Special Instructions: SEWER ODOR VERY STRONG - EXPECIALLY AT NIGHT

Completed Comments: Due to Ex. 6 (Personal Privacy) Station Being Down.  
New Pump in & pumping now.

READING INFORMATION

Description: SEWER ODOR

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

F.P. 11-13-20

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1064830  
Scheduled Date: 11/19/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 12574-07  
Customer Name: Ex. 6 (Personal Privacy)  
Mailing Address:  
Service Address:

Description: SEWER BACKING UP  
Assigned To: FRANK  
Created By: felicia  
Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP IN BACK YD AND IN HOUSE PER

Ex. 6 (Personal Privacy)

Completed Comments: our lines are down - cust. Problem

READING INFORMATION

Description: SEWER BACKING UP  
METER MAKE:  
Meter Number:  
EMR ID:

Meter Size:  
Previous Read:  
Previous Read Date:  
Read:

Service Person

F.P.

Reading

Date Completed

11-20-20

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1064661

Scheduled Date:

Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 16410-01

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER ODOR

Assigned To: FRANK

Created By: felicia

Requested By: FELICIA

Special Instructions: CUST COMPLAINING ABOUT SEWER SMELL

Completed Comments:

Pumped Down wet well  
AT 71ST should resolve problem

READING INFORMATION

Description: SEWER ODOR

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

BS

12-11-20

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1064892  
Scheduled Date: 12/01/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 10580-00

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: MISC WORK ORDER

Assigned To: BRIAN S

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: MANHOLE COVER MISSING - FACING THE STREET ON THE RIGHT SIDE

Completed Comments: Replaced manhole ring & lid on manhole

READING INFORMATION

Description: MISC WORK ORDER

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

F.P. - B.S.

Service Person

1-5-21

Reading

Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: **1064952**  
Scheduled Date: 12/10/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 15034-04

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address

Service Address

Description: **SEWER BACKING UP**  
Assigned To: BRIAN S  
Created By: sharlin  
Meter Rte/Seq: Route: 0 Sequence: 0

Special Instructions: CUSTOMER SAYS SEWER IS STILL BACKING UP NO RELIEF

Completed Comments:

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

CUSTOMERS PROBLEM  
OUR LINES ARE DOWN

BS  
Service Person

Reading

12-14-20  
Date Completed

Job Start Time:

Job End Time:



COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1065010  
Scheduled Date: 12/14/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: Ex. 6 (Personal Privacy)  
Customer Name: Ex. 6 (Personal Privacy)  
Mailing Address: Ex. 6 (Personal Privacy)  
Service Address: Ex. 6 (Personal Privacy)

Ex. 6 (Personal Privacy)

NEEDS  
PULLED

Description: SEWER BACKING UP  
Assigned To: FRANK  
Created By: JOANN  
Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER LINE BACKINGUP - PER CONTRACTOR - WATER IS RUNNING AWARE

Completed Comments: Pulled Bump & BY-PASSED

READING INFORMATION

Description: SEWER BACKING UP  
METER MAKE:  
Meter Number:  
EMR ID:

Meter Size:  
Previous Read:  
Previous Read Date:  
Read:

F.P. - G.F.  
Service Person

Reading

12-15-20  
Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1065027  
Scheduled Date:  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 14094-00

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER ODOR

Assigned To: FRANK

Created By: felicia

Requested By: FELICIA

Special Instructions: BAD SEWER ODOR PER CUST

Completed Comments: Due to By-pass Pumping today.

READING INFORMATION

Description: SEWER ODOR

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

F.P.  
12-15-20

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1065042  
Scheduled Date: 12/17/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 12738.03

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: GARY

Created By: JOANN

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER ODOR OVER TAKING RESIDENT - STATED 2 DAYS AGO -SEE NO BACK UP - BAD ODOR ONLY

Completed Comments: Checked our manholes behind house & our lines are down & flowing properly. - Talked to Cust.

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

F.P. - T.C.  
Service Person

Reading

12-23-20  
Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1065104  
Scheddled Date: 12/28/2020  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 12037-23

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route: 0 Sequence: 0

Special Instructions: SEWER BACKING UP PER CUST

Completed Comments:

our lines are down & flowing - customer Problem  
Talked to customer

READING INFORMATION

Description: SEWER BACKING UP

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

F.A.  
Service Person

Reading

12-29-20  
Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1065154

Scheduled Date: 12/30/2020

Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 12882-01

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route: 0 Sequence: 0

Special Instructions: SEWER BACKING UP IN BATHROOM Ex. 6 (Personal Privacy) CALLED IN - REQ U  
KNOCK ON DOOR TO SPEAK W/CUST

Completed Comments: By-Passed our line down but cast. lateral is  
still holding

READING INFORMATION

Description: SEWER BACKING UP

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

F.P.  
Service Person

Reading

12-30-20  
Date Completed

Job Start Time:

Job End Time:



COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1065395  
Scheduled Date: 01/19/2021  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 12760-02  
Customer Name: Ex. 6 (Personal Privacy)  
Mailing Address: [REDACTED]  
Service Address: [REDACTED]



Description: SEWER BACKING UP  
Assigned To: FRANK  
Created By: felicia  
Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP

Ex. 7f (Water Infra.)

Completed Comments: Due to pump [REDACTED] failure,  
our lines are down now & cust. has  
Relief.

READING INFORMATION

Description: SEWER BACKING UP  
METER MAKE:  
Meter Number:  
EMR ID:

Meter Size:  
Previous Read:  
Previous Read Date:  
Read:

Service Person

F.P.

Reading

Date Completed

1-20-21

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1065412  
Scheduled Date: 01/21/2021  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 46422 05  
Customer Name: Ex. 6 (Personal Privacy)  
Mailing Address:  
Service Address:

Description: SEWER BACKING UP  
Assigned To: FRANK  
Created By: sharlin  
Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP

Completed Comments: 7 float balls at superior station where hung  
up on solids in well - adjusted floatballs  
& Pump is pumping now.

READING INFORMATION

Description: SEWER BACKING UP  
METER MAKE:  
Meter Number:  
EMR ID:  
Meter Size:  
Previous Read:  
Previous Read Date:  
Read:

F.P. - B.S.  
Service Person

Reading

1-21-21  
Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1065465

Scheduled Date: 01/25/2021

Scheduled Time:



CUSTOMER INFORMATION

Customer No.: 16989-21

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP IN TUB PER CUST

Completed Comments: Lines backed up due to rain; went to talk to customer  
no answer

READING INFORMATION

Description: SEWER BACKING UP

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

N/A

Service Person

Reading

Date Completed

Job Start Time: \_\_\_\_\_

Job End Time: \_\_\_\_\_

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1065459  
Scheduled Date: 01/25/2021  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 12011-24

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER IS BACKING UP - UNABLE TO FLUSH PER CUST & THE ODOR IS HORRIBLE

Completed Comments: Lines backed up due to rain; went to talk to customer no answer.

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

N/A

  
Service Person

  
Reading

  
Date Completed

Job Start Time: \_\_\_\_\_

Job End Time: \_\_\_\_\_



COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1065516  
Scheduled Date: 01/29/2021  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 12041-24

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address:

Service Address:

Description: SEWER BACKING UP

Assigned To: FRANK

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER IS STILL BACKING UP IN TOILET & ODOR IS BAD PER CUST

Completed Comments: Checked Manholes on Both sides of address & our  
lines are down & flowing - Customer problem  
Talked to customer

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

Service Person

Reading

Date Completed

Job Start Time:

Job End Time:



COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1065530  
Scheduled Date: 02/01/2021  
Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 17922 00  
Customer Name: Ex. 6 (Personal Privacy)  
Mailing Address: [REDACTED]  
Service Address: [REDACTED]



Description: SEWER BACKING UP  
Assigned To: FRANK  
Created By: felicia  
Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP - CUST SAYS ALMOST UP TO DOOR

Completed Comments: Due to Rags/mop in pump at Ex. 7! (Water Infra.) front,  
Pulled back off of pump & cleaned Rags out  
Pumping now.

READING INFORMATION

Description: SEWER BACKING UP  
METER MAKE:  
Meter Number:  
EMR ID:

Meter Size:  
Previous Read:  
Previous Read Date:  
Read:

F.P. - G.F.  
Service Person

Reading

2-1-21  
Date Completed

Job Start Time:

Job End Time:

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1065554

Scheduled Date:

Scheduled Time:

CUSTOMER INFORMATION

Customer No.: Ex. 6 (Personal Privacy)

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address: Ex. 6 (Personal Privacy)

Service Address: Ex. 6 (Personal Privacy)

Description: SEWER NOT DRAINING

Assigned To: FRANK

Created By: felicia

Requested By: FELICIA

Special Instructions: SEWER CLOGGED - CUST RUNNING 150' AND STILL NOT CLEARING -  
Ex. 6 (Personal Privacy) IF POSSIBLE CWOW

Completed Comments:

READING INFORMATION

Description: SEWER NOT DRAINING

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

checked MANHOLES

BOTH SIDES of CUSTOMERS

HOUSE, we ARE DOWN -

CUSTOMERS Problem

BS-KM 2-3-21

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1065634

Scheduled Date: 02/11/2021

Scheduled Time:

CUSTOMER INFORMATION

Customer No.:

Customer Name:

Mailing Address:

Service Address:

Ex. 6 (Personal Privacy)

Description: SEWER BACKING UP

Assigned To: VAN

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER BACKING UP

Completed Comments:

Customer clean out dry; customer problem

READING INFORMATION

Description: SEWER BACKING UP

METER MAKE:

Meter Number:

EMR ID:

Meter Size:

Previous Read:

Previous Read Date:

Read:

N/A

KM, TC

Service Person

N/A

Reading

2-11-21

Date Completed

Job Start Time: \_\_\_\_\_

Job End Time: \_\_\_\_\_

COMMONFIELDS OF CAHOKIA  
UTILITY SERVICE ORDER

Service Order #: 1065695

Scheduled Date: 02/15/2021

Scheduled Time:

CUSTOMER INFORMATION

Customer No.: 16980-21

Customer Name: Ex. 6 (Personal Privacy)

Mailing Address

Service Address

Description: SEWER BACKING UP

Assigned To: VAN

Created By: felicia

Meter Rte/Seq: Route:0 Sequence: 0

Special Instructions: SEWER IS BACKING UP IN TUB

Completed Comments:

Manholes down spoke to customer; customer problem

READING INFORMATION

Description: SEWER BACKING UP

Meter Size:

METER MAKE:

Previous Read:

Meter Number:

Previous Read Date:

EMR ID:

Read:

KM, T.P.

Service Person

2-12-21

Reading

2-17-21

Date Completed

Job Start Time:

Job End Time: